

SAFER TOGETHER

Results of the Adams Administration's Community-Driven Public Safety Approach



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BE A PART OF THE SOLUTION



Dear Fellow New Yorkers:

When we took office on January 1, 2022, our administration made a commitment to make New York City a safer and more affordable city. Each day, we are delivering on that mission and ensuring that New York City continues to be the best place in the world to live, raise a family, secure a good-paying job, get an education, experience our world-class arts and culture, and be surrounded by the magic that only this city has to offer.

I believe public safety is the prerequisite to prosperity and that we cannot have a thriving city without first being a safe city. That is why I am so proud of the work we have done to make sure that New York City remains the safest big city in America. As this report highlights, Community Link is one way we are achieving this goal through taking a community-driven and whole-of-government approach. We have seen double digit decreases in murders, shootings, and burglaries under our administration – including the largest decrease in shooting incidents for a calendar year in nearly 30 years. We removed over 19,000 illegal guns from our streets, closed over 1,300 illegal smoke shops, and seized nearly 20,000 ‘ghost cars.’

Core to our approach is working closely in partnership with the community, developing the links and bonds that are necessary to sustain lasting public safety. It is also about rolling up our sleeves, working across city agencies and with partners, to address the root causes of public safety concerns that for too long have gone unaddressed. This administration is dedicated to transforming the conditions and culture that allow crime to persist and we do so by building the partnerships necessary to tackle public safety and quality of life problems – no matter how challenging.

That is exactly what Community Link is about. Through Community Link, we are developing a comprehensive strategy that brings together over 20 agencies to rapidly respond to community complaints and invest in our neighborhoods. And, this approach is working. In less than two-years, Community Link has conducted over 600 operations and worked tirelessly across the five boroughs to keep New Yorkers safe.

There is still much work to be done, but as you will find in this report, Community Link is an example of government at its best: agencies working together and in partnership with community members to deliver services, conduct enforcement, and face challenges head-on to achieve meaningful improvements.

New Yorkers deserve to live in a safe and thriving city, and we are eager to share how Community Link is one tool in our toolbox that is helping us accomplish just that.

Mayor Eric Adams
City of New York

Community Link: Building a Safer City Through a Whole of Government Approach

The Adams Administration's Approach to Community-Driven Public Safety

Taking a Multi-Agency Response

[Community Link](#) is a multiple-agency response initiative to quality-of-life issues. Community Link works directly with local communities and business leaders to identify neighborhoods and business improvement districts throughout New York City that would benefit from a comprehensive response to address complex and chronic community complaints. Together, with over 20 city agencies, law enforcement, elected officials, and community leaders, Community Link focuses on addressing a range of public safety issues, including illegal vending, derelict vehicles, public substance use, the mental health crisis, neighborhood beautification, illegal scaffolding, unlicensed cannabis shops, and more. The initiative streamlines communication and creates a central repository to record, address, monitor, and continually evaluate complex quality of life issues that require a multi-agency response. The goal is to protect public safety and improve quality of life.

Working with state and federal agencies, participating city agencies include:

- Fire Department of the City of New York (FDNY)
- Mayor's Office of Community Mental Health (OCMH)
- Metropolitan Transportation Authority (MTA)
- New York City Department of Buildings (DOB)
- New York City Department of Consumer and Worker Protection (DCWP)
- New York City Department of Environmental Protection (DEP)
- New York City Department of Design and Construction (DDC)
- New York City Department of Environmental Protection (DEP)
- New York City Department of Health and Mental Hygiene (DOHMH)
- New York City Department of Homeless Services (DHS)
- New York City Department of Parks and Recreation (Parks)
- New York City Department of Sanitation (DSNY)
- New York City Department of Small Business Services (SBS)
- New York City Department of Social Services (DSS)
- New York City Department of Transportation (DOT)
- New York City Police Department (NYPD)
- New York City Sheriff's Office
- Office of the Special Narcotics Prosecutor for the City of New York

