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# JFK TO COMMENCE TESTING
# ON NEW DISPATCHING SYSTEM

The New York City Taxi and Limousine Commission (TLC) wishes to inform its licensees that the new automated dispatch system at John F Kennedy International Airport (JFK) will commence testing on Friday, December 5.  Testing could last up to two weeks before all components of the system are up and running.  All drivers are reminded to follow the procedures below to ensure that all cabs are accurately scanned and accounted for in the Central Taxi Hold (CTH).

- All vehicles <u>must</u> have an RFID Tag installed in their vehicle in order to pick up a fare at JFK.

- When entering the CTH taxis need to drive **<u>SLOWLY</u>**.  Check the entrance monitor for the taxi medallion number and where you are to go (The following messages will be displayed next to the medallion number on the monitor: Regular Lane, Short Return Lane, or Go To The Dispatch Office)

- When taxis approach the exit booths, drivers must check the monitors for their medallion number and what terminal the taxi is to go

- When entering or exiting the CTH, if a driver does not see his or her medallion number, see the supervisor.

- Drivers who exit the CTH without being dispatched will be removed from the active queue.

- Special requests will be handled the same as they are now: the driver will go to the dispatch office to be scanned and told what terminal they are to go to.

- At the terminal, the dispatcher will verify that a taxi was dispatched to that specific terminal and then the dispatch system will issue a trip ticket for the passenger.  For qualified trips a short return ticket for drivers will be issued at this time.

- Please direct any questions to Taxi Dispatch Staff.