

Accessible Taxi Service Update

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Accessible Taxi



**1.8 million
trips per month**

Fleet Metrics

- 6,000+ Accessible Taxis
 - 56% of Active Fleet
 - 44% of Authorized Medallion Fleet
- 100% rule – averaging 120 hack-ups per month

Accessible Dispatch E-Hail Service Metrics

- 5,000 WAV Requested Trips Per Month
- Accessible Dispatch: MTM, Arro, Curb, Myle

Accessible Dispatch E-Hail Update

- New call center and data reporting requirements launched July 1, 2025
- TLC staff are testing service
- MTM service to sunset February 28, 2026
- TLC is expanding outreach to MTM customers



Accessible Dispatch E-Hail With Call Option Requested Trips	October 2024	October 2025
MTM Accessible Dispatch	6,700	4,700
Arro	-	26
Curb	-	113
Myle	-	2

ATLAS Pilot Update

- Accessible Taxi Loan Assistance Service (ATLAS) – new public private partnership launched with the Disability Opportunity Fund, Taxi Workers Alliance, Empire State Development, and Toyota.
 - \$8 million grant program to finance purchase of 100 accessible taxis
 - Offers taxi medallion owners low-cost vehicle financing and the full \$30,000 TIF benefit upfront

8

Accessible
Toyota Siennas

\$180k

ATLAS Grants
Disbursed

68

Applications in
the pipeline

TIF Changes Recap

- Former program model would not be able to be sustainable due to the court order for 100% WAV hack ups
- New sustainable program
 - Increased payment to hack up a WAV (\$20k)
 - Reduced and capped quarterly operational payments (\$625/quarter, 4 years)
 - Eliminated \$1 driver payments for all WAV trips and provides \$10 payment/completed trip requested through a call center
- Program impacts to fund
 - Multi-million deficit forecasted for end of 2025 prior to program changes
 - Post-changes we are solvent going into 2026

TIF Program Updates

TIF Activity	2024	2025	Change
Enrollments Completed	580	1,678	189%
Hack up Payments	476	1,378	189%
TIF Disbursements	2024 (Nov. YTD)	2025 (Nov. YTD)	Change
Disbursements – owners	\$21.2 million	\$39.5 million	86%
Disbursements – drivers	\$8.3 million	\$4 million	-51%

Thank You!