

NEW YORK CITY TAXI AND LIMOUSINE COMMISSION

Notice of Public Hearing on the State of the Street Hail Livery Industry

The Taxi and Limousine Commission (“TLC”) will hold an on-line public hearing on February 8, 2023, at 10:00 a.m. on the Street Hail Livery (“SHL”) sector.

The Commission is soliciting testimony and written comments on topics including but not limited to:

- What is the current market reality for SHL Drivers? And how do you prefer to find your trips?
 - What percentage of your SHL trips are currently pre-arranged?
 - What percentage of your SHL trips are currently initiated via street hail?
 - How many of your SHL trips are
 - scheduled through Access-A-Ride or other brokered services?
 - Are dedicated to transporting passengers to non-emergency medical appointments after which the expense of the trip is reimbursed by Medicaid?
- What does the hack-up process entail for SHL Permit Holders?
 - Are any elements of the current hack-up process considered unnecessary to provide for-hire service in an SHL?
 - Would an SHL that did not require a Roof Light or a traditional meter be an appealing option if it also meant that the SHL Driver could not accept street hails anywhere in New York City?
- What is the current market reality for Base Owners with a Street Hail Livery Base License?
 - How would you assess the availability of SHL Drivers and how would you assess passenger demand for trips in SHLs?
 - How do Base Owners retain experienced Drivers and maintain, and hopefully increase, passenger interest in SHLs?
 - What costs do Bases incur in dispatching SHLs?

This public hearing will be held online on February 8, 2023, at 10:00 a.m. for the purpose of allowing the TLC to hear testimony and receive evidence regarding these matters. There will be no in-person public meeting.

To sign up to testify, you must e-mail the TLC at tlcrules@tlc.nyc.gov or call 212-676-1135 by February 7, 2023, at 5:00pm. Speakers will not be able to sign up to testify the day of the hearing. Those who did not sign-up in advance to testify are welcome to view the livestream of the meeting on TLC’s website.

Please submit written comments to tlcrules@tlc.nyc.gov.

If you sign up to testify, you will receive confirmation from TLC along with instructions on how to testify at the meeting online or by telephone. If you wish to testify and require interpretation services in any language, please email the TLC at tlcrules@tlc.nyc.gov to sign up to testify and request an interpreter in your language of preference by 5:00 p.m. on February 3, 2023.

To view the public hearing, please access the live-stream video feed at www.nyc.gov/tlc.

Simultaneous transcription services will be available on the live-stream and on the online platform.