




Safety Best Practices

Crashes are preventable and as a base owner you have the power to make a difference. Consider implementing the following best practices to improve driver safety at your business.

<p>Accountability</p> 	<ul style="list-style-type: none"> ❖ Review Driver Safety Records <ul style="list-style-type: none"> ▪ Before affiliating a driver, ask to review their DMV record and discuss safe driving behaviors. ❖ Check Your Drivers' TLC Status Daily <ul style="list-style-type: none"> ▪ Check the status of drivers' TLC licenses through TLC's FHV Active Driver List to ensure their TLC licenses are current. This list is updated daily. ❖ Monitor Your Drivers' DMV Records <ul style="list-style-type: none"> ▪ Apply to receive information about your drivers' crashes and traffic convictions through the License Event Notification Program (LENS). ❖ Consider Vehicle Safety Technology <ul style="list-style-type: none"> ▪ Adding vehicle safety technology allows your base to verify how drivers behave on the road and respond accordingly.
<p>Training</p> 	<ul style="list-style-type: none"> ❖ Offer Driver-to-Driver Training <ul style="list-style-type: none"> ▪ Have veteran drivers train new drivers on how to navigate the streets safely while providing good customer service for passengers. ❖ Offer a Retraining Program <ul style="list-style-type: none"> ▪ For drivers who have been involved in crashes, received traffic violations, or demonstrated other unsafe driving behavior, offer retraining and guidance on how to improve their performance.
<p>Outreach</p> 	<ul style="list-style-type: none"> ❖ Communicate Safe Driving Messages <ul style="list-style-type: none"> ▪ Provide safety tips to drivers through materials at the base, such as flyers and posters, and messages sent to drivers, such as emails or text messages. ❖ Send Safety Newsletters <ul style="list-style-type: none"> ▪ Create a newsletter with helpful information on safe driving strategies and tips, defensive driving courses, and available training materials. ❖ Hold Regular Meetings with Drivers <ul style="list-style-type: none"> ▪ Maintain a close relationship with your drivers through regular meetings. Use this time to discuss any recent incidents, outline new TLC rules and regulations, and reinforce the message to drive safely.