

CHECK LIST

Harlem Hospital Center-Generations+/Northern Manhattan Network
May 27, 2011-----



Town Hall

Presenter Mr. Jim A. Smith, Jr., President and CEO of JIMPACT Enterprise

TOWN HALL ON CRUCIAL CONVERSATIONS: Summary

A Town Hall on Crucial Conversations was held at Harlem Hospital Center on Wednesday, March 23, 2011. The Town Hall meeting was organized because when stakes are high; and/or opinions vary; and/or emotions run strong...too many employees:

- ✓ Avoid a crucial conversation and suffer the consequences.
- ✓ Handle the conversation badly and suffer the consequences.
- ✓ Don't step up to the most difficult and important conversations and say what's on our minds to achieve positive outcomes.

Comments Made Afterwards:

"I wish my other co-workers who needed this workshop were here."

"He should return to the hospital after about 3 months to see how this meeting of crucial conversation has assisted and changed the ways of hospital employees."

"A lot of what was talked about, I can directly relate to in my work as a union rep."

"Excellent! The presentation was a very valued one. It made me look into myself."

"I learned a lot from this course and for now I know you cannot change a person. I don't mind attending the course again."

"Awesome presentation!!! Please! Please! Come Back!"

"Very, very informative! I'm glad to come to this meeting."

"Content required more time for effective useful delivery. Yearly mandated follow-up classes would be beneficial."

"I was only able to stay for some of the training but the information I received will assist me when having crucial conversations."

"Excellent speaker and he engaged with the audience very well. Shared his life experience and incorporated his crucial conversations."

"The presentation was a very valued one. This is the best training I've had at Harlem."

"Jim used effective visual prompts and examples which applied to many of our situation and helped to work out personal and business conflicts in an appropriate manner. Thank you."

"There are too many managers acting like thugs in the workplace! But this is good!"

"We have enough issues that need to be addressed. Until we acknowledge this, we will continue to fall into these traps."

DJ Jai Live (below)



Harlem Hospital Center Residents



THE JOINT COMMISSION CELEBRATION 2011

On Tuesday, May 10, 2011, our Executive Director, Dr. John M. Palmer showed his appreciation for our stellar efforts to get us through TJC and CMS surveys with a special reception.

The celebration covered all tours, beginning at 6:00 a.m. and concluding at 9:00 p.m. During the appreciation, photos of each department were displayed, raffles took place, and just for fun, we had another essay contest

with the theme "Make The "A" Stay", all while jamming to the smooth mixing of DJ Jai Live.

It was proven that our hard work and dedication was recognized and very much appreciated! We've passed. Now let's **Make The "A" Stay!**



Residents (above), Environmental Services (below)





Environmental Services (above) Human Resources (below)



Emergency Services (below)



Emergency Services (above) Patient Escorts (below)



Everyone celebrates The Joint Commission Success.

Let's Make The "A" Stay!



Bill Perkins. Mr. Michael Coppa, Senior Consultant Management, Information Services, received the Honorary Nurse Award for his assistance and willingness to provide support. There were many awardees who received an honor for their individual achievements and successes.

Congratulations and thank you to all Harlem Hospital Center Nursing Staff.



NURSES WEEK CELEBRATION 2011

Nurses Week 2011 was celebrated throughout the week with a series of events organized by the Department of Nursing. The main event occurred on Thursday, May 12, 2011 in the Herbert G. Cave Auditorium. Nurses and their colleagues smiled as they were greeted at the door with a sea of balloons. This year's theme is, "Nurses Trusted to Care", a motto our nurses have stood boldly behind.

Honorees received a special message from Dr. John M. Palmer, Executive Director of Harlem Hospital Center and Renaissance Health Care Network, and received a surprise visit from Senator



Sitting L to R: Emt. David Spoorer, Emt-P. Kevin Ruiz, Emt. Jeremy Griffel, Emt. Cullen McGraw
Standing L to R: Emt. Erick Valentin, Lt. Cheryl Middleton, Lt. Joseph Lanzi, Lt. Ralph Francisco, Emt. Betzaida Serrano, Capt. Stephen Russo, and Matthew McBroom

EMS WEEK 2011

"Changing the future, One Call at a Time" is the EMS theme this year. Rain, snow, sleet or shine, this team of unsung heroes are always on call, doing their very best to provide prompt service to all who need it. No job is too big or small for them to handle. Hats off to our EMS team!



(l-r) Mr. Byron Chavers, Assistant Director, Captain Ronnell Boylan, Mr. Timothy Kennedy, Director, Lieutenant Wilber Quinones, and Lieutenant John Arena



Detective Unit



Tour 1

HOSPITAL POLICE WEEK 2011

May 15-20, 2011, has been designated National Police week and so we honor our heroes, Hospital Police. Whether patrolling the exterior or interior of our buildings or responding to emergencies,



Tour 2



Tour 3

you will always find an officer either on post or in action, doing what they do best, protecting and serving the Hospital's property, staff, visitors and patients.

Special thanks to Mr. Timothy Kennedy, Director, Hospital Police and his exceptional team of officers who diligently work to ensure the safety of all who enter and work here at Harlem Hospital Center with Courtesy, Professionalism, and Respect.



