

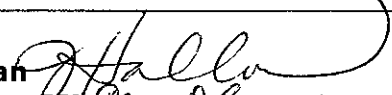

NEW YORK CITY HEALTH AND HOSPITALS CORPORATION

Jacobi
Medical Center

Other

LOCATION: **JMC**

DEPARTMENT: **ADMITTING**

VISITING	Subject:		Section: ADMIS-8
	Supersedes: 10/2010 ADMIS-8 JMC & ADMIS-8A NCB		Effective: 05/2002
	Distribution: HOSPITAL-WIDE		Revised: 4/2011 6/2014
	Reviewed: 04/2011, 12/2010, 06/2008, 11/2006 / 5/2014		
Prepared by: ED/Admitting Department		Approved by: Janice Halloran  Ellen O'Connor, RN  Michael McMorrow	

PURPOSE:

The North Bronx Healthcare Network acknowledges the importance of allowing a family member, friend or other individual of the patient's choosing to be present with the patient for the purpose of providing emotional support during the patient's stay within the Network's facilities. The support individual may or may not be the patient's surrogate, decision-maker or legally authorized representative. With the presence of a support individual chosen by the patient visitation can be limited if the individual's presence infringes on other rights, safety, or is medically or therapeutically contraindicated. The patient will be informed of such a decision.

- The North Bronx Healthcare Network will not restrict, limit or otherwise deny visitation privileges based on race, religion, ethnicity, language, culture, size, gender, sexual orientation, gender identity or expression, socioeconomic status, physical or mental ability or disability. Patients will be informed of these rights upon admission to the hospital.
- Patients may receive visits from visitors of their choice. Patients also have the right to withdraw or deny consent to visitation at any time. Patients who lack capacity may receive visits from family, friends and other individuals, consistent with the non-discrimination provisions of this paragraph.
- The North Bronx Healthcare Network is committed to ensuring that all visitors enjoy full and equal visitation privileges consistent with patient preferences.

Who May Be Designated As Visitor or Family/Support Person

For purposes of this Visitation policy: "Family" means any person(s) who plays a significant role in an individual's life. Visitors may include, but are not limited to, spouses, domestic partners, both different-sex and same-sex significant others, both different-sex and same-sex parents, other family members, friends,

and persons from a patient's community. This may include a person (s) not legally related to the individual.

"Family" may also include a minor patient's parents, regardless of the gender of either parent.

Solely for purposes of visitation policy, the concept of parenthood is to be liberally construed without limitation as encompassing legal parents, foster parents, same-sex parent, step-parents, those serving in loco parentis, and other persons operating in caretaker roles and to make health care decisions for the patient should he or she lose decision making capacity.

A designated family/support person may be present to support the patient during their hospital stay. A support person may include but not be limited to a spouse, adult child, parent, close relative, friend, domestic partner, and both different and same sex significant others. A support person is welcome to stay at any time depending on patient's need for medical care/treatments, rest, privacy, safety and patient preference. This definition may include a person (s) not legally related to the patient. This person (s) is often referred to as a surrogate decision maker or health care proxy if authorized to make health care decisions for the patient should he or she lose decision making capacity

Patients' Rights Statement

As stated in the patient rights and responsibilities, hospitalized patients have the right to:

- A support person of their choice to remain with them during their hospital stay.
- Receive or deny visitors as designated by the patient or their representative, including, but not limited to a spouse/civil union partner, domestic partner, family member, friend or legal representative.
- Withdraw or deny consent to all or specific visitors at any time during their stay.

Specialty Passes

Passes that are designated for fathers-maternity, pending discharge, licensed clergy, deliveries and interviews, are indicated in red and dated.

VISITOR FLOW ENFORCEMENT

Visitors are requested to limit the length of visitation so that the patient has adequate rest periods and the staff has the opportunity to provide care and treatment in a timely and private fashion.

- Admitting, Security and Nursing Departments have the responsibility for the successful monitoring of the Visiting Policy.
- Security shall conduct routine rounds on the inpatient units during visiting hours to insure that visitors are complying with the policy. A sweep of all floors will be done after visiting hours.
- In the event that there are more than two visitors in a room with a patient, those visitors without passes will be asked to leave.
- Nursing and administrative staff will assist in the dissemination of information on the Visiting Policy. If violations should occur, Security will be called to render assistance.
- Visitors will be instructed by Patient Information/Admitting personnel to return passes upon completion of a visit.
- Security staff will not allow entry to visitors or persons without a proper visitor pass, authorization or identification.
- Passes found at the patient's bedside or elsewhere on the patient units are to be returned to Admitting.
- Telecommunications will announce the end of visiting hours each night, before Security does a sweep of all floors.

