

**Industry Notice #26-02**  
**2/2/2026**  
**For Immediate Release**

**Notice: Accessible Dispatch Trips Transitioning to 100% E-Hails on**  
**March 1, 2026**

Per TLC rules passed on March 25, 2025, beginning March 1st, 2026, all WAV taxi trips currently dispatched through the Accessible Dispatch Program will be dispatched through the Accessible E-Hail Program, which will route trips through the following TLC- licensed e-hail providers:

- Arro
- Curb
- Myle

MTM will no longer be an accessible taxi service provider starting March 1, 2026.

Passengers will also be able to book trips through the above services by dialing a new Accessible Taxi hotline at 646-599-9999.

WAV taxi drivers will earn a \$10 bonus for every trip serviced through the hotline. To qualify for the bonus, you must be enrolled with the Taxi Improvement Fund (TIF). Enrollment forms are available at [https://www.nyc.gov/assets/tlc/downloads/pdf/tif\\_driver.pdf](https://www.nyc.gov/assets/tlc/downloads/pdf/tif_driver.pdf)

As a reminder, per TLC Chapter 80 rules, any driver denying service to people with disabilities can be fined up to \$500 for the first violation, and subject to revocation following repeated offenses.

For questions related to the Accessible E-Hail Program, please email: [ODRC@tlc.nyc.gov](mailto:ODRC@tlc.nyc.gov).