

## **SERVICE UPDATE**

## Electronic Filing + BIS – System Maintenance

To support an upgrade of the B-SCAN system, the Department will be performing maintenance on its electronic filing systems and the Buildings Information System (BIS).

B-SCAN, eSubmit and BIS Virtual Folder will *not* be available beginning at <u>12pm</u> on Friday, January 9. Service will resume at 7am on Monday, January 12.

eFiling and all of BISWeb will be *intermittently* unavailable between <u>5pm</u> on Friday, January 9 and 7am on Monday, January 12.

## **Affected Service**

B-SCAN, electronic submission and viewing of job documents will be unavailable for the duration of the maintenance. All other electronic filing services and BIS will be temporarily unavailable. This scheduled system upgrade will impact the filing community and Department staff.

To avoid a service delay, please file jobs before 12pm on Friday, January 9.

## **Hours of Maintenance**

Friday, January 9, 2015, 12pm through Monday, January 12, 2015, 7am.

Please visit the Department's website for additional information and subscribe to Buildings News for regular service updates.

Bill de Blasio, Mayor Rick D. Chandler, P.E., Commissioner nyc.gov/buildings