

NYC DEPARTMENT OF VETERANS' SERVICES

VETERANS RESOURCE GUIDE - JANUARY 2019

The New York City Department of Veterans' Services (DVS) fosters purpose-driven lives for NYC service members, veterans, and their families, through:

- **Targeted advocacy** at the city, state, and federal levels
- **Community engagement** in your borough and across the city
- **Compassionate service** easing access to benefits you've earned

We take a "whole of life" approach, understanding that service members, veterans, and their families need a place to live, the means to live, and the right skills to pursue fulfilling lives.

Fellow veterans & family members are here to help. Our Peer Outreach team understand from personal experience how hard it can be to navigate services. We help every veteran -- regardless of era of service, branch of service, or discharge status -- find services you're eligible for. We do this through three programs:



HOUSING & SUPPORT SERVICES

Housing Coordination Center	identifying housing opportunities & coordinating rent-up process for owners & property managers
Peer Coordinators	helping homeless veterans find & obtain safe, affordable housing
Aftercare & eviction prevention	assisting formerly homeless and at-risk veterans access the supports they need for housing stability



VETERANS SUCCESS NETWORK

Veterans on Campus-NYC	connecting with student veterans to ensure successful transitions to civilian life
Mentor a Veteran	creating connections to veteran & civilian mentors for all stages of life
Veterans Career Council	empowering veterans to find success in the public and private sector workforce



VETSTHRIVENYC

Core4 Whole Health Model	strength-based approach through culture & the arts, peer connection, community holistic services, & clinical care
Caregiver Network	support networks for service member and veteran caregivers
Mental Health First Aid	certification programs customized for those who interact with military and veteran populations

CONNECT WITH US: BY PHONE, ONLINE, OR IN YOUR HOME BOROUGH



Brooklyn	Manhattan
Workforce One 9 Bond Street 5th floor (M,W)	Manhattan Borough Hall 431 W125th St Main floor (M,F)
Bronx	Staten Island
Bronx Borough Hall 851 Grand Concourse Rm 209 (T,W,Th)	Staten Island Borough Hall 10 Richmond Terrace, Rm G-15 (T,W)
Queens	College of Staten Island 2800 Victory Blvd, Campus Center, Rm 216 (M,Th)

Office Hours
10am - noon,
1pm-4pm

Online
[@nycveterans](http://nyc.gov/vets)

By Phone
212-416-5250



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SIGN UP FOR SERVICES

Most people need more than one thing. If you're new to NYC and looking for a job, chances are you might be looking for an apartment as well. It might also be useful to connect with a peer mentor who already knows the ins and outs of the city. VetConnectNYC can connect you to all of these things: just let our case managers know what you're looking for and they can help put together a suite of services for you.

VetConnectNYC puts you – the service member, veteran, survivor, or family member – at the center of all our work, no matter what your era of service, length of service, or discharge status. Call 1-833-VETS-NYC or visit VetConnectNYC.org to get started .



HEALTH

DVS is committed to building out community-based approaches for enduring mental, physical, and spiritual health. VetsThriveNYC, part of ThriveNYC's initiative, extends the front-line of hope, healing, and wholeness from the clinic to the community.

VetsThriveNYC includes Veteran Peer Coordinators who implement the Core4 Whole Health Model: a community and peer-based approach to veteran wellbeing focused on increasing connections through:

- Culture: Education & Cultural Events (C1)
- Connection: Peer Support (C2)
- Community: Holistic Services (C3)
- Clinical: Treatment & Medical Care (C4)



EDUCATION

Over 12,000 veterans use their GI Bill in NYC, with approximately 1,500 new student veterans enrolling each year. DVS offers a Welcome Packet for student veterans with lists of resources on using your GI Bill, securing housing, finding career and post-military service mentors, and additional available benefits.

Student veterans should know that their GI Bill is a lawful source of income for housing and it is illegal to deny students housing who are using their GI Bill BAH. Obtain official documentation on this with our information letter at the DVS website or contact the Commission on Human Rights to file a complaint.



HOUSING

DVS's top priority is to help house homeless veterans, develop and sustain a system that rapidly rehouses all those that become homeless, and help prevent the trauma of homelessness in the first place. Working with our public and private sector partners, NYC has reduced veteran homelessness by 90% since 2011, and, in 2015, was certified by the federal government for having ended chronic veteran homelessness.

Despite these milestones, our work continues. With more than 100 veterans becoming homeless each month, our team continues to serve our veterans who have fallen on hard times. If you're a veteran who has become homeless or is at-risk of losing your home, please contact us at 212-416-5250. If interested in renting to our veterans, email us at housing@veterans.nyc.gov or call our landlord hotline at 646-866-9311.



EMPLOYMENT

Veterans contribute to New York City's vibrant workforce across industries in the public and private sector. Veterans receive preferential credit when applying to work for New York City government. Learn more about NYC government job opportunities and how to claim your veterans credit at the NYC Department of Citywide Administrative Services (DCAS) website.

Connect with DVS to learn more about entrepreneurship opportunities, private sector employment, job placement, training programs, career mentoring, vendor licenses, and other resources.



LEGAL

As of 2017, service members and veterans are a protected class in New York City's Human Rights Law. If you feel you've been discriminated against based on your military status, you can file a complaint with the Commission on Human Rights.

For other legal services, from discharge upgrades to other legal issues, DVS can connect you to resources through the City Bar Justice Center's Veteran Assistance Project. The Project is designed to meet the needs of veterans living in New York City by providing low income veterans with pro bono assistance. To get connected, call 877-564-3383.