

## **PRESS RELEASE**

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## TLC PUBLISHES 2016 FACTBOOK

The New York City Taxi and Limousine Commission is pleased to release our 2016 TLC Factbook today. The agency is excited to share this treasure trove of vastly expanded data, analysis, and playful graphics that give a rich tour of one of our city's most fascinating industries.

This new report draws upon the wealth of information the TLC began collecting for the first time on a regular basis last year from For-Hire Vehicle (FHV) bases. The FHV industry is a critical part of our city's transportation ecosystem, and the TLC is excited about the new knowledge and insights it brings to our Factbook. The report will be available on the TLC's website at www.nyc.gov/tlcfactbook.

"The 2016 Factbook is a comprehensive look at how millions of people move around our city every year, and the drivers behind this great service," said TLC Commissioner and Chair Meera Joshi.

There have been important changes in the industries the TLC regulates since the most recent Factbook. When the last report was released at the end of 2013, Boro Taxis had just joined the city's transportation network. Boro Taxis now make more than 50,000 trips a day on average-- giving passengers outside of Manhattan's business district many more opportunities for metered taxi service.

The TLC is also gratified that yellow taxis and Boro Taxis offer a new channel for wheelchair-accessible rides, giving more than 7 million last year—up 22% from 2014.

Under Vision Zero, the TLC has also put traffic safety at the forefront-including safety education for all TLC-licensed drivers, targeted enforcement, and close cooperation with city partners like the NYPD and DOT. In the TLC's honor roll last year for drivers who achieved the highest levels of safety, over 250 drivers were recognized for their excellence.

There has also been major growth in the for-hire vehicle industry, coupled with significant use of app-based dispatch services. The TLC is always supportive of ensuring that passengers have many safe and convenient transportation choices in how they move from place to place.

## Highlights of the report include:

-Medallion taxis and Boro Taxis made more than 7 million trips in wheelchair-accessible vehicles in 2015, an increase of 22% from 2014. Passengers can request an accessible taxi by a telephone call, text, app, or online request.

-More than 38,000 taxi drivers served the public in 2015, as well as almost

13,500 Boro Taxi drivers.

-There are about 39,000 black cars and 22,000 livery cars providing service.

-The busiest taxi trip day for medallion taxis in 2015 was January 31, with 519,794 trips. For Boro Taxis in 2015, it was May 2, with 81,573 trips Boro Taxis also now make an average of 52,694 trips a day, up from 43,383 in 2014.

-TLC-licensed drivers showcase the diversity of New York. According to self-reported licensing data, drivers come from 167 countries-- with a significant number born in Bangladesh, the Dominican Republic, Pakistan, and India, as well as the United States. Almost a quarter of medallion taxi drivers are originally from Bangladesh, and 50% of traditional for-hire vehicle drivers were born in the Dominican Republic. 9% of app-based drivers were born in the U.S., as well as 4% of medallion taxi drivers and 3% of Boro Taxi drivers.

-More TLC-licensed drivers report living in Queens than in any other borough, around 35% of drivers. Brooklyn and the Bronx are the next most popular choices, at 24% and 16% respectively.

-Drivers providing app-based FHV services are younger than drivers in other industries. The median age for an app-based FHV driver is 39, while the median age for other industry segments is over 45. Over a third of app-based drivers are under 35, at 36%.

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