

CHECK LIST

Harlem Hospital Center-Generations+/Northern Manhattan Network
May 13, 2011-----

EMPLOYEE OF THE MONTH APRIL 2011



Errol Wilson, Dietary Aide Food and Nutrition Services

Every survey year, we produce the Employee Handbook which includes information that all employees need to know. The unique talent of Errol Wilson created a different way to learn and share this information. Errol Wilson is a Dietary Aide in the Department of Food and Nutrition Services and has worked at Harlem Hospital Center for 22 years. He says that he was inspired to create this RAP CD to help him learn all of the information in the handbook and in the process he decided to share his talent with us. Just as you can purchase a novel as a book, download to an electronic reader, or purchase

as an audio book, Errol Wilson made a creative contribution to our TJC Preparation with a CD entitled "Stay Focus Harlem."

CAUGHT IN THE ACT

Blondy Henry-Byam, Head Nurse, OB/GYN, Ambulatory Care - On Friday, March 4, 2011, in the absence of the Unit Head Nurse Lynda Freeman, RN, Ms. Henry-Byam ensured that all 12 of the available nursing staff including the Nurses and Patient Care Associates (PCAs) completed the mandatory "End of Life Care" online training module. Determined that all staff would be compliant in meeting the deadline for the "End of Life Care" module, Ms. Henry-Byam remained until 9 pm - well past her 0800 to 1630 tour, printing their certificates after completion of training.

Thanks to Ms. Henry, the task of completing the mandatory online training was conducted and accomplished with little interruption in patient flow. As a result, the

patient care function of the unit was maintained and the staff received the continuing education support.

Brianna Morrison, RN, Emergency Department - On March 2, 2011, an employee brought her mother into the ER where she was greeted by Ms. Morrison. Ms. Morrison took excellent care of the patient, as if it was her own mother. She assessed the needs of the patient, took her paperwork over to registration, and personally walked the patient back to Urgent Care, placing her in a room.

Ms. Morrison is no stranger to this family as she has provided care for them in the past. She is always pleasant and exemplifies a true love for the job. The employee and her family believe that she is "by far one of the nicest nurses" they've encountered.

Gaudio Reyes Enríquez, RN, Bernard Posadas, RN, and Sandra Greenidge, PCA, Emergency Department - On March 7, 2011, a patient entered the Adult ER accompanied by EMS. The patient and her clothing were visibly soiled. It was determined by the Nurses Enriquez and Posadas, and PCA Greenidge that the patient needed to be thoroughly cleaned prior to examination.

The staff (along with EMS) was challenged by the patient, as the patient continued to be uncooperative and was verbally abusive. However, staff calmly informed the patient they had to clean her up before she could be evaluated. The professionalism these individuals exhibited towards this patient is to be commended. Special thanks to them for always going that extra mile for all patients, demonstrating that "Clean Care is Safer Care" in our goal of closing the loop for excellent Emergency Care.

Michelle Howard, Clerical Associate III, Emergency Department - Ms. Howard is a dedicated, hardworking individual. She ensures that clerical supplies are always available for her fellow co-workers. After completing her shift, you can find Ms. Howard lingering around assisting visitors with their requests, even when staff on duty feels it's beyond their job function. If what a patient or visitor needs is deemed to be beyond her scope, she will try to find someone she believes can help that patient. Ms. Howard is truly an exemplary employee and needs to be recognized for a job well done for her willingness to go beyond what is expected.



Department of Pathology

NATIONAL LABORATORY WEEK
 April 24 - April 29, 2011, National Laboratory Professionals Week was observed. Daily activities and presentations were held throughout the week. Harlem Hospital Center Staff along with community members were given a tour of the Microbiology Lab, The Blood Bank, Surgical Pathology and Phlebotomy. The Opening Ceremony took place on Monday, April 24, 2011, where our Executive Director, Dr. John M. Palmer served as the Keynote Speaker; The Closing Ceremony took place on Friday, April 29, 2011, with Dr. Maurice Wright, Medical Director and Senior Associate Dean serving as the Keynote Speaker.

