



**Industry Notice #20-08
For Immediate Release**

July 24, 2020

FACE COVERINGS REQUIRED IN TLC VEHICLES

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Commissioner/Chair
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The New York City Taxi and Limousine Commission would like to remind all TLC-licensed drivers to do their part to stop the spread of COVID-19. Riders taking a TLC-licensed vehicle such as a Taxi, Commuter Van, Livery, or Black Car must wear a facial covering over their nose and mouth. It's the law.

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A face covering can include a homemade mask, a bandana or a scarf.

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For more information and guidance on face coverings, please visit the NYC Department of Health and Mental Hygiene's website and [FAQ on facial coverings](#).

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If a passenger refuses to wear a face covering and does not have a medical condition preventing them from wearing one, drivers should explain that they cannot transport passengers who are not wearing face coverings. Drivers can decline to transport passengers who do not comply.

If a passenger refuses to wear a face covering in your vehicle, please reach out to 311 for guidance on what to do or to lodge a complaint.

Remember: it is illegal to refuse to drive passengers based on their race, gender, sexual orientation, religion, disability, or destination in New York City. A taxicab driver is required to drive a passenger to any destination in the five boroughs. For more information, visit nyc.gov/tlc.