



# Parking Structures: Initial Observation Reports Step-by-Step Guide

Updated March 2024

## Overview

This guide provides an overview of how to submit and view an initial observation report for a parking structure in **DOB NOW**: *Safety*. See the March 2024 Service Notice and 1 RCNY §103-16 for additional information.

### Parking Structures requiring an Initial Observation Report by August 1, 2024:

Sub Cycle 1A	Sub Cycle 1B	Sub Cycle 1C
1/1/2022 - 12/31/2023	1/1/2024 - 12/31/2025	1/1/2026 - 12/31/2027
Manhattan Community	Manhattan Community	Bronx, Queens, and Staten
Districts 1 -7	Districts 8 -12 and Brooklyn	Island
Completed*	Required**	Required

<sup>\*</sup>Parking structures in Sub Cycle 1A require submission of a Periodic Inspection of Parking Structure (PIPS) report, not an initial observation report.

There are two roles in DOB NOW for submitting an initial observation report: a Qualified Parking Structure Inspector (QPSI) and the Owner of the parking structure. The QPSI creates the submission, enters the owner's email address, completes the questionnaire, signs, and submits the report. The Owner is required to have an **eFiling account** and signs the report before it is submitted by the QPSI.

Each parking structure requires an ID number. If the parking structure does not already have an ID number, it can be **requested in DOB NOW**. There is no limitation on how many initial observation reports can be submitted for a parking structure. Once a report is submitted it cannot be modified. Before it is submitted, a report can be deleted by selecting Delete from the Filing Action column on the dashboard.

## **Helpful Links**

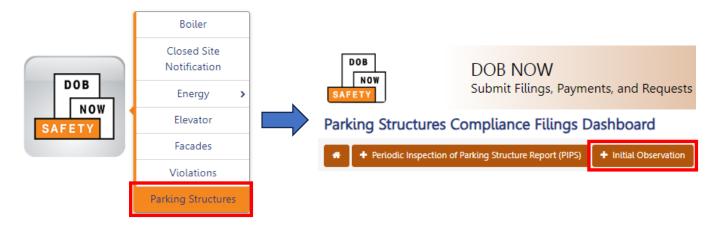
- Parking Structures
- Periodic Inspection of Parking Structures (PIPS) FAQ
- List of Active QPSIs
- QPSI Certification
- DOB NOW: Safety Parking Structures Guides and Trainings

<sup>\*\*</sup>Owners of parking structures who submit a PIPS report by August 1, 2024 are not required to submit an Initial observation report.



# How to Enter an Initial Observation Report

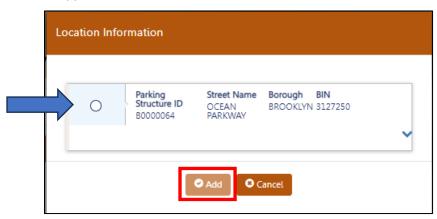
**Step 1:** The QPSI logs into **DOB NOW** at <a href="https://www.nyc.gov/dobnow">www.nyc.gov/dobnow</a>. Navigate over the **DOB NOW: Safety** icon and select **Parking Structures**. Then select **+Initial Observation**.



Step 2: Search for the Parking Structure by ID, BIN, or Address, then select Search & Add.

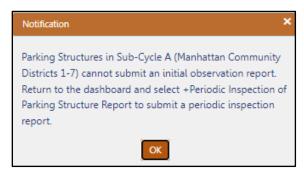


Step 3: In the window that appears, click the radio button to select the structure, then select the Add button.