By the Numbers



Over **1,070**
operations



Over **730**
resolved complaints

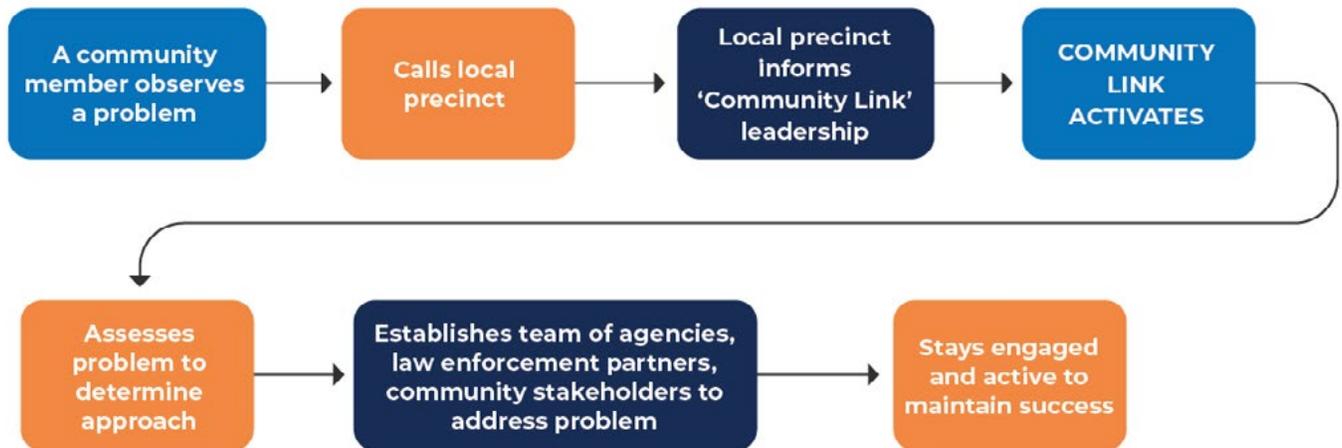


Over **200** People
Placed in Shelters



Over **15,900**
Total Summonses

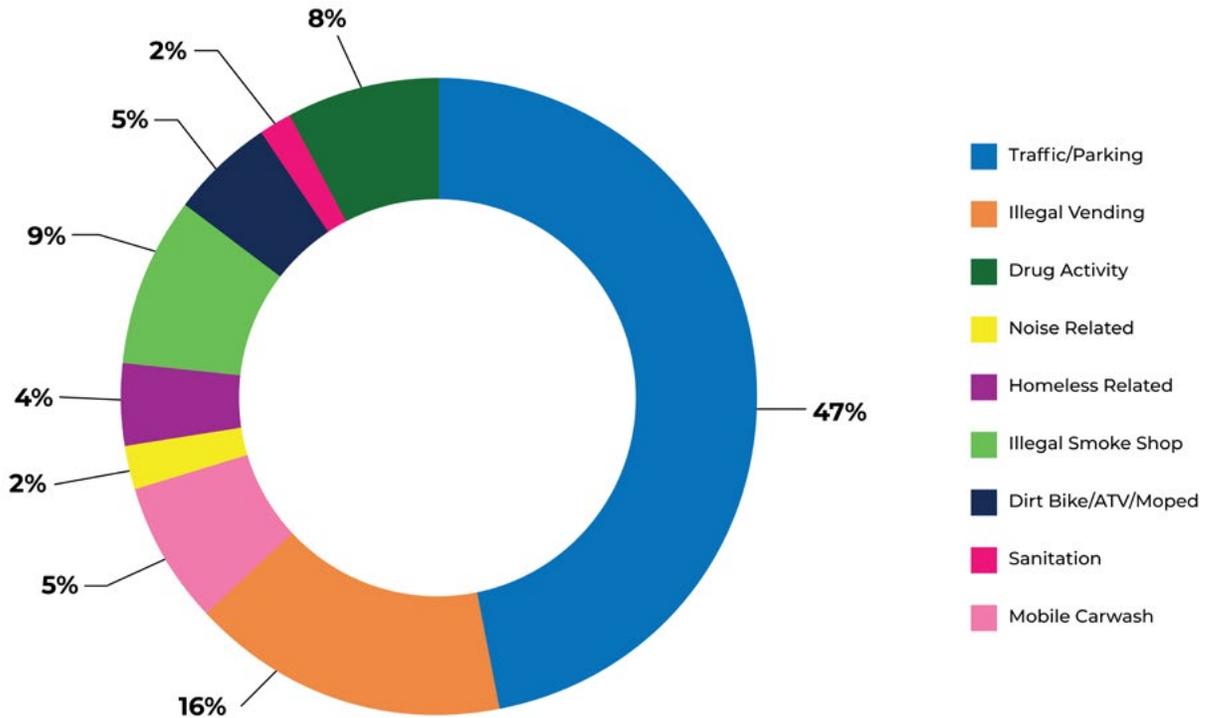
How it Works



Addressing Chronic Issues

Community Link receives complaints from community members, local police precincts, elected officials, and others. Most complaints are seeking to address issues that are chronic in nature and have persisted over-time, such as illegal vending and illegal parking.

Breakdown of Complaints



Where does Community Link Operate?