On Wednesday, April 27, 2011, Harlem Hospital Center and Sauti Yetu Center for African Women hosted a national conference on the delicate topic of Female Genital Cutting/Female Genital Mutilation. The conference theme, "Caring for families affected by FGC: Evidence to guide research, intervention and public policy" was held in the Herbert G. Cave Auditorium from 8:30 am to 5:00 pm. National and international experts, along with health care and social work providers discussed the background and overview of FGC, why and where the procedure is performed and the global efforts to end the practice. There were panel discussions on patient Clinical Encounters and Ethical Issues, Voices From the Community, Research and Data Collection, and Community Empowering Models.



Panelist (l-r): Dr. Gillian Einstein, Cody Donahue, MA, Dr. Crista Johnson, Aicha Katherine Scott, Dr. Nicole Warren, Gannon Gillespie, Dr. Edgar Mandeville, Assiatou B. Diallo, MPH, Dr. Benjamin Aubey, Dr. Ousseiny Coulibaly, Stan P. Yoder, PhD

FEMALE GENITAL CUTTING AND MUTILATION CONFERENCE

Female Genital Cutting (FGC) involves partial or total removal of the external female genitalia, or other injury to the female genital organs for non-medical reasons. The practice is mostly carried out by traditional circumcisers, who often play other central roles in communities, such as attending childbirths. FGC is recognized internationally as a violation of the human rights of girls and women. Due to immigration, New York City hosts a large population of women from FGC-practicing countries, many

of whom seek OB/GYN care at Harlem Hospital Center. The conference was a collaboration of efforts by Harlem Hospital Center's Chief of OB/GYN, Dr. Edgar Mandeville and Zeinab Eyega, MSc. Executive Director and Founder of the Sauti Yetu Center for African Women. "This is an extremely important issue at it relates to Harlem Hospital Center's commitment to women's health and disseminating vital information to our patients and the community we serve", states Dr. Mandeville.

much of the Hospital's success is attributed to the support and assistance of the Administrative support staff.



Harlem Hospital Center Community Advisory Board along with Dr. Maurice Wright



The Employee Recognition Committee and Harlem Hospital Center honors Administrative Professionals

ADMINISTRATIVE PROFESSIONALS DAY

On Wednesday, April 27, 2011, Dr. John M. Palmer, Executive Director and The Employee Recognition Committee took the opportunity to honor the Administrative Professionals of Harlem Hospital Center, with a reception in the 3rd Floor Dayroom. The Administrative Professionals were acknowledged as the front-line representatives for our Hospital, our patients, and our community. It's been noted that

IMPROVING THE HEALTH OF HARLEM: LET'S TALK DIABETES

The Community Advisory Board of Harlem Hospital Center hosted their Annual Public Meeting on Saturday, April 30, 2011 in the Herbert G. Cave Auditorium. With improving the health of the community on their minds, the Board focused their theme on Diabetes. Dr. Maurice Wright, Medical Director and Senior Associate Dean, Harlem Hospital Center served as Keynote Speaker, and Dr. Jerome Tolbert, Endocrinologist, Beth Israel Medical Center served as Moderator. The hand-picked and well versed panel included: Vincent Hutchinson, M.D., Director, Pediatrics; Ronald Cobbs, M.D., Attending Physician, Department of Medicine; Charles Ensewa, M.D., Neurology Resident, Columbia Medical Center; Barbara

Evans, MDiv., MPH, Nurse Practitioner II, Department of Medicine; Kristie Lancaster, M.D., Ph.D., Associate Professor, New York University; and Monique Hedmann, Associate Director, Department of Neurology.



Dr. Palmer presents Community Health Service Award to Doug E. Fresh



Panelists (l-r): Barbara Evans, MDiv., MPH, Nurse Practitioner II, Department of Medicine, Kristie Lancaster, M.D., Ph.D., Associate Professor, New York University, and Monique Hedmann, Associate Director, Department of Neurology



Panelists (l-r): Vincent Hutchinson, M.D., Director, Pediatrics, Ronald Cobbs, M.D., Attending Physician, Department of Medicine, Charles Ensewa, M.D., Neurology Resident, Columbia Medical Center



Dr. Maurice Wright, Keynote

The Community Advisory Board honored the following:

Community Health Service Award

Mary D. Redd, LMCW, ACSW, CEO and President, Steinway Child and Family Services

Mr. Geoffrey Canada, Harlem Children Zone

Mr. Doug E. Fresh, Rapper and Hip-Hop Stroke Spokesperson

The Marshall C. England Award

Ms. Mai Aikens

The Salaria Kee Activism Award

Ms. Zella Jackson, Harlem Hospital Center Auxiliary, Inc., President Emeritus

The Gloria Bynoe-Thomas Advocacy Award

Mrs. Patricia Butts, First Lady, Abyssinian Baptist Church

Reverend Al Sharpton, CEO and Founder, National Action Network

In addition, **Awards of Appreciation**

went to CAB members who are term limited: Laura Brown, Jan Myers

Cook, Robert McCullough, David Weaver.