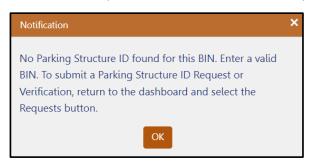




• This message will appear if the structure is not eligible to submit an Initial Observation report:



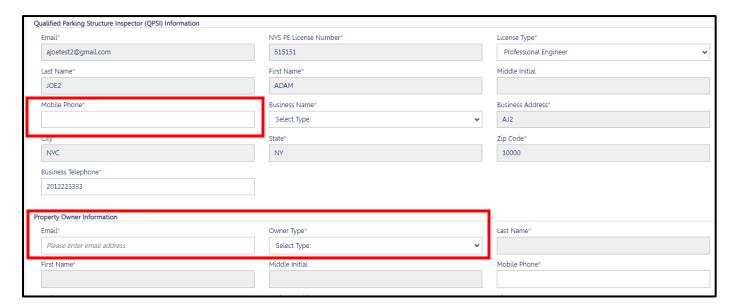
• If these messages appear, first ensure that the PSID, BIN, or Address was entered correctly. Otherwise, the structure may need to be verified or an ID may need to be obtained:





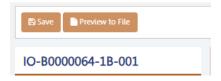
**Step 4:** Complete the required information (grayed out fields are auto populated and cannot be changed):

- QPSI Mobile Phone
- Property Owner information (enter the email address associated with the Owner's eFiling account)



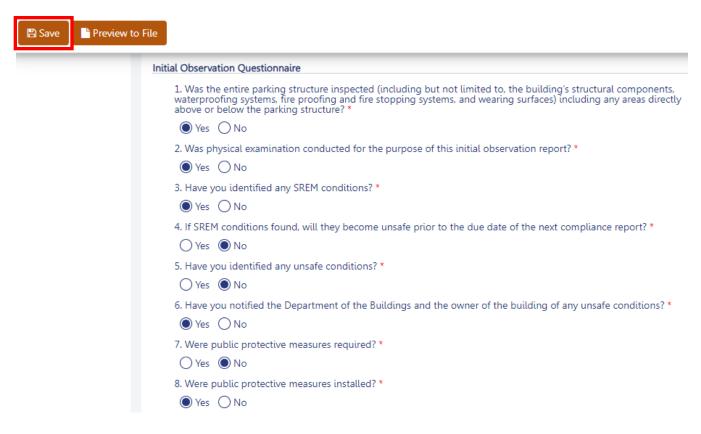


**Step 5:** Select **Save** at the top of the page. This will generate a report number for the submission: IO for initial observation - PS ID - sub cycle - serial number.



#### **Step 6:** Complete the **Initial Observation Questionnaire** and **Save**:

- Complete all the questions. Only the Applicant can edit the questions.
- To notify DOB of unsafe conditions, return to the dashboard and select **+Unsafe Notification**. Unsafe conditions are also required to be submitted to 311.



Step 7: From the left menu options, select the **Documents** tab to upload a document. This step is optional.

**Step 8:** On the **Statements & Signatures** tab, check the box to electronically sign the **Applicant's Statement**. Select **Save**.

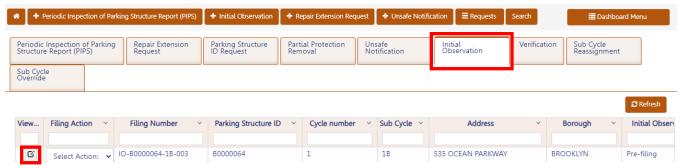




## How the Owner Signs the Initial Observation Report

**Step 9:** The owner logs into **DOB NOW** at **www.nyc.gov/dobnow**. Navigate over the **DOB NOW: Safety** icon and select **Parking Structures** (Step 1). Select the Initial Observation tab and click the View button or double click on the filing number to open the report.

#### Parking Structures Compliance Filings Dashboard



**Step 10**: On the **Statements & Signatures** tab, check the box to electronically sign the Owner's Statement. Select **Save**.





## How the Report is Submitted

Step 11: The QPSI as the applicant submits the report. Select the Preview to File button.



Press **Next** to navigate to the last page of the filing and click the checkbox to attest. Click on **File** to submit the filing.



The report has been submitted to DOB. The QPSI and Owner will receive an email confirmation of the filing. View the submitted report from the dashboard or on the Public Portal.

## How to View the Initial Observation Report

On the DOB NOW home page at www.nyc.gov/dobnow, search by Address, Borough, Block, Lot, or BIN.



At the bottom of the **Property Profile** page, select **SAFETY: Compliance Filings**. Under **Compliance Type** select **Parking Structures**, then select the **Initial Observation** tab. Select the **View** icon to see the report.

