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Upgrade to Airport Dispatch Operations For Yellow Medallion Taxicabs

Cabs must have RFID decals by April 14 To service NYC airports

The operator of John F. Kennedy International (JFK) and La Guardia (LGA) airports – the Port Authority of New York and New Jersey (PANYNJ) – is in the process of upgrading its taxi dispatch system at both airports.

The new dispatch system will utilize Radio Frequency Identification (RFID) decals (similar to barcode decals) to better taxicabs at the airports to make dispatching them to specific terminals quicker and more efficient.

Beginning March 4, PANYNJ (through its taxi dispatch contractor, Gateway Group One) will begin affixing the RFID decals to the interior of windshields of all taxis entering the taxi hold lots at JFK and LGA. These new decals will be required for any taxis to be dispatched from JFK or LGA.

Medallion owners should inform drivers that the PANYNJ or Gateway Group One personnel will begin affixing the RFID decals and that drivers <u>must</u> – as of <u>April 14, 2014</u> – have a decal in order to get a fare from LGA or JFK airport. The TLC will also send messages to drivers via the driver information monitor.

The new automated system will make the dispatching process quicker and ensure that taxis are dispatched to terminals where demand is highest.

Gateway Group One will set up stations at both JFK and LGA for decal installation. These decal tagging stations will be open Monday through Sunday from 10 a.m. to 6 p.m. in the taxi hold at both airports.

Taxi owners can call the following airport hotlines to find out more about the RFID decal tagging station locations and schedule: 1-866-296-2238 (LGA) and 1-800-695-0201 (JFK).