

**A RESOLUTION OF THE NEW YORK CITY WORKFORCE DEVELOPMENT BOARD
ESTABLISHING A WIOA PROGRAM MONITORING POLICY**

October 10, 2024

WHEREAS, one of the roles of Local Workforce Development Boards established by the Workforce Innovation and Opportunity Act (WIOA) in Section 107(d) is to conduct program and performance oversight for WIOA Youth, Adult, and Dislocated Worker services and programs in partnership with the chief elected official;

WHEREAS, according to New York State Department of Labor’s [Technical Advisory 21-05](#), local boards in partnership with the chief elected official or their designated “fiscal agent” must conduct remote and/or onsite program and performance monitoring of WIOA programs, including the One-Stop Career Centers (locally called “Workforce1 Career Centers”);

WHEREAS, the New York City Workforce Development Board relies on the NYC Department of Youth and Community Development (DYCD) to perform all necessary program and performance oversight of WIOA Youth service providers;

WHEREAS, the New York City Workforce Development Board relies on the NYC Department of Small Business Services (SBS) to perform all necessary program and performance oversight of WIOA Adult and Dislocated Worker one-stop operators and service providers;

WHEREAS, both DYCD and SBS have current WIOA program monitoring policies and practices that they share with their contracted providers, which have been reviewed and confirmed to be compliant by the New York State Department of Labor;

NOW, THEREFORE, BE IT RESOLVED, the Board hereby approves the following policy:

- The Board formally recognizes and adopts the program monitoring policy of the NYC Department of Youth and Community Development, which includes program and performance oversight of WIOA Youth programs, as being compliant with WIOA law and the requirements of the New York State Department of Labor.
- The Board formally recognizes and adopts the program monitoring policy of the NYC Department of Small Business Services, which includes program and performance oversight of WIOA Adult and Dislocated Worker programs, as being compliant with WIOA law and the requirements of the New York State Department of Labor.

This policy shall take effect immediately.