

## SERVICE UPDATE

### Debit Cards with Credit Card Logo Fee Payments: New Federal Requirement

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As of October 1, 2015, federal regulations require compliance with new credit card industry chip technology. A PIN (Personal Identification Number) may be required to successfully process payments with this new technology.

Until our equipment is updated to accept PINs, the Department of Buildings cannot accept debit cards which require a PIN. However, customers may continue to use debit or credit cards which do not require the use of a PIN.

#### Debit Card (With Credit Card Logos) Fee Payments

Debit cards with credit card logos may require a Personal Identification Number. The Department is temporarily unable to accept debit cards which require the use of a PIN.

#### Credit Card Fee Payments

The Department continues to accept credit card payments with the Visa, MasterCard, Discover and American Express logos.

Credit card charges carry a non-refundable 2.49% convenience fee, which is assessed on the total payment amount due for in-person and online transactions.

#### Check Fee Payments

The Department continues to accept business and personal checks.

We apologize for any inconvenience and appreciate your understanding.

For additional information please contact the Cash Receipts Unit by phone at (212) 393-2253 or via e-mail at [cashreceipts@buildings.nyc.gov](mailto:cashreceipts@buildings.nyc.gov) .

**Post Until: December 31, 2015**

Bill de Blasio, Mayor  
Rick D. Chandler, P.E., Commissioner

[cashreceipts@buildings.nyc.gov](mailto:cashreceipts@buildings.nyc.gov)  
[nyc.gov/buildings](http://nyc.gov/buildings)