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## New York City Taxi & Limousine Commission

### Proposed Rules – Driver Pay (High-Volume For-Hire Vehicles)

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# Driver Pay (High-Volume For-Hire Vehicles) – Comment Period Extended to March 5, 2025

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 [rules.cityofnewyork.us/rule/driver-pay-high-volume-for-hire-vehicles/](https://rules.cityofnewyork.us/rule/driver-pay-high-volume-for-hire-vehicles/)



**Rule status:** Proposed

**Agency:** TLC

**Comment by date:** March 5, 2025

[Rule Full Text](#)

[TLC-proposed-Amendment-of-Driver-Pay-Rules-for-HVFHS-Preliminarily-Certified-12.26.24-clean.pdf](#)

This rule package would update the Driver Pay of High-Volume For-Hire Vehicle Drivers.

Attendees who need reasonable accommodation for a disability such as a sign language translation should contact the agency by calling [1 \(212\) 676-1135](tel:2126761135) or emailing [\[email protected\]](#) by **February 4, 2025**

**Send comments by**

- **Email:** [\[email protected\]](#)
- **Mail:** Office of Legal Affairs, 33 Beaver Street ; New York, New York 10004

**Public Hearings**

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## Comments are now closed.

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Online comments: 520

### Daniel Goddin

test

Comment added January 7, 2025 10:12am

### Kh Zareen

The best thing which will help drivers and passengers/ riders is limiting uber/ lyft to give 80 % of total fare to drivers

This will give a Fair fare to Rider and it will benefit the driver too

Since drivers are the one investing there lives and money they should be one getting fair share to rider payment

2. When uber/Lyft charge very high fare other then normal routine fare prioritizing there own profits the passengers complains due to unfair fare quote and drivers get the hit for this

Example of extra ordinary fare charges is attached

Some times Passanger are charged surge pricing to attract more drivers to that area but drivers are not provided fair share from fare

[Comment attachment](#)

Pdf-uber.pdf

Comment added January 13, 2025 7:38pm

### Jessica

By giving the uber/lyft authority to give 72 hr notice option these companies will put old drivers on 72 hr hold notice and will onboard new people from waiting list this will make more drivers available to companies but the drivers which are already signed up with them will have less work.

We signed up to work when we want not according to work schedule provided to us due to nature of work and personal limitations

The utilization rate should be individualized per company not industry wise

Comment added January 13, 2025 7:48pm

## John Mikaelian

Hi I am a FH V driver I like to discuss

Drivers pay every day is a struggle it seems like the owners of these companies are out for themselves

Sometimes I don't even make enough money to eat I make sure my kids eat

But me and my wife don't have food

Comment added January 22, 2025 10:59am

## Fuad

As wav driver who invests 78k on wheelchair accessible vehicle

I can't make enough to cover expenses

I have 2k monthly payments for car loan+car insurance. My apartment rents 3k

I have a family of 7, and i barely survive

Uber doesn't give us (wav drivers) long trips to make some decent money like other regular cars and ev cars

This is pure discrimination against wav drivers, Uber, trying to avoid the extra pay for wav drivers for the mileages so they can pocket as much profit they can. They take almost 55% to 60% of the fare price and they keep spread a rumor on their app ads that the tlc is Responsible for 20% of uber fare hikes since 2019

But in reality they are greedy and This is the only reason we don't get long trips because they don't want to. Pay extra for wav vehicles

Also has implemented unfair practice

To keep us(wav drivers) in manhattan only they never give us any trips out of manhattan so if i'm in the bronx they may give us trips to queen or Brooklyn if we are lucky or manhattan but as soon we drop off in manhattan we stack there it is like trap either no trips at all for while and we have to keep Cruising around or they keep give us small 5 to 6 minutes trips

If we want to get out of manhattan, we have to turn the app off so we can go to Brooklyn or Queen to get decent trips and, most of the time, send us back to manhattan

Lyft it doesn't do that Practice but they don't have much of trips anyway i can't Survive of Lyft app by self before i get the wav i used to rented a car , and i used to have a long trips to ct or nj

But now nothing.

I spent all my money to get wav car in hope to make Living, as tlc Promise us that the future is for EV cars and WAV cars (green rides role) but i don't see any increase in the amount of trips that we get under this role isn't they supposed to (uber/lyft) send us more trips, for wav and ev cars.

I hope tlc finds Solutions for this problem.

It is unfair Treatment for the (wav) owners

[Comment attachment](#)

2025-01-22-tlc.pdf

Comment added January 22, 2025 5:55pm

## TLC Driver

I appreciate the Commission's efforts to improve driver pay and protect drivers from unfair platform restrictions. However, I urge you to strengthen certain aspects of the proposed amendments to prevent potential loopholes that could allow high-volume for-hire vehicle (HVFHV) companies to continue locking drivers out despite the intent of these rules.

### 1. Strengthening Protections Against Lockouts & Access Restrictions

While the proposed 72-hour notice requirement aims to create transparency, it still leaves room for manipulation by high-volume companies. These companies could use this provision to selectively restrict access to certain drivers while prioritizing new sign-ups from their waitlists, allowing them to control supply in a way that benefits their operations rather than ensuring fair access for all drivers.

Additionally, the 16-hour consecutive access rule is helpful but may not fully prevent mid-shift lockouts if platforms introduce alternative criteria (such as excessive performance metrics that cannot be met) to justify access restrictions. TLC should implement stricter guidelines that prevent high-volume companies from using utilization rate calculations as a pretext to deny access to certain drivers.

### 2. Ensuring EVs Are Not Phased Out Prematurely by TLC or High-Volume Companies

With the industry shifting toward electric vehicles (EVs), it is crucial that TLC ensures that EVs are treated equally to gas-powered vehicles in terms of operational lifespan and that neither regulations nor internal company policies incentivize their premature removal from service.

Currently, a for-hire vehicle that is already in use with any of the (HVFHVs) and licensed by TLC can operate for a long time for example, If a 2020 EV is already in service, it should be able to remain in operation until at least 2030 as long as it was already in use (not to newly put it to work) just as a gas vehicle would under current regulations.

To ensure fairness and avoid unnecessary financial burdens on EV owners:

- TLC should explicitly guarantee that EVs will not be subject to shorter operational lifespans than gas-powered vehicles.
- Regulations and incentives should not unintentionally push high-volume companies to phase out EVs early in favor of newer models, either due to shifting policy targets or internal fleet optimization strategies.

### Recommendations

- Tighten access restriction rules to prevent high-volume companies from using the 72-hour notice as a way to selectively deactivate or prioritize certain drivers.
- Ensure enforcement mechanisms are in place so that high-volume companies cannot manipulate utilization rates to justify driver lockouts.
- Explicitly state that EVs will have a operational lifespan of at least 10 years for, similar to WAVs), ensuring that a 2020 EV can remain in service until 2030.
- Prevent regulatory shifts or incentives from leading high-volume companies to phase out EVs prematurely in favor of newer models.

Comment added January 30, 2025 1:22pm

### Shodi Halimzoda

I like to register and sign up to speak on TLC Hiring Lock out and be half of my Uzbekistan American community driver please

Comment added February 3, 2025 9:24pm

### evelyn a lake

HOLA SOY CHÓFER EN LA COMPAÑIA HIGH CLASS CAR SERVICES Y CREO QUE ES MECESARIO Y URGENTE UN AUMENTO EN LOS PRECIOS APARTE DE QUE LAS BASE NO TIENEN SUFICIENTES VIAJES PARA SUPLIR A TODOS LOS CHOFERES TODOS LOS MANTENIMIENTOS AN AUMENTADO DE PRECIO DESDE LA PANDEMIA VARIAS VECES Y EL AUMENTO DE LOS VIAJES QUE SE HISO UNA SOLA VES FUE MUY MINIMO Y NO RECOMPENSA NUESTROS GASTOS APARTE QUE QUE LA APLICACIÓN COMETE MILES DE ERRORES EN LOS PRECIOS DIARIAMENTE

Comment added February 4, 2025 1:23pm

### Mdrahat Mamun

We want justice

Comment added February 4, 2025 2:51pm

## **Abraham Jamal**

No CHARGE TAX FOR THE RIDE CITY AND STATE OR SALES TAX GIVE IT TO DRIVER.

Comment added February 7, 2025 4:08pm

## **Gulab Singh**

Hey, you can't reduce the price. It's too much lower already and it is too much expenses going on in the city. I have a EV car but that thing is it's not worth it for no reason you can't even do anything. Please don't do that.

Comment added February 7, 2025 4:10pm

## **Paco Constante**

Yes estoy de acuerdo con la mayoría de los taxistas por el bien de todos nosotros los taxistas

Comment added February 7, 2025 4:12pm

## **Franklin Sanchez**

Hi we a big big problems and I call Tlc around 20 time I call 311 make the complaint and nothing I see around 30 car Javits center and penn station and 54 and 56 st between 8 and broadway and 40 st between 9 and 8 y more place car without TLC this car all around the city and the jfk in the terminal taxi taxi this es crazy and I call Tlc not help from the taxi and limousine this is crazy this problem getting bigger and bigger and not help we lost money Tlc lost money city Los more this car have Nj and ct this getting crazy I let my phone number and not one call from Tlc

Comment added February 7, 2025 4:17pm

## Mutwali mutwali

There are many TLC car rental companies or TLC license plate rental companies, and these companies treat drivers in an indescribable manner of exploitation. Therefore, TLC employees must intervene to determine the price of this rental and ensure that these companies pay taxes on these amounts paid as rent. If the company owner does not respond to paying the taxes, the TLC license plates will be withdrawn and given to drivers by lottery.

Comment added February 7, 2025 4:33pm

## GOIBNAZAR

Здравствуйте уважаемый все кто работает в Uber в лифте умею ввиду это компания они сами довольны водители недовольны потому что они платят водителю мало из клиента много возьмёт водитель получает даже можно сказать 25% мы платим за аренда платим за жильё за все платим это получается у нас за месяц ничего не остается мы живём в Нью-Йорке если мы из зона Нью-Йорк выходим они платят нас с другой страны копеек до Нью-Йорка мы же такси Нью-Йорк работаем в Нью-Йорке плоти Такс в Нью-Йорке почему так на обращается посмотрите пожалуйста наши обращения спасибо вам удачи

Comment added February 7, 2025 4:33pm

## Marcony

I think that's fine because Uber has a monopoly, it's not paying well, you have to work more hours with many more trips to make up the money and then when the end of the year comes when taxes come in, they earn almost the same money as the driver. When the drivers put in their work expenses, they have less money left than Uber.

Comment added February 7, 2025 4:35pm

## **Mutwali Mutwali**

There are many TLC car rental companies or TLC license plate rental companies, and these companies treat drivers in an indescribable manner of exploitation. Therefore, TLC employees must intervene to determine the price of this rental and ensure that these companies pay taxes on these amounts paid as rent. If the company owner does not respond to paying the taxes, the TLC license plates will be withdrawn and given to drivers by lottery.

Comment added February 7, 2025 4:36pm

## **Md Abu Naium Chowdhuri**

What is I have to do

Comment added February 7, 2025 4:38pm

## **Yoicy Torres**

Please go to all the bases for bushwick, brooklyn that are mainly minorities and to check to make sure that all the taxi dispatchers for drivers that are working, the ones that give the calls for the taxi drivers. Especially in the base 440, because they specifically did not give me a call to make me not work the day, and they discriminated me because i'm a minority. They give me no calls while some especially white folks, they give them reallh well paying rides, upwards of 200-250\$ per ride and thet leave us people with nothing. If you want to ask me anything, please call me 646 623 0869, thank you.

Comment added February 7, 2025 4:39pm

## **George Duran**

Uber: reduced the toll fee to and from NJ down to \$16 or \$14. Please ask them to revert back to the original \$20 toll per NJ trip. Also, maybe increase the toll to \$25 soon.

Also, please remove the ability of Uber or LYFT to kick us out of the system to circumvent the driver utilization rule in the future.

Thank you so much for protecting drivers and helping us have livable incomes.

More power!

Comment added February 7, 2025 4:43pm

## Shah M Rahman

Can you halo me

[Comment attachment](#)

[social-security-statement.pdf](#)

Comment added February 7, 2025 4:56pm

## Jose Rodriguez

We work so hard to get back so little not to mention we have to deal with the upkeeping of the vehicles, expensive insurance chaotic drivers & pedestrians while dealing with life. We need to get paid a much better rate & the simples way to get that done is less fee's on our earnings while assuring the majority of the fare paid by the customer goes to the driver. Simple.

Comment added February 7, 2025 4:59pm

## Delkis Geronimo

Buena tardes saludos cordiales para todos en bace a mi experiencia con la aplicación Uber que es la que más trabajo tengo varios puntos el primero es con los viajes compartidos la aplicación cuando tomas un viaje compartido no te deja manejar con el GPS que no sea de la aplicación y muchas veces te lleva por rutas a las cuales no se puede transitar y conllevan a multas de cámara del bus otro punto es que tienen que aplicar es que por lo menos si no quieren poner la dirección exacta de hacia donde se dirige el pasajero antes de uno tomar el viaje por lo menos ponga si es Norte, sur, Este o Oeste así por lo menos no da una idea y se toma el viaje a el consentimiento de las dos partes no solo de las aplicaciones esto evitaría los reportes falsos. de los pasajeros en las ganancias hay otro punto Uber cuando quiere paga por las horas activas de manejo y otras veces por las horas activas en la aplicación tienen como un pequeño monopolio prácticamente

Comment added February 7, 2025 5:04pm

## Muhammad tariq

Driver's minimum pay and adjustment to there expenses are crucial for there survival. Big corporations like uber and Lyft protect the intrest of there shareholders not Drivers. Here come the TLC to balance the system fairly and protect the drivers. A minimum pay that adjust accordingly and other factors like insurance and vehicles should be considered. TLC has absolute power to accomplish that even though uber and Lyft has powerful attorneys.

Thankd

Comment added February 7, 2025 5:05pm

## A. Kader

As drivers, we often see that Uber and Lyft take far more than their fair share—sometimes even 40% to 50% of a fare. There have been countless instances where a passenger pays \$50 for a ride, yet the driver only receives around \$21 after the company takes its cut. In some cases, especially on shorter trips, drivers have reported receiving as little as 30% of what the rider pays. This is unacceptable when we are the ones covering gas, maintenance, and insurance while putting in the actual work. A 70/30 split in favor of drivers would restore balance, ensuring we're paid fairly for our time and effort. Without fair pay, drivers are forced to work longer hours just to survive, while Uber and Lyft continue to profit from our labor without shouldering any of the real costs. It's time for change—drivers deserve a fair share.

Comment added February 7, 2025 5:33pm

## Raynier castillo checo

Estimados miembros de la Taxi and Limousine Commission,

Por medio de la presente, deseo expresar mi preocupación respecto a la reciente reducción en la tarifa mínima por viaje, que pasó de \$5.47 a \$4.00. Este ajuste ha generado un impacto negativo en los conductores, dificultando aún más la posibilidad de cubrir los costos operativos y mantener un nivel de ingresos sostenible.

Los gastos relacionados con el mantenimiento del vehículo, combustible, seguros y licencias continúan en aumento, mientras que esta reducción en la tarifa mínima solo agrava la situación económica de quienes trabajamos en el sector del transporte en la ciudad de Nueva York.

Comment added February 7, 2025 5:37pm

## Avtar Singh

I am driving for hire vehicles since 2008 with uber I am driving with uber 2014 driver paying everything like gas insurance car maintenance and payment for vehicle getting only 58 percent rest uber and Lyft taking it is very hard to service please cut the percentage to the company they are not doing nothing please help the driver

[Comment attachment](#)

NYC.pdf

Comment added February 7, 2025 5:43pm

## Avtar Singh

Did already

Comment added February 7, 2025 5:43pm

## Ahmed Rizika

The driver should receive at least %80 percent from the total fere like when uper and left started

Than you

Comment added February 7, 2025 5:50pm

## Mary L Flores

I am a FHV driver for Uber. I been driving with my TLC license for 9 years and it is not fair how Uber has been paying me. I met other drivers that make \$2,000 every week and I'm not making more than \$800 a week! Sometimes I only make \$300 working a full 7 days. The car I drive for work is a lease to own on a 3 year lease paying \$800 every week and I lost the car several times within the past 2 years because of uber not paying enough. I would like to also add that it is not fair that we can ONLY CASH OUT ONCE DAILY!!!! My name is Mary and I'm from the Bronx, thank you and God bless us all.

Comment added February 7, 2025 5:59pm

## David

Am a FHV i feel that anyone driving taxi or FHV should at least speaking a bit of English but most importantly they should know how to read English , before asking for higher pay , i strongly feel is extremely important for all drivers to know how to read English for the safety of people and passengers ! For example on the roads at time i come across warning digital signs warmly drivers from bad road conditions even from black ice just imagine a driver who can't read English the danger the driver is putting people and passengers ! I feel all drivers should get tested to see if they know how to read English ! We as drivers asking for higher pay which would be wonderful but is also important the safety of all drivers ! So i recommend that all drivers to know how to at least read English and speak a bit of it ! I have come across passengers who tell me stories of situations they been through with non speaking English drivers when passengers are asking questions to a driver and a driver can't understand what the English speaking passenger is saying ! By the way am an immigrant reason am mentioning this is so people won't think am someone against immigrants which am not ! But if we requesting a better pay we should also focus on these drivers ! Also have no mercy on aggressive drivers TLC should change the rules and investigate any drivers who is being accused of aggressive driving ! Not making complicated for people when making a claim against a driver ! We the drivers ask for a lot but are we giving our best ?

Comment added February 7, 2025 6:00pm

## Asik ahmed

We need right fare rate no more scamming please

Comment added February 7, 2025 6:04pm

## Hany Youssef

We hope that there will be a fair view of ticket prices, especially for flights that end outside New York City, because we lose a lot of time and fuel getting back to the city, and if we do get a return flight, it will be very unprofitable. We also hope that the minimum for short flights will be adjusted to no less than ten dollars.

Comment added February 7, 2025 6:19pm

## Mouaad Ben khallouk

I registered to testify on the hearing that occurred on February 5th 2025 at 10am, but I and other drivers didn't get a chance to have the opportunity to have a word because they cut us short

Comment added February 7, 2025 6:19pm

## MD. HADISUR RAHMAN

Live it as it is. Stop lock out.

Comment added February 7, 2025 6:28pm

## Guere Gourassa

Hi am a FHV driver since 2018 at now and I don't have my own plate. Almost 8 years I still rent a car to Drive Uber and Lyft. So I Think TLC have to look this case to give us our own plate now. Manh driver like have same problem. Uber and lift pay rate are to low so we rent a car a week and we have to pay gaz, toll,house rent , too much. So TLC have to look all Driver who been driving full time at 5 years minimum have to get they own TLC plate now. We suffer a lot for car rent more than 5 years old. Thanks

[Comment attachment](#)  
OFFICE\_RECEIPT.pdf

Comment added February 7, 2025 6:34pm

## Nima pun magar

We are suffering people so please help us. Do something for drivers. Thank you

Comment added February 7, 2025 6:35pm

## Oumar Bagayoko

I totally agree with the rule proposal

Comment added February 7, 2025 6:52pm

## Mohammad Maruf Haider

The minimum fare should be \$10. Ride share companies are notorious for being arbitrarily aggressive with drivers. On some trips, the company's commission is much higher than the driver's. TLC should introduce an option to report suspicious fares on their website platform.

Comment added February 7, 2025 7:37pm

## Rifat Fidan

I live in brooklyn.I have 2 kids with a lot of expenses such as gas,insurance,rent,car maintenance,food,phone bill,car payment,credit card payment.my monthly expenses are close to \$6,000.00.how do we drivers make money when we have \$60,000 yearly spending while we pay fee for Uber and Lyft fee?.I'm not even counting how much they rip of riders and pay less money to the drivers.this not a fair for driver who try to make a decent life with families.everything got expensive with this inflation going on now.we deserve better pay,end the deactivation and safety on the job.we get treated disrespectfully by customers,Uber and Lyft.please help us as a human being.thank you

Comment added February 7, 2025 7:40pm

## kama Doucoure

let be honest here. All regulations and rules from TLC ,Ride share company and city are not here to help us. there not any way around for all issues we are facing.we should strick long time ago to value our self.

how much suffering and pain passanger and TLC it self cause to the driver daily? Rider share company should go with base fee my opinion . weekly base fee. To all drivers prepare yourself for New carrier . God bless all drivers outhere and we ask he protection.

Comment added February 7, 2025 7:44pm

## Faisar Masood

Hi kindly have mercy on drivers , since last 5 years every thing is gone up but our pay is keep on going down ,i have family of 6 and i am living hand to mouth,please raise our pay

Comment added February 7, 2025 7:46pm

## Gaurav sharma

Please we need raise because everything is up insurance car maintenance and you forced us to have electric vehicle believe me battery vehicle is so expensive. We have family responsibilities we are working but not happy from inside because no choice we are not TLC drivers. We are slaves by uber and lift they ride share company harassing us rules they have we are in fear all the time to deactivate account, riders misuse because they know uber lyft only care about customers not drivers please save us otherwise in future no more drivers everyone quite 🙏🙏 we need help fix this broken system, we pay lot to this city and tlc . Thank you

Comment added February 7, 2025 7:54pm

## Abdul A Chowdhury

Uber & Lyft took advantage of driver so much that driver doesn't have any option to do any other job driving Uber and Lyft because some of our brothers and sister bought a cars just to do uber and Lyft. After all expense diver, don't even take a penny home UBER and Lyft charge Customers whatever they want, but drivers are getting paid by minute and mileage. I think it's should be whatever uber & Lyft charge the customers Uber or Lyft should take 25% and they should get 75%. I worked for uber sometimes customers complaining that why you guys charge so much I tell them we don't charge or get paid whatever you pay uber we get pay by minutes and mileage so when they hear they get surprised, but they just feel bad for us, but they cannot do anything because you know UBER is UBER and Lyft just left. They make their own rules.

I think uber and Lyft should take 25% Commission

Comment added February 7, 2025 8:01pm

## Nasir Amin

Life has taken unexpected turns when these lockouts started, being a driver for 8 years now and these lockouts that just went by this year, were by far the worst, I had to decide between paying the bills and feeding my family one of the worst years to drive or even be a ride share driver, Also Uber and Lyft should take a lesser percentage then 70 percent of each fare it's like we do all the work our car and everything and they take more then half of the cookie how does that work, it's just us being slaves to the system at this point, also to fix the problem tlc should put a cap on new licenses being issued going forward, please make this industry better for me and my fellow drivers the tlc has the power to do that and we expect n nothing go less when we are represented by tlc! And to end it we deserve this raise rather then anything because we have so much expenses and the high inflation it all doesn't add up we don't make nothing compared to where inflation is at right now so this raise is long overdue. Thank you for your time!

Comment added February 7, 2025 8:05pm

## Joseph Weinstein

Best Way to make money from Uber is to only accept 45+ min trips only when it's busy, Reject all the small calls when it's busy . When it's slow, accept all calls. Busy time are 4 Am to 9 Am, 4 pm to 12 pm. Then we drivers make more money. Just go to busy area midtown Manhattan, Bushwick, Parkslope, Downtown Brooklyn and Bed stuyversent, Downtown Manhattan and chill, save our cars from wasting gas and damage our cars because a lot of miles adding up to your cars. Uber and TLC Treats The Drivers Like A Slave, Yes Indeed we still live in a systematic slavery in 2025 in America. This is shameful and disgusting. I Blame Taxi and Limousine Commission. They doesn't care about you. Taxi and Limousines commission can increase our pay but they choose not to. The real Boss is TLC. It's not Uber. But TLC should look into Uber Scamming Us Drivers. Uber cuts our minimum pay of \$5.39 to \$3.99 which is extremely injustice. TLC is in Control of Everything, TLC is just making Money Both Sides and Fooling us Drivers. They make Billions from Uber, so they don't give a damn about us drivers. We need to strike and strike, that is the only solution.

TLC is to Blame for our loss. They should have Base Fare of \$1-\$3 for Uber X and Uber Comfort Trips. It's not fair to give Base Fare only to Uber Black Car . Bruh a lot of Uber X and Uber Comfort cars are expensive and Luxurious. Uber Rips us of Uber Comfort Rides, they make all the money for comfort Rides and we buy expensive 50k cars for service, it's the car that give comfort service, so we drivers be getting the most fare. Who is to blame for our Drivers Poor Pay ? TLC is to Blame For All Our Wage Loss.

Tlc should increase our Pay For Uber X Pay to \$1.50 per miles and \$65 per minute and a minimum pay of \$6 for each trips and A Base Pay of \$1-\$3 per trips.

Uber Comfort Uber Should Pay us \$1.65 per miles and \$75 per minute and a minimum pay of \$8 for each trips and A Base Pay of \$1-\$4 per trips.

Tlc need to increase out of town trips, since the stupid Uber cut our Tolls for New Jersey Trips. Every Time we go New Jersey we Driver loose 40 minutes of our time, which we don't get paid for but stupid Uber will charge the customer \$150 and give \$50 only.

Tlc should also looking into Uber overcharging the customer for no reason. I request Tlc to take action against Uber.

We drivers wait in the airport for 2-3 hours a \$10 rides, that's so unfair. Uber never pay us for the waiting time at cell phone lot. Tlc should look in this and Get a pay for us.

Tlc not need work with the city for stupid Bus lane tickets. Were you supposed to pick up and drop your passengers in the sky ?

America is becoming a stupid country, it's becoming worst than the third world country. We should be ashamed to American citizens. Pleople who vote for those stupid mayors like Eric Adams are totals Evil. This Evil Mayor cut our New Jersey Toll Pay, Locked Out All the drivers.

Comment added February 7, 2025 8:17pm

### **Shiraz Akbar**

1. Need a minimum trip \$10
2. Full \$20 paid each way from and to nj
3. No lock outs
4. No deactivations without proper evidence

Comment added February 7, 2025 8:23pm

### **Chamar**

The cost of operating has skyrocketed. Insurance is high. And Rideshare companies are taking half. Plus with the addition of congestion tolls. Passengers are not tipping as much. The lockouts personally hurt me financially.