Since beginning in May 2023, under the Adams administration, Community Link has already convened seven community improvement coalitions throughout the five boroughs. Over the last 18 months, Community Link resolved over 730 complaints and conducted over 1,070 multi-agency operations to address quality of life concerns raised by the communities they serve. Community Link performs quality-of-life operations all over the city, including seven Community Link coalitions, major hubs that focus on particularly complex conditions. As part of Community Link coalitions, DHS has engaged over 4,800 individuals and placed over 200 in shelter. Community Link coalitions include:

- 125th Street Four Corners Initiative
- 110th Street Corridor
- Midtown West
- East 14th Street
- Washington Square Park
- Roosevelt Avenue, Queens
- The Hub, The Bronx

Zooming In: Community Link Spotlights

125th Street, Harlem

Harlem's 125th Street is a major hub for transit and commerce. In addition to quality of life and public safety concerns, the area was in need of beautification and rejuvenation. The Community Link team organized agencies with the mission of beautifying the neighborhood and improving infrastructure, roads, and sanitation.

The agencies involved: NYPD, MTA, DOT, DSNY, DDC

Outcomes:

MTA:

- Repainted K-Rail post, adjacent to elevators
- Revamped globe lights
- Repainted station posts and physical station

DOT:

- Installed three light poles on concrete pylons
- Repainted intersection pavement markings
- Replaced signage, traffic lights and traffic boxes
- Surveyed location for additional trees and plants
- Updated street signage

DSNY:

- Increased frequency of basket collections along 125th street, power washing, graffiti clean-ups

DDC:

- Removal of construction supplies

NYPD:

- Seven light towers placed throughout location
- Additional officers placed in areas 24/7
- Special Ops Unit completed painting, covering, and removing graffiti
- Conducted three multi-agency walk-throughs

Spotlight:

Hosted 125th Street Summer Block Party to provide more resources for the community, which included games and entertainment, city and state agency resources, college and job recruitment, health care services, food, drinks, music and more!



110th Street Corridor, Harlem

In Northern Manhattan, 110th Street sits atop Central Park. The corridor faces persistent quality-of-life issues and experiences with New Yorkers in need of services, such as shelter, substance use treatment, and illegal vending. The Community Link team assembled agencies and works alongside non-profit outreach partners and the Central Park Conservancy to improve the neighborhood's vibrancy and public safety on 110th Street between Frederick Douglas Boulevard and 5th Avenue. Ongoing efforts involve weekly outreach with teams of nurses on tours throughout the day and night, as well as weekend.

The agencies involved: NYPD, DOHMH, DHS, Parks

Outcomes:

DHS:

- Engaged over 920 clients and placed over 25 in shelter

Parks:

- Increased patrols from day tours to evening tours on North Woods and Parkland along 110th Street
- Conducted daily canvas inside park and perimeter at North Woods
- Corrected illegal vending conditions

NYPD:

- Conducted four walkthroughs between April - May 2024
- Increased deployment and police presence on the 110th Street Corridor

Spotlight:

In November 2024, Mayor Adams announced the expansion of the [“Drone as First Responder” program](#), which leverages the latest in aerial autonomous vehicle technology to enhance the NYPD’s emergency-response capabilities as the agency fulfills its mission to keep New Yorkers safe. The program is located at the 67th, 71st, and 75th police precincts in Brooklyn; the 48th police precinct in the Bronx; and the Central Park Precinct in Manhattan. Mayor Adams launched the expansion at the Central Park police precinct describing how drones have already made an impact in emergency situations and have been dispatched on more than **4,000** missions in the past year, including approximately **2,300** priority calls.



Midtown West

Midtown Manhattan is the crossroads of the world where New Yorkers, the business community, tourists, and more converge. The area has historically struggled with various quality-of-life issues, ranging from homelessness, public substance use, disorderly conduct, poor sanitation, pedestrian crowding, prolonged scaffolding, illegal vending, and more. [In July 2024, Mayor Adams announced a Community Improvement Coalition led by Community Link](#) that organized over 20 city agencies and community partners to create a cleaner, safer, and more vibrant midtown business district.

The agencies involved: NYPD, DHS, DSNY, FDNY, DOT, DOB, New York City Sheriff's Office, Manhattan District Attorney

Outcomes:

DHS:

- Maintain ongoing daily canvas each day to provide support
- Over 600 clients engaged
- Over 70 clients placed in shelter

DSNY:

- Conducted bottle clean-up operation that was impeding pedestrian traffic
- More frequent dumpster pick-up
- Conducted routine needle clean-ups

DOT:

- Removed staging area chain link fencing
- Installed bike corral at 40th Street and 8th Avenue
- Removed dining sheds and construction debris

DOB:

- Examined 82 scaffolding structures
- Removed 12 scaffolding structures

NYPD:

- Increased presence and dedicated outreach teams
- Worked with Manhattan District Attorney's Office on 'Court-Diversion' program

"Public Safety is a team sport, and we need all agencies working together with the community to effectively improve our city's quality-of-life. The Community Link program has worked directly with the Times Square community to address challenges that cross agency boundaries like the illegal pedicabs, rogue vendors and illegal pot shops. We applaud Mayor Adams on all the successes this program has had."

