

How-To Guide for: (LARS) License Application Renewal and Summonses

NYC.GOV/LARS (LARS) is a quick, easy and convenient way to initiate applications, pay fees, update license information, and handle summonses.

This guide will provide step-by-step instructions about how to use LARS.



03.09.2021

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TLC Driver license



TLC Medallion



TLC Vehicle License

Your TLC vehicle license number can be found on the decal of your vehicle.





How to handle summonses/settlements

1. Select 'Summonses/Settlements' from the navigation bar on the left.

If you want to see all summonses/settlements that are open for a specific license numbers, go to the 'Option 1' section and follow the instructions outlined below in 1.A

If you want to look up a specific summons/ settlement by number, go to the 'Option 2' section and follow the instructions outlined below in 1.B.

1.A Option 1 — Search By License Number

1.A.1 Select the license type (example: driver).

1.A.2 Enter your license number, license expiration date, and last 5 digits of your social security number (SSN) or employer identification number (EIN).

1.A.3 Click the box next to the words 'I'm not a robot' and complete the "CAPTCHA".

1.A.4 Click 'Search' and then follow the instruction listed below in step 2.

Continued on next page >>



Search

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How to handle summonses/settlements (Continued)

1.B Option 2 — Search By Summons/ Settlement Number

1.B.1 Enter your summons/settlement number (with no dashes/spaces)

1.B.2 Click the box next to the words 'I'm not a robot' and complete the "CAPTCHA".

1.B.3 Click 'Search' and then follow the instruction listed below in step 2.





How to handle summonses/settlements (Continued)

2. Review the language in the 'Respondent Authentication' and 'Declaration' sections. If you agree, click the box next to the words 'I Agree'

3. You will be shown a pop up warning. If you agree to the language, select 'OK'.

Continued on next page >>





Continue Cancel

4 Review the language at the top of the 'Make a Summons Payment' page along with the information in the table about your summons.

(Depending on the type of summons, there might be points associated.)

5 Review the language in the 'Guilty Acceptance' section. If you agree, click the box next to the words 'I Agree'.

6. Finally, click 'Continue'. You will then be taken to the City of New York's payment portal (CityPay) and be provided additional instructions on how to complete the transaction.

7. Following payment in the CityPay portal, you will receive an email-based receipt.



How to pay fees

1. Select 'Fees and returned payments' from the navigation bar on the left.

2. Select the License status that best describes your license and then click 'Continue'.

3. Enter your license number, license expiration date, and last 5 digits of your social security number (SSN) or employer identification number (EIN).

4. Click the box next to the words 'I'm not a robot', complete the "CAPTCHA" and then click 'Search'.

5. Review the language in the 'Fee TLC Authentication' and 'Declaration' sections as well as the information in the table. If you agree, click the box next to the words 'I Agree'.

6. Click 'Continue'



How to pay fees - (Continued)

7. Review the fees in the 'Fees and Returned Payments' section.

8. Tap the "+" sign on the left of the fee types to see individual fees.

9. Click the box next to the fees that you want to pay. The 'Total Amount' in the 'Summary' section will update to reflect your selections. (You can select up to 60 fees at a time.)

10. Review the language in the 'Declaration of Payment' section. If you agree, click the box next to the words 'I agree'.

11. Finally, click 'Continue'. You will then be taken to the City of New York's payment portal (CityPay) and be provided additional instructions on how to complete the transaction.