Comment added February 7, 2025 8:26pm

## Danyal

I am a full time tlc driver & I don't have my own plates. I need the regular gas plates so I can save up money. I pay extremely high rent (485) for 2018 Camry le which by the way if I have had my own plate I would be only paying insurance which would be 400\$ or less & I would own & hold asset (car) which would be worth few thousands because at this time this year car would have been paid off. But just because of not having my own tlc plate I am paying annually \$25,220 & if you times that into 5 years it comes to 126,100 & at the end I still own & hold nothing. This forces me to work extra hours & my health is worsen because I cannot handle the stress I am going through but I am forced to rent because I cannot get my own plate. What is my fault just that I got late to get my plate. I cannot afford EV or WAV those are way too expensive options for me. Please help me save my money & my health. I am paying all the other tlc drug & renewal fees just like other drivers who have their own plate & my pay rate is also same as those who have their own plates. I am in this condition because I cannot have my plate. Please give me my plate I am full driver I work everyday.

Comment added February 7, 2025 8:39pm

## Constantin Baban

Hi, Please tell me, can I supervise with such rates 4\$ minim per trip ? When I have such expenses (400\$ car rent , 130\$ gas , 50\$ car wash )per week. Not to mention the apartment rent, food. You don't think about people, you only press corporate interests!!! You invented lock outs, you fine drivers for no reason, you invent different reasons, you say a witness saw you not stop at a stop sign, you send fine. You'd better take action against the airport mafia working without a TLC license.

Comment added February 7, 2025 9:02pm

## **keshang sherpa TLC #5934875**

- 1) uber&lyft currently removed minimum adjusted payment and we only work for 4\$, 5\$ which is not fair while they charge customer 12\$ ..there should be regulations made for rideshare companies cap on their percentage
- 2) i driver tesla and no insurance company want to full insured tesla because of risk that car will be totaled
- 3) insufficient charging stations i always wait 2-3 hr at charging stations
- 4) no public restrooms and parking spaces for tlc drivers , at night so we must always use bottle which is risk for our health .. FHV relief stand is always parked by police vehicles in city
- 5) we buy thousands of dollar car and next day uber and lyft deactivate account

Comment added February 7, 2025 9:13pm

## **Arslan Shabbir**

Hi this is Arslan I'm an FHV driver our daily struggles are real can't even afford my expenses it's hard to pay your monthly bills your rents and other expenses house I have kids I'm hardly keeping up with all my monthly expenses I'm coming up shortly every month and it's going down month by month if u think tlc and uber/lyft needs to think about the drivers as well ok we are humans too we have a life everything is getting so expensive in new York and our minimum and fair rates are going down I mean which world are we living in

Comment added February 7, 2025 9:20pm

## Elmahjoub rachidi

We, as drivers, work in this field of transportation and have invested our money in purchasing cars. We work with all our strength and consider this work a part of us. Most of us have a family and many expenses, including those related to the car, such as repairs and insurance, the value of which increases every year, in addition to the fluctuations in gas prices. In front of all this, we find that the only sector that does not change is our sector. On the contrary, it decreases compared to the number of working hours. The company should have taken care of the drivers who were the main reason for its growth and progress. It should have helped them and provided them with the right conditions for work, not closed their access to the service, which makes the driver a burden on himself and his community and makes him struggle with many debts. For this reason, we ask TLc to stand by the driver because he is the weakest link and he is the one who helps this sector grow and to take into account his financial rights.

Comment added February 7, 2025 10:09pm

## Madjed K zegrar

!! Uber's claim that a Toyota Camry driver makes \$90K gross income doesn't factor in the long hours, expenses, and wasted time due to inefficient policies. Many drivers end up working 60–80 hours a week just to make a decent living, which isn't sustainable or fair.

The destination filter issue is another major pain point. Uber removing the destination filter forces drivers to either work longer or take unprofitable rides, making their job even harder. Bringing back at least one additional destination filter would help drivers balance work and personal life while still making enough to live.

Overall, drivers should be able to work 40 hours a week and afford to live—just like in any fair profession. Uber needs to address these realities instead of just showing misleading gross income numbers without context.

!! Fair Rules & Protections for All Uber Categories !!

Right now, only UberX and WAV have clear regulations, while other service levels—such as Comfort, Comfort Business, Black, SUV, and XL—are left unprotected. The TLC must ensure all service levels have fair and transparent rules to prevent exploitation because Uber and Lyft charge Black ride prices and pay the driver X rate which is unfair because those Categories required expensive cars.

!! Protection Against Sudden Pay Cuts !!

Drivers cannot plan their finances when Uber and Lyft cut pay without warning. We need clear rules that prevent sudden pay reductions and provide stability so drivers can earn a fair, predictable income at least 2 years in advance for any changes.

!! A Minimum Fare Base !!

No driver should ever earn just \$2–\$4 per ride.

- Yellow cabs have a base fare and don't travel far for pickups.
- Uber and Lyft drivers often drive long distances before even starting a trip.

We ask for a \$10 minimum base fare, matching the standard taxis already have.

!! Better Insurance & More Choices for TLC Drivers, Especially Full Coverage for EVs !!

- More drivers are switching to EVs, yet TLC insurance does not provide full coverage for them.
- EVs are expensive, and without proper coverage, drivers are left financially vulnerable.

The TLC must ensure full insurance coverage for ALL drivers, including EV owners.

## !! Uber's 5-Year Car Policy Must STOP !!

- Uber told drivers that using 10-year-old cars is good for TLC pay calculations, but they are lowering driver pay at the same time.
- This hurts drivers who invested in newer, more expensive cars.

If older vehicles are permitted, then pay rates must reflect drivers' real costs.

Many drivers can't own their vehicles because of TLC restrictions, so minimum pay must reflect lease expenses.

## !! Uber & Lyft Take Too Much (More Than 50% of the Fare) !!

Drivers pay for their cars, fuel, insurance, and time—  
Yet Uber and Lyft take more than 50% of the fare.

The TLC should cap their commission at 10% per ride so that drivers receive a fair share of what passengers pay.

## !! Preventing Future Lockouts !!

While we appreciate the TLC's efforts to stop lockouts and expose Uber and Lyft's data manipulation, the risk remains.

To permanently prevent lockouts:

1. The TLC should manage the waitlist and have full control over new driver approvals.
2. Severe fines should be imposed on companies that attempt to bring back lockouts. A strong financial penalty will ensure they never exploit drivers again.

## !! NJ Trips & the Estimated Commercial Insurance Scam !!

Uber has been scamming drivers when it comes to NJ trips and commercial insurance estimates:

- NJ Trips: Drivers are underpaid for long  
r forces drivers to pay inflated commercial insurance costs while hiding the real breakdown of expenses. Drivers deserve transparency about what they're being charged and why

1. Audit Uber's NJ trip fares and ensure drivers receive fair pay for cross-state rides.
2. Investigate Uber's insurance cost estimates and require full transparency so drivers aren't being overcharged.

TLC

!!Fair Pay, !!Fair Rules,!! Fair Protections!!

!! Tickets Are a Cost of Doing Business !!

Drivers often receive tickets because of:

- Uber/Lyft's navigation systems, which direct us into bus and bike lanes.
- Helping disabled passengers who need extra time to get in and out of the vehicle.

These tickets should be counted as a business expense, just like gas and maintenance.

!! The Leasing Trap !!

- The TLC's own report found that leasing drivers pay an extra \$5,215 per year.
- Current pay rates don't account for these extra costs.

!!Fair Pay, !!Fair Rules,!! Fair Protections!!

DRIVERS KEEP CITY MOVING

We ask the TLC to continue working with us to ensure fairness, transparency, and stability for all drivers.

THANK YOU!!!!

Comment added February 7, 2025 10:59pm

## Jorge

Dear NYC TLC,

I have been driving for Lyft and Uber for seven years, but last year, I made \$13,000 less due to Uber's lackout. The \$4 minimum fare is far too low. TLC drivers face high expenses, including licensing, maintenance, and insurance, making it harder for us to survive.

When I started, my insurance was about \$3,300–\$3,400 per year. Now, it's nearly \$4,000 due to inflation and NYC's rising cost of living. On top of that, we pay for property insurance on newer vehicles, adding even more financial strain.

Car prices have skyrocketed. The MSRP sticker shows one price, but dealers charge at least \$5,000 more, making it harder to afford a vehicle. Meanwhile, vehicle maintenance is another major cost—we pay for car washes, oil changes, tires, and brakes, and mechanic costs are through the roof. We cannot just work to pay off a car—we need to earn enough to support our families, pay rent, and put food on the table.

Another major issue is the uncontrolled number of new drivers joining Lyft and Uber. Every day, more drivers flood the market, making it impossible for us to earn a decent living. And now, Uber is also adding yellow taxis to their app, further reducing the work available for rideshare drivers. There is simply not enough demand for the number of drivers on the road. The way things are going, many of us will go bankrupt.

I also don't understand how Uber and Lyft can lower the minimum fare to less than \$3 or \$4 with no punishment. These companies must be regulated the same way TLC regulates us. If we violate TLC rules, we get fined, ticketed, risk losing our cars and licenses, or even face jail time. It's unfair that drivers have to follow every rule, but Uber and Lyft can do whatever they want with no consequences.

TLC must step in and take action. Just like Uber and Lyft lower fares without notice, TLC should immediately raise the minimum fare and force them to comply. This is the greatest city in the world—this cannot be happening here. It's shameful.

We also pay yearly registration fees to the state, keep our licenses up to date, and ensure our stickers are always valid. We follow every rule you can think of, yet we continue to suffer. We deserve better working conditions and fair pay—now.

Yes, we need a raise as soon as possible, adjusted to the inflation we are facing—especially in New York City, which is one of the most expensive cities in the world. The cost of living here is skyrocketing, and our wages are not keeping up. It is impossible to survive under these conditions.

This situation is out of control, and no one is doing anything about it. We are hardworking, law-abiding drivers, and we demand respect, fairness, and action. The system must be adjusted with common sense so we can survive, support our families, and continue serving this city.

I urge the TLC to immediately step in and force Uber and Lyft to raise fares to reflect NYC's cost of living and the true expenses of operating a rideshare vehicle. We cannot wait any longer.

Thank you for your time and attention.

Comment added February 7, 2025 11:00pm

### **Nizam uddin**

I want end the lockout forever....raise our mileage and per minutes...and out of city raise miles and minutes....uber they stealing our money ....and almost they took service fee 45%to 50% ...we want our raise payment bcz of inflation and protection our earning... that's all

Comment added February 7, 2025 11:02pm

### **Nizam Uddin**

Name-Nizam Uddin

Tlc pic.number- 5542793

Our demand is end lockout forever...we are independent contractor not employee

Raise our per minutes and miles and our of city make a double....

Minimum fare keep \$8-\$10 standard

And stop deactivated...please

Thanks to tlc for give us to chance for comments .....

Comment added February 7, 2025 11:20pm

### **Md mijanur rahman**

Uber and lyft just literally sucking the driver blood. We work so hardly but uber and lyft taking opportunity from us.without investing anything uber taking all money. We use our car our gas our energy our insurance

But uber only using one apps and takings all the money without investing anything

Comment added February 7, 2025 11:40pm

### **Abdul M Chowdhury**

Who have vehicle with TLC plate and TLC driving license for them need to take initiative to get uber apps activate. If they not have uber/lyft apps they can't work.

Comment added February 8, 2025 1:24am

### **Abdoulaye Waziri**

Life is too expensive, and Uber and Lyft are taking advantage over drivers despite drivers covers expensive expenses. We need a pay raise

Comment added February 8, 2025 1:35am

### **Ramzan Ali**

This is first time since I have been working with uber and Lyft I made \$3 on a trip that never happened before, it's been \$5.50 since 2014 and our pay didn't got increase, and now if we take rider to New Jersey we used to get \$20 which includes surcharge and toll since 2014 and now they lower it from \$20 to 16.60, uber and Lyft is greedy company.

Comment added February 8, 2025 1:40am

## Shodi Halimzoda

- [x] Since 2013, I have been a Professional Black Car Driver for Uber and Lyft in San Francisco and New York, primarily utilizing a Black SUV. I rent a TLC Plate for my vehicle, a Black Car Navigator. However, recent regulations implemented by Uber/Lyft have significantly impeded my operations.
- [x] Uber provided inaccurate information regarding vehicle regulations, resulting in vehicle lockouts and substantial financial losses. During the lockdown, my income losses ranged from \$10,000 to \$15,000. Uber/Lyft imposes a substantial percentage of drivers' earnings, from 20% – 25% in 2013 to Now 50% – 70% in 2025, taking from drivers' fare, which I contend constitutes extortion.
- [x] I possess evidence, including statements from 2013 to 2025 from Uber and Lyft, if AG New York files a lawsuit in federal court in New York against the ride-sharing company. I am prepared to proof my payment check statement and testify against Uber and Lyft in federal court under oath.
- [x] Given the current economic downturn, I am concerned about the well-being of my family. As a father of three, I am committed to providing for them and ensuring that the government and city take appropriate action to address driver concerns.
- [x] I believe that Uber/Lyft is exploiting the independent contractor system, which is legally incorrect and unconstitutional. I urge the TLC Commissioner to protect drivers' rights and ensure fair voting about this matter, including the Lock Out Rules and Regulations 2025 agreement between Uber/Lyft before the lawsuit commences. Thank you.

Comment added February 8, 2025 1:56am

## Moby

We are struggling to just pay the expenses The pay not fair at all .in my car running whole year. I have to change transmission that's caused me over \$5000 I have been in the whole week thinking too much. What should I do with all this issues if I get paid enough can change it but like this I don't know that run my life stress too much stress everything this days so expensive you can take even break you have to work if you not work you are homeless, and have family to feed. Please just be fair.

Comment added February 8, 2025 2:14am

## Shodi Halimzoda

Since 2013, I've been a professional Black car driver for Uber and Lyft in San Francisco and New York, primarily using a I rent a TLC Plate and a Black Car Navigator. However, recent regulations have significantly impacted my operations.

Uber provided inaccurate vehicle regulations, leading to lockouts and substantial financial losses. During the lockdown, my income dropped from \$10,000 to \$15,000. Uber/Lyft now takes 50% to 70% of drivers' earnings, which I consider extortion. Back in 2023 %20 I have evidence, including statements from 2013 to 2025 from Uber and Lyft, if the Attorney General of New York files a lawsuit against the ride-sharing company. I'm ready to testify against Uber and Lyft in federal court under oath.

Given the economic downturn, I'm concerned about my family's well-being. As a father of three, I'm committed to providing for them and ensuring the government and city address driver concerns. I believe Uber/Lyft exploits the independent contractor system, which is legally incorrect and unconstitutional. I urge the TLC Commissioner to protect drivers' rights and ensure fair voting on this matter, including the Lock Out Rules and Regulations 2025 agreement between Uber/Lyft before the lawsuit begins thank you.

Comment added February 8, 2025 2:20am

## Abul kalam

We want base fare rise. Uber is looting drivers very unfairly. Uber gives drivers \$4 minimum. On many rides uber take 50%.we we talk about rise uber say it will affect riders but it not cutting it profit size per ride . Uber take 45 to 50%

Comment added February 8, 2025 3:09am

## Abul

Too all drivers please stop complaining now. You drivers don't have unity. If we all stop login to uber or Lyft for 1 week both of the company will come to our foot and the mayor and tlc too. Strike for 1 week and see the result but yaa all desperate and hungry that's why uber make a it's slave. If we all come together uber will listen to us. No drivers no uber. If no one is driving uber become zero dollar company. You people decide your future not uber or tlc.

Comment added February 8, 2025 3:28am

## Drivers' Concerns and the Impact of Potential Changes

While the Taxi and Limousine Commission (TLC) has made commendable strides in improving the pay structure for drivers, there are emerging concerns that warrant attention. Recently, Uber communicated with its drivers regarding potential new rules that could affect vehicles older than five years. These rules, if enacted, pose significant challenges for drivers who rely on older vehicles for their livelihood.

## The Proposed Regulation

On Wednesday, February 5th, the TLC will consider new rules for the for-hire vehicle industry. According to Uber, the TLC's cost study and corresponding rules suggest that vehicles older than five years hold no value. This assumption conflicts with the reality that many drivers continue to use and earn with their vehicles well beyond this timeframe. If this rule passes, Uber may no longer dispatch vehicles from 2019 or older, updating the vehicle year requirement annually.

## Impact on Drivers

The implications of this proposed rule are profound. For instance, by 2025, drivers may need to possess vehicles from the 2020 model year or newer to continue operating. This requirement would compel drivers to invest in newer vehicles regularly, leading to increased financial burdens. The cost of acquiring a new electric vehicle (EV) every five years, as might be mandated by TLC or Uber, is prohibitively high for many drivers, potentially forcing them to rent their vehicles instead of owning them.

## Drivers' Perspective

Drivers argue that their vehicles, regardless of age, hold significant value and serve as essential tools for earning a living. The prospect of being forced to buy a new car every five years is not only financially straining but also overlooks the practicality and reliability of older vehicles. Many drivers feel that the TLC must reconsider this rule to avoid placing undue pressure on them and to acknowledge the continued value of older vehicles.

## Call to Action

Uber urges drivers to voice their concerns directly to the TLC. It is crucial that drivers share their experiences and the importance of their current vehicles in their daily operations. By doing so, they can advocate for a more balanced approach that considers both the necessity of maintaining a modern fleet and the economic realities faced by drivers.

## Conclusion

While the purpose pay increases from the TLC are a positive development, it is essential to address the potential adverse effects of the proposed vehicle regulations. Finding a middle ground that ensures safety and environmental standards without imposing excessive financial hardship on drivers is imperative. As this situation unfolds, drivers' voices and experiences will play a critical role in shaping the future of the for-hire vehicle industry.

Comment added February 8, 2025 3:31am

## Rishi Roy

I am a wheelchair driver in New York City since 2023 . I spent \$80,000 on a wheelchair vehicle. However, most of the time, we don't get rides. Uber doesn't take us out of the Manhattan. When Uber started lockout, we couldn't go online most of the time. Right now, Uber ended the lockout, but we still don't get any rides. Lyft also doesn't let us go online. In this situation, how can we pay our vehicle payments, monthly insurance, and other expenses? I'm thinking of switching to a regular car from a wheelchair car because Uber discriminates against WAV drivers, not giving any rides outside of Manhattan. And dont give any rides which is out of 5 borough. Uber wants us to be stuck in Manhattan. I hope you'll discuss this with Uber and Lyft. We wheelchair vehicle drivers are struggling.

Comment added February 8, 2025 4:21am

## Faisal ahmed

Uber and Lyft take 50% to 60% from us each trips and u have pay all our expenses why is the we been working so hard for ur family. Each day and night ur life is not a safe at all

Comment added February 8, 2025 5:47am

## Simou ben

I have been a TLC driver for over 4 years now ! I was paying over \$600 to rent a 10 years car that roughly \$2400 and an estimate of \$31,800 yearly!!! That's how much rental companies and lease predator take from a TLC driver every year ! Can you believe that I paid over \$120,000 those past 4 years just to be able to be an Uber/lyft driver! I could use that money to put a down payment for a house or to own a luxury vehicle of my own! As a renter I am unable to take vacation! Or to take a day off! Or leave for vacation because I have to pay rent regardless of me making money or not! I have to pay every week \$600 even if im not working! Which become very stressful to me and my family! Let's talk numbers Uber said that a driver in New York City make an average of \$76,000 let's take it from there so imagine if I am a renter and I make that money which mean I take half of it and I spent the other half on car rental which is insane for the only Uber driver in the US o me even in the world that pay that much money!

Also TLC announcements along with professor James Parrott said that rental drivers make \$5200 less then someone who owns his car and his plate ! But the sad truth is :  $\$76,000 - \$31,800 = \$44,200$  and this number exclude other expenses such as fuel, tolls, parking ticket! Phone service! Car wash ... Etc

I think the 5.8% increase in the driver pay raise will only benefit rental companies and drivers who own their vehicles only! This increase will never go to drivers stuck in rental but it will go to the rental companies since they will raise their rental vehicles of %5.8 and an additional \$34.8 every week! Meaning driver will pay more if he make more !

So I think this raise is irrelevant since it will only benefit driver who own TLC plate!

I think TLC should consider giving TLC plate only to active driver and no one else (active driver) meaning people that have at least an Uber or Lyft account! And they do at least 40 hours a week to be considered an active driver!

This is a message to the commissioner! We love you !we support you! We know you can do this fight alone! But if you really want to make a change! There is urgent matter awaiting before ever considering a raise you should help the driver become fully independent by allowing and limiting one plate by driver .

Comment added February 8, 2025 6:26am

## **Jocie s**

We need the fair compensation from Uber and Lyft during the month of July and August because us rental drivers wasn't making enough even to pay our car rental! At least if someone own his TLC plate he can Make and save some money here and there! But not for rental drivers who suffer every week \$650 on car rental ! More than 50% of the drivers are stuck in rental and lease ! At this point it feels like you working but not making money because everyone take from here and there! At the end us drivers that don't have plates are the worst driver in this industry! It feels like we have been left over to be taken advantage of!

Some drivers are living under poverty because they don't make enough or the little they make it's been taken by those rental predators!

I urge the city and the TLC to give us TLC plate so we can finally save some money in our pockets

Comment added February 8, 2025 6:34am

## **Mohammed alom**

Uber/left they don't pay enough because they break minimum fare rule they take 75% give us 25% they charge customers over price which tlc rules for violation. They don't saw us acratue fare they saw us lass charge for customers

Comment added February 8, 2025 6:39am

## **Mahmoud Shloul**

I am Uber/lyft driver

I check many trips of uber and Lyft I found those company charged the drivers more than 50 percent and some trips 79 percent of the total payment of the riders

The cost of this business is all payload by drivers money and the company job is just to connect the riders to drivers and take more money than drivers

I suggest the city and tlc to price the fare of the drivers

Thank you

Comment added February 8, 2025 7:07am

## SidAhmed Boudali

I strongly support higher pay for Uber and Lyft drivers. At a time of skyrocketing inflation—when the cost of living has doubled or even tripled—our pay continues to decline. Meanwhile, these companies are raking in profits to satisfy their shareholders, all at the expense of hardworking drivers.

For example, a rider is charged \$9.96, but the driver only gets \$4.67. Where is the rest of the money going? Uber and Lyft started by taking a 20% commission, but now they take an unknown percentage, leaving us struggling to survive. This is nothing short of wage theft in broad daylight.

We need the TLC to step in and regulate these companies before they drive more of us into financial ruin. Without fair pay, we cannot sustain our livelihoods, support our families, or keep serving New York City. It's time to hold Uber and Lyft accountable and ensure drivers are paid fairly for their work

Comment added February 8, 2025 8:26am

## Leuys Taveras

My name is Leuys Taveras Garcia, and I am a TLC driver in NYC. I want to highlight the financial struggles and unfair treatment that TLC drivers face and why it is urgent to take action to protect us.

Being a TLC driver is not easy. We deal with heavy traffic, long hours, extreme weather, and safety risks. But what makes it even worse is that Uber and Lyft take more than 50% of the fare while we bear all the costs and risks.

### 1. Operating Costs Are Unsustainable

I drive a Tesla Model Y, and contrary to what many believe, an electric vehicle does not lower costs—it increases them. On top of the high cost of the vehicle, I lose 1.5 to 2 hours every day charging the car, time that could be spent earning. My expenses include:

Car loan payment: \$790.10/month, and that's because I made a \$15,000 down payment when purchasing it.

Auto insurance: Increased from \$4,415.07 (2023-2024) to \$4,741.61 (2024-2025), a 7.4% increase, and another 10% increase is expected next year.

EV charging: \$35 per day, adding up to over \$1,000 per month.

Annual registration: \$475

Cleaning and maintenance: \$115 per month, totaling \$1,380 per year.

Time lost in charging: Between 45 and 60 hours per month, which equals several days of wasted work time.

Before making a single dollar in profit, I must cover over \$6,596.61 in fixed annual expenses, not counting the time lost charging my vehicle. Meanwhile, Uber and Lyft have lowered the minimum fare to \$4 per trip, when in 2013, it was \$9.60. Adjusted for inflation, today's minimum fare should be at least \$8.

### 2. Lack of Protection for Drivers

Uber and Lyft do not protect drivers when passengers damage our vehicles.

A personal example: a drunk passenger slashed one of my Tesla's side speakers with a knife, and the repair cost is nearly \$800. Uber only offers a maximum of \$250 for damages, leaving the driver to pay the rest. Why should we cover passenger-caused damages out of our own pockets?

Additionally, unfair deactivations remain a major issue. Uber and Lyft disable driver accounts over false accusations, with no proof or fair review process. A single complaint can take away a driver's livelihood overnight. There must be clear policies and a real investigation before deactivating a driver.

### 3. Uber and Lyft Are Only Focused on Profits

While drivers face increasing costs and lower fares, Uber and Lyft are making record profits:

In Q3 2024, Uber reported \$11.1 billion in revenue and \$2.6 billion in profit, a 20.4% increase compared to the previous year.

Lyft also reported record earnings for the same period, with \$1.2 billion in revenue, an 11% increase from the previous year.

These companies have increased fares for passengers, but they do not pass those benefits on to drivers. Uber and Lyft are making more money than ever, while drivers are earning less than before.

### 4. TLC Must Take Action

I urge the TLC to enforce:

A minimum fare of \$8 per trip to match real operating costs.

A cap on Uber and Lyft's commissions so drivers keep at least 75% of the fare.

Fair deactivation policies that require an investigation before banning a driver.

Double pay for out-of-town trips, just like yellow taxis receive.

Higher compensation for passenger-caused damages, ensuring that Uber and Lyft cover 100% of repair costs when the driver is not at fault.

If necessary, I am willing to provide documentation to prove that everything stated in this testimony is 100% accurate.

TLC must act now to protect drivers. We deserve fair pay and job security.

