



Vision Zero and Accessibility Course

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Presentation Agenda

1. Background
2. Current Rules and Stats
3. Rule Proposal
4. Goals and Effects
5. Course Purpose
6. Vision Zero and Accessibility Course Curriculum
7. Questions

Background

- TLC has served on the Vision Zero Task Force with our sister agencies since 2014.
- More than 180,000 professional drivers have a major impact on traffic safety by serving the public with millions of trips a year.
- As part of Vision Zero, TLC education providers have trained tens of thousands of TLC-licensed drivers to avoid dangerous driving behavior.
- These efforts make a difference. Traffic fatalities from the first full year of Vision Zero have decreased **almost 60%** from 26 in 2015 to 11 last year.
- Our goal as a city is for this number to reach zero. We must expand our education efforts to prevent future traffic crashes and protect public safety.

Current Rule and Stats

- Vision Zero complaints have increased 37% from 15, 332 complaints to 21,025 violations between 2023 and 2024.
- 80-13(a)(1) and (a)(2) violations are issued for what are classified as stationary and moving violations.
- These violations include stopping in crosswalks, blocking bike lanes, double-parking, and failing to stop at stop lines.
- The current penalties for these violations are solely monetary and do not escalate with repeated violations.
- 4,746 licensees were guilty of 2 or more 80-13(a)(1) and/or (a)(2) violations in 2023 and 2024. Too many licensees are treating violations like the cost of doing business.



Examples of Violations



Examples of Violations



Rule Proposal

*Guilty before hearing (GBH), Guilty after hearing (GAH)

Rule	# of Violations in 15 Months	Current Penalties	Proposed Changes
	1 st Violation	\$100 GBH/\$200 GAH. No points.	No change to monetary fine. 1 point. Required Vision Zero course.
80-13(a)(1) Stationary Violations	2 nd Violation	No escalation. Same as above.	No change to monetary fine. 2 points. Required Vision Zero course.
	3 rd Violation	No escalation. Same as above.	\$200 GBH/\$300 GAH. 2 points. Required Vision Zero course.
	1 st Violation	\$200 guilty before hearing/\$300 guilty after hearing. No points.	No change to monetary fine. 1 point. Required Vision Zero course.
80-13(a)(2) Moving Violations	2 nd Violation	No escalation. Same as above.	No change to monetary fine. 2 points. Required Vision Zero course.
	3 rd Violation	No escalation. Same as above.	\$300 GBH/\$400 GAH. 2 points. Required Vision Zero Course.

Goals and Impact

These proposed increased penalties will deter recidivism in several ways:

- Increased monetary fine for third violations will discourage licensees from repeat behavior.
- Licensees will have to pay for course as an incentive not to repeat violations.
- Getting 6 or more points will lead to Persistent Violator summonses, which may result in a suspension or revocation, depending on how many points the licensee has received within 15 months. The licensee may need to take a Defensive Driving Course (DDC) to avoid suspension or revocation, or to be eligible a for settlement.
- The course will educate drivers and reinforcing safe driving practices.

Course Purpose

- The course will cover both Vision Zero and accessibility, two topics that are central to TLC's core mission of safe, accessible taxi and for-hire vehicle service in New York City.
- The course provides practical information about driving in New York City and important traffic laws that students can begin using immediately.

CURRICULUM

1

INTRODUCTION

Overview of the course; why you are taking the course today

2

UNDERSTANDING NYC TRAFFIC RULES

Know the traffic signs and rules that guide vehicles on the road

3

NAVIGATING NYC STREET DESIGN

Sharing the road safely with buses, bicyclists, pedestrians, and other road users

4

OTHER BEST PRACTICES

Improving traffic safety and avoiding violations

5

EXCELLENCE IN CUSTOMER SERVICE

Serving passengers with disabilities; prevention of unjustified service refusals

6

SUCCESSFUL SECUREMENT

How to secure a passenger; hands-on assessment to ensure great customer service



NYC

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Questions?