



NEW YORK CITY POLICE DEPARTMENT

Raymond W. Kelly, Commissioner

Key Public Service Areas

- ✓ Enhance the safety and security of the public through a multi-faceted approach to crime reduction.
- ✓ Enhance traffic safety for City residents.
- ✓ Improve the quality of life for City residents.
- ✓ Improve police/community relations by providing courteous, professional and timely service.

Scope of Agency Operations

The Police Department (NYPD) is committed to providing, with the utmost integrity and respect, a safe and secure environment for the public. The personnel assigned to the Department's 76 precincts, 12 Transit Districts, nine Housing Police Service Areas and other investigative and specialized units protect life and deter crime while responding to emergency calls and impartially enforcing the law. NYPD protects the City from terrorists, utilizing sophisticated intelligence gathering and analysis, citywide counterterrorism deployments such as Operation Atlas, and department-wide counterterrorism training to enhance response capabilities.

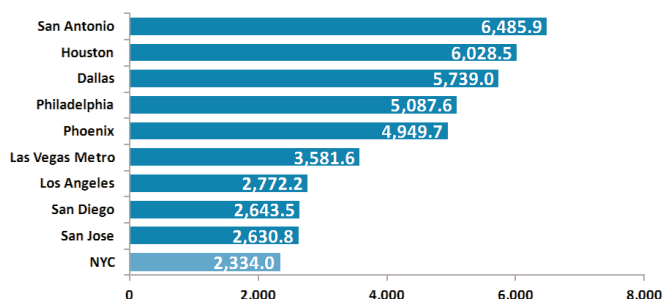
Critical Objectives

- Reduce the incidence of crime.
- Develop and implement counterterrorism strategies.
- Address quality-of-life violations.
- Reduce the number of injuries and fatalities from aggressive driving and other hazardous violations.
- Ensure that police services are provided in a professional and timely manner.

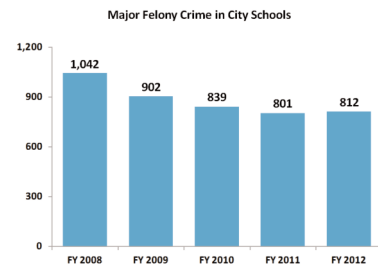
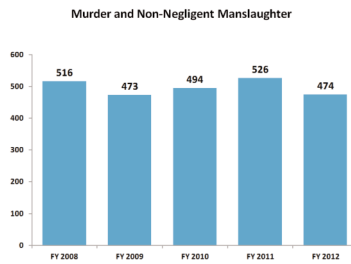
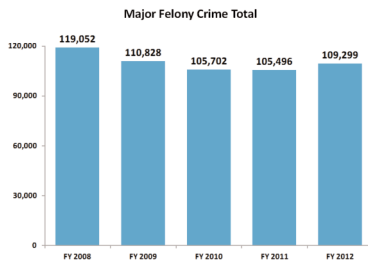
Performance Report

- ✓ **Enhance the safety and security of the public through a multi-faceted approach to crime reduction.**
 - Based on total index crime statistics for Calendar 2011, New York City remains the safest large city with the lowest rate of crime per capita among the 10 largest U.S. cities as defined by the FBI.
 - Although total major felony crime increased 4 percent in Fiscal 2012 compared to Fiscal 2011, total major felony crime has decreased 8 percent compared to Fiscal 2008 and has decreased 42 percent compared to Fiscal 2000.
 - Despite the increase in total major felony crime, murder and non-negligent manslaughter decreased 10 percent during the reporting period.
 - Major felony crime in the City's public schools increased by 11 crimes, or 1 percent, during the reporting period.

FBI Total Index Crime
Rate Per 100,000 Population
10 Largest U.S. Cities*
Calendar 2011



*Excludes Chicago because reporting methods differ from FBI standards. Includes the entire Las Vegas metropolitan area. Source: Calendar 2011 FBI Uniform Crime Report (preliminary report).



