CHECK LIST

Harlem Hospital Center-Generations+/Northern Manhattan Network August 19, 2011-----

EMPLOYEE OF THE MONTH JUNE 2011



Hinnah Faroogi, Pharmacist, Department of Pharmacy Dr. Faroogi has been employed by the Department of Pharmacy since February 2009. During the past 3 years she has demonstrated consistent and positive behavior that delivers service excellence under all circumstances in the capacity of Clinical Pharmacist. Dr. Faroogi is meticulous in her job, and always engaged in her work, going the extra mile when necessary. She has great knowledge and skills as well as the endless energy with which she works for our Pharmacy. She goes above and beyond the call of professional duty to help her colleagues to optimize our patients' care.

Harlem's Pharmacy Newsletter provides information on LASA Drugs, Recalls, Formulary Addition/Deletion, FDA warnings, etc. Dr. Farooqi is the Chief Editor of the Newsletter, our "state of the art presentation" about pharmacy practice challenges of the new millennium.

She mentors students of Touro College of Pharmacy in a fair and impartial manner, transcribing clinical knowledge and skills for building a better society by improving the health status of individuals and the community.

Dr. Farooqi has set a high standard in the area of job performance and easily meets the qualifications of an outstanding employee. Thank you and congratulations, Dr. Farooqi.

CAUGHT IN THE ACT

Charlene Bailey-Ayers, Director, Admissions - On June 13, 2011, Monday morning, Charlene Bailey-Ayers was walking along Lenox Avenue and 135th and saw a little girl crossing a busy street, alone and apprehensive. Ms. Bailey-Ayers along with another concerned stranger, approached the little girl to determine where she was going alone and

how old she was. She did not look older than 6 or 7 but claimed to be 10 years old. With a bunch of keys in her hand, the child stated she was on her way to purchase a coffee from the supermarket for her grandmother. Ms. Bailey-Ayers and the concerned stranger walked the little girl home instead (1 block away). The little girl did not protest, willingly walking with strangers. She was in fact staying with her grandmother. Ms. Bailey-Ayers rang the intercom and attempted to talk with the grandmother to let her know that the child was found on the street, unsupervised and could have been hurt. The grandmother acknowledged knowing the little girl but did not come downstairs. Ms. Bailey-Ayers then escorted the child directly to her door and later met with the Child Protection Coordinator at the hospital to file an ACS case, where this family was already known. Thank you, Ms. Bailey-Ayers for helping to negate a possible negative outcome for this young child.

Ben Murray, Activity Therapist, Dr. Ivan Ainyette, Behavioral Health Recently, a patient who had been impulsive, intrusive, and aggressive when we met him on May 2, 2011 was admitted to the 10th floor. He wrote at the time of his discharge:

"I would like to let you know that my stay in Harlem Hospital in May 2011 was good. Your staff from Techs, nurses, doctors, administrators did a good job with me. Thank them. Please acknowledge their work. One person that was a great help was Ben (Ben Murray, Activities Therapist). The rec therapy, and the group therapy along with me and my peers was also good. Thanks to Dr. Ivan Ainyette, Ph.D. He helped me in times of need. Please acknowledge him. Thank you."

EMPLOYEE OF THE MONTH CAUGHT IN THE ACT

Is there someone in your department you would consider worthy of recognition for their efforts? If so, please submit your write-up to Tamicka Murray in the Department of Human Resources, Women's Pavilion, 6th Floor, Room 640, or at <u>Tamicka.Murray@nychhc.org</u> no later than the 3rd Monday of each month. The write-up should include:

- Employee Name
- Title
- Department
- Supervisor's Name
- Employee's Tour

Remember, you don't need to be a manager or supervisor to submit a nomination; you can nominate one of your fellow employees if you feel they are deserving of recognition. Any nomination received after the 20th will be considered during the following month, so please watch the due date. If you have any questions contact Ms. Murray at extension 2812.



Ms. Denise Soares, Executive Director, is joined by participants from Futures and Options Corporation.