Tom Harris, president,
Times Square Alliance

Spotlight:

In September 2024, Mayor Adams launched a pilot for '[Operation Front Door](#),' a surge of joint enforcement focused on illegal pedicabs and vendors that crowd streets and take advantage of tourists. NYPD's Deputy Commissioner for Operations continues to enforce the laws and to-date the operation has seized 652 pedicabs and issued over 6,500 violations.



What They're Saying

NYPD Cracking Down On Illegal Pedicabs, Vendors In Midtown

Pedicabs lined up outside Grand Central, but within minutes, the NYPD dismantled more than two dozen of them.



CBS New York City, News Partner

Posted Thu, Sep 12, 2024 at 3:13 pm ET

Opinion

Op-Ed | Keeping New York City safe for everyone

By Mayor Eric Adams

Posted on September 17, 2024

NYPD Midtown sweep targets illegal vendors, quality-of-life crimes

By Teresa Priolo and Jacob Flanagan

| Published September 11, 2024 11:11pm EDT | Midtown | FOX 5 NY



PUBLIC SAFETY

NYPD cracking down on pedicab scams as tourism season approaches

BY ALYSSA PAOLICELLI | NEW YORK CITY
PUBLISHED 11:30 AM ET SEP. 12, 2024

LOCAL NEWS

NYPD cracking down on illegal pedicabs, vendors in Midtown

By Lisa Rozner

September 11, 2024 / 11:27 PM EDT / CBS New York

CBS NEWS
NEW YORK

New York City cracking down on pedicab scams as fall tourism season picks up



By Josh Einiger

Thursday, September 12, 2024

East 14th Street, Lower Manhattan

In August 2024, Mayor Adams launched a [Community Improvement Coalition led by the Community Link team](#) to address a range of public safety issues, including illegal vending, retail theft, substance use, the mental health crisis, beautification, cumbersome scaffolding, unlicensed cannabis shops, and more. Additionally, to facilitate direct lines of communication between the community and police, the 9th and 13th Police Precincts have established a WhatsApp chat with business owners on the East 14th Street corridor to identify and address issues in real time and offer a unique channel to respond to community concerns.

The agencies involved: DHS, DSNY, DOHMH, NYPD

Outcomes:

DHS:

- Over 90 clients engaged
- Six clients placed in shelter

DSNY:

- Debris removal operations, illegal vending enforcement, and graffiti clean-ups

DOHMH:

- Inspected 10 mobile food vendors and four issued summonses

NYPD:

- Dedicated daily foot posts
- Installed three light towers from Avenue A to 1st Avenue along 14th Street
- Announced allocation of \$1 million mobile command unit



Spotlight:

On August 8, 2024, Mayor Adams joined by elected officials and the local community, launched the 14th Street Improvement Coalition. Since then, residents and community members have noticed meaningful improvements. As of mid-October, felony crimes on the block fell more than 57 percent.



“I am proud of the improvements that we have made with the Adams administration on the 14th Street Corridor. I walk the block every day, and I have long called for more resources to clean it up.”

New York City Councilmember,
Keith Powers

Washington Square Park

Washington Square Park is an iconic gathering location for New Yorkers, students, and visitors to our city. The area in and around the park has experienced persistent quality of life and public safety issues. Community Link continues to provide resources and conduct operations to maintain order and public safety.

The agencies involved: DHS, Parks, NYPD, Manhattan District Attorney's Office

Outcomes:

DHS:

- Over 1,300 clients engaged
- Over 30 clients placed in shelter
- Cleaned five emergency encampments
- Conduct daily canvas operations

Parks:

- Issued 18 summonses to OATH
- Conducted over 85 hypo-needle and debris removals
- Conducted tree pruning and cleared pathways

NYPD:

- Installed a light tower
- Daily operations

Manhattan DA Navigators & Co:

- Engaged 40 clients
- Distributed 15 kits for hygiene and safe usage



Spotlight:

