Meera Joshi Commissioner/Chair

Allan J. Fromberg

Public Affairs

frombera@tlc.nyc.gov

33 Beaver Street 22nd Floor New York, NY 10004

ATTENTION: DRIVERS RENEWING LICENSES

- Driver renewal payments will only be accepted on-line
- Renewal documents can only be submitted by e-mail & mail
 - Walk-in submission process no longer available

Starting April 1, 2016 the TLC is moving to an exclusively online payment process for driver license renewals, and an e-mail or mail process for the submission of required documents. We will no longer accept in-person visits to renew driver licenses.

Renewal Payments: Effective April 1, 2016, drivers seeking to renew their licenses will only be able to make their renewal payments on-line by visiting www.nyc.gov/tlc/lars. Drivers may pay their renewal fees with a debit card, credit card or e-check. To avoid paying the convenience fee for using a credit or debit card, drivers should use e-check – it's free!

To access the online system and make your renewal payment, drivers need:

- Current TLC Driver's license number
- Expiration date of TLC Driver's license
- Last 5 digits of DMV license number
- A debit card, credit card or e-check information

Drivers who pay on-line will receive an e-mail receipt for their payment.

Renewal Document Submission: In addition, starting April 1, 2016, documents in support of renewal applications (e.g., medical forms, wheelchair accessible training certificates, etc.) may only be submitted either by <u>e-mail</u> to: <u>renewdrivermr@tlc.nyc.gov</u> or by <u>mail</u> to the TLC Renewals Unit, 31-00 47th Avenue, 3rd Floor, LIC, NY 11101. For email submission, please scan or photograph the certificate and attach it to the email.

When and How to Renew: Drivers will continue to receive letters 90 to 120 days before their license expiration dates with instructions on how to renew. More information on renewing driver licenses is available here.