STUDENTS FROM FUTURES AND OPTIONS CORPORATION VISITS On Wednesday, August 3, 2011 the Volunteer Department partnered with the Futures and Options Corporation and facilitated a visit to Harlem Hospital Center. The site visit consisted of an exciting panel discussion and hospital tour for the participants in their Summer Career Development and Internship Program.

Thirty-one high school students from the Frederick Douglass Academy in West Harlem and their coordinators were privileged to hear Ms. Denise Soares, Executive Director, share insight of her career in Nursing and give sound advice on choosing a career path. The panel of diverse health care professionals included Dr. Reynold Trowers, ED Director, Janice Dye, RN, Deputy Director, Dr. Edgar Mandeville, Chief OB/GYN, Dr. Roberta Locko, Network Director, Stephanie Evans, Education Director for the School of Radiologic Technology, Dr. Linsy Farris, Director of Ophthalmology, the Rehabilitation Medicine Team, Niharika Jaiswal, MSPT, Sara Gibbons, student PT, Karla Mc Greggor, OT, Vanessa

Sawyer of Hip Hop Heals Program and Trevor Henry of Modernization. Students from Rehab Medicine and the School of Radiologic Technology afforded the group an opportunity to hear first hand about Emergency Medicine, Obstetrics and Gynecology, Ophthalmology, Radiology, Rehabilitation Medicine and Engineering.

The visit concluded with a tour of the departments of Ophthalmology, Radiology and the Modernization Project. Students and coordinators were very impressed with the technology they saw on the tour and with the many options presented to them. As one student stated upon leaving "I came to the site visit convinced I knew which career path I had chosen. Now I realize there are so many other possibilities." Activities of this nature expose the world of health care to our youth by presenting them with real life role models and an opportunity to learn first hand what it takes to realize their dreams.



Organizers of the 2011 World Breastfeeding Week celebration at Harlem Hospital Center WORLD BREASTFEEDING WEEK



Cross section of mothers at the 2011 World Breastfeeding Week Celebration

WORLD BREASTFEEDING WEEK

On Friday, August 5, 2011, Harlem Hospital Center's WIC Program joined the rest of the world in celebrating World Breastfeeding Week. Over 65 attended the celebration and enjoyed skits, raffles, refreshments and songs. Congratulations WIC on this success.

ARTICLES IN THE CHECKLIST

Do you have something you believe is news worthy? Please feel free to contact Ms. Harris in the Office of Public Affairs with your articles via email at <u>christina.harris@nychhc.org</u>.

DATES TO REMEMBER

UPCOMING WALKS

AUGUST 2011

• Percy Sutton Harlem 5K and NYC Family Health Walk -Sat. Aug 27

SEPTEMBER 2011

Brides March (Domestic Violence)
-Mon., Sept 26

If you are interested in any of the walks, please contact, Valerie Wright: ext. 4072, Cassia Saboia: ext. 8314, Charlene Bailey-Ayers: ext. 1951 or Monigue Hedmann: ext. 4239.

UPCOMING EVENTS

ANNUAL GOLF CLASSIC/AUCTION

The Friends of Harlem Hospital Center's 2^{nd} Annual Golf Classic at the Paramount Country Club was sold out and rained out. The rain date is August 29^{th} and promises to be a great day with record numbers attending. More in the next Check List.

GENERATIONS+/NMHN WINS HHC HIPAA TRAINING AWARD

The Generations+/ Northern Manhattan Health Network was honored by HHC for "New Workforce Compliance" in HIPAA Training. Acknowledged by the HIPAA Privacy and Security Office, our Network was the most expedient and efficient in providing HHC's authorized HIPAA training to all staff members. HHC's HIPAA Policy and Procedures require all staff to be trained within 60 days of commencing duties. This is award is an accomplishment when considering that 'all staff' includes HHC employees, Affiliation, Agency, Temps, Consultants, Graduate Medical Education, Volunteers, students and interns within the largest HHC Network.

This is the third consecutive year Gen+ NMH Network has been recognized in at least one of five categories: Best Acute Care Hospital Compliance Best D &TC Compliance Best Network Wide Compliance Best New Workforce Compliance Best Improved Compliance