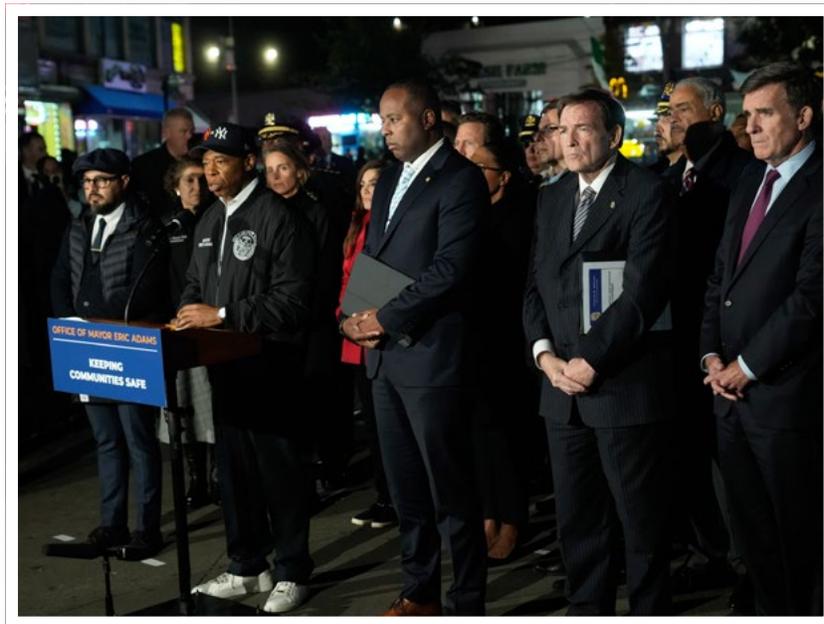
On October 16, 2024, Mayor Adams went with the NYPD's 6th Precinct and local community members on a walkthrough of Greenwich Village including Washington Square Park and nearby streets, Washington Place and Cornelia Street to examine the quality-of-life issues. Community Link, and all of the city's agencies including the 6th Precinct continue to focus on this area.



Roosevelt Avenue, Queens

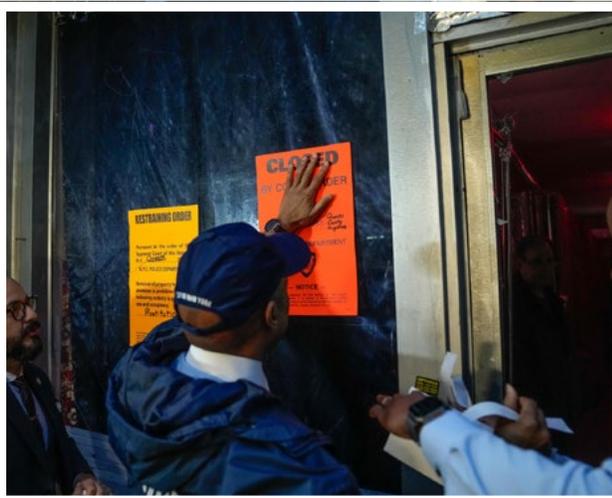
Roosevelt Avenue in the Elmhurst, North Corona, and Jackson Heights area of Queens is home to a diverse group of communities and families. For years, the area has been struggling with public safety and quality-of-life concerns that include prostitutes, illegal brothels, unlicensed vendors and food carts, retail theft, and other issues. Mayor Adams has continued to focus on this neighborhood, and most recently launched “[Operation Restore Roosevelt](#),” led by the Community Link team to bring sustained enforcement and services to the area. Since launching in October 2024, Operation Restore Roosevelt has been conducting daily outreach and maintains a visible presence in the community.

The agencies involved: NYPD, DOB, FDNY, Parks, DSNY, DHS, New York State Police



Spotlight:

Mayor Adams has made Roosevelt Avenue in Queens a priority for his administration and has remained focused on delivering for the community. In January 2024, Mayor Adams and members of the NYPD shut down a dozen illegal sex shops that had inhumane conditions.



NYPD raids, shuts down 6 alleged brothels posing as massage parlors, Mayor Adams says

 **Eric Lagatta**
USA TODAY

Published 10:34 a.m. ET Jan. 26, 2024 | Updated 2:15 p.m. ET Jan. 26, 2024

METRO
NYPD busts 12 brothels rife with 'inhumane conditions' on Queens commercial strip: cops

By Amanda Woods
Published Jan. 26, 2024, 6:25 p.m. ET

Outcomes:



**6,700 total
summonses issued**

NYPD:

- Daily patrols
- Nearly 5,700 summonses issued

DHS:

- Engaged over 80 clients
- Placed 10 clients in shelter

DSNY:

- Conducted over 270 vendor inspections
- Issued over 186 OATH summonses

DOB:

- Conducted over 150 building inspections
- Issued 113 summonses
- Issued eight vacate orders

