

## Snow (continued)

- If you're unable to remove or consolidate your roadway setup, you are encouraged to take steps to protect your asset from damage due to snow removal operations. The Department of Sanitation (DSNY) has conducted training exercises that included simulated snow removal operations on narrow streets with roadway setups on both sides. DSNY will conduct targeted outreach to restaurants to ensure setups meet DOT siting criteria and that roads can be efficiently plowed and remain passable.
- Use your snow sticks to increase visibility of your setup components if they are moved
- You can sign up to receive snow alerts and all snow-related updates through Notify NYC. To sign up for Notify NYC, call 311, visit [nyc.gov/notifynyc](https://nyc.gov/notifynyc), or follow @NotifyNYC on Twitter

## Restaurant Owners May

- Leave barriers in place within a metered zone, alternate side parking, or No Parking Anytime zone, provided that that tables and chairs are removed or secured when not in operation
- Where seating is authorized along a curb, install a platform behind the required barrier to flush height with curb to facilitate ADA compliance, prevent the curb from becoming a tripping hazard, and allow drainage to underpass seating
  - Such platforms shall not block rain water drainage getting to the curb or flowing along the curb
  - Such platforms shall not obstruct access to or ventilation of utility covers

## General

- Must be a ground floor, brick and mortar restaurant or bar with a DOHMH food service establishment permit
- NYC Open Restaurant application does not cover usage that falls within private property (i.e. backyard, patio, etc.)
- Must be ADA compliant
- Applicant required to provide all tables, chairs, barriers, and ramps. Nothing may be affixed to the roadway or sidewalk
- Tables and chairs shall be removed or secured in place when not in use

## Application

- Website: [nyc.gov/openrestaurants](https://nyc.gov/openrestaurants)
- Business must self-certify that they comply with all requirements stated in application

- If business intends to serve alcohol, NYC Open Restaurants application is one-stop-shop for NY State Liquor Authority (SLA) on-premises license extension if establishment provides required SLA information
- Business will be approved or denied instantly after submitting

## Health

- Businesses must comply with all State and City health requirements
- **Guidance from DOHMH about Outdoor and Takeout Delivery**
- **New York State Dept of Health Interim Guidance for Outdoor Space**
- Public must follow the "Core Four":
  1. **Wear a mask**
  2. **Stay home if feeling unwell**
  3. **Keep 6' distance between people**
  4. **Wash hands**

## Additional Resources

- **Small Business Services Hotline: 888-SBS-4NYC**

The City has launched a small business hotline to answer the most pressing questions of small business owners as they prepare to re-open. Small Business Advocates and Compliance Advisors will monitor the hotline and have been equipped with the latest guidelines and regulations to share with business owners. To reach the hotline, dial 888-SBS-4NYC or 888-727-4692

### Open Restaurants Frequently Asked Questions

### NYC Restaurant Reopening Guide

### NY State Liquor Authority Guidance on Outdoor Expansion of Licensed Premises in Response to COVID-19

### Outbreak Reopening Supplies Marketplace, including Physical Enhancements and Portable Furniture New York State Hot Spot Zones

These links can be found on [nyc.gov/openrestaurants](https://nyc.gov/openrestaurants)

**NYC**

**OPEN**  
**Restaurants**

## Siting Criteria

## February 2021

**As of November 13, 2020, bars and restaurants are required to close in-person service from 10 p.m. to 5 a.m. daily. After 10 p.m., bars and restaurants are able to provide food to-go for curbside pickup or delivery, but are prohibited from serving alcohol to-go.**