Comment added February 8, 2025 9:05am

## Alex

1. Limit TLC license plates-stop issuing for WAV and cancel previously issued almost 10000 plates for EV's in October-November 2023. Better to have 97000 active plates and drivers, who make enough money and pay taxes, then 107000 plates and drivers who cannot afford cost of life in NYC and live on low income benefits.
2. Catch drivers, who have vehicles with regular license plates (they bypass Uber and Lyft apps and upload non commercial registration)
3. Catch drivers, who use illegal apps from Darknet. TLC should work with Uber, Lyft and ask them simply check drivers who make over \$5K a week constantly. It is impossible to make that amount without hack software.
4. Set minimum 40 hour work week for drivers. This will help to divide full-time and part-time drivers. In this case, Lyft and Uber should restrict access to the app for part-time drivers and prioritize full-time drivers. So we will not need 72hour notice from Lyft and Uber.
5. Allow companies such as Empower to obtain license from TLC to operate in NYC. This is app, which charge only monthly subscription and do not take 40-50% fee for every ride. This company is game changer in this industry. Drivers pay monthly (like Spotify or Apple Music) just for opportunity to use the app.
6. Same way set minimum pay for Luxury cars. Black and SUV prices have not been increased since 2017, but along with that, companies increased pay for passengers.
7. NYC is a face of United States and whole world. It is unacceptable when 15-17 year old cars work in TLC. You have to limit age of the vehicles. Full-time driver in NYC put average 40-50K miles a year. So 7 year old car gets about 300k miles, which is a lot, and due to bad maintenance and severe operating conditions of vehicles in the city makes it unsafe to operate old cars.  
Maximum 7 year old car is good limit and help to keep NYC fleet new and nice looking.

Comment added February 8, 2025 10:04am

## mohamed mohamoud

please help new york taxi drivers new york city is very very expensive we have so many bills way too much there are many drivers and their cars are almost new just 5year or 6 years we clean our cars maintain please help the drivers thanks tlc

Comment added February 8, 2025 10:19am

## MN

- 1) increase uber minimum fare and income
- 2) decrease insurance cost
- 3) protect from mta camera bus for TLC drivers

Comment added February 8, 2025 10:26am

## Azam Kamolov

I Azam Kamolov professional TLC Black car driver for Uber and Lyft in New York City, I have been a TLC Black Car Lincoln Navigator since 2015. However, recent regulations have significantly impacted my operations i have Loan finance on my Lincoln Navigator 2024

Uber provided inaccurate vehicle regulations, leading to lockouts and substantial financial losses. During the lockdown, my income dropped from \$11,000 to \$16,000. Uber/Lyft now takes 50% to 70% of drivers' earnings, which I consider extortion. I have evidence, including statements from 2015 when Uber discussed a 20% commission and now a 50% commission, and from 2025 when Uber and Lyft discussed a 50% commission. If the TLC and the Attorney General of New York file a lawsuit against Uber and Lyft, I am prepared to testify against Uber and Lyft in federal court under oath.

Given the economic downturn, I am concerned about my family's well-being. As a father of two, i have Loan finance on my Lincoln Navigator 2024 new car I am committed to providing for them and ensuring that the city addresses driver concerns. I believe that Uber/Lyft exploits the independent contractor system, which is legally incorrect and unconstitutional. I urge the TLC Commissioner to protect drivers' rights and ensure fair voting on this matter, including the Lock Out Rules and Regulations 2025 agreement between Uber/Lyft before the lawsuit begins. Thank you.

Comment added February 8, 2025 11:00am

## Muhammad Syed

Uber and lyft are ripping riders and drivers with minimum fair of 4 dollars and also with the huge commission of 50 to 70 % on most of the rides. The whole burden is on drivers we have to pay for gas, car insurance, car wash, car lease, Uber tax, state and federal tax and a lot of other things.. we can't meet up our expenses like that.

Comment added February 8, 2025 11:33am

## Doniyor Sultonov

I have been a Professional Black Car Driver for Uber and Lyft in New York, primarily utilizing a Black SUV. I rent a TLC Plate for my vehicle, a Black Car Navigator. However, recent regulations implemented by Uber/Lyft have significantly impeded my operations. Uber provided inaccurate information regarding vehicle regulations, resulting in vehicle lockouts and substantial financial losses. During the lockdown, my income losses ranged from \$10,000 to \$15,000. Uber/Lyft imposes a substantial percentage of drivers' earnings, from 20% – 25% in 2016 to Now 50% – 70% in 2025, taking from drivers' fare, which I contend constitutes extortion.

I possess evidence, including statements all my past until 2025 from Uber and Lyft, if Attorney General New York files a lawsuit in federal court in New York against the ride-sharing company. I am prepared to proof my payment check statement and testify against Uber and Lyft in federal court under oath.

Given the current economic downturn, I am concerned about the well-being of my family. As a father of three, I am committed to providing for them and ensuring that the government and city take appropriate action to address driver concerns.

I believe that Uber/Lyft is exploiting the independent contractor system, which is legally incorrect and unconstitutional. I urge the TLC Commissioner to protect drivers' rights and ensure fair voting about this matter, including the Lock Out Rules and Regulations 2025 agreement between Uber/Lyft before the lawsuit commences. Thank you.

Comment

Comment added February 8, 2025 11:52am

## Mohamed Alshabibi

Do something for us please

Comment added February 8, 2025 12:16pm

## Abdellah houari

To who I am concerned

We need a pay rise the expenses are higher then our pay lock out should be stop asap we loose money we need better life in this industry insurance is very expensive

Comment added February 8, 2025 12:27pm

**Hanaa ali**

Uber and Lyft robbed driver

Comment added February 8, 2025 2:00pm

**Mohammad quddus uddin**

I would request to in increase the minimum payment ,now car maintainance and insurance so costly.thank you so much.

Comment added February 8, 2025 2:44pm

**Sabry Nashel**

We need pay rises everything is very expensive

Comment added February 8, 2025 4:58pm

**Sayed Ahmed**

Now a days even a dozen of eggs \$10 dollars, every single thing for our livelihood is now doubled than before. So we need to increase our pay. Thank you

Comment added February 8, 2025 5:25pm

**Ahmed Abdulkader**

Please help support us. We are stuck.

Comment added February 8, 2025 8:19pm

**Hamid Ali**

Yes we all work hard but not make enough money .we want justice.please do something for poor drivers.

Comment added February 9, 2025 2:31am

## Ejaz Ahmed

It used to be 5.39 for minimum fare for ride. Which was not enough.  
Uber decreased to around \$4. Which is to less.

Comment added February 9, 2025 4:19am

## Tea

I need to binging working

Comment attachment

I-want-to-verify-my-background-check-Driving-Delivering-Uber-Help.pdf

Comment added February 9, 2025 1:56pm

## Prantik

I am a wheelchair driver and have invested over 80000 dollars in my vehicle. I work for Uber and Lyft, but I'm struggling to make enough money because Uber rarely offers me rides that pay more than \$5 or \$6. I'm constantly sent to Manhattan, and when I try to drive back to Brooklyn, Queens, or the Bronx, Uber redirects me back to Manhattan. As a result, I often have to turn off the app just to avoid this cycle.

It's incredibly challenging for me to earn \$200, and it typically requires more than 10 hours of work. My expenses include insurance, car payments, rent, and food, so I'm feeling the pressure to survive financially.

Uber does not compensate us for extra mileage, which is why we seldom receive long rides. For wheelchair-accessible vehicle (WAV) rides, Uber now pays \$12, down from \$15 in the past, and there is no wait time fee for WAV rides. I once waited over 15 minutes for a passenger in the Bronx—with no option to cancel—and ended up receiving a double parking ticket from a bus camera. When I contacted Uber, I was told I had to wait until the passenger arrived.

I feel there is discrimination against WAV drivers. While drivers with regular or electric vehicles receive better ride opportunities, if this situation continues, I fear many WAV drivers may leave the industry.

We invested a significant amount of money to operate in Manhattan, but we need support. I hope the TLC Commissioner will take this matter seriously and work towards a solution. We need your help to support wheelchair drivers.

Thank you.

Comment added February 9, 2025 2:02pm

**\*\*Subject:\*\* Urgent Request for Intervention: Unfair Treatment of Wheelchair-Accessible Vehicle (WAV) Drivers on Uber/Lyft**

Dear TLC Commissioner

I am a wheelchair-accessible vehicle (WAV) driver in New York City who invested over \$80,000 to provide essential transportation services for riders with disabilities. Unfortunately, Uber and Lyft's discriminatory practices have made it nearly impossible to earn a livable wage, and I urgently request your intervention to address these systemic issues.

**\*\*Key Concerns\*\***

1. **\*\*Trapped in Manhattan\*\***:

– Uber's algorithm prioritizes keeping WAV drivers in Manhattan, denying us rides to Brooklyn, Queens, or the Bronx. To return home, we must shut off the app, losing income. When we restart, Uber redirects us back to Manhattan.

2. **\*\*Unfair Pay Cuts\*\***:

– Uber reduced WAV ride pay from \$15 to \$12 per trip and eliminated wait time fees. Drivers are forced to wait indefinitely for passengers, even in high-risk areas. Recently, I received *\*two parking tickets\** from bus cameras in the Bronx after waiting 15+ minutes for a rider, with no option to cancel. Uber's response: "Wait until the passenger arrives."

3. **\*\*Discrimination Against WAV Drivers\*\***:

– Non-WAV drivers receive better-paying, longer rides, while WAVs are restricted to short Manhattan trips. This disparity violates the spirit of accessibility laws and pushes WAV drivers into debt. Many are considering leaving the industry entirely, which would devastate transportation access for disabled New Yorkers.

**### \*\*Requests for Immediate Action\*\***

– **\*\*Investigate Algorithm Bias\*\***: Audit Uber/Lyft's ride-allocation systems to ensure WAV drivers receive equitable opportunities for long rides and trips outside Manhattan.

– **\*\*Mandate Wait Time Fees\*\***: Require ride-share platforms to pay WAV drivers for waiting beyond 5 minutes and allow cancellations without penalties.

– **\*\*Enforce Fair Pay Standards\*\***: Reverse the \$12/WAV ride pay rate and ensure compensation reflects the higher costs of operating accessible vehicles.

– **\*\*Penalize Discriminatory Practices\*\***: Hold Uber/Lyft accountable under NYC's accessibility laws for exploiting WAV drivers and passengers.

### **\*\*Why This Matters\*\***

WAV drivers are a lifeline for disabled riders, yet Uber/Lyft treat us as an afterthought. Without intervention, this critical service will collapse, leaving thousands stranded. We urge the TLC to protect both drivers and riders by enforcing fairness and accountability.

**\*\*We need your help to survive.\*\***

Comment added February 9, 2025 2:10pm

**Ricardo Marquez**

Gentlemen, I do not work for Uber or Lift, but the comments here are very true and there is a lot of injustice on the part of some companies. Also keep in mind that there are many bases in Queens, Brooklyn, and the Bronx with drivers without identification, illegal drivers with vehicles registered in non-TLC, and others with license plates from other states. There are also many mini vans transporting passengers to hospitals and therapy sites with regular license plates. This is a serious problem and it takes away work from legal drivers. It is important that you take this into account as well. Thank you.

Comment added February 9, 2025 4:41pm

## Tender Love Care

To the Members of the New York City Taxi and Limousine Commission (TLC),

It is with utter frustration, anger, and disbelief that I write this letter, compelled by the countless ways in which the TLC has failed to adequately serve and protect the very individuals upon whom the city's transportation infrastructure relies—its drivers. The time for polite conversation is over. The utter disregard for driver welfare, the unjust regulatory practices, and the complete lack of transparency from your office are no longer tolerable.

### 1. Disregard for Driver Welfare

Let's not mince words: TLC's treatment of its drivers is nothing short of deplorable. The policies you implement are an open declaration of contempt for the people who keep the wheels of the city turning. From the unreasonable quotas and exploitative fare structures to the astronomical costs associated with maintaining a TLC license, you are bleeding drivers dry while providing no real support in return. There are no protections in place for drivers in the event of accidents, assaults, or even the rising costs of living that have outpaced any "compensatory" measures you have "implemented." Your bureaucracy fails to meet the needs of your workforce, and the result is a broken system where drivers are left to shoulder the full burden of your inadequate oversight.

### 2. Unfair Regulations and Absurd Fees

The TLC is notorious for creating a regulatory environment that seems more designed to generate revenue for the city rather than ensure the safety or well-being of drivers and passengers alike. The rising costs of vehicle inspections, license fees, and arbitrary fines are infuriating and harmful to the already fragile financial situation many drivers face. How can you justify the excessive burdens placed on those who are working tirelessly to make ends meet? Your fees have increased to a level that no longer reflects the realities of modern-day driving in NYC, and yet, you continue to impose them with no real benefit for the people who depend on the service.

### 3. Potential Conflicts of Interest with Rideshare Companies

It wouldn't be a surprise if there is a conflict of interest between the TLC and the rideshare giants like Uber and Lyft. In fact, it is hard not to wonder if all three are in cahoots, suppressing drivers' wages while ensuring that these corporations—who already make billions—continue to rake in profits. It's appalling that these companies are allowed to exploit drivers, while the TLC stands idly by. Maybe it's because they care more about appeasing shareholders and lining their own pockets than protecting the workers who make their businesses possible. How can you stand by and watch these corporations, like Uber and Lyft, manipulate pricing to charge riders more, while drivers receive nothing but crumbs for the immense risks and expenses we incur? Why is the

TLC allowing these companies to continue this abuse, unchecked? How can you let these corporate giants ruin the lives of hardworking drivers so they can buy penthouses and luxury cars while we fight for basic survival?

#### 4. A Failure to Protect Drivers from Exploitation

Drivers have repeatedly told the TLC that Uber is charging more to riders while drivers get almost nothing from it. Instead of protecting us, the TLC has allowed Uber, Lyft, and others to continue cutting into our already meager earnings, all while these companies reap the rewards. What was once a 70/30 split, with drivers receiving 70% and the companies getting 30%, has now become a farce, with drivers lucky to see a fraction of what we deserve. Why has the TLC failed to reinstate a fair revenue split or a base rate that truly benefits drivers? Why isn't there a minimum fare of \$8-\$12 like there used to be? Now these rideshare companies have slashed minimum fares to \$4, a price that is laughable, unsustainable, and utterly insulting. We're not living in the 1980s—costs have soared, inflation is rampant, and yet, here we are, stuck in a system that doesn't allow us to make a living wage.

#### 5. The TLC's Disconnect with Drivers' Realities

The truth is, the TLC doesn't understand the challenges drivers face daily. You have a cushy job, a guaranteed paycheck, and comfortable office hours. Meanwhile, we are out there risking our safety, working long hours in difficult conditions, all while being preyed upon by rideshare companies. You seem to view us as second-class citizens—drivers who speak broken English or are easy to ignore. You assume we can't organize or fight back, which is why we continue to be victims in this exploitative system. The TLC's refusal to stand up for us has allowed Uber and Lyft to dominate with little to no oversight, making the situation unbearable for those of us on the ground. And what do you offer in return? A measly few cents increase in fares that doesn't even cover the cost of inflation.

#### 6. Fare Increases are a Joke

It's beyond insulting that the TLC continues to give us crumbs and expects us to be grateful. Throwing a few cents at us every six months is not a solution, it's a joke. You cannot continue to pretend that these tiny, insufficient increases are enough to placate a workforce that has been systematically underpaid and mistreated. It's time to do something real—raise the fares significantly. Set a minimum fare that actually helps drivers make a living wage. We are not dogs, and we will not accept scraps while you allow multimillion-dollar corporations to thrive off our labor.

#### Conclusion: Immediate Action Needed

The time for vague promises and half-hearted attempts at reform is over. The TLC must be held accountable for its failure to protect, support, and adequately compensate drivers. It's high time for a complete overhaul of your policies, one that prioritizes the

needs of the drivers over the need to increase city revenue at their expense. Drivers should not be treated as expendable, replaceable parts of a broken system. The very people who make New York City move deserve better. Much better.

Until this issue is properly addressed, I, along with countless other drivers, will continue to demand change. We will not be silenced, and we will not tolerate being treated like second-class citizens.

Comment added February 9, 2025 7:20pm

## Raul A Silverio

I am writing to express my deep concern about how Uber's recent fare adjustments are negatively impacting both drivers and passengers. In particular, the reduction of the minimum fare to \$3.99 is causing considerable hardship for drivers, who often spend 15 minutes or more traveling to the pickup location and waiting for the passenger, only to earn a minimal amount for their time and effort.

At the same time, Uber continues to charge exorbitant rates to passengers, without passing on a fair share of these payments to drivers. One glaring example involves a passenger who was charged \$268.79 for a single trip, yet the driver's share was \$117.75, while Uber collected \$115.46—a disparity that remains unexplained and unregulated. This pricing model affects not only drivers, who struggle to earn a sustainable income, but also passengers, who bear the burden of unnecessarily high fares. A more reasonable pricing approach would foster greater demand, benefiting both parties.

Furthermore, by setting such inflated fares, Uber and similar ride-hailing platforms may create a false pretext for imposing so-called "lockdowns" or restrictive measures on drivers and passengers, all under the guise of market conditions. This lack of transparency and oversight enables Uber to operate at its own discretion, with inadequate regulatory checks from authorities. The situation has deteriorated significantly since the original commitment to cap commissions at 25% was effectively abandoned, leaving drivers without any guaranteed share or fair standard.

I urge the TLC to:

Investigate Uber's pricing structure and its impact on both drivers and passengers.

Reinstate or establish clear and enforceable regulations that limit how much Uber can charge passengers and how much commission the company can take.

Ensure transparency in fare calculations, preventing inflated charges that primarily benefit the company.

Protect drivers from unfair labor practices and guarantee fair compensation for their time and resources.

It is vital that we establish equitable regulations in the ride-hailing industry, ensuring passengers pay fair fares and drivers receive a just share of each trip's revenue. Thank you for your attention to this matter, and I hope to see prompt action that safeguards the interests of everyone involved.

[Comment attachment](#)

UberAbusiveFares.pdf

Comment added February 9, 2025 8:18pm

## Joy Debnath

I'm New York City WAV driver who invests 78k on wheelchair accessible vehicle  
I can't make enough to cover expenses  
I have 2k monthly payments for car loan+car insurance. My apartment rents 3k  
I have a family of 7, and I barely survive  
Uber doesn't give us (WAV drivers) long trips to make some decent money like other regular cars and EV cars  
This is pure discrimination against WAV drivers, Uber, trying to avoid the extra pay for WAV drivers for the mileages so they can pocket as much profit they can. They take almost 55% to 60% of the fare price and they keep spreading a rumor on their app ads that the TLC is Responsible for 20% of Uber fare hikes since 2019  
But in reality they are greedy and This is the only reason we don't get long trips because they don't want to. Pay extra for WAV vehicles  
Also has implemented unfair practice  
To keep us (WAV drivers) in Manhattan only they never give us any trips out of Manhattan so if I'm in the Bronx they may give us trips to Queens or Brooklyn if we are lucky or Manhattan but as soon we drop off in Manhattan we stay there it is like a trap either no trips at all for while and we have to keep Cruising around or they keep give us small 5 to 6 minutes trips  
If we want to get out of Manhattan, we have to turn the app off so we can go to Brooklyn or Queens to get decent trips and, most of the time, send us back to Manhattan  
Lyft it doesn't do that Practice but they don't have much of trips anyway I can't Survive of Lyft app by self before I get the WAV I used to rent a car, and I used to have a long trips to CT or NJ  
But now nothing.  
I spent all my money to get WAV car in hope to make Living, as TLC Promise us that the future is for EV cars and WAV cars (green rides role) but I don't see any increase in the amount of trips that we get under this role isn't they supposed to (Uber/Lyft) send us more trips, for WAV and EV cars.  
I hope TLC finds Solutions for this problem.  
It is unfair Treatment for the (WAV) owners

Comment added February 9, 2025 8:21pm

## Mohammed Hossain

TLC should look into Uber Scamming Us Drivers. Uber cuts our minimum pay of \$5.39 to \$3.99 which is extremely injustice.

Uber should have Base Fare of \$1-\$4 for Uber X and Uber Comfort Trips. A lot of Uber X and Uber Comfort cars are more expensive and Luxurious car . Uber Rips us off for Comfort Rides, they make all the money for comfort Rides and we buy expensive 50k cars for comfort service, it's the car that give comfort service, so we drivers should be getting the most fare.

TLC should increase our Pay For Uber X Pay to \$1.50 per miles and \$65 cent per minute and a minimum pay of \$6 for each trips and A Base Pay of \$1-\$3 per trips.

Uber Comfort Uber Should Pay us \$1.65 per miles and \$75 Cent per minute and a minimum pay of \$8 for each trips and A Base Pay of \$1-\$4 per trips.

Tlc need to increase our Pay for out of town trips, since the stupid Uber cut our Tolls for New Jersey Trips. Every Time we go New Jersey we Driver loose 40 minutes of our time, which we don't get paid for but stupid Uber will charge the customer \$150 and give \$50 only.

Tlc should also looking into Uber overcharging the customer for no reason. I request Tlc to take action against Uber.

We drivers wait in the airport for 2-3 hours for A \$10 rides, that's so unfair. Uber never pay us for the waiting time at cell phone lot. TLC should look in this and Get a pay for us.

Comment added February 10, 2025 1:03am

## Theodoros Lygidakis

Hello, I would like to comment on these proposed rules by asking you the following questions:

1. Does TLC classify Revel as a High-Volume For-Hire Service (HVFHS)?
2. If not, does TLC intend to extend the updated driver pay rules to Revel and similar services?

Thank you.

Comment added February 10, 2025 11:01am

## Loucemen Joseph

Tlc responsible for This is Discrimination, Racism against Tlc wheelchair uber driver (Deactivation issue no facts no evidence No Investigation Just to accuse the Working class) especially black family for being "not Polite". For what is the human Right ? No evidence no Facts, I need an investigation about those Disrespectful Riders lying working on issue to Deactivate my Tlc Wheelchairs uber Driver account.. just to put Us (black families) out of work. An investigation needed required on this Criminal group riders to suspende the liars scammers activities against uber platform , to stop Riders abuses of Uber drivers service. Tlc drivers need safety and health security. Help to Stop abusing, Discriminating on Tlc wheelchair uber drivers account transportation services . Therefore I need my uber driver account to be Reactivated today. 02/10/2025 please. Email: [email protected] cell# 213 843 1209 tlc# 5999325. L. Joseph

Comment added February 10, 2025 11:24am

## Louceman Joseph

Tlc responsible for This is Discrimination, Racism against Tlc wheelchair uber driver (Deactivation issue no facts no evidence No Investigation Just to accuse the Working class) especially black family for being "not Polite". For what is the human Right ? No evidence no Facts, I need an investigation about those Disrespectful Riders lying working on issue to Deactivate my Tlc Wheelchairs uber Driver account.. just to put Us (black families) out of work. Stop Riders abuses of Uber drivers service. Tlc drivers need safety and health security. Help to Stop abusing, Discriminating on Tlc wheelchair uber drivers account transportation services . Therefore I need my uber driver account to be Reactivated today. 02/10/25

Comment added February 10, 2025 11:56am

## Ahmed Rashed

Dear Taxi and Limousine Commission,

I am writing to express my deep concern regarding Uber's recent decision to remove the Tesla Model Y from its Uber Black Luxury platform. Many drivers, including myself, invested in this vehicle based on Uber's qualification for its high-end services, spending over \$60,000 on the purchase and committing to high maintenance costs. The Tesla Model Y was chosen not only for its luxury status but also in alignment with the TLC's Zero Emissions Plan, supporting the goal of a fully electric fleet by 2030.

By eliminating the Model Y from the Uber Black Luxury service, Uber is severely impacting over 20,000 drivers who made a significant financial commitment to an electric luxury vehicle under the impression that it would remain eligible. This abrupt change undermines both drivers' livelihoods and the broader transition to a sustainable, emissions-free transportation system.

We urge the TLC to intervene and advocate for fairness in Uber's policy decisions regarding electric luxury vehicles. Removing the Model Y from the Uber Black Luxury platform discourages drivers from adopting EVs and contradicts the push toward a greener future. I respectfully request that the TLC engage with Uber to reconsider this decision and ensure that the drivers who supported the Zero Emissions Plan are not left at a financial disadvantage.

Thank you for your time and attention to this urgent matter. I look forward to your support in protecting drivers and promoting a sustainable rideshare industry.

Comment added February 10, 2025 5:02pm

## Khalid abidar

First we need to return to 20% uber fees and we needs to return old surge price because uber steal driver and passenger money plus we need discount on insurance that we never benefited

Comment added February 10, 2025 5:06pm

## Rashed Ahmed

Dear Taxi and Limousine Commission,

I am writing to express my deep concern regarding Uber's recent decision to remove the Tesla Model Y from its Uber Black Luxury platform. Many drivers, including myself, invested in this vehicle based on Uber's qualification for its high-end services, spending over \$60,000 on the purchase and committing to high maintenance costs. The Tesla Model Y was chosen not only for its luxury status but also in alignment with the TLC's Zero Emissions Plan, supporting the goal of a fully electric fleet by 2030.

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We urge the TLC to intervene and advocate for fairness in Uber's policy decisions regarding electric luxury vehicles. Removing the Model Y from the Uber Black Luxury platform discourages drivers from adopting EVs and contradicts the push toward a greener future. I respectfully request that the TLC engage with Uber to reconsider this decision and ensure that the drivers who supported the Zero Emissions Plan are not left at a financial disadvantage.

Thank you for your time and attention to this urgent matter. I look forward to your support in protecting drivers and promoting a sustainable rideshare industry.

Please fix this issues!!! TLC/Uber/Lyft

Thank you!

Comment added February 10, 2025 5:13pm

### Fair Rules & Protections for All Uber Categories

Currently, only UberX and WAV have clear regulations, while other service levels—such as Comfort, Comfort Business, Black, SUV, and XL—are left unprotected. The TLC must ensure all service levels have fair and transparent rules. To Protection Against Sudden Pay Cuts. Drivers cannot plan their finances if Uber and Lyft continue cutting pay without warning. We need clear rules that prevent sudden pay reductions and provide stability so drivers can earn a fair, predictable income.

