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HHC Lincoln Medical Center Named “Top Performer” on Quality Measures in Four Key Areas

(New York, NY – November 25, 2014) Lincoln Medical Center in the Bronx has been named a 2013 “Top Performer on Key Quality Measures” in four important fields of patient care: heart attack, heart failure, pneumonia and surgical care. The designation comes from The Joint Commission, the leading accreditor of health care organizations in the US.

The Joint Commission’s “Top Performer” designation recognizes hospitals for improving performance on medical interventions that increase the chance for positive outcomes for patients with certain conditions. Only 45 of the 160 hospitals in New York State (28 percent) that submitted data to The Joint Commission for 2013 achieved top performer designation in any area.

Denise C. Soares, RN, MA, Senior Vice President, Generations+ Northern Manhattan Health Network, in which Lincoln Medical Center is a member noted, “As a Network that serves communities disproportionately impacted by poorer health outcomes, it is our goal and obligation to ensure the best possible outcomes. This recognition from The Joint Commission shows how important we take that responsibility. We applaud Lincoln Medical Center for making this happen.”

“Lincoln Medical Center is very proud to have The Joint Commission recognize the hard work, smart strategies and weighted decisions that are made every single day while we provide culturally sensitive care with dignity and compassion,” states **Milton Nunez**, Executive Director of Lincoln Medical Center. “That consistent drive for performance improvement is paying off for patients and has become the foundation for the way we operate here. We have hardwired quality and safety within the culture of our organization. Our dedicated team is up to the challenge to increase best outcomes for our community. I am honored to be at the helm of an excellent institution in a vibrant and growing community.”

Quality measures that The Joint Commission examines in determining “Top Performer” status include research, accuracy of the care process, proximity of the care process to patient health outcomes, and adverse effects.

To be a Joint Commission “Top Performer” hospitals had to meet three performance criteria based on 2013 accountability measure data, including: performance of 95 percent or above across all reported accountability measures; performance of 95 percent or above on each accountability measure

where there were at least 30 cases; and at least one core measure set with a composite rate of 95 percent or above with all applicable individual accountability measures rated 95 percent or above.

“Delivering the right treatment in the right way at the right time is a cornerstone of high-quality health care. I commend the efforts of HHC Lincoln Medical Center for their excellent performance on the use of evidence-based interventions,” said Mark R. Chassin, M.D., FACP, M.P.P., M.P.H., president and CEO, The Joint Commission.

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About Lincoln Medical Center

Lincoln Medical Center, located at 234 East 149th Street in the Bronx, is a 362-bed, Acute Care Level 1 Trauma Center with the busiest single site emergency department in the region. Winner of the 2012 American Hospital Association-McKesson Quest for Quality Finalist Award, and 2013 recognition as a “Top Performer on Key Quality Measures” by The Joint Commission, the hospital emphasizes primary care and specialty medicine and uses the latest advances in medical science. Lincoln Medical Center is a member of the Generations+/Northern Manhattan Health Network, a healthcare conglomerate which is part of the New York City Health and Hospitals Corporation (HHC).

About HHC

The New York City Health and Hospitals Corporation (HHC) is a \$6.7 billion integrated healthcare delivery system and the largest municipal healthcare organization in the country. Its own health plan, Metroplus, is a plan of choice for nearly half a million New Yorkers. HHC serves 1.4 million New York City residents every year, of which more than 475,000 are uninsured. HHC provides medical, mental health and substance abuse services through its 11 acute care hospitals, five skilled nursing facilities, six large diagnostic and treatment centers and more than 70 community based clinics. HHC Health and Home Care also provides in-home services for New Yorkers. HHC is the recipient of the National Quality Forum and The Joint Commission's John M. Eisenberg Award for Innovation in Patient Safety and Quality. For more information, visit www.nyc.gov/hhc or find us on [facebook.com/nycHHC](https://www.facebook.com/nycHHC) or twitter.com/HHCnyc.

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