12. Following payment in the CityPay portal, you will receive an email-based receipt.

Make a Payment The following fees are associated with the information you provided. Licensee or License or Application License or Application Mailing Applicant Type Number **Addresses** TEST-TEST, TEST, TEST, HDR TEST The maximum number of line items that can be selected for payment purposes is 60. If there are more than 60 fees that you would like to pay, you will need to log in multiple times or click the 'Pay More Fees' button on the receipt page to process all our fee payments. To proceed with the payment process, please select all items that you would like to make payment on. By selecting any of the item(s) listed you are agreeing to pay the total amount due as listed below, no partial payments are allowed. **Fees and Returned Payments** Fee Type **Fee Description** Start Date End Date Amount Due Late Fee **Declaration of Payment** Summary 10 ve examined the Under penalties of perjury, I declare t my knowledge and belief, all 0 Fees information shown above and, to the \$0.00 the information shown herein is true, correct, and complete. I selected understand that I am obligate to follow, and am subject to, all rules and **Total Amount:** regulations of the New York City Taxi and Limousine Commission and all \$0.00 applicable local and state laws which govern my license. I further understand that the fee(s) submitted today are non-refundable, are only a payment with respect to the specific fee(s) being paid. The payment being made today does not guarantee settlement of any action with respect to my license or obligations required of my license other than the specified fee. By checking this box I am confirming that I have read and fully understand the Declaration of ayment above. I Agree

How to view and update your contact information

Note: If you have more than one TLC license, you must update your contact information individually for each license.

1. Select 'Update info' from the navigation bar on the left.

2. Select the license type that you want to update and then click 'Continue'.

3. Enter your license number, license expiration date, and last 5 digits of your social security number (SSN) or employer identification number (EIN).

4. Click the box next to the words 'I'm not a robot', complete the "CAPTCHA" and then click 'Search'.

5. Review the language in the 'TLC Authentication' and 'Declaration' sections. If you agree, click the box next to the words 'I agree'. Then click 'Continue'.

Continued on next page >>

LARS

Through the NYC Taxi & Limousine Commission's License Applications, Renewals & Summonses plead guilty and pay summons(es)/settlement(s), make a license renewal payment, apply for a applicable fees, or update your personal information online. Note: Please make sure you are using the latest version of your preferred browser when using





TLC LARS LICENSEE AUTHENTICATION	
TLC Authentication	
Please review the information below. If it is the information pr Declaration and click Continue. If it is not correct or your infor	resently on your license, please read and agree to the mation has changed, you SHOULD NOT proceed. If you
eclaration Inder penalties of perjury, I declare that I have examined the in involvedge and belief, all the information shown herein is toue, of oligated to follow, and am subject to, all rules and regulations and all applicable local and state laws which govern my license. atement(s) submitted is punishable under the law and could r isting license.	nformation shown above and, to the best of my correct, and complete. I understand that I am of the New York City Taxi and Limousine Commission I also acknowledge and understand that any false result in action being taken by the TLC against my
] I Agree	

How to view and update your contact information - (Continued)

6. You will then be shown your existing email, phone, mailing and residence addresses on the left. On the right, you will see empty fields.

7.A If you want to update your phone number, enter your new phone number in the field titled 'Telephone'. You do not need to fill in any other fields.

7.B If you want to update your email address, enter your new email address in the 'Email Address' and 'Confirm Email Address' fields. You do not need to fill in any other fields.

7.C If you want to update where your mail gets sent (mailing address), fill in the fields under the 'New Mailing Address' header.

7.D If you want to update where you live (residence address), fill in the fields under the 'New Residence Address' header.

(If you want to update both your mailing and residence address with the same location, fill in the fields under the 'New Mailing Address' header and then tap the box next to the words 'Same as mailing address'. This will automatically fill in your residence address for you.)

Update Information					
License Number:	44444				
6 Contact Information					
Current Contact Information	New Contact Information				
Cell Phone:	Cell Phone:				
Telephone:	Telephone:				
Email Address:	Email Address:				
	7.B				
	Confirm Email Address:				
Address Information					
Current Mailing Address	New Mailing Address				
Building Number:	Building Number:				
Street:	Street:				
Apt#:	Apt# (Optional):				
City:	City:				
State:	State: Select				
ZIP Code:	ZIP Code:				
Borough:	Borough: Select				
Current Residence Address	New Residence Address				
	□ Same as mailing address				
Building Number:	Building Number:				
Street:	Ctreat:				

8. Review the language in the 'Review & Confirm' and 'Affirmation' sections. If you agree, click the box next to the words 'I Agree'.

9 Finally, click 'Submit Updated Information'. You will then be provided a confirmation.

Review & Confirm

Please review and confirm that the changes that you have made here are correct, accurate and co information is incorrect, click Edit to return to previous page. You are repsonsible for confirming th a he data you submit here.

