



Industry Notice #17-08
FOR IMMEDIATE RELEASE

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TLC UP: Upload Documents Digitally for New Driver and Vehicle Applications

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Applicants for a new TLC Driver or Vehicle license can now use a computer or mobile device to submit required documents online through TLC UP. This new service eliminates the need to email or mail required documents, saving applicants time and offering greater convenience.

Applicants can upload required documents, such as a copy of their insurance documents, state driver license or medical form. These documents can be uploaded in a variety of formats, including scanned documents and picture images.

TLC UP also allows applicants to easily check the status of their application, learn if any requirements are missing, and confirm if submitted documents were accepted by the TLC.

TLC UP can be found on the TLC webpage at www.nyc.gov/tlcup. A video on how to use TLC UP can be found at <https://www.youtube.com/user/NYCTaxiChannel> in the TLC Licensing playlist.

To log into TLC UP you will need the following information:

- Your TLC application number (found on LARS receipt),
- Your mailing zip code (entered at time of application), and
- The last 5 digits of your SSN or EIN

At this time, TLC UP is only available for Driver or Vehicle applicants.