This event was well attended by the community. Elected Officials at this event were Assemblyman Robert Rodriguez, Manhattan Borough President Scott Stringer, and Councilmember Maria Carmen Del Arroyo. NYC Health and Hospitals Corporation Officials in attendance were Ms. LaRay Brown, Senior Vice President, Corporate Planning, Community Health and Intergovernmental Relations, who spoke and showed a clip featuring Dominique Wilkins, former professional basketball player; Ms. Josephine Bolus, Board of Directors; and Ms. Iris Jimenez-Hernandez, Senior Vice President, Generations+ /Northern Manhattan Health Network.

EMPLOYEE OF THE MONTH /CAUGHT IN THE ACT

Is there someone in your department that you have encountered that you would consider worthy of recognition for their efforts during the month? If so, please submit your write-up to Tamicka Murray in the Department of Human Resources, Women's Pavilion, 6th Floor, Room 640, or by email at Tamicka.Murray@nychhc.org no later than the 3rd Monday of each month. The write-up must include the following information:

- Employee Name
- Title
- Department
- Supervisor's Name
- Employee's Tour

You do not need to be a manager or supervisor to submit a nomination; you can nominate one of your fellow employees if you feel they are deserving of recognition. If you have any questions contact Ms. Murray at extension 2812.

ARTICLES IN THE CHECKLIST

Do you have something you believe is news worthy? Please feel free to contact Ms. Harris in the Office of Public Affairs with your articles via email at christina.harris@nychhc.org.

DATES TO REMEMBER

Peace Officers Memorial Day

Sunday, May 15, 2011

National Transportation Week -

Sunday, May 15-20, 2011

Armed Forces Day

- Saturday, May 21, 2011

National Maritime Day -

Sunday, May 22, 2011

Memorial Day -

Monday, May 30, 2011

Harlem Hospital Center's next **General Staff Meeting** will take place on Wednesday, June 1, 2011, at 9:30 a.m. in the Herbert G. Cave Auditorium.

UPCOMING EVENTS

The Department of Volunteer Services invites you to celebrate with them in their Annual Volunteer Appreciation Ceremony on Friday, May 20, 2011 at 10 a.m. in the Herbert G. Cave Auditorium of the Martin Luther King Pavilion; guest speaker for this year's event will be Mrs. Michelle Paige Paterson, wife of Former New York State Governor, The Honorable David Paterson. Please join us in celebrating our volunteers who give of their time to work with Harlem Hospital Center.

Renaissance Health Care Network Auxiliary, Inc. will host their Annual Public Meeting on Friday, June 17, 2011 from 6 p.m. - 8 p.m. at the Harlem State Office Building. This year's theme will be "Healthiness is Happiness" with Dr. Hazel N. Dukes, as the Keynote Speaker. To RSVP, please call (212) 932-6532.

UPCOMING WALKS

May 2011

- AIDS Saturday, May 15,
- Asthma Saturday, May 21,
- Lupus Saturday, May 21,

June 2011

- Wall Street Run & Heart Walk
- Thursday, June 2,
Happy Feet Dance-a-thon
Friday, June 17,

July 2011

- Relay for Life Sat, July 9,

August 2011

- Walk It Out August 6,
- Percy Sutton 5K August 20,

September 2011

- Brides March (Domestic Violence) - Monday,
September 26, 2011

October 2011

- Happy Feet Dance-a-thon
- TBD
- Making Strides (Breast Cancer) - Sunday,
October 16, 2011
- Step Out (Diabetes)
- Sunday,
October 23, 2011
- Alzheimer Memory
- Sunday, October
23, 2011

If you are interested in any of the above walks, please contact the following persons:

- Valerie Wright (212)
939-4072
- Cassia Saboia (212)
939-8314
- Charlene Bailey-Ayers (212)
939-1951
- Monique Hedmann (212)
939-4239