



The City of New York
BUSINESS INTEGRITY COMMISSION
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Noah D. Genel
Commissioner and Chair

March 19, 2020

BIC NOTIFICATION
INFORMATION REGARDING COVID-19

To all licensees and registrants:

On March 3, 2020, the Business Integrity Commission sent out an information notification regarding the novel coronavirus (COVID-19). This is an update to that notification.

Below are suggested precautions for trade waste companies to help slow the spread of COVID-19:

- Any employee who is sick or not feeling well should not go to work, or go home if at work;
- Encourage sick employees to stay home by relaxing sick time policies;
- Allow employees working in the office to work remotely when possible;
- Practice social distancing strategies, including remaining six feet apart from co-workers;
- Stagger route or shift start times to minimize the size of groups congregating before shifts;
- Offer disinfectant wipes and hand sanitizer in all trucks;
- Remain in constant contact with your employees regarding potential exposure to COVID-19, including taking note of international travel to affected areas; and
- Make sure your employees have access to the latest information about COVID-19 by directing them to the links below.

In addition, the Solid Waste Association of North America has issued the following guidance regarding solid waste collection during the COVID-19 outbreak: https://swana.org/docs/default-source/advocacy-documents/guidance_on_coronavirus-2020_03_06.pdf?sfvrsn=fee6b88a_2

This is a rapidly changing situation.

- Visit the NYC Department of Health & Mental Hygiene’s COVID-19 webpage for the latest health and safety information and resources:
<https://www1.nyc.gov/site/doh/health/health-topics/coronavirus.page>
- The NYC Office of Emergency Management services and resources page can be found here: <https://www1.nyc.gov/site/em/resources/covid-19-services-resources.page>
- Updates from the City are also available by texting “COVID” to 692-692 or by downloading the **Notify NYC** mobile app.
- The CDC page for the latest updates and links to further resources is here:
<https://www.cdc.gov/coronavirus/2019-ncov/index.html>
- The Centers for Disease Control and Prevention released guidance on environmental cleaning, disinfection and OSHA requirements, which you can find here:
<https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/cleaning-disinfection.html>

**** Notify BIC promptly of any service-related issues related to the COVID-19 outbreak by calling the BIC complaint line at (212) 437-0600. ****