### A Minimum Fare Base

No driver should ever earn I \$4 -\$2 per ride. Yellow cabs have a base fare, and they don't have to travel far for pickups. Uber and Lyft drivers, however, often drive long distances just to pick up a passenger. We propose a \$10 minimum base fare—matching the standard that taxis already have.

### Better Insurance and more choices for TLC Drivers SPECIALLY Full Coverage For EV cars

As more drivers switch to electric vehicles, TLC insurances must provide full insurance coverage for them. EVs are expensive, and without proper coverage, drivers are left financially vulnerable. The TLC must ensure fair insurance policies for all drivers, including EV owners.

### Uber talking about The 5-Year Car Policy: this needs to STOP

Uber Told drivers that is good for TLC to use 10 cars for calculating the driver pay while simultaneously lowering driver pay. This unfairly affects those who invested in newer, more expensive cars. If older vehicles are permitted, then pay rates must be adjusted to reflect drivers' real costs.

### Tickets Are a Cost of Doing Business

Drivers often receive tickets due to Uber/Lyft's navigation directing them into bus and bike lanes, or when assisting disabled passengers. These tickets should be counted as a business expense, just like gas and maintenance.

### The Leasing Trap:

The TLC's own report found that leasing drivers pay an additional \$5,215 per year, yet current pay rates don't account for this extra cost. With many drivers unable to own their vehicles due to TLC restrictions, minimum pay must reflect lease expenses to ensure fairness.

### Uber & Lyft Take Too Much( more than 50% from the fare )

Drivers cover the costs of vehicles, fuel, insurance, and labor—yet Uber and Lyft take more than 50% of the fare. The TLC should cap their commission at 10% per ride, ensuring drivers receive a fair share of what passengers pay.

### Preventing Future Lockouts

While we appreciate the TLC's efforts to stop lockouts and increase transparency around Uber and Lyft's data manipulation, the risk remains. To permanently prevent lockouts:

1. The TLC should manage the waitlist and have full control over new driver approvals.
2. Severe fines should be imposed on companies that attempt to reintroduce lockouts. A strong financial penalty will ensure they don't exploit drivers again.

Fair Pay, Fair Rules, Fair Protections

Drivers keep this city moving. We ask the TLC to continue working with us to ensure fairness, transparency, and stability for all Drivers.

Please fix this issues!! TLC/Uber/Lyft

Thank you!

Comment added February 10, 2025 5:16pm

### **Ahmed Meselhy**

Why Uber plays with us, I purchased and received a Tesla Model Y 2023 on January 30th to take black rides and two days later Uber removed the black option from the Tesla Model Y. This is not fair because I paid a lot of money to buy this car.

Comment added February 11, 2025 1:31am

### **Muhammad Afzal**

Every passenger rate are different sometimes don't show the real price. You need to be charged equal percentage for all passenger sometime overtake 50-50.

Comment added February 12, 2025 7:27am

### **Abdelhak Bechami**

Long term renters need to own their own plates. We are tired of this monopolized rental market. That is full of unsafe and dirty cars advertised for no less than 500\$ a week. Hard working driver deserve to own their own FHV plates. I attached below the amount of money I spend renting a 2024 car and the huge burden I have to live with on daily basis; it takes me literally 2 days a week to payoff the car rental in order to start making money

[Comment attachment](#)

Receipt.pdf

Comment added February 12, 2025 12:45pm

PLEASE READ I MAKE STRONG POINTS

UBER/LYFT is not profitable for the driver only for stock investors because they are making money out of the expenses of the drivers.

There is no retirement plan no health benefits no sick leave or so forth, for 1 hour of sick leave you have to drive 30 hours empty. Ridiculous. Any other job is more profitable than driving taxi, most of the time we are just driving around empty or to pick up passenger who might not even show up. That's a lot of hours incurring expenses prevented from making any money. In any other job you will make money since the moment you clock in, until you clock out.

We drive almost 100 hours a week, make 80,000 a year, but at the end of the year we don't have any of that money, because uber/lyft is too unpredictable, some weeks you can earn \$800, in another week \$350, while in just 1 single month of the year you can make \$1,200. Yet we have to cover expenses the same way as if we made a profit, because we don't want to end up "jobless" we have to keep "working" to see if we find someone to cover at least gas when it gets empty.

If we make \$80,000 driving almost 100 hours, but only keep, \$50,000 after expenses, divided by all the hours worked, we only made \$10-13/ H. If we get in a car crash, forget it, all profit for that year down the drain, most of us can't afford full coverage. If this happens, Uber/Lyft will NOT help you get back up, they will just DEACTIVATE YOUR ACCOUNT AND NOT EVEN CALL YOU TO OFFER HELP UNTIL YOU ARE REACTIVATED.

Any job will pay you better than driving taxi in nyc. The tlc has not done its job in regulating nor limiting them from onboarding more and more drivers. When supply is high (drivers) is high, companies don't care about workers, they get seen as a number, and will move by pushing the lowest salary on to the new ones and get rid of the ones they have to pay more. This was happening right in front of our eyes, yet the city nor tlc did something to provide oversight and analyze the impact they could/were having in the city and drivers. Uber/Lyft is just destroying our roads and leaving more drivers poorer.

Before Uber/Lyft a trip from Westchester ave to 3rd ave was worth almost \$20, but not Uber changed the market price to \$8-9 paid to the driver, and they pocketed \$9-10 just because they CAN! Now, others drivers who worked black cab bases before uber/lyft came, cannot even work/compete anymore. They are out of work! Now then someone in

the bronx needs a taxi they have to request uber/lyft because they get there faster, they don't have options, yet Uber/Lyft knows this and overcharges riders, or sometimes just cuts the price in half to ensure the trip.

Since these companies take a cut out of our earnings untaxed to get more, and have no driving expenses, but just profit. They should put gas in their driver's car, pay the driver insurance, cover maintenance, pay our car note and give us newer cars year within the last 5 years, collect the taxes to pay the IRS, provide us with damage protection to get on the road, provide some sort of health benefits, After this, then I think the TLC should ensure that drivers are making \$20-30 an hour for ALL THE LABOR that we do.

BUT, because the TLC does not seem to care nor the city, because Uber/Lyft keep operating with no or minimum oversight since 2015, many drivers committed suicide and yet we have no representation anywhere without proper protests, and not even after being promising that they will changed things for the drivers finally, yet, they don't block uber/Lyft from operating nor they force them to change their business model.

Other country kicked Uber/Lyft out right away in the first 1-3 years. Why NYC does not do the same? They have a large effect on our city streets being destroyed, citizes not having money because now uber everywhere \$5-23 really cheap. Yet no one complaints or is affected when they charge \$100-200 for a \$20 trip and only pay the driver \$9, because thats how many they ONLY have to pay them now.

Most yellow taxis drivers don't even own the car, they just rent it, they have no high insurance no lost if anything happens to the car on their watch, only cover their gas, but yet, they can earn 2.5 per miles but uber/drivers cannot earn more than \$1 a mile, we had to fight with our teeth, and after 4 years of fighting, the mayor was forced to take 1 single step in and limit the plates.

However, 0 representation, yet everyone is making millions, city is making millions in state fees, now tolls, the federal government is making money IRS regardless that we are making \$8 an hour, the companies are getting richer and richer. Look at their stocks they are soaring! ✓

And now we have a commissioner who most drivers don't trust, has done NOTHING to help drivers, no conference or meeting to hear us out, he thinks he is the best for the job above everyone, yet, has fear and interests, he has no ability/power to stop uber/lyft because he is scared of a lengthy proceses. All drivers feel like running for tlc commissioner because we are all aware of the problems, we have been since 2015, yet, in 2025 we are still thinking if WE CAN ACTUALLY DO SOMETHING AGAINST THEM?

Wow pathetic from the commissioner DO, to not do anything against the abuse, ranging from mis information, the DA took until 2022 to do something, from false advertisement, to wage thief, unlawful deactivation, blocking basic benefits to their drivers like

unemployment benefits, basic paid sick leave and so forth.

We drivers don't feel like things can change better, we are already drowned in debt, looking for any other job worth paying more than \$40K yearly, to surrender our tlc plates and stop driving all day everyday for \$10K a year, which we have to pay the IRS, because earnings's taxes fall on the drivers, companies have no responsibility, because "THEY ARE ONLINE" therefore "THEY DON't exist", they can just make money without having to pay ANYTHING!

Great but they are not a company, just a ghost that does not exist therefore pays nothing nor it will follow city rules, because they are above everything and anything cannot stop them.

I feel like DO is just holding everything the same until 2027 so that Uber can have enough time to bring in their robo taxi and kick out all the drivers, since they are fighting for more of the earned fares, it is more profitable for them to get ride of us and ONLY THEN CAN WE/WILL THEY COVER ALL LABOR EXPENSES.

IF THEY WERE WILLING TO COVER IT IN 2016 WHEN THEY STARTED INVESTING IN ROBO TAXI THEY WERE WILLING TO COVER ALM WORKING EXPENSES, THEN WHY CAN'T THEY COVER THEM NOW THAT THEIR STOCKS WENT FROM \$8-80 ?

Someone is being bought or does not care nor will do anything for the drivers, and for this reason, I DON'T SEEM MYSELF WORKING TAXI PASS FEBRUARY. FEBRUARY IS MY LAST MONTH DRIVING UBER. GOOD LUCK TO THOSE WHO WILL BE FOOLED, AT LEAST I WON'T BE WASTING THE NEXT 5 YEARS OF MY LIVE INSIDE A TAXI REGRETTING NOT MAKING A CAREER OUT OF A JOB THAT I CAN COUNT ON AND WONT DEACTIVATE MY ACCOUNT WHENEVER SOMEONE MAKES A REPORT FALSELY TO GET THEIR MONEY BACK.

I think that all TLC drivers should hold a meeting with the mayor or a protest to get a better commissioner in the TLC, someone who actually has an idea of what is going on and has authority to actually do something, someone like Dhasi. 🙌🙌🙌

Comment added February 12, 2025 2:36pm

PLEASE READ I MAKE STRONG POINTS

UBER/LYFT is not profitable for the driver only for stock investors because they are making money out of the expenses of the drivers.

There is no retirement plan no health benefits no sick leave or so forth, for 1 hour of sick leave you have to drive 30 hours empty. Ridiculous. Any other job is more profitable than driving taxi, most of the time we are just driving around empty or to pick up passenger who might not even show up. That's a lot of hours incurring expenses prevented from making any money. In any other job you will make money since the moment you clock in, until you clock out.

We drive almost 100 hours a week, make 80,000 a year, but at the end of the year we don't have any of that money, because uber/lyft is too unpredictable, some weeks you can earn \$800, in another week \$350, while in just 1 single month of the year you can make \$1,200. Yet we have to cover expenses the same way as if we made a profit, because we don't want to end up "jobless" we have to keep "working" to see if we find someone to cover at least gas when it gets empty.

If we make \$80,000 driving almost 100 hours, but only keep, \$50,000 after expenses, divided by all the hours worked, we only made \$10-13/ H. If we get in a car crash, forget it, all profit for that year down the drain, most of us can't afford full coverage. If this happens, Uber/Lyft will NOT help you get back up, they will just DEACTIVATE YOUR ACCOUNT AND NOT EVEN CALL YOU TO OFFER HELP UNTIL YOU ARE REACTIVATED.

Any job will pay you better than driving taxi in nyc. The tlc has not done its job in regulating nor limiting them from onboarding more and more drivers. When supply is high (drivers) is high, companies don't care about workers, they get seen as a number, and will move by pushing the lowest salary on to the new ones and get rid of the ones they have to pay more. This was happening right in front of our eyes, yet the city nor tlc did something to provide oversight and analyze the impact they could/were having in the city and drivers. Uber/Lyft is just destroying our roads and leaving more drivers poorer.

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Comment added February 12, 2025 2:38pm

**Javid Jabiyev**

Excellent work!

Comment added February 12, 2025 3:04pm

## Ajay Rahi

Please help us , am the only bread and butter to the family , and so much to pay 🙏

Comment added February 12, 2025 3:14pm

## XINLIN

Please tell me how to get a TLC car license, I have a TLC driver's license and I want to work in New York City transportation but I was told that I have to have a car with a TLC license plate to do a job, which made me very frustrated, I had to spend a high rent to rent a car with a TLC iron license plate, but then I had almost no money left, I had to pay a high car rental fee, which was very unreasonable, people who wanted to work were deprived of the opportunity to apply for a car license. In disguise, they are also deprived of the right to live. When will TLC enable those who want to work to be able to apply for a car license? Instead of spending nearly \$1,000 to get a TLC license, I can't work because I don't have a TLC license plate, which is so unreasonable.

Comment added February 12, 2025 3:15pm

## Yone Moe

Set minimum fare \$7 for a trip.  
Increase the drivers pay rule.

Comment added February 12, 2025 3:17pm

## gazi shefar ali

this is i no plesed thanks

Comment added February 12, 2025 3:18pm

### **Luis correa**

How is posible that uber and Lyft pay to us wherever they want 4 o 3 when before at least was 5,39 so now u have to drive 1,5 miles to do a trip of 5-6 minutes for one mile and they pay 4 dollars TLC have to do something for us.

Long trips they charge lot money to riders and they pays us less the 50 %

Comment added February 12, 2025 3:21pm

### **Biplob howlader**

That one is good disition.

Comment added February 12, 2025 3:26pm

### **Diomedes jesus polanco**

Hi.I have a toyota sienna hybrid, I been paid for 2 year,weekly. Why taxi en limousine don't give me the opportunity to get my own plate.

Comment added February 12, 2025 3:33pm

### **Daniel Zilberov**

I'm ready for higher rates, I drive yellow cab

Comment added February 12, 2025 3:33pm

### **Ffranklin castillo**

Si esos pago ai Que revision bien por Que esos precio estan muy barato y Los Beiculo estan muy Caro y lo Seguro tan bien

Comment added February 12, 2025 3:39pm

## Saury Goris

ESTAMOS VIVIENDO UN ABUSO UBER Y LYFT ESTÁN ESTAFANDO LOS CONDUCTORES DE NEW YORK ES IMPOSIBLE QUE LA CIUDAD DE NEW YORK Y TLC PERMITAN A UBER Y LYFT A ESTAFARMO POR EJEMPL UBER Y LYFT SE LLEBAN MAS DEL 60 POR CIENTO UBER Y LYFT ESTAFAN LOS PASAJERO DE NEW YORK UN RIDE DE 30 UBER TOMA 18

Comment added February 12, 2025 3:39pm

## Raja husnat khalid

hi my name is raja and i am uber driver in newyork i work with electric car in newyork and electric car cost is very high i pay more then two thousand dollars only in car finance and two insurance and i also pay ever day my car charging cost its very hard to survive in this situation i dont earn enough to feed my family so and uber dont pay me enough some time its price is below 4 dollars its not earning its disrespect full for me to traveling 3 mile for pickup only 3.99 dollars ride please increase our pay bcoz ever ting go up and in thies earning i cant survive minimum pay is at least 8 dollars is good and i i dont accept the 3.99 ride uber below my acceptance rating and i am in danger any time uber block my account

Comment added February 12, 2025 3:42pm

## Saury Goris

NOSOTROS QUEREMOS QUE TLC TENGAN PENDIENTE QUE UBER Y LYFT NOS ESTÁN ESTAFANDO QUEREMOS QUE DEL COSTÓ DEL VIAJE NOS DEN EL 80 POR CIENTO TAMBIÉN QUEREMOS QUE LAS PLATE DE TLC SEAN TRANSFERIBLES

Comment added February 12, 2025 3:42pm

## Andrei

I believe that the payment to the driver should be charged fairly, and also block those who do not go on the line for a long time, thereby blocking the work of other drivers who wait for years. Of course, it is very good that the number of taxi drivers is being controlled. Now there are many drivers who have paid tuition money and spent time obtaining TLC licenses, they are forced to just sit and wait, and the license period ends. It is very bad when you invest but do not make a profit.

Comment added February 12, 2025 3:42pm

## Jorge Fernandez

Es un verdadero abuso el realizar un viaje por \$3 dólares donde Uber les cobra \$14 la MTA coge \$4.25 de cada viaje y el que hace el trabajo pone el vehículo más seguro y todos los gastos que implica tener un TLC plate solo se lleva \$3.00 dollar es un verdadero abuso.

Comment added February 12, 2025 3:50pm

## Saury Goris

CÓMO ES POSIBLE TLC QUE UN DRIVER TOME UN RIDE DE DOWN TOWN A LA LGA AIRPORT Y UBER TE DA 27 DOLLARS Y DE ESO 27 TU TIENE QUE PAGAR 14 DE TOLLS MÁS GAS más ACEITE

Is fraud

Comment added February 12, 2025 3:50pm

## **Adrian D Sanchez**

Estimado equipo de la TLC,

Como conductor de HVFHS en NYC, apoyo el aumento del pago por milla y la protección contra bloqueos, ya que mejorarían nuestra estabilidad financiera. Sin embargo, me preocupan posibles represalias de Uber y Lyft, como reducción de incentivos o manipulación de la asignación de viajes.

Sugiero que la TLC monitoree y sancione cualquier intento de afectar nuestros ingresos, revise las tarifas semestralmente y garantice mayor transparencia en la asignación de viajes. Aprecio estos esfuerzos y confío en que se implementen de manera efectiva.

Atentamente,  
Adrian Sanchez  
Conductor TLC en Nueva York

Comment added February 12, 2025 3:52pm

## **Rakhimov Abdurasul**

Uber pays very little before orders the price was shown almost 80% take for themselves

Comment added February 12, 2025 3:54pm

## **Paco Constante**

Buenas tardes yo no estoy de acuerdo debido a que en este trabajo tenemos mucho gastos y si nos bajan los pagos en las carreras sería muy trágico para nosotros

Comment added February 12, 2025 4:10pm

## **Shiraz Akbar**

Minimum mile and per minute needs to go up or uber and Lyft needs to be made required to only keep 20% and the drivers keep 80% of the fair

Comment added February 12, 2025 4:25pm

## Nizam uddin

Hi im wav driver As wav driver who invests 77k +8.9% interest on wheelchair accessible vehicle

I can't make enough to cover expenses

I have 2k monthly payments for car loan+car insurance

i barely survive

Uber doesn't give us (wav drivers) long trips to make some decent money like other regular cars and ev cars

This is pure discrimination against wav drivers, Uber, trying to avoid the extra pay for wav drivers for the mileages so they can pocket as much profit they can. They take almost 55% to 60% of the fare price and they keep spread a rumor on their app ads that the tlc is Responsible for 20% of uber fare hikes since 2019

But in reality they are greedy and This is the only reason we don't get long trips because they don't want to. Pay extra for wav vehicles

Also has implemented unfair practice

To keep us(wav drivers) in manhattan only they never give us any trips out of manhattan so if i'm in the bronx they may give us trips to queen or Brooklyn if we are lucky or manhattan but as soon we drop off in manhattan we stack there it is like trap either no trips at all for while and we have to keep Cruising around or they keep give us small 5 to 6 minutes trips

If we want to get out of manhattan, we have to turn the app off so we can go to Brooklyn or Queen to get decent trips and, most of the time, send us back to manhattan

Lyft it doesn't do that Practice but they don't have much of trips anyway i can't Survive of Lyft app by self before i get the wav i used to rented a car , and i used to have a long trips to ct or nj

But now nothing.

I spent all my money to get wav car in hope to make Living, as tlc Promise us that the future is for EV cars and WAV cars (green rides role) but i don't see any increase in the amount of trips that we get under this role isn't they supposed to (uber/lyft) send us more trips, for wav and ev cars.

I hope tlc finds Solutions for this problem.

It is unfair Treatment for the (wav) owners r I'm invests 77k + 8.9% interest on wheelchair accessible vehicle

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I hope tlc finds Solutions for this problem.

It is unfair Treatment for the (wav) owners

Comment added February 12, 2025 4:36pm

### **Hany Youssef**

We want fair prices for trips that end outside the city to cover the cost of returning to the city from wasted time, gas and car wear and tear, and to adjust the minimum for short trips to a minimum of ten dollars.

Comment added February 12, 2025 4:39pm

### **Nokhaiz Dar**

I am sure you don't need a feedback from anyone about the high inflation, higher rents which has made our survival along with our family very difficult in nyc please help us getting the fair fay so that we can afford the basic living of our families.

Comment added February 12, 2025 4:41pm

## **Alhaji Sow**

Just remove Uber's monopoly in the equation. All problems will be resolved including fair treatment of drivers, passengers and people with disabilities or fares

Comment added February 12, 2025 5:05pm

## **Oneik O Rose**

I pay \$570 weekly to lease my car a Toyota Camry plus gas \$250 weekly. I make an average of \$1500 weekly working at least 12 hours not including idle time hours driving 7 days per week. We need more pay we would also like these leasing companies regulated to offer us a better rate for cars. We have car wash expenses, tolls, lunch and other expenses.

Comment added February 12, 2025 5:59pm

## **Ghamdan Alqushari**

I'm going bankrupt all the money i make spend it on expenses

Comment added February 12, 2025 6:39pm

## **Wilson rosario**

Uber and Lyft has been taking advantage of the drivers for far too long, I have a Camry 2015 and I can't even afford to change my car because of the earning am making with uber and Lyft with all the fees from state inspection, registration ,insurance and now with the bus lanes it's just all too much

Uber and Lyft needs to be regulated Taxi and limousine commission can't let uber and Lyft what ever it pleases . Regulate them and let's make this happen.

Comment added February 12, 2025 6:45pm

## **Nurmamat Shermatov**

Hello! I am very glad that you want to know the opinion of drivers, salaries need to be raised urgently, when there were blockages in the system I got into debt, everything I earn goes to expenses, I can't save money and pay off my debts. Thank you!

Comment added February 12, 2025 6:53pm

## **Rubeni**

Uber and Lyft have reduced their rates a lot. I have a Dodge Caravan, a wheelchair, which is very large and uses a lot of fuel. It's impossible to simply work with this rate.

Comment added February 12, 2025 7:20pm

## **Victor Seemangal**

Why Uber/Lyft passengers only pay \$1:00,for accessibility rides, .50, Mta taxes, while taxis passengers pays, the above, plus.75 congestion, and additional \$2:50.This punishes taxis greatly.

Comment added February 12, 2025 8:08pm

## **MD R KUDDUS**

Every thing price went up that's why we need our minimum pay at least 30% more.thanks

Comment added February 12, 2025 8:11pm

## **Camilo Alberto Palomino**

Tarifas muy baratas, seguros muy caros, demasiada competencia de carros,

Comment added February 12, 2025 8:26pm

## **Mohamed Shabith Mohamed Mahroof**

Instead of rising the pay, consider lowering insurance costs. I'm a clean record driver with 0 points paying almost \$5000/year for liability coverage which is really high. Let other insurance companies come to the market as competitors for reasonable insurance rates.

Comment added February 12, 2025 8:42pm

## Ali Faraz

Uber and lyft has completely ruined the FHV/Taxi industry in New York drivers pay has really gone down since ride share companies took over.Uber and lyft are taking big chunk of the fares.

Minimum fare has dropped below \$4

Fares from suburbs to five boroughs

are ridiculously cheap and really hurting the drivers it needs to be addressed

Minimum fare should be atleast \$7.

Comment added February 12, 2025 10:39pm

## Mohamed Tahiri

We are currently paying higher expenses including insurance. As uber company continue paying us a minimum fare of \$4 ,it's very hard to cover our expenses and make living because the driver needs to work Extra hours to catch up which is hard for a driver to continue driving 12 hours constantly. As a result, Uber should increase the fares thanks

Comment added February 12, 2025 11:05pm

## Ibrahim abbas

The lockouts is illegal business practice .which made all drivers lose lots of money.

Both companies threaten drivers by lockout or deactivation

Now both companies

Decrease the minimum per ride

As drivers we can't do anything about it

Comment added February 13, 2025 12:30am

## Raheel Ahmed

Hello, we the driver deserve and demand pay increase. Uber/lyft claims that our expenses are down and we dont deserve a pay increase which is completely false. My expenses has doubled. My insurance increased more than 20% within last 2 years with having a clean driving history. Gasoline has gone up and everything else is up including ubers commission. Uber/lyft charges the customers surged price and doesn't pay us surge fare. Many times I've picked up passanger paying 150 going to jfk from Manhattan and we only get standard per mile/distance while uber pockets more than 50%. During holiday season last year lyft has me locked out of the app whole day. I live in suffolk county and come to work in NYC and find my app locked and unable to work even while their app was showing surge and i was in surge area. Lyft blamed TLC to lock out drivers. These Big companies got big because of the driver like us and now we are being treated like slaves. Just recently uber/lyft removed minimum fare. Just recently i drove 0.8 mile to go pick up a passanger and that passanger went few blocks and i got paid \$4 which is crazy. Uber recently lowered the nj surcharge from \$20 to \$14 to compensate the ridere for nyc congestion toll, basically we the drivers are paying for those passangers. Rides coming back from nj are so cheap. From ewr to nyc it only pays us \$18-\$20 whe passanger are paying limousine standard pricing.

Comment added February 13, 2025 2:30am

### Fair Rules & Protections for All Uber Categories!!

Currently, only UberX and WAV have clear regulations, while other service levels—such as Comfort, Comfort Business, Black, SUV, and XL—are left unprotected. The TLC must ensure all service levels have fair and transparent rules. !!To Protection Against Sudden Pay !!Cuts. Drivers cannot plan their finances if Uber and Lyft continue cutting pay without warning. We need clear rules that prevent sudden pay reductions and provide stability so drivers can earn a fair, predictable income.

### !!A Minimum Fare Base!!

No driver should ever earn I \$4 -\$2 per ride. Yellow cabs have a base fare, and they don't have to travel far for pickups. Uber and Lyft drivers, however, often drive long distances just to pick up a passenger. We propose a \$10 minimum base fare—matching the standard that taxis already have.