Performance Statistics	Actual					Target		5-Yr. Trend
	FY08	FY09	FY10	FY11	FY12	FY12	FY13	
(data is preliminary and subject to further revision)								
★ Major felony crime	119,052	110,828	105,702	105,496	109,299	*	*	Neutral
★ - Murder and non-negligent manslaughter	516	473	494	526	474	*	*	Neutral
★ - Forcible rape	876	762	860	1,138	1,098	*	*	Upward
★ - Robbery	22,236	20,641	18,794	19,495	20,291	*	*	Neutral
★ - Felonious assault	16,989	16,112	16,906	17,743	18,762	*	*	Upward
★ - Burglary	20,913	19,584	19,617	18,423	19,162	*	*	Neutral
★ - Grand larceny	44,799	41,468	38,295	38,193	40,642	*	*	Downward
★ - Grand larceny auto	12,723	11,788	10,736	9,647	8,870	*	*	Downward
★ Major felony crime in housing developments	4,686	4,275	4,090	4,406	4,771	*	*	Neutral
★ Major felony crime in transit system	2,346	2,196	2,060	2,321	2,741	*	*	Upward
Crime related to domestic violence - Murder	NA	NA	68	85	75	*	*	NA
- Rape	NA	NA	351	502	535	*	*	NA
- Felonious assault	NA	NA	4,777	5,870	6,781	*	*	NA
Narcotics arrests	110,746	107,294	106,655	106,840	99,344	*	*	Neutral
- Felonies	30,760	27,370	24,575	21,909	20,541	*	*	Downward
- Misdemeanors	79,291	79,159	81,273	84,011	77,776	*	*	Neutral
- Violations	695	765	807	920	1,027	*	*	Upward
Gun arrests	6,794	6,355	6,097	5,881	5,835	*	*	Downward
Juvenile arrests for major felonies	4,373	4,207	4,028	3,767	3,450	*	*	Downward
★ School safety - seven major crimes	1,042	902	839	801	812	*	*	Downward
- Murder	0	0	1	0	0	*	*	Neutral
- Rape	0	5	2	6	5	*	*	Upward
- Robbery	140	146	147	131	148	*	*	Neutral
- Felonious assault	248	231	240	269	250	*	*	Neutral
- Burglary	138	104	81	86	81	*	*	Downward
- Grand larceny	514	414	361	307	326	*	*	Downward
- Grand larceny auto	2	2	7	2	2	*	*	Neutral
School safety - Other criminal categories	4,533	3,559	3,302	3,089	3,295	*	*	Downward
- Other incidents	7,456	5,843	5,354	5,119	5,365	*	*	Downward
Gang motivated incidents	577	335	228	303	310	*	*	Downward
Counterterrorism training (hrs) - Uniformed members	342,498	286,478	239,131	209,081	336,552	*	*	Downward
- Non-members	26,524	77,139	80,940	80,527	74,236	*	*	Upward

★ Critical Indicator "NA" - means Not Available in this report

✓ **Enhance traffic safety for City residents.**

- During Fiscal 2012 traffic fatalities involving automobile operators who were driving while intoxicated increased by 8 fatalities, or 80 percent, compared to Fiscal 2011; however, compared to Fiscal 2010 this represents a decrease of 10 percent.

Performance Statistics	Actual					Target		5-Yr. Trend
(data is preliminary and subject to further revision)	FY08	FY09	FY10	FY11	FY12	FY12	FY13	
Traffic fatalities (motorists/passengers)	123	98	97	78	115	*	*	Downward
Traffic fatalities (bicyclists/pedestrians)	177	178	162	158	176	*	*	Neutral
Total moving violation summonses (000)	1,227	1,226	1,262	1,189	1,015	*	*	Downward
- Summonses for hazardous violations	879,221	889,776	903,746	843,171	706,250	*	*	Downward
- Summonses for prohibited use of cellular phones	190,589	211,658	231,345	197,746	153,671	*	*	Downward
Driving while intoxicated (DWI) related fatalities *	25	26	20	10	18	*	*	Downward

★ Critical Indicator "NA" - means Not Available in this report

✓ **Improve the quality of life for City residents.**

- In Fiscal 2012 the number of summonses issued for unreasonable noise increased by 2 percent compared to Fiscal 2011.

Performance Statistics	Actual					Target		5-Yr. Trend
(data is preliminary and subject to further revision)	FY08	FY09	FY10	FY11	FY12	FY12	FY13	
Quality-of-life summonses	527,027	544,213	556,637	538,024	497,656	*	*	Neutral
- Unreasonable noise summonses	15,012	13,660	17,056	14,030	14,302	*	*	Neutral

★ Critical Indicator "NA" - means Not Available in this report

✓ **Improve police/community relations by providing courteous, professional and timely service.**

- Citywide average response time to all crimes in progress was 9.1 minutes in Fiscal 2012, an increase of 0.7 minutes and 1.8 minutes, respectively, compared to Fiscal 2011 and Fiscal 2008. However, compared to Fiscal 2001 when average response time to all crimes in progress was 10.1 minutes and the Department had approximately 4,000 more officers, average response time has decreased by 1 minute.
- The Department conducted 8,268 Courtesy Professionalism and Respect (CPR) tests during the reporting period. During both Fiscal 2011 and Fiscal 2012, more than 99 percent of all CPR tests conducted yielded "acceptable" results, with "below standard" results accounting for less than 1 percent of the total.