TRANSPORTATION WEEK 2011

In honor of Transportation Week, Harlem Hospital Center takes this time to salute our exceptional drivers. Special thanks to Mr. Lloyd Anduze and Mr. Theodore Johnson, Supervisors for this unit for their tireless efforts in ensuring all needs are met. These fine gentlemen ensure all trips are handled with finesses, leaving no stone unturned. They are prompt, courtesy, and pay full attention to detail. From start to finish, you know you're in absolutely good hands with the Department of Transportation.



REVLON WALK 2011

With favorable weather on their side, Team Harlem/Renaissance gathered together walking in support of all Cancers. With Team Captain Patricia Montanez leading the way, 31 walkers marched in search of a cure, while collecting as of date, \$2,777.00. Special thanks to those who participated in the walk.



Team Harlem/Renaissance walking in the March of Dimes

MARCH OF DIMES WALK

Team Harlem/Renaissance begins their season off supporting the ones who are unable to speak for themselves just yet, the babies. On Sunday, May 1, 2011, 25 members of Team Harlem/Renaissance participated in the March of Dimes walk, supporting children who are born premature, collecting as of date, approximately \$2K.

Special thanks to Ms. Charlene Bailey-Ayers and Ms. Cassia Saboia, Team Walk Captains, and Team Harlem/Renaissance for your support. To learn more about the walking committee, please contact Ms. Valerie Wright at ext. 4072.



QUILT DONATION TO NICU

On May 19, 2011, Dr. Myrah Brown Green, Distinguished Lecturer and Executive Director of Arts & Culture at The City College of New York, donated beautifully handmade quilts to Dr. Mary Marron of Harlem Hospital Center's Neo-Natal unit. Each child in the NICU received a quilt.

NATIONAL MENTAL HEALTH MONTH 2011

On Thursday, May 19, 2011, in celebration of Mental Health Month, the Department of Behavioral Health hosted a presentation in Room 6101 entitled "Live Well! It's Essential to Your Potential," featuring presentations by Dr. Charles Nnadi, our Deputy Director of Psychiatry and Dr. Cynthia Grace, Associate Professor at CUNY.

HAPPY FEET DANCE-A-THON RETURNS... Surprise Special Guest

The Walking Committee for Team Harlem and Renaissance will host a Happy Feet Dance-A-Thon on Friday, June 17, 2011 from 6:00 PM - 10:00 PM, at the Salvation Army on 137th Street.

Bring your dancing shoes, a partner and be prepared to dance the night away.

Advance Registration is \$15, \$10 if you bring your spouse; \$20 at the door. Prizes will be given upon entry, and raffles will be held. All proceeds will go to all "Walk" events supported by Harlem Hospital Center and Renaissance Health Care Network.

For more information and to register, please contact Ms. Valerie Wright at ext. 4072, or valerie.wright@nychhc.org, or Ms. Patricia Crawford at ext. 8429, or patricia.crawford@nychhc.org.

DATES TO REMEMBER

World Environment Day	-
Sunday, June 5, 2011	
Flag Day	-
Tuesday, June 14, 2011	
Father's Day	-
Sunday, June 19, 2011	
Juneteenth	-
Sunday, June 19, 2011	
First Day of Summer	-
Tuesday, June 21, 2011	

Harlem Hospital Center's next General Staff Meeting will take place on Wednesday, June 1, 2011, at 9:30 a.m. in the Herbert G. Cave Auditorium.

UPCOMING EVENTS

Renaissance Health Care Network Auxiliary, Inc. will host their Annual Public Meeting on Friday, June 17, 2011 from 6 p.m. - 8 p.m. at the Harlem State Office Building. This year's theme will be "Healthiness is Happiness" with Dr.

Hazel N. Dukes, as the Keynote Speaker.
To RSVP, please call (212) 932-6532.

UPCOMING WALKS

June 2011

- Wall Street Run & Heart Walk-
Thursday, June 2, 2011
- Happy Feet Dance-a-thon -
Friday, June 17, 2011

July 2011

- Relay for Life -
Saturday, July 9, 2011

August 2011

- Walk It Out -
Saturday, August 6, 2011
- Percy Sutton 5K -
Saturday, August 20, 2011

September 2011

- Brides March (Domestic Violence)
- Monday, September 26,

October 2011

- Happy Feet Dance-a-thon
- TBD
- Making Strides (Breast Cancer)-
Sunday, October 16, 2011
- Step Out (Diabetes) -
Sunday, October 23, 2011
- Alzheimer Memory -
Sunday, October 23, 2011

If you are interested in any of the above walks, please contact the following persons:

Valerie Wright (212) 939-4072
Cassia Saboia (212) 939-8314
Charlene Bailey-Ayers 939-1951
Monique Hedmann(212) 939-4239

RETIRED

Doris Boone, Associate Director Materials Management, will be retiring May 31st after 25+ years of service to the Generations Plus Northern Manhattan Health Network. Doris served for many years as the Network's Purchasing Director. Her most recent assignment was at Harlem Hospital where she was responsible for Materials Management functions including Receiving and Central Stores.

We will miss her and wish her a fond farewell in her next journey.