Vendors

JMC - All vendors are required to obtain a dated pass before entering Jacobi Medical Center. Passes can be obtained at the Purchasing Department in the Store House, or from Security at the Lobby of Building 6. All vendors must show photo identification before receiving a pass. The pass will indicate the persons name and date along with the room number and person they are visiting.

Pharmaceutical Representatives are to register at the main Pharmacy only. (Refer to Pharmacy policy "Pharmaceutical Representatives").

Delivery personnel for patients will stop at the Patient Information Desk where the clerk will verify that the patient is in-house, and the assigned unit. A specialty pass will be issued for direct delivery to the appropriate patient unit. If the patient has been discharged, the delivery personnel will be informed. Food deliveries are not permitted for patients. Food deliveries for staff will only be permitted in the main lobby. A representative from the department is responsible for picking up the food deliveries.

Critical Patients

Patients who have been placed on critical status shall have only two (2) visitors allowed per hour beginning at 12:00 p.m. and ending 8:00 p.m. for ten (10) minutes. The Pediatric Intensive Care Unit and Neonatal Intensive Care Unit have a 24 hours visitation policy for parents and grandparents. Other requests must be discussed with Nursing.

JMC

2A Burn ICU	12:00PM to 8:00PM
2B Surgical ICU (SICU)	12:00PM to 8:00PM
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3A Surgery Unit	12:00PM to 8:00PM
3A-SD Surgical Step Down Unit	12:00PM to 8:00PM
3B Oncology Unit	12:00PM to 8:00PM
4A Surgical/Medicine Unit	12:00PM to 8:00PM
4B Medical ICU (MICU)	12:00PM to 8:00PM
4D Rehabilitation Unit	11:00AM to 8:00PM
5A Medicine /Telemetry Unit	12:00PM to 8:00PM
5B Cardiac Care Unit (CCU)	12:00PM to 8:00PM
5D Medicine/Telemetry Unit	12:00PM to 8:00PM
5S Vacated	No Visiting
6A Medicine/Telemetry Unit	12:00PM to 8:00PM
6B Pediatric ICU (PICU)	24 Hours for Parents and Grandparents
6D Pediatrics	11:00AM to 8:00PM

7E Labor And Delivery	24 Hours
7N Neonatal ICU (NICU)	24 Hours for Parents and Grandparents
7W Postpartum/Nursery Unit	10:00AM to 10:00PM (Fathers' Visiting) 10:00AM to 08:00PM (All others including Siblings)
<u>Behavioral Health Units</u>	
7A, 7D, 8A, 8D AND 9E	2:00PM to 3:00PM Mon-Fri only 7:00PM to 8:00PM Daily 1:30PM to 4:00PM Sat/Sun & Holidays
10E Detoxification Unit	No Visitation

Behavioral Health Units

11B, 12B	Weekdays	3:30PM to 04:30PM and 07:00PM to 08:00PM
	Weekends/Holidays	1:30PM to 4:30 PM then 7PM - 9 PM

Any family or support individual attempting to visit a patient before or after the set visiting hours for that unit, must present to the Information Desk in the lobby of Building 6 or in the AED at window #3. The Admitting Associate or Security personal will call the unit to get prior approval before issuing a visitor pass.

CMS Rule Requirement on Visitation Rights for Our Patients

As Part of the CMS Rule Requirements on Visitation Rights for All Patients, the following has been implemented within NBHN:

- written policies and procedures regarding the visitation rights of patients, including any clinically necessary or reasonable restriction or limitation that the hospital may need to place on such rights and the reason for the limitation;
- inform each patient (or support person) of his or her visitation rights and any clinically necessary or reasonable restriction(s);
- inform each patient (or support person) of the right, subject to consent, to receive visitors designated by the patient, including but not limited to a spouse, a domestic partner, another family member, or a friend, and to withdraw or deny such consent at any time;
- not restrict, limit, or otherwise deny visitation privileges on the basis of race, color, national origin, religion, sex, sexual orientation, gender identity, or disability;
- ensure that all visitors enjoy full and equal visitation privileges consistent with patient preferences.