Performance Statistics	Actual					Target		5-Yr. Trend
(data is preliminary and subject to further revision)	FY08	FY09	FY10	FY11	FY12	FY12	FY13	
★ Average response time to all crimes in progress (minutes) - Citywide (all categories)	7.3	7.3	7.5	8.4	9.1	*	*	Upward
- Critical	4.3	4.3	4.4	4.6	4.6	*	*	Neutral
- Serious	5.6	5.7	5.8	6.2	6.5	*	*	Upward
- Non-critical	12.4	12.3	12.1	12.9	13.3	*	*	Neutral
Average arrest to complaint sworn time (hours) - Citywide	10.5	10.4	10.2	10.5	10.6	*	*	Neutral
Courtesy, Professionalism and Respect (CPR) testing - Tests conducted	8,214	7,958	8,150	8,379	8,268	*	*	Neutral
- Exceptionally good	15	11	8	4	5	*	*	Downward
- Acceptable	8,137	7,909	8,099	8,335	8,232	*	*	Neutral
- Below standard	62	38	43	40	31	*	*	Downward
Total civilian complaints against members of the service	7,488	7,661	6,954	6,259	5,724	*	*	Downward
Tort cases commenced	1,425	1,536	1,700	1,563	2,004	*	*	Upward
Tort dispositions	1,286	1,379	1,594	1,637	1,634	*	*	Upward
Tort payout (\$000)	\$80,047.1	\$117,692.4	\$87,765.3	\$99,795.6	\$80,000.0	*	*	Neutral

★ Critical Indicator "NA" - means Not Available in this report

Agency Customer Service

Performance Statistics	Actual					Target		5-Yr.Trend
	FY08	FY09	FY10	FY11	FY12	FY12	FY13	
Customer Experience								
Percent of calls answered in 30 seconds	NA	100	99	100	100	NA	100	NA
Completed customer requests for interpretation	NA	NA	259,696	258,830	258,018	NA	NA	NA
CORE customer experience rating (0-100)	NA	NA	70	86	89	NA	89	NA
Response to 311 Service Requests (SRs)								
Percent meeting time to action (close) – Blocked Driveway - No Access (0.3 days)	92	94	94	94	92	NA	92	Neutral
Percent meeting time to action (close) – Commercial Noise (0.3 days)	95	96	97	96	95	NA	95	Neutral
Percent meeting time to action (close) – Noise - Street/Sidewalk (0.3 days)	93	96	97	96	95	NA	95	Neutral
Percent meeting time to action (close) – Residential Noise - Banging/Pounding (0.3 days)	92	94	94	94	92	NA	92	Neutral
Percent meeting time to action (close) – Residential Noise - Loud Music/Party (0.3 days)	93	95	96	95	94	NA	94	Neutral

Agency Resources

Resource Statistics	Actual					Plan ¹		5-Yr.Trend
	FY08	FY09	FY10	FY11	FY12	FY12	FY13	
Expenditures (\$ millions) ²	\$4,148.7	\$4,469.2	\$4,666.9	\$4,804.8	\$4,902.9	\$4,549.8	\$4,687.8	Upward
Revenues (\$ millions)	\$105.0	\$104.8	\$100.2	\$100.0	\$100.2	\$100.5	\$103.1	Neutral
Personnel (uniformed)	35,405	35,641	34,636	33,777	34,510	34,413	34,413	Neutral
Personnel (civilian)	16,572	16,663	16,079	15,894	15,815	15,626	15,510	Neutral
Overtime paid (\$ millions)	\$475.7	\$504.6	\$538.4	\$549.5	\$586.1	\$375.9	\$495.5	Upward
Capital commitments (\$ millions) ³	\$100.9	\$146.1	\$805.5	\$80.1	\$62.5	\$143.1	\$176.0	Downward
Work Experience Program (WEP) participants assigned	131	167	247	231	168	*	*	Upward

¹Authorized Budget Level

²"NA" - Not Available in this report

³Expenditures include all funds. ³To view the FY 2013 September Capital Commitment Plan upon its release, see www.nyc.gov/omb.

Noteworthy Changes, Additions or Deletions

- Beginning with the Fiscal 2013 Preliminary Mayor's Management Report, the MMR will be restructured to focus on the goals that the agency intends to achieve during the fiscal year. Each goal will be accompanied by a performance measure or measures that will quantify the agency's progress toward achieving that goal. For Fiscal 2013 NYPD's services and goals are:

Service 1: Manage public safety programs related to criminal activity.

Goal 1a: Reduce the incidence of crime.

Goal 1b: Prevent terrorist attacks.

Goal 1c: Respond to police emergencies quickly.

Goal 1d: Improve police/community relations.

Service 2: Manage public safety programs related to traffic safety.

Goal 2a: Reduce the incidence of traffic accidents, injuries and fatalities.

Service 3: Manage public safety programs related to quality of life.

Goal 3a: Reduce the incidence of quality-of-life violations.

For more information please visit the website at: www.nyc.gov/nypd

