

# Privacy Policy and Terms of Service

## Privacy Policy

All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

We will not share your opt-in to an SMS campaign with any third party for purposes unrelated to providing you with the services of that campaign. We may share your Personal Data, including your SMS opt-in or consent status, with third parties that help us provide our messaging services, including but not limited to platform providers, phone companies, and any other vendors who assist us in the delivery of text messages.

## Terms Of Service

### Text Message and Communications

#### Program Description:

By subscribing to our SMS notifications, you agree to receive periodic text messages from the Department of Veterans' Services concerning our initiatives, events, and updates. Message frequency may vary based on ongoing activities and user engagement.

#### Standard Messaging Rates Apply:

Standard message and data rates may apply. Please consult your mobile service provider for details on applicable fees.

#### Opt-Out:

To discontinue receiving messages, text "STOP" to any text message sent by the Department of Veterans' Services. Upon receipt, we will promptly remove you from our SMS distribution list. For assistance, text "HELP" or contact us at [connect@veterans.nyc.gov](mailto:connect@veterans.nyc.gov) or call us at (212) 416-5250.