

Correctional Health Services Update

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Ongoing Infrastructure and Workforce Improvements to Better Serve Patients

Infrastructure

- Electronic timekeeping
- Occupational Health Service
- Warehouse & Fleet consolidation
- Improved risk management

Workforce

- Improved clinical staff recruitment
- Expanded clinical training programs
- Improved mental health staff management and care quality
- Consolidated substance use treatment services into the mental health service

Enhancing Patient Care Before and During Incarceration

- **Enhanced Pre-arraignment Screening Unit (EPASU)**
 - FY19-20 funding to expand EPASU model to Bronx, Brooklyn, and Queens
- **PACE and CAPS**
 - Opened new PACE units for a total of six units in operation
 - Opened a new CAPS unit for a total of two units in operation
- **Expansion of treatment for hepatitis C**
 - More than quadrupled number of curative treatments started in jail from FY16 to FY18 YTD
- **Telehealth**
 - ID, GI, urology, rheumatology, pulmonary, hematology, oncology, and dermatology at Bellevue
 - Hematology, oncology, and rheumatology at Elmhurst
 - Assessments for post-acute care placements at Coler
 - Telehealth services within and among the jails

Enhancing Patient Care Before and During Incarceration (cont.)

- **Expansion of medication assisted treatment**
 - Doubled number of patients treated with methadone maintenance and almost tripled number of patients treated with buprenorphine maintenance
- **Satellite clinics**
 - Opened new satellite clinics for specific services or in conjunction with cohort housing
- **Increasing women's health services**
 - Creating programs to promote healthy coping responses to stress and prior trauma
 - Counseling on intimate partner violence and linkage to community resources at reentry
 - Providing mental health treatment to patients with medical comorbidities in the infirmary
- **Consolidated management of forensic psychiatric evaluation court clinics and Queens pilot**
 - Transitioned management of Brooklyn and Queens clinics to CHS on April 1, 2018
 - Plan to transition management of Manhattan and Bronx clinics to CHS by July 1, 2018
 - Pilot to streamline 730 evaluations and reduce case processing times

Enhancing Patient Care After Release

- **Maximize reach and optimize touch of discharge planning services**
 - Community Reentry Assistance Network (CRAN) provides a single point of entry for mental health discharge planning and case management services
 - Definition and standardization of core discharge planning services
 - Expansion of medical discharge planning
 - Substance Use Reentry Enhancement (SURE)
 - Point of Receipt Teams (PORT)
- **Collaboration with Coler and ArchCare for post-acute care**
- **Gotham Health linkages for community-based care**
- **Universal Medicaid application assistance pilot**
- **Collaboration with MetroPlus and PEU on insurance enrollment**
- **Naloxone training and kit distribution at Visitors Center and beyond**