FDNY:

- Issued over 85 summonses
- Issued 5 vacate orders
- Confiscated over 70 propane tanks

DOHMH:

- Sustained vendor inspections leading to 39 summonses

DCWP:

- Issued 6 summonses

New York State Police:

- Issued over 700 summonses

SBS:

- Conducted business education outreach to over 180 businesses

What They're Saying

QUEENS

'Plagued': NYC forms task force to tackle prostitution and crime on Roosevelt Ave

'Plagued': NYC forms task force to tackle prostitution and crime on Roosevelt Ave (PIX11)
by: [Matthew Euzarraga](#)
Posted: Oct 15, 2024 / 08:42 PM EDT
Updated: Oct 16, 2024 / 06:04 AM EDT

Queens

A new deal for Roosevelt Avenue: What the NYPD is doing to stop prostitution on Queens strip

am By Dean Moses Posted on October 16, 2024

Elmhurst

Community rallies at Jackson Heights' 90th Street Triangle, urging continued police efforts on Roosevelt Avenue

10NS By Shane O'Brien Posted on October 28, 2024

LOCAL NEWS

Crackdown on Roosevelt Avenue in Queens targets sex trafficking, alleged brothels

By Derick Waller
Updated on: October 16, 2024 / 9:22 AM EDT / CBS New York

CBS NEWS NEW YORK

New York City launches quality-of-life operation to fight sex trafficking, prostitution in Queens

By Eyewitness News 
Wednesday, October 16, 2024

Operation targets crime, quality-of-life issues on Queens' Roosevelt Avenue

By Michael Stallone and Briella Tomassetti
| Published October 16, 2024 7:30am EDT | Jackson Heights
| FOX 5 NY | 

Melrose Avenue, “The Hub,” The Bronx

The Melrose Avenue section of the Bronx, also known as “The Hub,” is a commercial district and residential neighborhood. The community has been experiencing persistent quality-of-life and public-safety issues, including public drug use, homelessness, and individuals in need of mental health and medical attention. The community link team conducts outreach and provides services to those in need.

The agencies involved: NYPD, DSNY, DHS, DOHMH

Outcomes:

NYPD:

- Deployed 40 uniformed officers
- Issued Over 390 summonses

DSNY:

- Conducted 11 inspections

DHS:

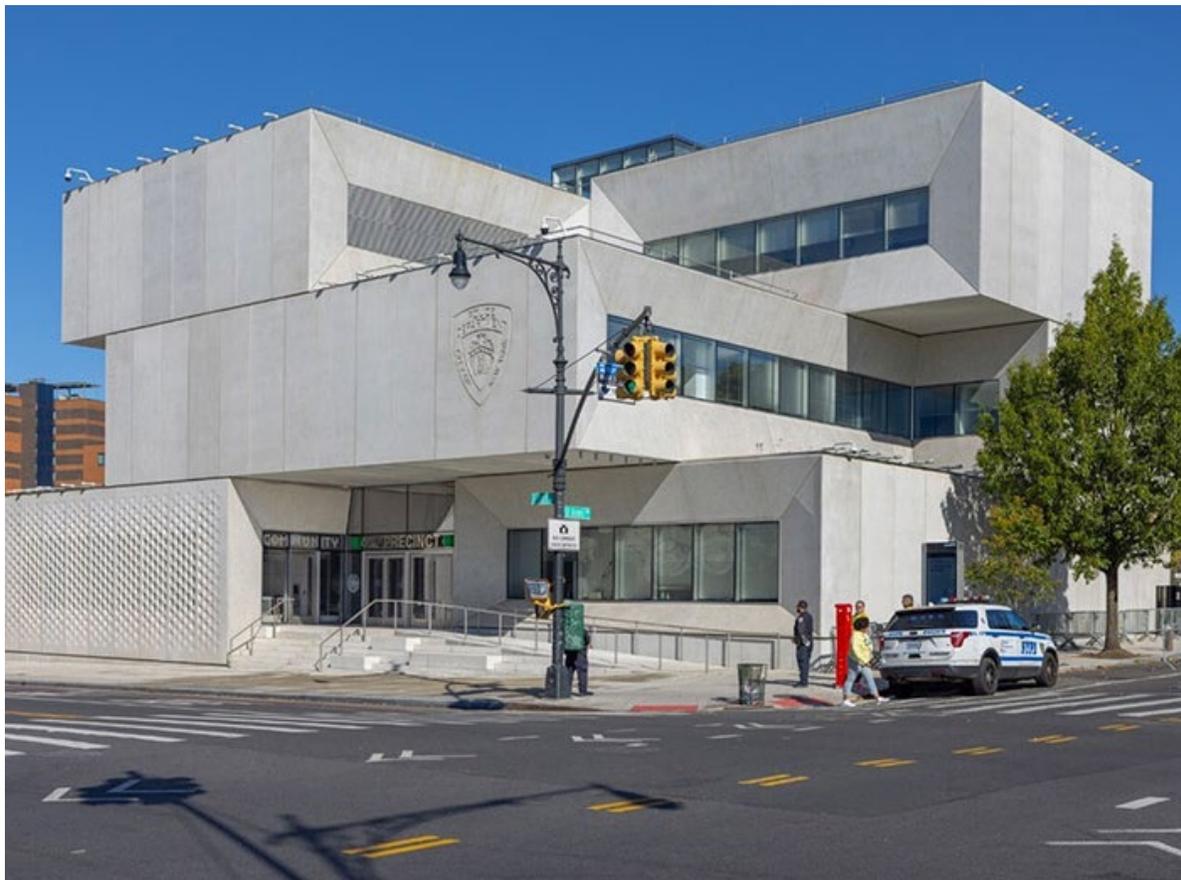
- Over 880 clients engaged
- Over 45 clients placed in shelter