Applicant Information	
Licensee:	
License Type.	
License Number:	



How to submit new license application - Driver

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1. Select 'Apply for New License' from the navigation bar on the left.

2. For the 'application type' question, select 'Driver'.

3. Select the 'License Type' that you want to apply for from the drop down, and then click on the 'Apply' button to continue.

4. Review the language on the 'Getting Started' page. If you agree, click the box next to 'I have read and understand the above' and then click 'continue'.

5. Review the language on the 'Fitness Review Notice' page. If you agree, click the box next to 'I agree' and then click 'continue'.



Please n	ead the following instructions car	efully.	
<u>_</u>		\bigcirc	Fitness Rule Noti Please Read Carefully <u>Before</u> \ou Compl
Before you Begin	What You'll Need to Know	Take 10 - 15 Min	The D last is last a second (1) and there (D) are second to the barry day.
. A valid email address is required. You will be notified	 Please review the checklist of applicable items you will 	 Your application must be completed within 20 minut 	The Rules include a one (1) and three (3) year application ban depe
by email or text if additional info is needed.	need to submit to complete your application. The	or your session will expire. Once your session expires	Please note that if you fall nto any ban category, your license
 Keep a copy of your receipt for your records. 	checklist can be found <u>here</u> . 2. You have 90 days from the	will need to enter in your information all over again.	
 You must have already watched the Sex Trafficking Video located on the TLC 	day you submit this application online to	 Review all information required and entered to ensure accuracy. 	
website. Have payment in the form of	you do not, your application will be denied.	 Once application is complete print or screenshot a copy 	My license application is a public record and may be disclosed, includ
a Credit Card, Debit Card, or checking account to cover	3. All fees are non refundable!	the confirmation page to maintain a record of your	· · , · · · · · · · · · · · · · · · · ·
applicable fees.		application number.	I also certify that I watched the Sex Trafficking Awareness Training $\mathbf v$
			I understand that by submitting my application for a TLC license I ar
			regulations of the New York City Taxi and Limousine Commission.
			I agree to receive communications, including text messages and emain
			address that I have provided in this application.
			I understand and agree that the facial image used on my TLC Licens
irements for All <u>Driver</u>	· Applicants		Department of Motor Vehicle's (DMV) files; and the facial image will
view the sheet list of earlieship it	and a second	divine lieses place esta that	other purpose.
view the checklist of applicable it	The checklist can be found here.	driver license. Please note that	

How to submit new license application - Driver (Continued)

6. Fill out the application questions and review the language on the 'Apply' page. If you agree, click 'Review and Confirm'.

7. Review the application preview and language under the 'Declaration' section on the 'Review & Confirm' page. If you agree, click the box next to the words 'I'm not a robot', complete the "CAPTCHA", and then click 'Submit Application'.

8. You will then be taken to the City of New York's payment portal (CityPay) and be provided additional instructions on how to complete the transaction.

9. After payment, you will be sent an email-based receipt as well as instructions on what to do next. Additionally, you will be shown the 'Complete' page with a summary of the transaction and information about what to do next.



How to submit new license application - For-Hire Vehicle

1. Select 'Apply for New License' from the navigation bar on the left.

2. For the 'application type' question, select 'Vehicle'.

3. For 'License Type', select 'For Hire Vehicle – Non SHL' from the drop down.

4. Next, select your business type and indicate if you have previously contacted a base to affiliate your vehicle. Then, click on the 'Apply' button to continue.

5. Review the language on the 'Getting Started' page. If you agree, click 'Continue'.

6. On the validation page, enter your base's 'Base Number'. The base's name and type will automatically fill in. If the information looks correct, select 'yes' to the question 'Is this your Base Information?'.

7. Enter your vehicle's vehicle identification number (VIN) in the field and again in the field titled 'Re-enter Vehicle Identification Number (VIN)'.

8. Enter your social security number (SSN) or employer identification number (EIN) and indicate if you plan to affiliate the vehicle license with an SHL permit. Finally, click 'Continue'.