### !!Better Insurance and more choices for TLC Drivers SPECIALLY Full Coverage For EV cars!!

As more drivers switch to electric vehicles, TLC insurances must provide full insurance coverage for them. EVs are expensive, and without proper coverage, drivers are left financially vulnerable. The TLC must ensure fair insurance policies for all drivers, including EV owners.

### !!Uber talking about The 5-Year Car Policy: this needs to STOP!!

Uber Told drivers that is good for TLC to use 10 cars for calculating the driver pay while simultaneously lowering driver pay. This unfairly affects those who invested in newer, more expensive cars. If older vehicles are permitted, then pay rates must be adjusted to reflect drivers' real costs.

### !!Tickets Are a Cost of Doing Business!!

Drivers often receive tickets due to Uber/Lyft's navigation directing them into bus and bike lanes, or when assisting disabled passengers. These tickets should be counted as a business expense, just like gas and maintenance.

### !!The Leasing Trap!!:

The TLC's own report found that leasing drivers pay an additional \$5,215 per year, yet current pay rates don't account for this extra cost. With many drivers unable to own their vehicles due to TLC restrictions, minimum pay must reflect lease expenses to ensure fairness.

### !!Uber & Lyft Take Too Much( more than 50% from the fare ) !!

Drivers cover the costs of vehicles, fuel, insurance, and labor—yet Uber and Lyft take more than 50% of the fare. The TLC should cap their commission at 10% per ride,

ensuring drivers receive a fair share of what passengers pay.

#### Preventing Future Lockouts

While we appreciate the TLC's efforts to stop lockouts and increase transparency around Uber and Lyft's data manipulation, the risk remains. To permanently prevent lockouts:

1. The TLC should manage the waitlist and have full control over new driver approvals.
2. Severe fines should be imposed on companies that attempt to reintroduce lockouts. A strong financial penalty will ensure they don't exploit drivers again.

!!Fair Pay, Fair Rules, Fair Protections!!

Drivers keep this city moving. We ask the TLC to continue working with us to ensure fairness, transparency, and stability for all Drivers.

Comment added February 13, 2025 3:12am

### Shahadat

Hi I am a FH V driver I like to discuss As wav driver who invests 78k on wheelchair accessible vehicle Uber doesn't give us (wav drivers) long trips to make some decent money like other regular cars and ev cars

This is pure discrimination against wav drivers, Uber, trying to avoid the extra pay Uber not giving us long rides when we are in Manhattan uber not giving us lon ride or airport ride is bad for wheelchair drivers we want to ever way please TLC Commission contact with uber

Uber give us ride Manhattan to airport thank

Comment added February 13, 2025 4:49am

### Iurie Pascal

Unbelievable. In New York City trip cost \$4 . Everything is expensive and price for every day go up but price for the trip go down!!!! Unbelievable!!!!

Comment added February 13, 2025 6:51am

## John Almonte

I'd like to point out the unfair percentage split between drivers and the Uber/ lift platforms, in cases being more than 50% cut for the platforms.

My second concern is in regards to the Uber platform. I consider that after a long shift it would be convenient for the drives to only receive ride heading towards their final destinations/ home.

Comment added February 13, 2025 8:01am

## Khalid Ahamed

Still we are getting \$\$4.00 ride 2025.I was getting \$4.00 ride 1994?There no law.Waht ever uber&lyft like they can pay.2025 we are doing slavery 2025 with device.

Comment added February 13, 2025 9:04am

## Jorge Guzman

Hay que tener el cuenta el costo de la vida y los compromisos que tienen los Taxistas. Tenemos familia y responsabilidades. Pagamos taxes , gasolina, seguro , comida , lavamos nuestros vehicular, le damos mantenimiento, y todo esos en estos momentos Cuesta mas. Entonces a nosotros se nos Baja el pago minimo , ademas del bloqueo que nos hicieron la app. Nos desactivan con acusaciones falsas, donde nosotros Los Taxistas nunca tenemos la razon. Nuestras familias le agradeceran su valiosa ayuda en estas situaciones.

Comment added February 13, 2025 9:33am

## Yaser Mukbel

The cost of living now it's very high also Weed doesn't know who cut us from participating in Uber app I have only Lyft account. They said it's because of the TLC rules and not to active more drivers so my open account is not working I didn't make enough money and we need more paid for Uber and left to unlock our account so we could work. We don't make any more money. economy is very bad and we have family to support.

Comment added February 13, 2025 10:09am

### **Md Sazedur Rahman**

Whiteout reasons they deactivated our accounts. We need to raise our scale. Rider any do false report they hold account. We need to stop that issue. Robot taxi needs to stop NYC.

Comment added February 13, 2025 10:28am

### **Khalid Ahamed**

It should be minimum pay by TLC at most \$8.00.now u buy cup of coffee for\$3.00.there is law for poor driver.

Comment added February 13, 2025 12:56pm

### **Shiran Saleem**

Hi there, I would like to let you know that our vehicle insurance companies are killing us more than earning platforms that's the only reason we couldn't able to survive. we are happy with the amount which we current get paid by the platforms thanks

Comment added February 13, 2025 1:57pm

### **Ifthi**

Fare increase isn't Necessary at the moment if resulting older Uber cars will not be dispatched rides by Uber. We want job guarantee and reasonable insurance premiums, which is out of control at the moment. My insurance premium goes up every year even though I don't have any violations or accident.  
Please fix the insurance problem and let us work without stress. We have a family to take care of

Comment added February 13, 2025 2:00pm

## Kamran Ali

Ive been driving with uber for almost 2 years and im thinking of quitting this job. There are NO benefits and Uber does NOT care about it's drivers. While inflation and cost of living are rising, especially in NYC, the driver pay has decreased which makes absolutely no sense. After all expenses, this job does not leave me any money in my pocket. Please increase driver pay. My yearly costs to work for uber are \$30,000+. These are just the expenses for my TLC car and gas, I also pay my rent and take care of my family. After more than \$75,000 yearly expenses, I am left with nothing!!!

Comment added February 13, 2025 2:44pm

## Hernan Garzon

Me gustaria obtener mis propias placas, asi como les han dado a las grandes compañías como revel, q ellos si reciben placas por cientos o miles, solo quiero mis propias placas, es mucho pedir para un solo taxista, no creo q es justo q grandes compañías si las obtengan facilmente, gracias

Comment added February 13, 2025 3:44pm

## Hernan Garzon

Necesito decir q la policia de tlc no nos protege, al contrario nos busca la manera de sacarnos dinero como si el taxista ganara por millones, deben protegernos no ahorcarnos, otra cosa q tlc en verdad debe preocuparse de fiscalizar las bases,yo trabajo en una base q tiene contratado taxis piratas, y me siento perjudicado, enfoquense en realization su trabajo bien hecho, uds son los q deben proteger al taxista, y en verdad me siento desprotegido por tlc, lo unico q hago es pagar y pagar y no veo q me respalde nadie, espero q hagan su trabajo y protean mas al driver y no nos esten cazando para obtener dinero,policies de tlc cuidennos no nos perjudiquen.

Comment added February 13, 2025 3:55pm

## Junior Mitchell

My utmost concern regarding fare and prices with Uber and Lyft the more the fare raise and it doesn't matter by how much % then you still got less money because Uber and Lyft take it all so to me I can't understand the math especially XI ride they charge the customer so much more and you still got less money, it seems like only these companies are beneficial and they robbing the drivers and to me it's not fair that's my concern and thanks.

Comment added February 13, 2025 6:57pm

## Gurwinder Singh

I have been TLC driver since 2010. Drove Yellow Cab from 2010 to 2016 and 2016 to present with Uber. As a Yellow driver i used to do 35 to 40 trips easily in a shift after the pay raise it came down to 20 trips a shift. There was significantly less people taking cabs. Same thing happened with Uber since the last driver pay raise there has been less passengers taking Uber. New Driver pay update will hurt earnings and trips done every day. In my view Respected TLC should postpone this Driver pay update for a year and Analyze data from Uber. Uber takes 30% to 40% on most of the long trips. Drivers can benefited tremendously if Uber/Lyft can lower their commission. Thanks for hearing Drivers and this has been great idea to submit comments online.

Comment added February 13, 2025 8:46pm

## Abderrakman Boutat

Hi, i can afford life anymore due to the expenses and inflation..i only making around 40000 a year including everything..i drive camry 2017..ty

Comment added February 13, 2025 8:51pm

## SHARIF UDDIN

am a wheelchair driver and have invested over 86000 dollars in my vehicle which is Toyota Sienna 2023. I work for Uber and Lyft, but I'm struggling to make enough money because Uber rarely offers me rides that pay more than \$5 or \$6. I'm constantly sent to Manhattan, and when I try to drive back to Brooklyn, Queens, or the Bronx, Uber redirects me back to Manhattan. As a result, I often have to turn off the app just to avoid this cycle.

It's incredibly challenging for me to earn \$200, and it typically requires more than 10 hours of work. My expenses include insurance, car payments, rent, and food, so I'm feeling the pressure to survive financially.

Uber does not compensate us for extra mileage, which is why we seldom receive long rides. For wheelchair-accessible vehicle (WAV) rides, Uber now pays \$12, down from \$15 in the past, and there is no wait time fee for WAV rides. I once waited over 15 minutes for a passenger in the Bronx—with no option to cancel—and ended up receiving a double parking ticket from a bus camera. When I contacted Uber, I was told I had to wait until the passenger arrived.

I feel there is discrimination against WAV drivers. While drivers with regular or electric vehicles receive better ride opportunities, if this situation continues, I fear many WAV drivers may leave the industry.

We invested a significant amount of money to operate in Manhattan, but we need support. I hope the TLC Commissioner will take this matter seriously and work towards a solution. We need your help to support wheelchair drivers.

Thank you.

Comment added February 13, 2025 8:57pm

## Deb Nath

I'm Deb wav driver who invests 76k on wheelchair accessible vehicle

I can't make enough to cover expenses

I have 3k monthly payments for car loan+car insurance. My apartment rents 3k

I have a family of 7, and i barely survive

Uber doesn't give us (wav drivers) long trips to make some decent money like other regular cars and ev cars

This is pure discrimination against wav drivers, Uber, trying to avoid the extra pay for wav drivers for the mileages so they can pocket as much profit they can. They take almost 55% to 60% of the fare price and they keep spread a rumor on their app ads that the tlc is Responsible for 20% of uber fare hikes since 2019

But in reality they are greedy and This is the only reason we don't get long trips because they don't want to. Pay extra for wav vehicles

Also has implemented unfair practice

To keep us(wav drivers) in manhattan only they never give us any trips out of manhattan so if i'm in the bronx they may give us trips to queen or Brooklyn if we are lucky or manhattan but as soon we drop off in manhattan we stack there it is like trap either no trips at all for while and we have to keep Cruising around or they keep give us small 5 to 6 minutes trips

If we want to get out of manhattan, we have to turn the app off so we can go to Brooklyn or Queen to get decent trips and, most of the time, send us back to manhattan

Lyft it doesn't do that Practice but they don't have much of trips anyway i can't Survive of Lyft app by self before i get the wav i used to rented a car , and i used to have a long trips to ct or nj

But now nothing.

I spent all my money to get wav car in hope to make Living, as tlc Promise us that the future is for EV cars and WAV cars (green rides role) but i don't see any increase in the amount of trips that we get under this role isn't they supposed to (uber/lyft) send us more trips, for wav and ev cars.

I hope tlc finds Solutions for this problem.

It is unfair Treatment for the (wav) owners

Comment added February 13, 2025 11:29pm

## Sheuli Debnath

wav driver who invests 78k on wheelchair accessible vehicle

I can't make enough to cover expenses

I have 2k monthly payments for car loan+car insurance. My apartment rents 3k

I have a family of 7, and i barely survive

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It is unfair Treatment for the (wav) owners.

Please Help WAV drivers 🙏🙏

Comment added February 13, 2025 11:36pm

## **Khalid Ahamed**

T L C has no power for uber&lift,what ever they like they can do,TLC help uber&lift.This public hearing for nothing.

Comment added February 14, 2025 6:28am

## **Karma gurun**

we deserve to have fair wages, benefits, job security, and the right to form a union. That's why we're going to strike this Valentine's Day – and we're asking for your support. Join us and tell Uber, Lyft, DoorDash, Grubhub, Amazon Flex, Uber Eats, Instacart, and all other app companies to pay workers the wages we deserve!

Comment added February 14, 2025 11:13am

## **Joy Debnath**

Save WAV drivers.

Uber discriminate the nyc WAV driver. My name is joy Debnath . I am a wheelchair driver in New York City since 2021 . I spent \$80,000 on a wheelchair vehicle. However, most of the time, we don't get rides. Uber doesn't take us out of the Manhattan. When Uber started lockout, we couldn't go online most of the time. Right now, Uber ended the lockout, but we still don't get any rides. Lyft also same . In this situation, how can we pay our vehicle payments, monthly insurance, and other expenses? I'm thinking of switching to a regular car from a wheelchair car because Uber discriminates against WAV drivers, not giving any rides outside of Manhattan. And dont give any rides which is out of 5 borough. Uber wants us to be stuck in Manhattan. I hope you'll discuss this with Uber and Lyft. We wheelchair vehicle drivers are struggling. again Please Save nyc tlc WAV drivers.

Comment added February 14, 2025 11:56am

## Deb Nath

Please Save NYC TLC WAV drivers.

Uber discriminate the nyc WAV driver. My name is joy Debnath . I am a wheelchair driver in New York City since 2021 . I spent \$80,000 on a wheelchair vehicle. However, most of the time, we don't get rides. Uber doesn't take us out of the Manhattan. When Uber started lockout, we couldn't go online most of the time. Right now, Uber ended the lockout, but we still don't get any rides. Lyft also same . In this situation, how can we pay our vehicle payments, monthly insurance, and other expenses? I'm thinking of switching to a regular car from a wheelchair car because Uber discriminates against WAV drivers, not giving any rides outside of Manhattan. And dont give any rides which is out of 5 borough. Uber wants us to be stuck in Manhattan. I hope you'll discuss this with Uber and Lyft. We wheelchair vehicle drivers are struggling. again Please Save nyc tlc WAV drivers.

Comment added February 14, 2025 11:58am

## Hema abbas

Please consider the 3% degrease

In drivers pay

Due to

1- decrease the minimum per trip

2- decrease in Hudson River crossing

That show how both companies manipulate drivers and drivers income

Comment added February 14, 2025 12:04pm

## Osman goni

Please Save NYC TLC WAV drivers.

Uber discriminate the nyc WAV driver. My name is osman goni . I am a wheelchair driver in New York City since 2023 . I spent \$80,000 on a wheelchair vehicle. However, most of the time, we don't get rides. Uber doesn't take us out of the Manhattan. When Uber started lockout, we couldn't go online most of the time. Right now, Uber ended the lockout, but we still don't get any rides. Lyft also same . In this situation, how can we pay our vehicle payments, monthly insurance, and other expenses? I'm thinking of switching to a regular car from a wheelchair car because Uber discriminates against WAV drivers, not giving any rides outside of Manhattan. And dont give any rides which is out of 5 borough. Uber wants us to be stuck in Manhattan. I hope you'll discuss this with Uber and Lyft. We wheelchair vehicle drivers are struggling. again Please Save nyc tlc WAV drivers.

Comment added February 14, 2025 12:13pm

## MD Osman Goni

wav driver who invests 78k on wheelchair accessible vehicle

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Also has implemented unfair practice

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I hope tlc finds Solutions for this problem.

It is unfair Treatment for the (wav) owners

Comment added February 14, 2025 12:20pm

## Asik ahmed

Uber cut money it's really crest pressure on tlc driver must uber have to pay real pair on tlc driver and we will make voice loud

Comment added February 14, 2025 2:14pm

## **Asik ahmed**

Uber pay for driver hand to mouth nothing save for them it's really scam by uber they take 60% money by trips we really on trouble its shame on uber

Comment added February 14, 2025 2:17pm

## **Hossain**

Hi I am FHV Driver  
I want to request please TLC commission  
Can you speak with Uber to give us or wheelchair vehicle long tips or ride  
Uber not giving us long tips only small tips  
Uber not giving us from manhattan to airport please TLC help us thanks

Comment added February 14, 2025 3:18pm

## Travis Kalanick

I appreciate the space and opportunity to comment on mentioned rules. I also want to thank the commission on their efforts to provide the drivers a fair pay and a “human” treatment for their labor, as each and every “Driver” represented on plenty of reports and spreadsheets do indeed have a face, and are a pillar for a family, members of our local community in New York City.

This comment will be written word by word by a driver, not utilizing Chat GPT, but also not hiring help of a team of quantitative data analysts. Rather, it is written based on daily personal experience and plenty of hours analyzing the industry as an active participant.

First of, I want to start by mentioning that Uber claims of TLC Minimum Driver Pay increase “will equal to an increase of rider pricing” is incorrect and a lie. Such increase of pricing would be solely their choice, and it is unlikely to happen as it would be against their own interest.

This premise is false, and let me explain. Uber pricing structure is perfectly engineered to favor margins to Uber, while also considering how their own volume could be affected, finding a perfect balance between pricing and volume around different peak of demands. Uber pricing algorithm (rider pricing) ranges from a minimum that would roughly cover Minimum Driver Pay, to a peak that could be over 3 (three) times the amount of Driver Pay. Drivers often see fares of \$13 resulting in a driver pay of \$4 (new Uber’s minimum), or fares of \$35 resulting in a rough pay of \$11 for the driver.

The main breakpoint of this pricing structure is that it gets even more gross and extreme as you analyze the different categories that Uber offers, as the usual mentioned pricing are often seen for UberX. A big volume of trips are not the basic category of UberX, rather more expensive categories such as “Comfort”, “Business Comfort”, “Black”, “Premier”, “Black SUV”, “Uber XL”, “Uber XXL”, “Comfort Electric”, which substantially increase the price of the ride, and consequently the profit margins of Uber.

This is important to mention, as Uber has the complete control over their pricing algorithm, allowing them to control volume while lower prices during low demand, and higher pricing due to high demand (surge pricing). As the profit margin of Uber only increased Year over Year (YoY) the driver bonuses and benefits have decreased.

Uber knows and acknowledges that benefits and bonuses to Driver Pay are crucial for keeping driver engaged for their business, as this is commonly seen in many markets around the US and other countries. However, Uber failed to closely monitor the amount of drivers that they signed up to drive in New York City, resulting in lower utilization rates across the industry.

While TLC provides a minimum driver pay rule that Uber has to stand for, and while Uber does not require more drivers in the city, such benefits and bonuses for Drivers have completely stopped in the markets of New York City.

Uber as a business knows that there is no need to continue to give such bonuses. As a difference to other markets where there are in need of drivers, NYC is no longer the case, and we have seen a clear effort from Uber to increase the margins of profit in NYC while also sticking to the MINIMUM pay rules. Uber has reduced the minimum fare to \$3.90, while also performed other unethical practices such as lockouts to game the minimum pay rules. Uber also did undercut the Green Initiative that provided an extra \$1 per ride. Now the same Green initiative is only paid after 200 trips on the strict term of a month, often resulting in drivers not receiving the Green Initiative bonus at all. Another way of increasing Uber margins.

Drivers, also, rarely see surge bonuses on their pay, and when surges are given, they are usually under an extra \$3 per trip. While riders on the other end are often charged high surges pricing, often doubling their fares during rainy days. Again, another reason why MINIMUM Driver Pay does not equally affect riders pricing.

Uber released on Wednesday February 5th their earnings report, which again beats estimates and profit margins quarter over quarter. Uber reported a revenue of 43.98B, and a net income of 9.86B. Their strongest quarter ever.

Meanwhile, in the rideshare industry of NYC, Uber pay and practices have become a “race to the bottom”, as a hostile and monopolized environment fueled a negative image of Uber as a company, which could negatively impact volume on the industry. Uber is aware of this, as it expresses its concerns on “FORM 10-K” filed to the Securities and Exchange Commission.

Uber own business practices, loopholes, and lack of transparency on their service have created this image for the company, potentially harming not only drivers, but also the industry as a whole.

Uber has been able to get away with such lack of transparency for many years, but in 2025 due to advancement of globalization and inter connection through social media, drivers are uniting and exposing such unethical and hideous practices by the company.

Lockouts of summer 2024, paired with lowering the minimum pay per trip to under \$4 are just the last straw of a series of unethical practices that the drivers have been facing. As deactivations due to false reports (riders claiming credit refund) continue to increase as well, drivers also express their discontent and anxiety related to their job security as a driver for such High-Volume FHV Base.

Uber must stop engaging in such practices, as it could lead to negatively affect the image and volume of the industry.

Uber is currently investigated by the federal government for violating Anti-Trust laws in the US. This comes at the same timing that Uber sends an e-mail to their database of drivers about this same pay rules. Uber is very vague and ambiguous on such mail, purposely engineered in order for Uber to gain support of drivers to stand against their own raise.

We should evaluate to what extent is the company allowed to use their private information for, as such use could damage not only drivers earnings, but the image of the industry, as well as transparency, and moral considerations related manipulating drivers. Some drivers may have language barriers or different levels of educations, which makes them extra vulnerable to this activity.

It is not the first time that Uber engaged in purposefully manipulation through e-mail marketing through their database, as they have done the same when Attorney General Letitia James tried to stop "Surge Pricing" in New York. Uber manipulated many drivers to stand against Letitia James efforts to stop surging. Nowadays, as expressed before, we often see surge pricing for riders that can easily add to three times the fare, if not more, while the surge translated to the driver is way lower that the surge charged to the customer. This pricing scheme allows Uber to control their margins, leaving the drivers unsafe against job volume security and stability, as Uber can rack up prices at any given time based on their own judgement. This is only one of many examples on which Uber used their database to manipulate a vulnerable group of people against their own interest.

Also, I want to continue my analysis on the industry, as there are a few other things that are important to remark regards EV Expenses. EV Expenses have been erroneously calculated. Many drivers in NYC do not have access to a driver to charge at home, therefore, drivers must use public Superchargers. These Superchargers are often crowded and there is a line that drivers must wait. Despite the well welcomed new chargers added to the city, drivers usually have to wait a total of around 2 hours for the whole operation of charging, accounting 40 to 60 minutes for the charge itself, minutes waiting in line to charge, adding the time needed to be spent to the Superchargers (more sparced out compared to Gas Stations). This added effort and time is not taken into consideration in the expenses that EV incurred into.

Also, since June 2023, the rate of charging on Superchargers have dramatically increased. As of February 14th, 2025, the average pay kWh on Superchargers is \$0.46. The cost of \$0.46 kWh on Superchargers represent an increase on the cost of energy of +75% (!! ) compared to Supercharging prices in Summer 2023, where the rate was set at \$0.26 kWh average.

While the cost of Supercharging increase 75% in 2 years, the insurance cost for TLC Drivers increased more than 10% each year. The section of energy and insurance represent a big percentage on Driver's expenses, yet this augment on expenses is far out from the CPI increase of 3% annually that TLC offers drivers.

Furthermore, many drivers live just outside the 5 boroughs, in areas such as Long Island, Yonkers, or Jersey City. Drivers that live right outside NYC have to unfortunately decide to not provide services outside NYC, due to TLC Minimum Driver Pay law not applying for trips originating outside of NYC, even if the trip finished inside the jurisdiction of NYC.

Such irregularity negatively affect drivers and riders. Riders usually encounters themselves with drivers declining their trip, for the exclusive reason of a lower and not regulated pay being offered. Drivers are negatively influenced since they choose to driver empty back inside the borders of the city, where trips pricing start to make sense.

I want call for an immediate investigation of having TLC Minimum Driver Pay rule applied to trips ending in New York City, despite where they were originated. This regulation will benefit drivers and riders, as well as contribute to the Driver Pay system as it will more adequately reflect a correct Utilization Rate for *\*all\** NYC TLC drivers, despite where they live, therefore not discriminating with lower job opportunities to drivers that live JUST outside the borders of the borough.

I want to call to immediate investigation of recent Driver hirings by Uber, as Uber continued to hire drivers even though there was supposed to be a waitlist since April 2023. Drivers that possess a vehicle WAV or Electric have been accepted in the platform, allowing to bypass the wait list, and therefore saturating the market.

This driver onboarding practice have been abused, as many drivers will sign-up for driving with Uber with an EV or WAV vehicle, just to get accepted into the platform. Once accepted, they could simply remove the EV or WAV vehicle and add the vehicle they desired. This lead to many scenarios of sharing vehicle information between new drivers attempting to sign-up in order to "Bypass" the wait list.

This unethical practice have been brough to knowledge to Uber, and the lack of action was another reason that lead to the saturated Drivers market that the industry is now submerged in. Once again, its clear that its not Ubers priority (or their investors best interest) to keep a low amount of drivers on the platform.

We need clear and strict regulation for future onboarding. Drivers are not just a number.

I want to once again thank David Do for their empathy with drivers, but want to emphasize that time is crucial. We must not continue to delay proposed rules, and we must act accordingly, as ammendments are also allowed to be made as industry evolves.

The further delay of Proposed Rules will only benefit the status quo of Uber pay under manipulated data, and further extend damages to drivers.

This took me a time to write, but if you read it all I appreciate your time and patience. We must act against corporate greed.

Comment added February 14, 2025 11:30pm

## Mohamed Rinaz

To whom it may concern,

My name is Mohamed Rinaz Mohamed Sirajudeen, and I am a dedicated ride-share driver in New York City, as well as a hardworking family man supporting my wife and two children as the sole provider. I have been driving for Uber and Lyft since 2017, striving to make ends meet despite increasing expenses and the lack of job security in this industry.

Each year, operational costs continue to rise, making it increasingly difficult to sustain my livelihood. One of my greatest concerns is the potential implementation of a regulation that would limit the eligibility of vehicles to those no older than five years. If this law were to pass, my 2014 model vehicle would be disqualified, effectively forcing me out of the industry. I cannot afford to purchase a new car, and losing my ability to work would place an enormous financial strain on my family.

Additionally, TLC insurance premiums have been increasing annually without fault on my part. I am currently paying approximately \$4,500 per year, which is a significant burden when combined with my other expenses. Despite my efforts to manage these costs, the financial strain continues to grow.