DOHMH:

- Deployed mental health outreach teams and service providers seven days a week

Spotlight:

In November 2024, [Mayor Adams announced the opening of a new \\$85-million 40th Precinct Station House in the South Bronx](#), which covers The Hub neighborhood. Construction began on the new station house in 2018, and it is the NYPD's first station house to include space specifically dedicated to hosting community events.



Zooming Out: A Foundation of Smart Public Safety Strategies

The Adams administration is laser focused on taking a comprehensive, community-driven approach to public safety and quality-of-life problems. Whether it's addressing gun violence, closing illegal weed shops, removing 'ghost cars' from our streets, or making our city's subway system safer, we bring together agencies, resources, and community stakeholders to drive meaningful results. Here is a snapshot of a few key initiatives under the Adams administration.



Keeping Communities Safe

Addressing gun violence: In his first month in office, in January 2022, Mayor Adams released the “[Blueprint to End Gun Violence](#),” which laid out his priorities to immediately address the crisis of guns on New York City streets. Pursuant to the blueprint, in March 2022, the NYPD launched its [Neighborhood Safety Teams](#) to focus on gun violence prevention in areas that account for a disproportionate amount of citywide shootings.

Mayor Adams’ comprehensive gun violence strategy also includes upstream solutions guided by the [Gun Violence Prevention Task Force](#) he established in June 2022, which focuses on diversion programs, prevention efforts, and expanded opportunities for young people – all targeting the root causes of gun violence to ensure a safer environment for all New Yorkers. The task force’s commitments are formalized in the “[Blueprint for Community Safety](#),” an investment of nearly \$500 million to create safer, more resilient communities, with a focus on intervention and prevention.

The Deputy Mayor for Public Safety, together with the NYPD, also leads the Gun Violence Strategies Partnership, a 30+ multi-agency law enforcement partnership focused on strengthening investigations and prosecutions of the most severe gun offenders who drive violence in New York City. Members of the team meet every weekday morning to review felony gun violence arrests from the previous 24 hours and share intelligence to ensure perpetrators are held accountable and New Yorkers are kept safe. The partnership has reviewed more than 670 cases year to date, resulting in bail or remand set on an average of 85 percent of individuals at arraignment.

Because of the administration’s steadfast focus on reducing gun violence, shootings have trended downward since January 2022, and more than 19,000 guns have been removed from New York City streets with nearly 6,000 removed since January 2024.



19,000 illegal guns removed from our streets since the administration started

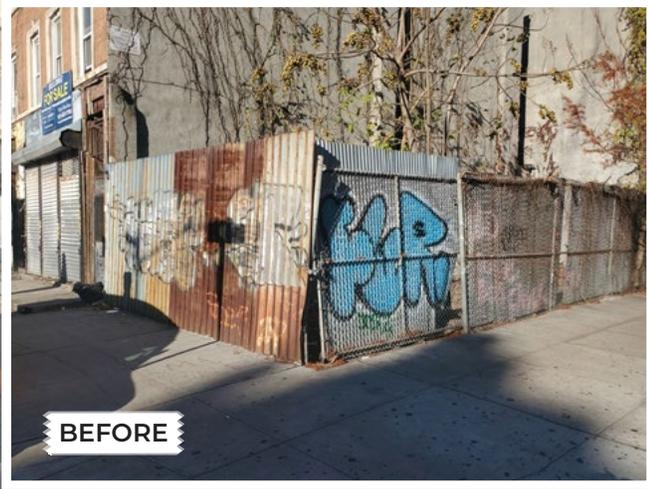


Nearly 6,000 guns removed this year since January 2024

‘Every Block Counts:’ is a data-driven multi-agency and community partnership that aims to permanently transform the conditions and culture on residential blocks that have historically seen high levels of crime and quality-of-life issues. The “Every Block Counts” pilot program directs resources to specific blocks in NYPD precincts with the highest number of serious violent crimes, in particular shooting incidents, beginning with five blocks each from the 46th Precinct in the Bronx and the 73rd Precinct in Brooklyn.