How to submit new license application - For-Hire Vehicle

9. On the 'Vehicle info' page, enter information about your vehicle's year, make, model, number of seats, if it is stretched, if it has for-hire plates, and if it is wheelchair accessible. Then, click 'continue'.

10. On the 'Owner Info' page, enter your name, phone number, email, language preference, and mailing address. Then, click 'continue'.

11. On the 'Insurance' page, enter your vehicle's insurance policy number, insurance policy start date, insurance policy end date, and indicate if you have an excess insurance policy. Then, click 'continue'.

Validation	Vehicle Info	Owner Info	Insurance	Questionnaire	Review/ Confirm	Payment	.11	Complete
Insura	nce Info	mation						
* = Requ	ired Field							
Policy# *								
Start Dat	e *	07/0	1/2020					
End Date	*	07/0	1/2021					
Do you ha insurance	ave an excess e policy? *	O Yes	s 🖲 No					
What is y policy nu	our excess mber? *	You m For in	nust provide formation or	TLC with a copy	of the excess insur requirements <u>CLIC</u>	rance policy. <u>< HERE</u>		
					Ba	Conti	nue	Cancel

Validation Vehicle Info Own	er Info Insurance Que	stionnaire Review/ Conf	
Vehicle Information	ו		
* = Required Field			
Year *			
Make *	- Select -	~	
Model *			
Seating Capacity *	- Select -	~	
Has the vehicle been stretched? *	○ Yes ○ No If your vehicle has been have your vehicle inspe you have your TLC visu	n stretched, you must ected by DOT BEFORE al inspection.	If the vehicle has b en stretched please include the ame of the coach builder in the box below: Note: If vehicle has a NYS DOT operating authority (MC 300) a Visual Inspection is required.
Do you have For-Hire Vehicle plates attached to your vehicle? *	○ Yes ○ No		
If yes: From which state?	Select	•	
What is your plate number?			
Is your vehicle wheelchair accessible?*	○ Yes ○ No		
		Ba	Continue
alidation Vehicle Info Owner In	nfo Insurance Questic	onnaire Review/ Confirm	n Payment Doc Upload 10e
Vehicle Owner Inform	ation		
* = Required Field			
First Name * Test		Cell Phone# *	
Last Name * test02		Em <mark>a</mark> il Address *	
D/B/A (Optional)		Confirm Email Address *	
Fax# (Optional)		What is your language	English 🗸
Borough * Oueens	~	Borough *	Oueens 🗸
			Continue

How to submit new license application - For-Hire Vehicle (Continued)

12. On the 'Questionnaire' page, indicate if your vehicle has over 500 miles, is taller than seven feet, or weights over 8,500 lbs.

13. Review the application and the language in the 'Affirmation' section. If you agree, click the box next to the words 'I affirm' as well as the box next to the words 'I'm not a robot', complete the "CAPTCHA", and then click 'Review and Confirm'.

14. You will then be taken to the City of New York's payment portal (CityPay) and be provided additional instructions on how to complete the transaction.

15. After payment, you will be sent an email-based receipt as well as instructions on what to do next. Additionally, you will be shown the 'Complete' page with a summary of the transaction and information about what to do next.







You must have or obtain for-hire license plates: If you do not have For-Hire license plates, TLC will email you a plate letter to bring to NYS DMV for your new plates.

Last 5 Digits of SSN of EIN

You must notify TLC once you receive your "TC" license plates by completing the Plate Notification
 Form at our website to receive an inspection appointment.

How to make a license renewal payment - Driver

1. Select 'Renewal Payment' from the navigation bar on the left.

2. Select 'Driver' and then click 'Continue'.

3. Enter your driver license number, driver license expiration date, and last 5 digits of your social security number (SSN).

4. Click the box next to the words 'I'm not a robot', complete the "CAPTCHA" and then click 'Search'.

5. Review the language in the 'TLC Authentication' and 'Declaration of Applicant' sections. If you agree, click the box next to the words 'I agree'.

