

RESOLUTION OF THE NEW YORK CITY WORKFORCE DEVELOPMENT BOARD APPROVING AMENDMENTS TO THE PRIORITY OF SERVICES POLICY¹

WHEREAS, the Workforce Innovation and Opportunity Act (WIOA) establishes priority of service for certain target populations, as well as the ability of states and local areas to establish priority of service for additional populations;

WHEREAS, WIOA priority of service applies only to WIOA Adult customers seeking individualized career services or training services;

WHEREAS, the U.S. Department of Labor (USDOL) has determined that veterans and eligible spouses are to receive priority of services under the Workforce Innovation and Opportunity Act (WIOA) and all other USDOL workforce programs;

WHEREAS, WIOA specifies three target populations that must receive priority of service, including recipients of public assistance, other low-income individuals, and individuals who are basic skills deficient;

WHEREAS, the New York State Department of Labor (NYSDOL) has identified additional priority populations in Technical Advisory 23-01, including individuals with disabilities, justice-involved individuals, and single parents;

WHEREAS, the Executive Committee previously approved the WIOA Local Plan for New York City that identifies a number of priority populations that overlap with those of USDOL and NYSDOL, including veterans, out-of-school and out-of-work youth, individuals with disabilities, foreign-born individuals, and justice-involved individuals;

NOW, THEREFORE, BE IT RESOLVED that the New York City Workforce Development Board Executive Committee hereby amends and restates the Priority of Service Policy, effective September 12, 2023, to the following:

A. New York City Priority of Service

Priority of service for WIOA Adult customers seeking individualized career services or training services shall be as follows (in accordance with USDOL Training and Employment Guidance Letter Number 10-09):

First Priority:

- Veterans and eligible spouses
- Public assistance recipients
- Other low-income individuals
- Individuals who are basic skills deficient

¹ https://www.nyc.gov/assets/wkdev/downloads/pdf/priority_of_services.pdf

Second Priority:

- Individuals with disabilities
- Justice-involved individuals
- Out-of-School, Out-of-Work Youth aged 18 to 24
- Foreign-born individuals
- Single parents

B. Criteria for Applying Priority of Service

Staff in New York City's One-Stop Career Centers (known locally as "Workforce1 Career Centers") will apply priority of service based on the needs of each group in the local workforce development area of New York City.