While discussions around a pay raise for drivers are important, I strongly believe that job security and access to more affordable insurance options should take precedence. Without job stability and reasonable insurance premiums, many drivers like myself will struggle to continue working, regardless of potential wage increases.

I sincerely appreciate the opportunity to share my concerns and hope that policymakers will take these challenges into account when considering new regulations. Job security and lower insurance costs are critical to ensuring that ride-share drivers can continue to support their families and serve the city's transportation needs.

Thank you for your time and consideration.

Sincerely,  
Mohamed Rinaz Mohamed Sirajudeen

Comment added February 15, 2025 4:05am

## Rashid Bashir

In Dublin, taxis/ FHV can use bus lanes when operating as a small public service vehicle (SPSV), but not otherwise

Since BUS LANES are available but under use by BUSES as one bus after the other will come in 10-15 minutes so bus lanes should be allowed to use by FHV/TAXIS.

Since the fare by high volume companies is calculated by how long it takes a driver to drop off their passengers by using bus lanes this time will decrease hence lower prices/ fares to passengers.

Also we FHV are already paying MTA fare for picking up passengers and to top it off a congestion relief fee FHV/ taxi should be allowed to drive in BUS LANES.

It's already adopted in other parts of the world so why not in NYC. Since we are the best

<https://www.nationaltransport.ie/taxi/operating-an-spsv/>

Comment added February 16, 2025 12:47pm

## Pedro

De acuerdo

Comment added February 16, 2025 1:58pm

## Md

Hi FHV Driver I want to say

Uber can give us ride from Manhattan to every away Long Island New Jersey airport jfk please TLC commissioner look this thanks

Comment added February 18, 2025 3:38am

**Sat**

I believe old drivers and new drivers should have equal opportunities to get the amount of rides. If it should come down to priority, the old veterans should get a little more rides because they have had exposure to handle situations appropriately whereas the new drivers are getting their feet wet to understand the business model. Or it should be incentive-based dependent upon rating. Also , you have to account for that ratings could be skewed due to rider petty complaining.

Comment added February 18, 2025 12:26pm

**Shahbaz warraich**

It should be higher.

Comment added February 18, 2025 10:13pm

## Lenny Frias

I have been a cab driver for the past 20 years. I drove a Yellow Cab for 10 years and was forced to quit because Uber and LYFT were allowed to flood the streets with vehicles with help of the TLC. I switched over to for higher vehicle with hopes of continuing to make the same amount of money, but it has been a struggle.

Since 2015 Uber and LYFT have cut their rates two times to the point where drivers were making less than minimum wage after expenses in 2018. Now I appreciate that the TLC are trying to salvage what's left of this industry, but in an effort to help us they are hurting us. The utilization rate formula looks great on paper, but in practice it hurts drivers more than it helps.

I watched the TLC meeting where new proposed rules were presented, and I have to say that I am disappointed. Instead of making the formula easier to comprehend instead the formula has been made more complicated to the point that even one of your commissioners still does not understand the formula. The only thing that drivers need at this point in time to survive our higher rates and no more issues of TLC plates. The market has been saturated since 2015 and every little step forward gets pushed back by efforts of the TLC to help us.

For the past two years, I have lost 50% of my gross income directly caused by the issuance of 10,000+ EV plates and the Uber and LYFT lockouts, that equates to about \$50,000 a year for the past two years. Many drivers have testified losing 10,000+ dollars last year alone directly caused by the lockout.

All in all the solution should not be so complicated. It should actually be very simple, higher rates and no more Tlc plates.

Also the inflation, the inflation raises that we have been getting for the past couple of years should not be calculated based on the consumer price index – W because our expenses are way higher than the average consumer. TLC drivers should have a separate consumer price index that directly reflects the true expenses of operating a TLC vehicle in New York City

PS the average work week in this industry for a full-time driver is 50 to 60 hours anything less than that is not enough to make a decent living.

Comment added February 19, 2025 1:21pm

## **TLC Driver**

REMOVE UBER RIDE FROM THE Yellow cab!!  
Or  
Leave the NYC UBER!!

Comment added February 20, 2025 10:55am

## **TOONG-NOOMA ZONGO**

The city and the TLC don't care about us Uber Drivers and/or don't act in our favor... They sit down there and let these greedy businesses screw us.... If you understand our point and wanna show it , start by ordering the removal of yellow taxi from the uber app or allow ride share drivers to pick street hailing..... You can also look deeply onto the margins of the fares retained by these companies....

Comment added February 20, 2025 11:01am

## **Z**

With the cost of living crisis right now, it's very hard for us as a rideshare drivers to make an affordable living. For my own experience, last year 2024 I spend in car rental \$21600.00 , gas \$10080.00 , car wash \$2100.00 and TLC license renewal overall \$436.00  
A total of \$34,202.00 .  
How can you make a living spending that much money in a car when Uber and Lyft pays you \$3.00 or \$4.00 minimum for a ride.  
I want TLC to think that drivers have families to take care and it's TLC responsibility to protect, care and support drivers when they need them by taking fair action against rideshare companies.  
Thank you.

Comment added February 20, 2025 11:39am

## **Asik ahmed**

Please uber from yellow taxi we pay lot of things but nobody thinks about us we work for city

Comment added February 20, 2025 11:46am

## Ramon batista

Uber drivers in NYC deserve at least 85% of the fare share because they are the ones taking on the financial and personal risks that keep the industry running. Unlike Uber, which simply provides the app, drivers invest their own money into vehicles, maintenance, fuel, insurance, and TLC licensing. Additionally, drivers risk their lives every day navigating NYC's congested streets, dealing with reckless drivers, and facing potential threats from passengers. It's only fair that the majority of the earnings go to those who are actually putting in the labor and taking on the costs.

### TLC Plate Reform: One License, One Plate

The current TLC system allows large companies to hoard plates, making it harder for individual drivers to operate independently. By enforcing a one-license, one-plate rule, it would ensure fairness in the industry and prevent large corporations from exploiting drivers. Limiting the number of licenses issued would also help stabilize driver earnings by preventing oversaturation of the market, which drives down fares.

### Separate Uber & Yellow Taxis or Allow FHV to Pick Up Street Hails

The inclusion of yellow taxis in Uber's platform creates unfair competition because taxis have their own regulations and pricing structures. Either taxis should be removed from the Uber platform, or FHV (For-Hire Vehicles) should be allowed to pick up street hails like taxis do. This would level the playing field, giving Uber drivers access to the same customer base that taxis currently monopolize.

### The Bottom Line

Uber drivers are not just app users—they are the backbone of the business. They bear all the costs and risks, while Uber collects a significant cut for simply facilitating trips. Increasing the driver's share to 85%, limiting TLC plates to individual drivers, and allowing fair competition with taxis would create a more balanced, sustainable, and driver-friendly industry in NYC.

Comment added February 24, 2025 3:28pm

Drivers are the backbone of our urban transportation system, yet the current regulatory and corporate practices are leaving us at a disadvantage. It's time for the TLC to step in and ensure that drivers receive fair treatment and compensation. Here's why:

**1. Fair Access and Compensation:**

Uber and Lyft have increasingly locked drivers out of their platforms, leaving many of us without the steady income we rely on. We need a raise—drivers are currently earning too little, and when we cross state lines, the pay should reflect the added risks and costs. Moreover, Uber should only be allowed to take a modest 10–15% of our earnings, with a cap on their commission, so that we keep the majority of the fare that we work so hard to earn.

**2. Flexibility with Vehicle Requirements:**

While the shift toward electric vehicles is inevitable, the current infrastructure simply isn't ready to support every driver's needs. Charging an electric vehicle can take up to two hours, and the long lines at charging stations make it impractical for our daily operations. For now, drivers should be allowed to obtain a TLC plate for their private gas vehicles—even if they aren't wheelchair accessible. This flexibility is essential until EV technology and charging infrastructure become more robust.

**3. Market Fairness and Competition:**

The integration of yellow taxis on ride-sharing platforms is taking a significant chunk of our revenue. Either yellow taxis should be removed from these platforms, or drivers should be allowed to work within their system to ensure a level playing field. Additionally, to protect the interests of current drivers, there should be a limit on issuing new FHV licenses. This would prevent market oversaturation and help maintain fair wage levels.

**4. Efficiency in Urban Transportation:**

Drivers are not just app operators; we're providing a vital service similar to that of the MTA. Allowing us to drive in bus lanes—not to park but to move more efficiently through congested areas—would enhance our ability to transport passengers quickly and safely throughout the city. This measure would benefit both drivers and commuters, reducing delays and improving overall service quality.

**In Summary:**

The time has come for the TLC to enact reforms that reflect the realities of our work. We need to secure fair app access, higher wages (especially for out-of-state rides), and a capped commission for companies like Uber. We must also preserve the option for drivers to use gas vehicles by allowing them to secure their own TLC plates, limit new FHV licenses, and ensure fair competition by addressing the issues with yellow taxis.

These measures would create a more balanced, sustainable, and driver-friendly environment that acknowledges our essential contribution to the city's transport ecosystem.

Comment added February 24, 2025 8:35pm

### **MOHAMMED D ALAM**

Need to pay higher wages

Comment added February 25, 2025 10:09am

### **Fatai A O Akinsemoyin**

Both lockout and the pay is inadequate for the expenses we are facing daily and monthly

Comment added February 25, 2025 10:13am

### **Aheihati Tuhan**

Please let FHV drivers make more money and while we have enough money to pay our bills. Thanks.

Comment added February 25, 2025 10:16am

### **zairul islam**

I would like to mention that TLC insurance is getting higher and higher without Points and accidents. this year 10% increase and another 10% increase because of car is older than 5 years. this is not good for TLC drivers whose license is clean and no accident record. how are we going to cope with that expense?.

Comment added February 25, 2025 10:27am

### **Abdellah houari**

We need a fair pay and stop unfair tickets we have a family to support lock out is affect my earning

Comment added February 25, 2025 10:28am

## Sun Hew

Uber and Lyft have been reducing our fare rate. One example is the minimum rate. They have reduced it to \$4 from the \$5 plus rate. I used to be able to drive about 8 hours to reach my desire pay but now have to drive minimum 10 hours to reach it

Comment added February 25, 2025 10:30am

## Jose

Wages should reflect on increase and decrease of gas prices 20\$ is the new 10\$. With high inflation kicking our butts.

Comment added February 25, 2025 10:38am

## Mahmoudou Diallo

TLC need need to stand along side with the drivers to improve theirs stressful lives they are going through.

Comment added February 25, 2025 10:38am

## Nieve Tavarez

Ustedes deberían estar más atentos a los taxis pirata que no tienen placa ni licencia Tlc y están tomando viajes en aeropuertos y hoteles a menor costo sin ninguna regulacion

Comment added February 25, 2025 10:39am

## Ifteker M Chowdhury

We black car drives are like soccer ball we get kicked the way Uber wants we get kicked the way tlc wants,on top of that high incurenc pay on top of that losing the value of your car

Comment added February 25, 2025 10:39am

## Shukhrat

Ваш убер это машеники номер один во всем мире как они могут обманывать всех это нужно учиться всему миру у них в долги всех заталкали нас ..... гандоны мечтаю чтоб эту компанию разорили и всех их грамотеев пересожалиби

Comment added February 25, 2025 10:40am

## Anwaar Malik

With rising gas prices, maintenance costs, and inflation, the current pay rates for drivers are not enough. I have to work twice as long to make half as much. The TLC must raise pay rates so that drivers can cover costs and still take home a livable income.

The TLC won't let me get my own car, so I have to lease one. This costs me about \$5,000 more per year than if you'd let me buy my own. Preventing me from getting a car only helps the leasing company at my and my family's expense. If the TLC wants to prevent more drivers from hitting the streets, they should cap new drivers, not force existing drivers to lease.

I work 10-12 hours a day just to make ends meet, but after expenses, it feels like I'm barely surviving. The TLC needs to ensure we are paid fairly for every trip and that companies don't undercut our earnings with unfair commission cuts and rate changes.

I rely on my ability to stay online to make a living. This summer, lockouts made it impossible to work when I needed to, forcing me to sit idle while bills piled up. TLC must stop these unfair restrictions so we can earn a fair wage and support our families.

Comment added February 25, 2025 10:40am

## Elkbir abbassi

Uber deactivated me and thousands of people for no reason no evidence and uber team decided what ever they wanted no body control them I need TLC to take them to do court because what ever said the customer they accepted who is going to defend the driver?

Comment added February 25, 2025 10:44am

## **Fatayou AREMU**

The TLC shouldn't allow apps companies such Uber and Lyft to manipulate our pay the way they want , they should comply with TLC rules and regulations for they matter

Comment added February 25, 2025 10:47am

## **Salif Namalgue**

Hello, my account has been deactivated by lyft for false report. I sent lyft the proof by camera video recorder . The proof is clear. I drive with lyft more 5 years and my account deactivated is no reason.  
Sincerely.

Comment added February 25, 2025 10:47am

## **Dejesus**

I stoped doing Uber a 1 year ago, it is just not sustainable. Keeping up with car maintenance, car payments, insurance, Gas. Basically I was forced to drive 6 days a week to be able to pay the bill. Uber was raping me, they were keeping all the profit.

Comment added February 25, 2025 10:48am

## **Ahmet Ozturk**

I am driving uber black since from 2015. Uber black vehicles spends more gas but mile price never increased. Tlc work on this. Replacing car rvery 6 years, and maintaining uber black vehicles more expensive.

Comment added February 25, 2025 10:49am

## **Laurette Giardino**

This is another topic I just went to buy a car with my wife. When filling out the loan application I put I worked as a rideshare driver for uber and Lyft. We were denied the loan because I was a driver for Lyft & uber. Isn't this a form of discrimination? I work a honest job, pay taxes and make a fair living that they can deny me a car loan?

We had to put the loan in my wife name only, which causes tax and inheritance problems. If I inherit the car it will be included in the estate as an asset and I'll have to taxes on the value even though I'm paying the loan

Is there anything that can be done to stop this job discrimination?

Comment added February 25, 2025 10:51am

## **Ben B**

Please we are really struggling to pay our bills we need to raise our fare , Uber and Lyft should increase our minimum wage, we really need your help thank you so much

Comment added February 25, 2025 10:51am

## **Abdalla Makkawy**

We have families and we suffer from high expenses

Comment added February 25, 2025 10:52am

## **Mohammad Abrar Alam**

Many time app doesn't allow to go online . I was waiting in Manhattan every day almost 2 hours to allow go online . I have credit card outstanding amount more than 14000 . Every month struggling to pay home rent and bills .

Comment added February 25, 2025 10:56am

## Martin castanedo

I work 12 hour shifts I pay for gas and tolls everyday and I have to pay for car maintenance monthly. I am not making enough income to support my family because uber is taking half of what I make and we have too many expenses to pay such makes it hard to have money in my bank account.

Comment added February 25, 2025 10:57am

## Kamran Akhter

Need 25% raise in fares at least.  
Also the minimum per ride should be \$8.00 paid to drivers

Comment added February 25, 2025 10:58am

## Saad

laqad astaghalat 'uwbar walift alsaayiq kthyran lidarajat 'ana alsaayiq lays ladayh 'ayu khiar lilqiam bi'ayi wazifat 'ukhraa fi qiadat 'uwbar walifit li'ana baed 'iikhwanina wa'akhawatina aishtarawa sayaarat faqat lileamal mae 'uwbar walifti. baed kuli hadha alghwas fi alnafaqati, la takhudh hataa flsan wahdan 'iilaa almanzil tafriid 'uwbar walifit ealaa aleumala' ma yuriduna, lakina alsaayiqin yahsulun ealaa 'ajrihim bialdaqiqat wal'amyali. 'aetaqid 'anah yajib 'an yakun ma tafriiduh 'uwbar walifit ealaa aleumala' yajib 'an takhudh 'uwbar 'aw lift 25% wayajib 'an yahsuluu ealaa 75%. laqad eamilat mae 'uwbar fi baed al'ahyan yashku aleumala' min sabab fardikum alkathira, fa'aqul lahum 'iinana la nataqadaa rswman 'aw nahsul ealaa 'ajr mahma dafaeath li'uwbar, fanahn nahsul ealaa 'ajr bialdaqayiq wal'amyali, lidhalik eindama yasmaeun yatafaja'uwna, lakinahum yasheurun bial'asaf tujahina, lakinahum la yastatieun fiel 'ayi shay' li'anak taelam 'ana 'uwbar hi 'uwbar walifit qad ghadar liltuw. 'iinahum yadaeun qawaeidahum alkhasata.  
'aetaqid 'ana 'uwbar walifit yajib 'an yakhudhuu eumulat binisbat 25%

Comment added February 25, 2025 10:58am

## **Abrar Hossain**

Recently both Uber and Lyft has reduced the minimum fare per ride to \$4, which used to be \$5.39. This has impacted my income.

Comment added February 25, 2025 11:00am

## **Neville Ebanks**

passengers tell lies on drivers an Lyft listen to the lies and act against drivers unfairly

Comment added February 25, 2025 11:01am

## **Zia**

I live in upstate NY, 12065 almost 3 hours away from New York City, and drive in City, I can't drive outside of NYC also I am always behind my rent and everything. Please think seriously we do work over 70 hours and no overtime or anything plus gas and toll has been extremely expensive. It's tough to run my family. I never had no vacation no weekend out no drinks no smoking only trying to grow up my 2 kids, can't afford tuition for them.

Comment added February 25, 2025 11:02am

## Jorge

Dear NYC TLC,

I have been driving for Lyft and Uber for seven years, but last year, I made \$13,000 less due to Uber's lackout. The \$4 minimum fare is far too low. TLC drivers face high expenses, including licensing, maintenance, and insurance, making it harder for us to survive.

When I started, my insurance was about \$3,300–\$3,400 per year. Now, it's nearly \$4,000 due to inflation and NYC's rising cost of living. On top of that, we pay for property insurance on newer vehicles, adding even more financial strain.

Car prices have skyrocketed. The MSRP sticker shows one price, but dealers charge at least \$5,000 more, making it harder to afford a vehicle. Meanwhile, vehicle maintenance is another major cost—we pay for car washes, oil changes, tires, and brakes, and mechanic costs are through the roof. We cannot just work to pay off a car—we need to earn enough to support our families, pay rent, and put food on the table.

Another major issue is the uncontrolled number of new drivers joining Lyft and Uber. Every day, more drivers flood the market, making it impossible for us to earn a decent living. And now, Uber is also adding yellow taxis to their app, further reducing the work available for rideshare drivers. There is simply not enough demand for the number of drivers on the road. The way things are going, many of us will go bankrupt.

I also don't understand how Uber and Lyft can lower the minimum fare to less than \$3 or \$4 with no punishment. These companies must be regulated the same way TLC regulates us. If we violate TLC rules, we get fined, ticketed, risk losing our cars and licenses, or even face jail time. It's unfair that drivers have to follow every rule, but Uber and Lyft can do whatever they want with no consequences.

TLC must step in and take action. Just like Uber and Lyft lower fares without notice, TLC should immediately raise the minimum fare and force them to comply. This is the greatest city in the world—this cannot be happening here. It's shameful.

We also pay yearly registration fees to the state, keep our licenses up to date, and ensure our stickers are always valid. We follow every rule you can think of, yet we continue to suffer. We deserve better working conditions and fair pay—now.

Yes, we need a raise as soon as possible, adjusted to the inflation we are facing—especially in New York City, which is one of the most expensive cities in the world. The cost of living here is skyrocketing, and our wages are not keeping up. It is impossible to survive under these conditions.

This situation is out of control, and no one is doing anything about it. We are hardworking, law-abiding drivers, and we demand respect, fairness, and action. The system must be adjusted with common sense so we can survive, support our families, and continue serving this city.

I urge the TLC to immediately step in and force Uber and Lyft to raise fares to reflect NYC's cost of living and the true expenses of operating a rideshare vehicle. We cannot wait any longer.

Thank you for your time and attention.

Sincerely,  
Jorge Mejia

Comment added February 25, 2025 11:03am

### **Amadou ka**

I am all in it for better wages for NYC drivers

Comment added February 25, 2025 11:03am

### **Hector J. Ciprian**

To whom it concern, We as driver have been struggling to make ends meet. Ive been in the business for over 10 years. When I started years ago the mininum local fare was aprox. \$8.00 dollars and today Uber and lyft have reduced our pay to \$4 dollar for a similar ride. Doesnt make sense when inflation is throught roof, rent is high, increased tolls and higher taxes. We need regulations that bennefit drivers, without us Uber or TLC commision wouldn't exist or get paid. Please help us now. Thank you!

Comment added February 25, 2025 11:04am

### **Ahmed Rizika**

We deserve a better pay

Comment added February 25, 2025 11:08am

## **Ron Wenig**

Uber has gradually taken more and more income from its drivers. I noticed when I was completing my tax return that my income has gone down consistently in the last three years, while I have actually been putting in more hours and more days in order to pay my bills and feed my family.

Comment added February 25, 2025 11:10am

## **Jawad mir**

We need raise

Comment added February 25, 2025 11:10am

## **Shacara**

Higher pay rate would help pay for the cost of living Insurance rates, car repairs and gas needed for cars to run efficiently

Comment added February 25, 2025 11:19am

## **Adrian herzfeld**

New years eve 2024 Dec at jfk just started to work and it was dark still outside. My tlc license wasn't displayed properly. Was approached by a tlc police because of that. Long story short i got a \$200 ticket. This a new way to rip off hard working people. I told him it was entrapment. And I will fight this ticket. Ridiculous. Why do we need all these regulations in new york ?

Comment added February 25, 2025 11:22am

## Arajit Das

During lockout my income was below than average. I had to face financial difficulties all those days. I paid off my installment for my car and insurance payments and other costs connected with my business. I couldn't get opportunities to go online so that made me lose \$15000.

Now we are facing another problem. Uber is paying less than average payment. I will ask to investigate this issue. They are giving 3.99 average fare per trip.

Comment added February 25, 2025 11:22am

## Mohamed Drame

We are tired of Uber low paying jobs when minimum fare was \$5.39 now uber paying us for \$4.40 that is ridiculous

Comment added February 25, 2025 11:30am

## Theodros

Y

Comment added February 25, 2025 11:32am

## Lamin kamara

The rising price of gasoline, maintenance rent , other bills and expenses coupled with app lockouts has made things very unbearable for me and my families. We are calling on TLC to make it possible for us to receive compensation for time and monies lost during this lockouts and also consider a pay increase for us to match inflation.

Comment added February 25, 2025 11:37am

## Shahzaib

Tlc stupid rules makes our life difficult .i don't no why they try their best to kill our business .we pay taxes then these TLC black sheep feed their families and children's .review their black laws and don't try to kill TLC drivers.and full fill our loss that your black law make.

Comment added February 25, 2025 11:39am

## MATI UI Haq

Sir I had been impacted by U er/Lyft lockdown could earn as much I earned previous years.

Comment added February 25, 2025 11:49am

## Robert Garcia

Lockouts made me live on credit cards because I was not allowed to get online when I was available now I have credit card debt because of lockouts. 5 minutes or less fares fluctuate on what they pay you you never know what you're getting paid for those fares and they're very low paying and you have to travel to get to them. There should be a minimum fare for drivers

Comment added February 25, 2025 11:51am

## Yeshey Drakpa

It's been 6 yrs I have been driving for uber and this year suddenly my insurance went by \$400 extra which is \$881 monthly for liability only . No accidents and no points and I rent the plate and person doesn't drive also .i have to pay \$400 for plate monthly . Car I pay \$889, how can I survive and the uber pays min \$4 per trip . I tried my EV but did not get in lottery and I bought hybrid car later on TLC open EV plate without surveying and saturated the market . I hardly make \$300 after doing 12 hours shift . I have a son and family to look after , please advice how to survive whatever I earn goes in car finance , insurance and tlc plate .plate owner does nothing and gets \$400 monthly which I would used for buying groceries for my family . Please help

Comment added February 25, 2025 11:53am

## **Sterling Rodriguez**

With rising gas prices, maintenance costs, and inflation, the current pay rates for drivers are not enough. I have to work twice as long to make half as much. The TLC must raise pay rates so that drivers can cover costs and still take home a livable income.

The TLC won't let me get my own car, so I have to lease one. This costs me about \$5,000 more per year than if you'd let me buy my own. Preventing me from getting a car only helps the leasing company at my and my family's expense. If the TLC wants to prevent more drivers from hitting the streets, they should cap new drivers, not force existing drivers to lease.

I work 10-12 hours a day just to make ends meet, but after expenses, it feels like I'm barely surviving. The TLC needs to ensure we are paid fairly for every trip and that companies don't undercut our earnings with unfair commission cuts and rate changes.

I rely on my ability to stay online to make a living. This summer, lockouts made it impossible to work when I needed to, forcing me to sit idle while bills piled up. TLC must stop these unfair restrictions so we can earn a fair wage and support our families.

Comment added February 25, 2025 12:05pm

## **Mike Bardeen**

When I follow the Uber guidelines, which is to take 65% of the trips maintain below a 3% cancellation rate my average per hour driving drops to be below \$20 an hour and my mileage increases significantly to where I'm spending more than \$5 per hour in gas alone

Comment added February 25, 2025 12:07pm

## Mohammad Ali

Dear Concern,

We start working with Uber and Lyft so we can go online when we seems fit so according to our own schedule and also taking caring of our family and their needs, theirs appointments etc. everyone was happy because of good pay rate, less wait time and more opportunity to make more money but the time comes we started locking us out, feels like they took our freedom, we weren't free to work at our own term which causes mental health problems for every one, depression, financial losses etc and then Uber agree to end lockdowns by threatening Lyft to improve their utility rate etc and start locking out drivers!! Which seems to me is straight threat. Uber is doing monopoly Uber wants more control, which is threat to all out freedom and rights and it's not good at all. Uber and Lyft had an agreement with TLC for driver minimum pay rate which Uber ended it in December with out any notice and Lyft did the same thing in Januar. I don't know what's going on with them but all I know is that the Driver industry seems to be in danger by these big companies. As inflation is sky rocketing day by day our income is decreasing gradually. I remember I used to make 100 bucks is 2 hours or 2ish hours but now you gotta spend 4 hours to make 100 and some time 5 hours. Cost of living and expenses or increase and our income is decreasing. Lockouts is not the solution and neither 3.99 minimum pay rate, we need raise as well so we can meet our day to day expenses. If our Voice matters then please the concern authorities gotta do something about it and Also TLC administration you gotta watch out for your administration and specially TLC cops give them first some ethics classes and put them on the road. When you approach by them you feel like you're talking to a thug!!! You don't know what's going on the road, only we know because we are facing them every single day. I hope we will see some Changes!!!!!!!