6. You will be shown a pop up warning. If you agree to the language, select 'OK'.



How to make a license renewal payment - Driver (Continued)

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7. Click the box next to 'Total Renewal Fee' to select the fee. The renewal amount will then update to show you how much you owe. To pay, click 'Continue'. You will then be taken to the City of New York's payment portal (CityPay) and be provided additional instructions on how to complete the transaction.

8. After payment, you will be sent an emailbased receipt.

TLC License Applications	LC License Applications, Renewals & Summonses Return to TLC Home					
Taxi & Limousine Commission						
Renewal Payment	:					
The following item(s) are as	ssociated with the informatior	n you provided.				
*Please note that payment must take.	of renewal fee does not guara	antee license renewal if there ar	e other required actions you			
All Driver Licenses renewed will now be processed on a three-year term. Your payment will reflect an \$84.00 increase to account for the additional year added. Three-year renewal payments will reflect \$252.00.						
Licensee	TLC License Number	Mailing Address	License Type			

Item	Amount Due
[®] By selecting the Total Renewal Fee, you are agreeing to	pay all renewal items listed.
Total Renewal Fee	\$252.00
	\$252.00
	Payment Summary
1	Renewal Amount: \$252.0
-}	
The city of New York offers multiple payment options. As	a convenience to you, the City of New York accepts cred
and debit cards. If you choose to pay with a credit or det nonrefundable. You will see this amount before you check credit or debit card statement, and the New York City De	bit card, you will be charged a convenience ree. This ree is k out. The fee will be shown as a separate charge on you epartment of Finance will be the merchant. If you pay by
C Charle way will act be abarred a fee	
E-check, you will not be charged a fee.	
E-pheck, you will not be charged a ree.	

How to make a license renewal payment - Vehicle

1. Select 'Renewal Payment' from the navigation bar on the left.

2. Select 'Vehicle' and then click 'Continue'.

3. Enter your vehicle license number, vehicle license expiration date, and last 5 digits of your social security number (SSN) or employer identification number (EIN).

4. Click the box next to the words 'I'm not a robot', complete the "CAPTCHA" and then click 'Search'.

5. Review the language in the 'TLC Authentication' and 'Declaration of Applicant' sections. If you agree, click the box next to the words 'I agree'.

6. You will be shown a pop up warning. If you agree to the language, select 'OK'.

Continued on next page >>

Apply for New License Please select your license type to payment: Update Info Driver	submit your license renev
Update Info O Driver O Vehicle Summonses/Settlements Continue	
Summonses/Settlements	○ Medallion ○ SHL Permit H
Fees	



I Agree



Renewal Payment

7. Click the box next to 'Total Renewal Fee' to select the fee. The renewal amount will then update to show you how much you owe. To pay, click 'Continue'. You will then be taken to the City of New York's payment portal (CityPay) and be provided additional instructions on how to complete the transaction.

8. After payment, you will be sent an email-based receipt.

Please note that payments take.	ent of renewal fee does not <u>c</u>	guarantee license renewal if there	are other required actions y
Licensee	TLC License Number	Mailing Address	License Type
			VEHICLE
License Renewa Item	al		Amount D
License Renewa Item *By selecting the Total	al Renewal Fee, you are agree	ing to pay all renewal items lis ed	Amount D
License Renewa Item *By selecting the Total Total Renewal Fee	al Renewal Fee, you are agree	ing to pay all renewal items lis ed	Amount D \$1,425.0 \$550.0
License Renewa Item *By selecting the Total Total Renewal Fee Renewal Fee (CMVT) Comme	al Renewal Fee, you are agree	ing to pay all renewal items lis ed	Amount Do \$1,425.0 \$550.0 \$800.0

License Renewal			
Item		Ar	nount Du
*By selecting the Total Renewal Fee, y	ou are agreeing to pay all renewal items	isted.	
🗹 Total Renewal Fee			\$1,425.00
Renewal Fee			\$550.00
(CMVT) Commercial Motor Vehi	itle Tax		\$800.00
DMV Inspection			\$75.00
		Payment Summary	
		Penewal Amount	¢1 /25 0
		Kenewai Amounti	φ <u>1</u> ,42510
Continue Cancel			