NYC Taxi & Limousine Commission

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TLC BEGINS ACCEPTING APPLICATIONS UNDER THE NEW BASE AND DISPATCH SERVICE PROVIDER (DSP) RULES

The New York City Taxi and Limousine Commission (TLC) wishes to inform its licensees that it is now accepting applications pursuant to the recently-approved Dispatch Service Provider (DSP) Rules and updating base licensing and renewal processes. The DSP Rules do two things:

1) They introduce a new category of license for companies that work with TLC-licensed bases to match passengers and TLC-licensed drivers and vehicles; and
2) They increase uniform service standards so that all bases can take advantage of new technologies to provide for-hire service.

Non-Base Dispatching Companies:

Starting on October 1, 2015, the TLC will begin accepting applications for DSP licenses from companies that work with bases to dispatch their affiliated vehicles, but do not currently have a TLC license. Interested companies should visit the DSP Application Page to learn more about how to apply, and to download the application.

New and Existing Bases:

Starting on October 1, 2015, TLC is updating the base licensing and renewal processes to reflect the new requirements of TLC-licensed bases that operate via apps or other passenger-facing booking tools. Bases who file a new or renewal application between October 1, 2015 and December 31, 2015 and need extra time to meet the new requirements can request an extension. However, starting on January 1, 2016, all new and renewal base applications must meet the new requirements when they are submitted.

Existing bases and companies that are interested in applying to receive a base license can learn more about the new requirements by visiting the New Base Requirements Page.

For more information about how apps and other passenger-facing booking tools can be used in New York City, please visit TLC's Smartphone Apps webpage.