Comment added February 25, 2025 12:07pm

## Muhammad Alvi

Please reactivate my Uber driver account

Comment added February 25, 2025 12:08pm

## **Richard Santos**

One important subject aside from our raise is unfair deactivation people will make fake report just because you didn't make illegal u-turn, let them eat in the car, smoke in the car and etc. If we not protected the raise ain't going mean anything replacing drivers to later, move on to self-driving car. The fact this topic is talk about and no push back from tlc in public to reassure our job is blasphemy.

Comment added February 25, 2025 12:12pm

## **Jagmohan Singh**

I am working with Uber. Everything is going up, from rent and groceries to car repairs and parking. After COVID, inflation is high, making it hard to make a living. Our payments only increase by pennies. Please, TLC, review our fares.

Comment added February 25, 2025 12:24pm

## **MOHAMMAD R HAQUE**

We want a fair pay rate according to this inflation. We are suffering a lot. Help driver to maintain a safe road and good driving environment. We are driving in a one of the richest city in the world. We give ride most important rider in the world. So we want to give rider a smooth driving experience. So that we need to drive in a peace mind.  
Thanks

Comment added February 25, 2025 12:27pm

## **Parviz R**

Lyft Uber pays the minimum to drivers by forcing to use their map and direct shortest distance no mattwr what the traffic conditions. Charges additional safety fee from drives pay while drivers forced to pay 8k+ a year for TLC insurance. By TLC regulations NJ tolls suppose to be flat \$20 uber pays \$14 after congestion pricing went into effect, however TLC drivers were already taken congestion pricing already year ago!

Comment added February 25, 2025 12:28pm

## **Jeter jones**

I went from making \$5600 a month to down to \$2800 had to move to a smaller apartment and put half of my stuff in storage I was difficult but I still standing

Comment added February 25, 2025 12:31pm

## **Abhishek chandiramani**

Hi I am a FH V driver I like to discuss

Drivers pay every day is a struggle it seems like the owners of these companies are out for themselves

Sometimes I don't even make enough money to eat I make sure my kids eat

But me and my wife don't have food to eat. We are struggling so much in this difficult time. Please help us to get food on table. BBC is things have gone up sooo expensive..

Comment added February 25, 2025 12:40pm

## **Alambrito a**

Why even waste my time on this. Tlc is not going to do anything cus they are greedy as it can get. And let me not talk about the disgusting tlc insurances. 9 years of doing uber over \$40k spend and when i need help they ask me for more money and lawyer money.SCAMMERS and thieves is what they are. Screw you tlc! Drivers dont be naive TLC dont give a Buck about any of you. They just want ur money. Greedy soulless bunch of npcs.

Comment added February 25, 2025 12:43pm

## **WEI DONG HUANG**

我的Uber 的账号被关闭七年了，这期间通过各种申诉想开通它，但是一直不给开通，难道我犯了很严重的错误了吗？一直不给任何机会！

Comment added February 25, 2025 12:46pm

## **Abdul W Malik**

We need pay raise because everything is going up except pay

Comment added February 25, 2025 12:59pm

## Melbin

Saludo por culpa de la regulación Perdí más de 40 mil dólares , ya que compré una Toyota sienna con la silla de rueda y ostube toda lo pasa con la placa y luego de hay Lyft me tiene en lista de espera y perdí mi carro por esa razón ya que no pude trabajar la compré en el 2024 y tube que entregarla y perder todo el dinero ..

Comment added February 25, 2025 1:15pm

## Moshiur Rahman

Time is money. Time and life. Now it's the person or people involved with the rules marker with the respect please think of people who are working in the city and you. Change the job for one minute and then think. It's will be crystal clear how much hard to work. Thank you.

Comment added February 25, 2025 2:23pm

## kai loong chai

I live on Staten Island, and every time I drop off a passenger to Brooklyn from island, Uber doesn't reimburse the toll to me. It's unfair because I have to pay the toll myself again and as someone who lives on the island, it feels very unfair to me.

Comment added February 25, 2025 2:26pm

## Josmeidi E Gomez

With rising gas prices, maintenance costs, and inflation, the current pay rates for drivers are not enough. I have to work twice as long to make half as much. The TLC must raise pay rates so that drivers can cover costs and still take home a livable income.

The TLC won't let me get my own car, so I have to lease one. This costs me about \$5,000 more per year than if you'd let me buy my own. Preventing me from getting a car only helps the leasing company at my and my family's expense. If the TLC wants to prevent more drivers from hitting the streets, they should cap new drivers, not force existing drivers to lease.

I work 10-12 hours a day just to make ends meet, but after expenses, it feels like I'm barely surviving. The TLC needs to ensure we are paid fairly for every trip and that companies don't undercut our earnings with unfair commission cuts and rate changes.

I rely on my ability to stay online to make a living. This summer, lockouts made it impossible to work when I needed to, forcing me to sit idle while bills piled up. TLC must stop these unfair restrictions so we can earn a fair wage and support our families.

Comment added February 25, 2025 2:28pm

## Edwin Menjivar

I was lockout for hours at the time or if I work i could not take a lunch break otherwise I'll be locked out for the remaining of the day and sometimes for the next day as well? That happened all year last year and I lost a huge amount on wages that I've been struggling since then and now I am being charge more for every trip I take and I ended up working longer hours just to make ends meet and including Saturdays so I would love to have the opportunity to make my money back instead f this greedy CEO's and Company run us dry! I had lost over \$25000 last year alone because of the locked out and them raising for us to pay more money, we need help to make a good living and the company stop abusing there power and Cheat Us!

Comment added February 25, 2025 2:31pm

## Joseph Muller

At the age of 76 year old!

Due to constant lock out for week with Uber/ Lyft. I had to work extra hours to feed my family

Comment added February 25, 2025 2:35pm

## Ramon Diaz

I have been driving with UBER for over 10 years. In that span I have seen my take home become less and less. When I first joined UBER, the pay was pretty decent. Now I barely make enough to support my family. It seems that UBER keeps implementing more fees and taxes. Therefore our take home is a lot less than it was before. Something has to be done about this. After all the taxi drivers are the bread and butter of this business. Please help us drivers

Comment added February 25, 2025 2:37pm

## Metin Cetin

Uber and Lyft charge a lot of money to drivers and they don't let us work without our approval.

Thank You...

Comment added February 25, 2025 2:48pm

## Legitime Chery

Taxi and Limousine Commission needs to take a look in what UBER and LYFT have been doing to drivers in NYC. They're only connected the drivers to riders meanwhile they're taking all the money for themselves. Beside they just dropped the fares drivers used to get paid for. Plus they are taking more than 50% Commission. Like myself I bought my own car, paid my own insurance, every year insurance gone up. Paid my own Fuels and services plus my times. There's no way to continue working in that toxic environment. I can not pay my bills, take care myself and my family.

Comment added February 25, 2025 2:51pm

### **Everon clarke**

I was locked out at 10am until 2 or 3 pm every day in May and June.

Comment added February 25, 2025 2:57pm

### **Austin Chakma**

Lyft deactivated my account just hearing a complaint from a rider but no never interested in listening from my side as a driver what was exactly happened between a driver and rider during a trip. I was so much frustrated as I survive in driving in such an expensive city New York. Lyft is so extremely unfair what it does against the drivers like me. TLC should act something fair for both side. I think I still have moral right to drive Lyft.

Comment added February 25, 2025 2:58pm

### **Imran qamar**

For God sake TLC please change your policy , your every new policy is ripping us out we have families to provide food and we are hand to mouth

Comment added February 25, 2025 3:06pm

### **Janet Williams**

I stopped doing both Uber and Lyft because the pay was way to low for me to survive. The guarantee pay made no sense when it didn't actually offset my lose. My car takes hits everytime I hit a pothole, the bogus car advise don't help much. When I used a Hertz car for uber, I got into a accident and they only cared for the customer. No pay and I had to sit out until the car was returned from the pound. It was the most scariest thing I ever had to deal. So since they changed up the fare I been doing deliveries UberEats, Spark, Instacart and working at Amazon full-time. Uber was my full-time gig but now I'm over it.

Comment added February 25, 2025 3:15pm

### **Nasser Elsayed**

We need a real fair raise cost of living less work due to flooding the city with cars unbelievable insurance rates went up by %40

Comment added February 25, 2025 3:23pm

## **Jasminder Singh**

We can not live with money we make please help us

Comment added February 25, 2025 3:31pm

## **GELSON GARCIA**

The shl pilot program has had a terrible effect on my financial situation I put myself in debt thinking this was an opportunity of ownership these cooperations have been killing my pockets for about 6 years

Comment added February 25, 2025 3:38pm

## **Tsegaye**

Dear New York City Taxi and Limousine Commission,

I am a driver impacted by unfair pay, particularly under Uber's current system. Despite long hours on the road, the pay structure makes it increasingly difficult to cover my expenses, including vehicle maintenance, insurance, and daily living costs.

The ever-changing fare adjustments and high commission rates leave drivers like me struggling to earn a fair wage. To ensure fairness and sustainability, the base rate must increase so that drivers can earn a livable income without relying solely on bonuses and surge pricing.

I urge the TLC to implement stronger regulations to guarantee fair pay, transparency, and protections for drivers who keep the city moving.

Thank you for considering my concerns.

Sincerely,  
Tsegaye

Comment added February 25, 2025 4:11pm

## Munish Byala

This is totally unfortunate that specially the Uber started the new policy waiting list to crub driver to be eligible for minimum wage. Driver like me spending hundreds of dollars to be eligible in the waitinglist with updated and current FH1 insurance, TLC Licence and registration. Uber doesn't have any policy when and how waitinglist goes forward and a driver in the waitinglist when will be eligible for drive. If Uber announc Any timeframe, it would help us to save thousands of dollars. This behaviour from Uber and Lyft opened the doors for other dispatch companies to suppress the drivers rights and introduce anti driver policies.

Comment added February 25, 2025 4:12pm

## Rachhpal Jaswal

It's very miserable for union to raise the voice of drivers who are hand to mouth It's great pleasure for drivers to compensate for their wages

Comment added February 25, 2025 4:17pm

## Aquilino Vasquez diaz

Claro q si es un abuso bajar los precio

Comment added February 25, 2025 4:25pm

## Hari Giri

Very challenging,  
Please issue the new tlc plate for old driver who is working from 2020.  
I have driven here ny city as Uber/ Lyft driver but I don't have Tlc plate.  
Please issue the Tlc plate with new Car.  
Thanks.Open it for old and best driver

Comment added February 25, 2025 4:31pm

## **Orhan karahan**

Personally I feel uber and Lyft sucking to all my blood I feel like a slave no one protects to my driver they can do whatever they want uber deactivated my account since 2022 because I said to customer wear the mask .....!!!!!!!!!!

Comment added February 25, 2025 4:32pm

## **Kalidou Diallo**

I am very affected about the lock out .  
TLC have to do their job not juste to collect money from us.

Comment added February 25, 2025 4:35pm

## **Makhmud Ruziev**

Hi I am full time Uber driver since 2014 and I think driver making less Uber when they are putting they time they health and risks on the road Uber takes a most of the profits I'm driving minivan and fare is to low price for everything going up but fare goes down and lockout which they do in summer I wasn't able to pay my expenses

Comment added February 25, 2025 5:37pm

## Miguel Iglesias

Dear New York City Taxi and Limousine Commission,

As a professional Uber driver in New York City, I appreciate the opportunity to provide feedback on TLC regulations. Like many drivers, I have experienced significant challenges that impact my ability to earn a fair living and work under just conditions.

1. Unfair Pay and Rate Adjustments:

The current pay structure does not always reflect the true cost of operating in NYC. Expenses such as vehicle maintenance, insurance, fuel, and tolls continue to rise, yet driver earnings do not always keep pace. TLC should ensure that any adjustments to the per-minute and per-mile rates fairly compensate drivers, considering inflation and increasing expenses.

2. Arbitrary Deactivations and Lockouts:

Many drivers face sudden deactivations or “lockouts” from the Uber platform without clear explanations or fair recourse. There should be a transparent process that allows drivers to appeal deactivations, with TLC oversight to prevent unjust removals from the platform.

3. Minimum Earnings and Working Conditions:

The cost of living in NYC is among the highest in the country. Drivers should have minimum earnings protections that prevent companies from cutting rates without regard for driver well-being. Additionally, TLC should work to ensure that drivers are not subjected to excessive work hours due to low pay, as this compromises road safety for both drivers and passengers.

4. Regulations on App-Based Companies:

Companies like Uber and Lyft have too much control over fares and driver availability. Regulations should require transparency on fare calculations and ensure that drivers receive a fair share of the total fare charged to riders.

I urge TLC to take these concerns seriously and implement stronger protections for drivers. We are essential to keeping NYC moving, and we deserve fair treatment, transparent policies, and equitable earnings.

Thank you for your time and consideration.

Sincerely,  
Miguel Iglesias

Comment added February 25, 2025 5:45pm

## Joseph S Kowalczyk

>Uber has lowered Drivers share of the fares as of 12.31.24.

>If you drive from NYC to New Jersey, Westchester and North, Nassau and East. The return fare payout for the Driver is 1/2 of the payout going out. i.e., if you drive to Newark Airport from Grand Central Station, Drivers pay is approximately \$50-\$60. To go from Newark Airport to Grand Central Station, same time of day, Driver receives approximately \$20-\$30. That is not right.

>With Uber, I have not received a pay raise in 9 years! I now have to work 10-12 hours a day, 5 days per week, just to make up for the reduction in pay.

Comment added February 25, 2025 5:49pm

## Amadou. Kebbeh

We need a better pay because of the repair and insurance and gas everything is expensive people like me we cannot have our own plates because of the rules we have no choice only to rent a car and the garage they are charging us whatever they wanna charge us and we are very helpless from the TLC

Comment added February 25, 2025 6:20pm

## [email protected]

Pay attention to Distance Distance is more than the pay amount is not worth it put more miles on my car than in my pocket this

Comment added February 25, 2025 7:20pm

## [email protected]

This is not working right now Uber sucks bad Syracuse ny

Comment added February 25, 2025 7:22pm

## Hany

With rising gas prices, maintenance costs, and inflation, the current pay rates for drivers are not enough. I have to work twice as long to make half as much. The TLC must raise pay rates so that drivers can cover costs and still take home a livable income.

Comment added February 25, 2025 7:42pm

There are many problems with Uber, but also problems with TLC.

– TLC has to give EV drivers the option to get a gas car. Electric cars hurts pay significantly as they take time to charge, has queues which take even more time, are expensive to buy and expensive to charge. It is not a benefit for FHV drivers to go electric especially when most don't have driveway they can charge their car overnight in. Garages with EV chargers are insanely expensive and superchargers cost more than gasoline now. Also, many charge stations do not work and do not get repaired. At least make the green requirement a hybrid or PHEV, PLEASE!

– TLC has to reclaim the counties lost in NYS. Ever since TLC become bound to NYC only, pay has reduced by half outside of NYC (Westchester, Nassu County). This caused many out-of-city TLC drivers to drive in NYC causing oversaturation. Uber has taken advantage of drivers by reducing their pay in areas that have significantly higher wealth like Hamptons. The issue with oversaturation can be easily solved in TLC was to expand to ALL of New York State once again and respect the driver cap so Uber cannot overhire and PREVENT lockouts.

– TLC requires FH1 insurance which is not flexible. We have to go through a broker which takes advantage of drivers in the case of an accident, asking for a % of the premium's payout. FH1 insurance carriers are also unreliable and DO NOT want to pursue claims, even when FHV driver is not at fault. These are shady companies that charge an insane premium and this must be changed. The minimum insurance rates are far too high and we do not have the ability reach out to other carriers for commercial services like Geico commercial. EVs (Tesla) also cannot get full coverage on their vehicle. Please end the insurance monopoly.

-Uber are taking more than 25% from most of the rides. They do this by paying the fair time and mileage per TLC requirement, but charging customers way more to pull money out of them w/o paying the driver the extra surge. This seriously undercuts pay for drivers by robbing the passenger and reduces the amount of rides available for the drivers, adding to further saturation. Many passengers tell me Uber charges too much, I tell them Uber pays us too little.

This underhanded loophole must be put to an end. Force Uber to pay at least 80% of the price the customer would pay before any discount takes place, instead of charging the customer \$100 and giving us \$40.

-Uber pays pennies for drivers to pick up passengers 10 minutes away or more. The pickup is a longer distance than many rides. If no other driver was available, why isn't there surge? It is possible Uber steals the surge if there is supposed to be one.

-Uber does not pay for wait time even when they give you a reserved trip far too early. They expect you to wait over 10 minutes or more without pay. Please force them to pay when the driver arrived, regardless of the reserve time. If they going to give us the trip early, they should be paying us earlier too.

-Uber no longer pays EV drivers \$1 per trip for going green. They state 200 trips a month is needed which is not always possible to hit especially due to oversaturation. If 200 trips are not hit, the EV bonus doesn't exist. This reduces our pay because we were initially promise \$1 per trip without any other requirement when we first encourage to get an EV.

– Uber pays only two pennies more on the time for an UberComfort vehicle. It's literally 2 pennies more. UberComfort are larger, more comfortable, and cost more in ownership and expense. Some of these vehicles are even luxurious vehicles. The pay for comfort should be directly in-between UberX and UberXL pricing (median). This is very underhanded way to cut pay for drivers who spent more on their vehicles with the false idea they will make more with it.

-Uber keeps increasing UberBlack requirements without regard to drivers who had already paid to get into the program with already purchased vehicles. The investment on UberBlack has only increased with decreasing pay and this marketing is very predatory. Uber states that if their vehicle is NO MORE than 5 years old and is of significant expense (Model S, Model X) they can do black car. This is not good advice for drivers, as the investment poses a significant threat to driver's financial wellbeing. There should be some control of what is considered an Uberblack so drivers don't go out spending over 100K on a vehicle because of Uber and some protection so that investment doesn't become an UberComfort vehicle suddenly throughout their ownership.

-Uber can pause your account anytime if a customer tells a lie. This is a huge problem if a customer really is trying to get a free ride. As TLC driver we go through background checks, drug test, defensive driving courses and should be trusted, especially with a higher rating on their system, to get our passengers to their destination safety. There has been more than one occasion where passengers lied and driver accounts paused with no proof of wrongdoing. This must be made illegal, bills have to be paid and this can really have drivers lose a lot of needed money.

Currently cannot think of anything else major that needs addressing, but I'm sure there is more.

Comment added February 25, 2025 8:30pm

**Anvar Pardaev**

I work 10-12 hours a day, and I can not pay my bills. The TLC needs to ensure we are paid fairly for every trip and that companies don't undercut our earnings with unfair commission cuts and rate changes.

I rely on my ability to stay online to make a living. This summer, lockouts made it impossible to work when I needed to, forcing me to sit idle while bills piled up. TLC must stop these unfair restrictions so we can earn a fair wage and support our families.

Comment added February 25, 2025 9:21pm

**Mohammad khan**

I'm looking to sue the TLC because they are treating drivers like slaves thru these companies. It's TLC fault to have given so much slack room to these mafia companies. Also insurance companies too.

Comment added February 25, 2025 9:29pm

**Rakib Karim Khan**

I would like to request to tlc that we driver work so hard but we get pay the percentage of total amount of fare is so unfair , you sound increase up to 80% earning from uber and lyft total fare amount, secondly lock out is a fully injustice to driver u should keep stop forever, thanks for all

Comment added February 26, 2025 1:33am

**Mohamed**

Still I have disconnected with Uber and I work for long time now mor than one year locked out I hope if you can help the driver to get the job thanks

Comment added February 26, 2025 2:36am

## Mohammed mouaffak

With rising gas prices, maintenance costs, and inflation, the current pay rates for drivers are not enough. I have to work twice as long to make half as much. The TLC must raise pay rates so that drivers can cover costs and still take home a livable income.

The TLC won't let me get my own car, so I have to lease one. This costs me about \$5,000 more per year than if you'd let me buy my own. Preventing me from getting a car only helps the leasing company at my and my family's expense. If the TLC wants to prevent more drivers from hitting the streets, they should cap new drivers, not force existing drivers to lease.

I work 10-12 hours a day just to make ends meet, but after expenses, it feels like I'm barely surviving. The TLC needs to ensure we are paid fairly for every trip and that companies don't undercut our earnings with unfair commission cuts and rate changes.

I rely on my ability to stay online to make a living. This summer, lockouts made it impossible to work when I needed to, forcing me to sit idle while bills piled up. TLC must stop these unfair restrictions so we can earn a fair wage and support our families.

Comment added February 26, 2025 3:00am

## Aksel

IDG was made up by uber to control drivers so stop pretending that you are against them. You supported driver lock down and we all know that. Go f yourselves idg, you don't represent me.

Comment added February 26, 2025 3:24am

## Hefeng Yu

Dear Sirs.

Thank you for invite me for this chance to say something .

I rely on my ability to stay online to make a living. This summer, lockouts made it impossible to work when I needed to, forcing me to sit idle while bills piled up. TLC must stop these unfair restrictions so we can earn a fair wage and support our families.

Thanks a lot.

Comment added February 26, 2025 6:25am

## **Julio Jaramillo**

Hi I'll been working for uber and lift for 5 years After the congestion price is slowly I have to work 14 hours everyday to make I used to do is really is affecting me because I have a disability is the only thing I can do. People in the city not using ride share I have to spend a lot time driving around and long way should be a consideration for TLC drivers not to charge congestion price MTA just want our money and they don't care who's is affected.

Comment added February 26, 2025 7:31am

## **Ibrahim Diaby**

I was so impacted by the unfair lockout to the point that I couldn't afford to pay my bills

Comment added February 26, 2025 8:51am

## **Adrien Johnson**

We need full transparency on every individual ride breakdown showing all cost, fees, taxes & info on total rider payment & driver payment  
Uber has hidden that from us & only shows a weekly breakdown on totals which doesn't work out when you try to calculate it  
We need full transparency  
Also we need notice of at least two weeks for when background checks need to be redone  
Recently uber locked me out got 10 days costing me \$1500 in income  
They claimed the system had a flick & that they didn't get my authorization for the new background check  
I go no compensation & am now in debt with missing my car payment & insurance payment incurring late fees of \$100  
And yes we need to be payed at least 75% of rider fares

Comment added February 26, 2025 10:06am

## Mahmudul Hassan

**\*\*To the TLC,\*\***

Drivers are struggling to make ends meet. Rising gas prices, maintenance costs, and inflation have made the current pay rates unsustainable. I now have to work twice as long just to make half as much. The TLC must raise driver pay so we can cover our expenses and still take home a livable income.

On top of that, I'm forced to lease a car because the TLC won't let me buy my own. This costs me about \$5,000 more per year than if I could own a vehicle. This policy only benefits leasing companies while hurting drivers and their families. If the TLC wants to control the number of new drivers, it should cap new licenses—not force existing drivers into costly leases.

Despite working 10-12 hours a day, I barely break even after expenses. Companies continue to cut our earnings through unfair commission structures and rate adjustments. The TLC must step in to ensure we are paid fairly for every trip and protected from exploitative pay cuts.

Last summer's lockouts made things even worse. I rely on staying online to make a living, but these restrictions left me unable to work while my bills piled up. The TLC must put an end to these unfair lockouts so drivers can earn when they need to.

Drivers need real change now. We call on the TLC to raise pay rates, allow us to own our vehicles, prevent unfair commission cuts, and stop unnecessary lockouts.

Sincerely,  
Mahmudul Hassan  
Tlc driver since 2014

Comment added February 26, 2025 10:28am

## Musarrat

I work minimum 10-12 hours to make both ends meet. I live in a small place since can't afford to live in a one bedroom apartment . Please do something about the fare amount.

Comment added February 26, 2025 11:11am

## **AAMER R MALIK**

The TLC won't let me get my own car and tlc plates, so I have to lease one. This costs me about \$10000 more per year than if you'd let me buy my own. Preventing me from getting a car only helps the leasing company ( which pays commision yo nyc and tlc) at my and my family's expense. If the TLC wants to prevent more drivers from hitting the streets, they should cap new drivers, not force

Comment added February 26, 2025 11:14am

## **Jorge Lema**

I really appreciate that TLC is working on a new proposals to help Drivers. The real world for drivers is very different than you tink. Uber and lyft give work for those drivers who never complain about the bad behavior of riders, for those who never ask to get paid for a pay sick leave benefits, for those who never reject or cancel a 30 minutes trip for picking up a passenger , and the trip only less 10 minutes, for those people who never turn off the localization while drivers are off duty. Drivers must allow them to track all the apps on the phone. If you don't work the way they want there is no work for you. They will frustrate you until you leave those platforms. By reducing the hours the drivers spend outside on streets, not only will reduce the traffic, but also drivers will have more time to spend with their families. Someone should regulate the way they give work for drivers, it should be the same amount of money for all drivers who spend same amount of time online .

Comment added February 26, 2025 11:34am

## **Abdul Gafur**

Everything getting expensive not our pay, driving 20 miles getting 15 dollars not worthing,

Comment added February 26, 2025 12:11pm

## **Kashmir Singh**

We drivers are suffering big loss

\$50 to \$100 Dollars a day

Comment added February 26, 2025 12:31pm

## **Junaid Islam**

Hi I am a Uber and Lyft driver for 8 years. At the beginning they count us as a partner now they don't even care anymore. Uber and Lyft both lockout whenever they want and lower minimum pay rates which is unacceptable. As a driver we have so many expenses (Car payment, Insurance, maintenance, registration, tickets etc). Without fulfilling our daily needs how can we survive. Please I request to TLC take some necessary steps against this corporate greed company so we could survive this crisis.

