

FHV Storage FAQ – Temporary Process

1. How do I place the license in storage? You will need to print the FHV TLC storage form from the TLC Website and complete sections 1 and 2. Email a completed and signed form to licensinginquiries@tlc.nyc.gov. You will receive a confirmation when your vehicle license has been placed in storage.
2. DMV offices are closed, how do I surrender my TC plates?
Due to the DMV closure of all NYS DMV offices individual owners of a vehicle with TLC plates will not be able to obtain passenger plates for their vehicles. As such the TLC will allow you to retain your TLC issued DMV plates until such time as the DMV re-opens their offices and you can surrender and obtain passenger plates for your vehicle. You cannot operate for-hire once you submit the storage form request. If you are caught operating you will be subject to being summonsed and your vehicle is subject to being seized. Business owned vehicles must surrender their plates immediately by mail and send a copy of the FS-6 to the TLC at the email address provided." For instructions on how to surrender your plates to DMV by mail, click [here](#) or go to the DMV website for more information at <https://dmv.ny.gov>. After 90 days you will be notified of how to obtain new TC plates and reactivate your license.
3. **Q:** Do I have to put my FHV license in storage?
A: No. Putting your vehicle license in storage is completely optional.
4. **Q:** Do I need to go to Woodside to have my decals removed?
A: Not at this time due to the Governor's plan to reduce the spread of COVID-19.
5. **Q:** Will I receive a refund or reimbursement from my insurance company after I surrender my TC plates?
A: Please contact your insurance company prior to surrendering your plates to receive details on any expected refund or reimbursement on insurance.
6. **Q:** What if I have out of state or custom plates?
A: You will need to contact your local DMV office on how to proceed with surrendering your plates or storing your custom plates.
7. **Q:** Do I get reimbursed by TLC if I am not using the license?
A: No. TLC fees are not refundable.
8. **Q:** Is there a TLC fee to place the license in storage?
A: No fee is required.
9. **Q:** How do I notify TLC that my decals were removed and FHV TLC storage form was completed?

A: When you complete the storage form, you certify and affirm that all TLC decals have been removed from the vehicle for which the storage form is being submitted.

10. **Q:** How long can I keep my license in storage?

A: 90 days.

11. **Q:** How many times can I place my FHV license in storage?

A: One time only.

12. **Q:** Will I be notified when my 90 days is over?

A: Yes.

13. **Q:** What happens if I do not take it out of storage after the 90 days?

A: Your license will be closed.

14. **Q:** What happens if I stop paying insurance?

A: Contact your insurance company and DMV for more information.

15. **Q:** What happens if I surrender my plates because of lapsed insurance, and I do not notify TLC?

A: Your license will be closed and you will have 60 days to have the license reopened through the plate transfer process.

16. **Q:** Does the TC plated DMV Registration need to remain active?

A: Active DMV registration is not a TLC requirement while the vehicle is in storage.

17. **Q:** Does the insurance need to be maintained on a vehicle that is in storage?

A: Insurance is not a TLC requirement while the vehicle is in storage.

18. **Q:** Can I remove my vehicle license from storage before the 90 days if I wanted to?

A: Yes. You can remove your vehicle license from storage at any time prior to the 90 days, but you cannot put the vehicle license back into storage once it is removed.

19. **Q:** How do I remove my vehicle license from storage and get new TLC decals?

A: You will need to do a TLC plate transfer (\$25) and obtain new TC plates (DMV registration, taxes and plate fees). You will then be scheduled for a visual inspection where TLC decals will be placed on the vehicle. You will receive detailed instructions on removing your vehicle license from storage at a later date.