Improving Public Safety Block-by-Block



‘Operation Padlock to Protect:’ The Adams administration [successfully advocated for municipalities to be given the regulatory authority by the state](#) to shut down illegal cannabis shops plaguing city streets. Immediately after, the administration launched “[Operation Padlock to Protect,](#)” which has closed down over 1,300 illegal cannabis shops and confiscated an estimated \$86 million of illegal products, including thousands of pounds of illegal vapes. These illegal operators were targeting children and preventing the creation of a flourishing legal cannabis market.



1,300 illegal cannabis shops closed



\$86 million of illegal products confiscated



'PATH' Program for Subway Safety: The [Partnership Assistance for Transit Homelessness \(PATH\) program](#) is a co-response initiative that brings together members of the NYPD Transit bureau, New York City Department of Homeless Services, and NYC Health + Hospitals to connect New Yorkers living unsheltered in the subway system with shelter and care. Since launching in August 2024, PATH teams have made over 5,300 contacts and helped over 1,700 New Yorkers receive care. PATH teams consist of nurses, outreach staff and NYPD transit police and work to connect New Yorkers living unsheltered in the transit system with shelter and support.



5,300 contacts made



1,700 people received care



Comprehensive Subway Safety Plan: In February 2022, Mayor Adams launched the [Subway Safety Plan](#) to address public safety concerns and support people experiencing homelessness and severe mental illness on New York City subways. Since the start of the plan, over 7,800 New Yorkers have been connected to shelter, with over 640 now in permanent, affordable housing.

In addition to launching the Subway Safety Plan, in the fall of 2022, Mayor Adams and Governor Hochul deployed [an additional 1,200 police officers to subway platforms](#) and trains each day. Following the end of that deployment in 2023, earlier this year, Mayor Adams directed the NYPD to surge an additional 1,000 police officers into the subway system each day to help keep New Yorkers safe and bring overall crime in the transit system down. These safety efforts are paying off, with overall crime in the subway system down 6.3 percent year to date, with a 15.8 percent drop in November. Since the start of the plan, over 8,000 New Yorkers have been connected to shelter, with over 700 now in permanent affordable housing.



Over **8,000** New Yorkers previously living in the subways connected to shelter



Over **700** New Yorkers now living in permanent, affordable housing



Double-digit decreases in transit crime

Ghost Car Enforcement: “Ghost cars” — cars that are virtually untraceable by traffic cameras and toll readers because of their forged or altered license plates — go under the radar for enforcement on our city streets. Because they are hard to trace, they often speed illegally and park illegally, disrupting New Yorkers’ quality of life and threatening public safety. The primary focus of ghost car enforcement is to remove vehicles with fraudulent or modified license plates — and those with no tags at all — from city streets, as these vehicles are often unregistered, uninsured, or stolen. In some cases, vehicle operators in New York City used this cloak of anonymity to commit more serious violent crimes, including hit-and-runs, robberies, and shootings.

In March 2024, Mayor Adams, New York Governor Kathy Hochul, and Metropolitan Transportation Authority Chair and CEO Janno Lieber [launched a multi-agency, city-state ghost car task force](#). The task force includes the NYPD, the New York City Sheriff’s Office, MTA Bridge and Tunnel officers, the New York State Police, the New York State Department of Motor Vehicles, and the Port Authority of New York and New Jersey Police Department. Then, in September 2024, Mayor Adams launched the city’s [Ghost Car Task Force](#) including the NYPD and DSNY to target illegally parked cars from city streets. Fifteen NYPD officers were assigned to parked ghost car removal under the direction of the DSNY, freeing up space for New Yorkers who follow safety and regulatory requirements.



4,000+ Ghost Cars Seized through DSNY/NYPD Interagency Task Force



3,000+ Ghost Cars Seized through City-State Operations Task Force

Be a Part of the Solution

Each day, our city agencies are able to keep New York City safe, clean, and thriving because of the input we receive from community members. Do you have an issue in your community? We want to hear from you!

To learn more about Community Link, [visit our website](#).

Contact your local Community Ambassador:

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