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Starting January 1, 2022, all TLC-Licensed Drivers must complete a continuing education course as a requirement for renewing their TLC Driver License. The purpose of the course is to provide professional and practical hands-on training to support their work as professional Drivers and enhance public safety.

Thousands of Drivers responded to the survey TLC issued last spring and asked for more training on customer service, safe driving skills, and tips for making more money. The TLC incorporated feedback from Drivers, as well as industry partners, and created a course that includes these topics plus more hands-on skills training. Additional training topics include:

- How to use TLC online services such as LARS and TLCUP
- What to do if a Driver gets a ticket
- Major rules and policies such as driver pay
- Tips for providing great service for customers
- Ways to help customers with disabilities and practicing wheelchair accessible vehicle operations

Who?

All TLC-Licensed Drivers (not including paratransit and commuter van operators)

What?

TLC Driver License Renewal Course (6-hours)

When?

The course must be completed in order to renew a TLC Driver License

Where?

The course will be available in multiple languages at Authorized TLC Driver Education Providers starting October 1, 2021

Eligible TLC-Licensed Drivers can also take the TLC Driver License Renewal Course instead of the NYS Defensive Driving Course to reduce points on their TLC Driver License.

Please note the TLC Driver License Renewal Course is an additional fee and Drivers will pay the Authorized TLC Driver Education Provider directly for the cost of the course.

For more information, please go to www.nyc.gov/tlcdrivereducation or contact education@tlc.nyc.gov