Comment added February 26, 2025 2:25pm

## **Paschal Banahene**

I was involved in an accident while driving to pick up a passenger on Lyft app and my car was involved in an accident that caused my car being totalled. I was unemployed for almost three months and got only \$1200 as a workers compensation which I think it was unfair treatment. This happened last year March.

Comment added February 26, 2025 10:57pm

## **Mohammed G Chowdhury**

we are driving in New York City and we living hand to mouth. It's very much hard to take care our family and children. Please stop all those charges from our service,,enough is enough.

Comment added February 27, 2025 8:19am

## **Umid hafizi**

Almost got evicted

Comment added February 27, 2025 8:28am

## Donald Duffus

I'm just putting this out there for you to looking too. I notice from the beginning of the year I have been getting a lot of 4 mins,3 mins and 5 mins trips. I'm not being paid the amount that I use to get before,and Uber is taking more for them self. When I refused those trips they drop my acceptance rate.

[Comment attachment](#)

NY-COI-P2P-20230301.pdf

Comment added February 27, 2025 8:29am

## Leon Bentsel

Because of TLC Rules for tolls of Verrazano Bridge I am losing every week \$40-\$50

Comment added February 27, 2025 10:08am

## Ramzan Ali

We dont like it because we lose time and stay longer on the road and we pay car insurance which is double already and we stay away from home from our families longer.

Comment added February 27, 2025 10:09am

## SANI ABDULAI

I can't get my TLC done because of the lockout also I been working for the Uber for the past 5 years ...

Comment added February 27, 2025 10:10am

## Elkbir abbassi

Uber court is hurting all drivers because they decide what they want even with no evidence, whatever customer said they accepted for example they deactivated my account because two customers made complaint against me , and I was serious with them, I need them to against me to the court like tlc do thank you

Comment added February 27, 2025 10:13am

## **rudy Bareau**

I don't know why TLC entered to make their life crazy like that

Comment added February 27, 2025 10:35am

## **OMINI APIH-Ubi**

I see a future where drivers will slowly leave the FHR business for Yellow Cabs. FHR Drivers after COVID-19 with their contributions have been left behind and exploited to work very hard without anything to take home for their families. Most of us are sick with complicated health issues and debts. FHR is modern slavery.

Comment added February 27, 2025 10:37am

## **West Akpan**

I agree with the rule proposal to change the circumstances by which the per mile payment is increased. There are new circumstances to take into account. Cost of living, rental increases, cost of insurance, congestion pricing, increased tolls and other circumstances like detailing come in to consideration. Not to mention the amount of time it takes to travel now that the speed limits are being lowered even more in certain areas. All these circumstances play a part in the cost of maintaining structuring for the day to day in livery services.

Comment added February 27, 2025 10:42am

## **Lucia**

Yo bisque otro trabajo por Que las horas que me Savana para trabajar es en las noches y soy mujer con Pelo's que ay en las calles jamas le a a Uber en las noches

Comment added February 27, 2025 10:44am

## Pedro Sanchez

I am writing to propose key policy changes that will strengthen New York City's for-hire vehicle industry, improve driver conditions, and support a more efficient transportation system.

### Cap Uber and Lyft Market Share at 15-20%

Oversaturation has reduced driver earnings, increased congestion, and strained infrastructure. A market cap would:

- Increase driver pay by reducing excessive competition.
- Cut traffic and pollution by limiting idle vehicles.
- Improve service quality by allowing drivers to focus on safety and customer experience.

### One TLC License, One Gas Vehicle Policy

A gradual transition to electric vehicles is necessary, but NYC's charging infrastructure is not yet ready. This policy would:

- Prevent drivers from being forced into costly EV purchases.
- Ensure low-income drivers are not disproportionately impacted.
- Allow for a phased EV transition as infrastructure improves.

### Raise Driver Pay and Permit Personal Vehicles

Driver pay has not kept up with inflation. Adjustments are needed to:

- Retain experienced drivers and maintain service quality.
- Reduce financial strain by allowing drivers to use their own cars, with safety inspections, instead of leasing.

### Moratorium on New Licenses

The market is oversaturated, and a temporary pause on new licenses will:

- Protect driver earnings from further dilution.
- Give the city time to assess demand and plan accordingly.

### Separate Taxis from Ride-Hail Platforms

Taxis and FHV's operate under different regulations. Keeping them separate would:

- Prevent unfair competition between different vehicle classes.
- Allow taxis to thrive through dedicated apps like Curb.

These policies will create a fairer and more sustainable transportation system. I urge the TLC to take action for the benefit of drivers, passengers, and the city.

Respectfully, drivers

Comment added February 27, 2025 10:46am

### **Ahmed B. Hassan**

Please consider changing our pay rates and ending the lockout as we're really struggling through this hard time ( financially it's really tough to keep the food on the table).

Comment added February 27, 2025 10:49am

### **Khairul Bashar**

We need our rights smoothly. Don't make pressure to the drivers

Comment added February 27, 2025 10:51am

### **Md Ali Asgar Alamin**

Uber/ Lyft giving always first priority & preference to customers! They never listen to our voice even they never trust driver too! So, when customers r complaining they hold our driver account. It's really unfair.

However, now everything price is up. So,they should our wages up. Thank u

Comment added February 27, 2025 10:52am

### **SHL pilot plate holders**

Driver pay rate should be more and as a SHL pilot uber/lyft not allowed to driver please make them as a regular plate. All SHL divers are struggling .

Comment added February 27, 2025 10:53am

### **Salvador Batista**

Es un abuso para los taxistas y los ciudadanos

Comment added February 27, 2025 10:55am

### **Beatriz Akram**

Every day we are earning less and less money. The tips should be not included as a part of our earnings. A short ride now is paid \$3.75 before use to be paid \$5.39 why Uber has decreased this paid if the rides are paid \$9.99 as the minimum fare. Moreover, Uber is giving promotion to riders but it is lowering our earnings, there are not promotions for gas, financing, comercial insurance, car repairs or maintenance. All expenses are paid on us, Uber should be responsible for any promotions given to the rides.

Comment added February 27, 2025 10:57am

### **Arthur Caesar**

Drivers deserve a greater percentage of the rate. Expenses are way up!

Comment added February 27, 2025 10:58am

### **Aradhana Das**

TLC and Uber both hand in hand, squeezing the drivers. Both are making money but not the drivers who are taking 100% financial burdon.

Comment added February 27, 2025 11:00am

### **Khatab Atoun**

It's enough we bay to much already

Comment added February 27, 2025 11:01am

## Herson Amaya

UBER IS TAKING ADVANTAGE OF ME.. I work so many hours and I don't make enough to survive.. the worst part is that they tell you at the beginning driver for us we can help you to get a car.. and when we get the car we are stuck with a loan for 50k on top of that insurance .. and a person like me I have to pay mortgage and 3 kids . Is difficult... I'm an old driver and I make sometime 1000 a week driving 45 hours and that's including expenses.. so perhaps I'm making 600 if remove tolls, gas, Insurance , maintenance, car wash , etc and they put all that as earnings they say that that's what we earn .. why tlc is slowing this why they are allowing to many drivers and other are suffering.. everything have gone up but we uber drivers instead of getting more money uber keeps decry our payments this is insane ... 7 years driving for uber and they don't respect their driver ..

Comment added February 27, 2025 11:05am

## Phuntshdorji

We need pay increase

Comment added February 27, 2025 11:06am

## Néstor Bello

Estoy junto a mi familia pasando unos momentos de angustia al no poder pagar ticket tengo mi carro sin placa ahora . Es injusto que por falta de recursos económico que darne sin trabajo si la única oportunidad para pagarle es trabajando

Comment added February 27, 2025 11:10am

## Wayne M Brown

Lockouts and pay scale is so low now you can barely make a honest living. All these companies want is to line their pockets at the drivers expense. The drivers are the most important employees they have because if we don't put passengers in our vehicles the company doesn't make a dime. They need to treat us as such. We come to work and they lock us out without notice. Where else can this happen? This is excuse my French ( BULL\_\_\_T ).  
THANKS FOR YOUR CONSIDERATION.

Comment added February 27, 2025 11:10am

## Muhammad Billal

Definitely thats hurting drivers living... many drivers cannot even cover their expenses (car payments, insurance, diamond sticker, registration, evey 4 months inspection, car wear n tears, their family expenses (rent, mortgage, Bills, groceries, unexpected incident expenses)...

Comment added February 27, 2025 11:12am

## Pedro Correa

Gracias por la oportunidad de conocer mi comentario y:quisiera que al establecer un salario se tome en cuenta que somos los choferes los que comemos ticket pagamos carro seguros y tolls por lo que los salarios no pueden ser iguales a los de un hobrero que trabaja en una compañía que su única responsabilidad es cumplir un horario

Comment added February 27, 2025 11:14am

Fair Rules & Protections for All Uber Categories Currently, only UberX and WAV have clear regulations, while other service levels—such as Comfort, Comfort Business, Black, SUV, and XL—are left unprotected. The TLC must ensure all service levels have fair and transparent rules.

To Protection Against Sudden Pay Cuts. Drivers cannot plan their finances if Uber and Lyft continue cutting pay without warning. We need clear rules that prevent sudden pay reductions and provide stability so drivers can earn a fair, predictable income. A Minimum Fare Base No driver should ever earn I \$4 -\$2 per ride. Yellow cabs have a base fare, and they don't have to travel far for pickups. Uber and Lyft drivers, however, often drive long distances just to pick up a passenger. We propose a \$10 minimum base fare—matching the standard that taxis already have.

Better Insurance and more choices for TLC Drivers SPECIALLY Full Coverage For EV cars As more drivers switch to electric vehicles, TLC insurances must provide full insurance coverage for them. EVs are expensive, and without proper coverage, drivers are left financially vulnerable. The TLC must ensure fair insurance policies for all drivers, including EV owners.

Uber talking about The 5-Year Car Policy: this needs to STOP Uber Told drivers that is good for TLC to use 10 cars for calculating the driver pay while simultaneously lowering driver pay. This unfairly affects those who invested in newer, more expensive cars. If older vehicles are permitted, then pay rates must be adjusted to reflect drivers' real costs.

Tickets Are a Cost of Doing Business Drivers often receive tickets due to Uber/Lyft's navigation directing them into bus and bike lanes, or when assisting disabled passengers. These tickets should be counted as a business expense, just like gas and maintenance.

The Leasing Trap: The TLC's own report found that leasing drivers pay an additional \$5,215 per year, yet current pay rates don't account for this extra cost. With many drivers unable to own their vehicles due to TLC restrictions, minimum pay must reflect lease expenses to ensure fairness.

Uber & Lyft Take Too Much( more than 50% from the fare ) Drivers cover the costs of vehicles, fuel, insurance, and labor—yet Uber and Lyft take more than 50% of the fare. The TLC should cap their commission at 10% per ride, ensuring drivers receive a fair share of what passengers pay.

Preventing Future Lockouts While we appreciate the TLC's efforts to stop lockouts and increase transparency around Uber and Lyft's data manipulation, the risk remains. To permanently prevent lockouts:

1. The TLC should manage the waitlist and have full control over new driver approvals.
2. Severe fines should be imposed on companies that attempt to reintroduce lockouts. A strong financial penalty will ensure they don't exploit drivers again.

Fair Pay, Fair Rules, Fair Protections Drivers keep this city moving. We ask the TLC to continue working with us to ensure fairness, transparency, and stability for all Drivers.

Comment added February 27, 2025 11:29am

### **Victor colon**

Please please Uber Lift And Uber Stop making us drivers Life So Difficult  
Please Just Stop please

Comment added February 27, 2025 11:32am

### **Homere Delinois**

N/a

Comment added February 27, 2025 11:34am

### **Neville Ebanks**

as a driver i am a afraid of an upset passenger giving me an unfair low rating jus from having a bad day which is not my fault as a result i hardly go on the road. The pay they give for long distance is so unfair as driver have all the expenses for operating the car

Comment added February 27, 2025 11:35am

### **Luis Abreu**

Too much money

Comment added February 27, 2025 11:35am

### **Shakeel AHMAD**

Highway robbery by apps. They claim to get 20% is all lie. No matter how they want to show us they'r not paying us near enough of our hard work. I drive my own car, my maintenance, my gas, my time and they steel from everywhere they can.

Comment added February 27, 2025 11:35am

## Mengs Haile

Uber and Lyft cut the rate, instead of raising the rate. Everything's going up and the cost of maintenance is going up. Our income is going down. We demand TLC raise the rate and make sure that we are getting paid dissent. Uber and Lyft Sometimes take half of the pay.

Comment added February 27, 2025 11:35am

## Mike

They need to enforce laws of Uber doordash and Lyft where support staff and employees are in an office in the United States not overseas in other countriesale strict policies against these ride share apps all of them doordash I'm removed from for doing my job and cancelled orders that only pay less than \$3.00 so they removed me and it's more than 5 miles away. UberX some passenger claimed I was driving unsafe over 2,700 passengers over 4 years of Uber x some fake safety team cancels me absolutely no request from passengers ever to get out early I have kicked passengers out early one has opened a container of alcohol pors in a cuo no way.other times lots of females try taking rides shares with our proper car seats for children no way they claim racism before for that. Never had law enforcement involved either. If someone driving unsafe I'd contact authority and request to get out at next local store or gas station. These customers services in these apps ride share food or person should have to have offices in every town they operate make the rules stronger 💪 against these ride share fraudulent companies stealing so much money from every single driver so disgusting then a small amount given back from stupid class action suits when they owe way more to that driver way more. Lyft to disgusting shipt Uber eats GrubHub instacart ways and the others. All deactivate drivers for false statements and zero evidence then they claim appeal and ignore the appeal can not state unsafe drivers with our physical evidence and with our law enforcement involved. ! Yet the do. And we still allow these shit companies in our country to rob the drivers of money and work just because customers want free money back and make false complaints the. On top of it the companies find ways to make the wage lower and stupid stuff where it was great at one point and turned into shit like the Democrats

Comment added February 27, 2025 11:43am

## **IBRAHIMA GNING**

Driver should get at least 75 to 80% of the fare.

For short trip we are getting less than 50% and for long trip we getting 40 to 50% of the trip.

In some cases uber get more money than us. I'm asking drivers to check the fare after each trip.

Comment added February 27, 2025 11:49am

## **Yaser Kassim**

My pay don't make that much. I need more pay please I'm starving please my kids starving

Comment added February 27, 2025 11:51am

## **Mohamed kassem**

I am really struggle to pay my bills. I applied for bankruptcy after working 38 years for the first time in my life

Comment added February 27, 2025 11:52am

## **Zaid S Heithem**

Dear Sir Madam in TLC

I'm writing to you that Uber deactivated my account for no real reasons.

When I started using my account in November 2021 and only gave 175 rides , after two months for False reports Uber deactivated my account. And for two years and two months, Uber did not allow me to use the App again.

Uber has decided to treat me unfairly, and you are required to do me justice.

I look forward to seeing you do me justice soon. Thank you very much.

Comment added February 27, 2025 11:53am

## Abdoul kiemde

We really this problem to be solve we family to take care of .

Comment added February 27, 2025 11:59am

## Dennis Kulon

I need compensation for the lost of money and time effected by this for \$10,000

Comment added February 27, 2025 12:00pm

## Kubecoure. J Somda

TLC lockouts, pay, & the rules are affecting me

Comment added February 27, 2025 12:06pm

## Xingrui cheng

作为一名投资 78,000 美元购买轮椅无障碍车辆的 wav 司机，  
我赚的钱不足以支付费用，  
我每个月要支付 2,000 美元的汽车贷款和汽车保险。我的公寓租金为 2700美元  
，我有一个 5口之家，我几乎无法生存。Uber  
不会像其他普通汽车和电动汽车那样给我们（wav 司机）长途旅行来赚取一些可观的收入。  
这完全是对 wav 司机的歧视，Uber 试图避免为 wav 司机支付里程费，这样他们就可以赚取尽可能多的利润。他们拿走了近 55% 到 60% 的票价，并且他们不断在他们的应用程序广告上散布谣言，称 tlc 对自 2019 年以来 20% 的 uber 票价上涨负有责任，  
但实际上他们是贪婪的，这是我们没有长途旅行的唯一原因，因为他们不想这样做。为 wav 车辆支付额外费用

Comment added February 27, 2025 12:08pm

## Md Amit Hasan

Hi I'm a md Hasan  
I did work last year whole summer and lost so many hours for lockout. Thank you

Comment added February 27, 2025 12:09pm

### **Samson Fakoya**

The Lyft lookout system affected my daily income severely. I was locked out for average 8hrs daily which affected my income daily. Plus the upfront pickup regulation makes me travel distance to accept an unprofitable fares.

Comment added February 27, 2025 12:09pm

### **Tahar hadi mali**

I've been treated so bad from uber and Lyft accused of something that I've never done no investigation no communication it been a year now without work or income caused by uber this company is not trusted and there rules are serving only there clients as an independent partner I'm just a number nothing matter to them but money

Comment added February 27, 2025 12:11pm

### **Francisco Gonzalez**

N/A

Comment added February 27, 2025 12:13pm

### **Gary Fernandez**

I've been waiting for almost for 3 years with the lock outs on Uber and Lyft driver apps is very unpleasant and very unreliable and not fair for people like me that's wants to work

Comment added February 27, 2025 12:13pm

### **Tarig.abbas**

Please reduce waiting time for passenger to be pickup. NYC can not wait behind you 7 mins.

Give a little raise in the contract with drivers.

Provide destination mode at least one time every shift.

Comment added February 27, 2025 12:15pm

## **Mahamadou**

I don't know why uber and Lyft charged me for taxes. Every rides they charged-me for taxes and then lockouts I lost more than 30.000 I have family 3 kids. I don't know how to pay my rent

Comment attachment

MAHAMADOU-D-CAMARA-and-HATOUSSIRA-BARADJI-2019-Federal-Schedule-C-1.pdf

Comment added February 27, 2025 12:16pm

## **Mohammed khan**

We can't make money for lock out

Comment added February 27, 2025 12:20pm

## **Rafael Morel**

It's too much

Comment added February 27, 2025 12:20pm

## **Ramy Gharib**

That's enough TLC stop please playing mafia TLC just a big mafia Uber & Left is a Mafia We are suffering so please help us. Do something for drivers. Thank you

Comment added February 27, 2025 12:20pm

## **Samson Fakoya**

The Lyft lookout system affected my daily income severely. I was locked out for average 8hrs daily which affected my income daily. Plus the upfront pickup regulation makes me travel distance to accept an unprofitable fares. The whole ride share driving business has become a big scam.

Comment added February 27, 2025 12:21pm

## Saifuddin Lakdawala

Yes

Comment added February 27, 2025 12:22pm

## Emmanuel Mejia

I have been driving in New York City for almost eight years, and instead of progress, I feel like we are going backward. The recent implementation of minimum fare trips at just \$4 is unacceptable, especially in a time when inflation and the high cost of living are overwhelming us. How can we survive when fares decrease while our expenses—gas, maintenance, and insurance—continue to rise?

To make matters worse, for the second year in a row, our vehicle insurance has increased by 6.33%. This adds yet another financial burden on top of already unfair policies. The lockout system further limits our ability to work and provide for our families, making it harder for us to earn a stable income.

We need policies that truly support drivers, not ones that make it harder to make a living. I urge the TLC to reconsider these regulations and implement changes that allow us to work with fairness and financial stability.

Sincerely;  
Emmanuel Mejia

[Comment attachment](#)  
Scan-27-Feb-25-12-22-29.pdf

Comment added February 27, 2025 12:23pm

## Hazrat Naimi

Very bad idea about lockouts

Comment added February 27, 2025 12:26pm

## Willie Jackson

Before the lockout I was getting paid by customers going on short trips down the block around the corner. \$5 a more now lyft is paying out \$4. Whats going on with this?????

Comment added February 27, 2025 12:29pm

## **Amadou I Sow**

Lockout and underpayments worsened the life of drivers in NYC

Comment added February 27, 2025 12:30pm

## **.Mohammad islam**

Up

Comment added February 27, 2025 12:30pm

## Abdul Khan

To whom it may concern  
TLC DRIVERS ARE WORKING HARD PROVIDING PUBLIC DOOR TO DOOR  
SERVICE AND WHAT THEY GET NOTHING  
TLC DRIVING LICENSE  
CHAUFFEUR LICENSE  
TLC FOR-HIRE PERMIT  
CAR PAYMENT IF OWNER  
CAR REPAIR FOR CUSTOMER SAFETY  
CAR WASH FOR CLEAN ENVIRONMENT FOR CUSTOMER  
AND THE MOST IMPORTANT TIME THEY SPEND ON THE ROAD  
RAINY DAY + SNOW DAY + HOT DAY  
They provide services to the customers  
THEN DEAL ON THE ROAD WITH HARD AND CRAZY DRIVERS POLICE TRICS TO  
SUMMON  
AND RIDE SHARES APP TAKE OUR MONEY  
APP FEE + TAX + TOLL + THIRD PARTY FEES  
CUSTOMER DISCOUNT  
THEY CHARGE 60% of price  
What drivers get 40% how he manage the living pay bills the frustration let them some  
time crazy because he has all those payments  
ATEE BOOKED \$ 350 they get \$ 200  
And after all the efforts RIDE SHARE APP TAKE MONEY JUST A CLICK OF  
COMPUTER  
TODAY THEY HAVE STOCK VALUE OF \$68 in market because of the driver if they don't  
pay fair price then they not suppose to be in market  
Driver should get 80% of the price to make end meet  
MY HUMBLE REQUEST PLEASE HELP US

Comment added February 27, 2025 12:30pm

## Asha Maharjan

Hi , that's right they are charging customers for so much high prices & driver & uber , Lyft get same amount how come it's only percentage matters they are taking more than 100 percent.i have a proof for charges I couldn't upload somehow, if you need I can send email.thanks

[Comment attachment](#)

Welcome.pdf

Comment added February 27, 2025 12:31pm

## Mahammad Nabi

I request the TLC set some standards for uber and lyft pay for drivers. First is the minimum fare around 4 dollars is a joke in 2025. Why does uber get 4 dollars and gives me 4 as well from the minimum fare. Set the pay rate so uber can not take more than 20 percent of the fare, drivers pay for car insurance and maintenance and Uber splits the fare 50/50 or takes a bigger cut sometimes. Please TLC wake up and pay the drivers the rates that should be up to 2025 standards. Mile rate should be 1.75 to driver and minute rate should be .75 cents towards driver. Thank you.

Comment added February 27, 2025 12:32pm

## Salvador rojas corporan

I have been a professional driver in New York City for almost eight years, and I have seen firsthand how conditions have changed for the worse. Instead of progress, it feels like we are moving backward.

The recent implementation of minimum fare trips at just \$4 is unacceptable, especially in a city where inflation and the high cost of living continue to rise. How can we sustain our families when fares are being driven down while expenses—gas, maintenance, insurance—keep increasing?

Additionally, the lockout system makes it even harder for us to make a living. Many of us rely on driving as our primary source of income, and these restrictions prevent us from working when we need to the most.

We need fairer policies that respect and support drivers. Please reconsider these rules and implement changes that allow us to work with dignity and financial stability.

Comment added February 27, 2025 12:34pm

## khurram javed

I live in Staten Island and work with ride Sharing app such as uber and Lyft TLC won't pay for Verrazano bridge regardless if passenger is in car or not which is not an ideal situation since I have to pay tolls out of my pocket also TLC doesn't look into corruption of these ride sharing applications when they first started split was 70 drivers and 30 them now it's 60 them and 40 driver while I pay for my car insurance TLC fees this is not fair. Cost of living in nyc is so high while our pay checks went down if that is not slavery then what is and in the mean time TLC won't do anything to help drivers which feed into nyc economy. It's really absurd how corporate greed is killing this business but since they paid up all the politicians as well as TLC so no one cares it's shameful

Comment added February 27, 2025 12:36pm

## Papa Niang

tlc car rental companies charge too much money to the drivers we barely make it .

Comment added February 27, 2025 12:36pm

## Jonas García

I have been a professional driver in New York City for almost eight years, and I have seen firsthand how conditions have changed for the worse. Instead of progress, it feels like we are moving backward.

The recent implementation of minimum fare trips at just \$4 is unacceptable, especially in a city where inflation and the high cost of living continue to rise. How can we sustain our families when fares are being driven down while expenses—gas, maintenance, insurance—keep increasing?

Additionally, the lockout system makes it even harder for us to make a living. Many of us rely on driving as our primary source of income, and these restrictions prevent us from working when we need to the most.

We need fairer policies that respect and support drivers. Please reconsider these rules and implement changes that allow us to work with dignity and financial stability.

Comment added February 27, 2025 12:37pm

### **Jeanronald Jeune**

Hello TLC,I'm a uber /lyft driver,it's not make any sense when you make your life dependent of something,they not understand that,keeping detective driver for no reason (uber) and as a driver you don't have a covered about life (insurance) dear TLC we need help about desactivation driver deal and we need insurance also,

Comment added February 27, 2025 12:37pm

### **Cynthia Parson**

Please accommodate drivers.

Comment added February 27, 2025 12:42pm

### **Luis A Cruz**

The high cost of life is costing us a lot we the Drivers that owns our cars need better pay to survive in this economy we struggle to much

Comment added February 27, 2025 12:42pm

### **Moath Nawafleh**

This lockouts affected us and our income  
Please help us to keep us working and pay our expenses.  
Thank you

Comment added February 27, 2025 12:44pm

## **TALEB Fall**

TLC is not helpful for the drivers and sometimes steps on DMV rules.

I don't see any kind of help or benefit for drivers from the whole TLC rules package everything is about money and those rules (made or provided by tlc) to always penalise the drivers are at least 5 times higher than the same DMV rules (made or provided by the state and federal lawmakers).

To me tlc should be just a section in the DMV system to avoid these problems.

Let's attach the tlc to the DMV and go with DMV RULES. Dismantle TLC

Thanks

Comment added February 27, 2025 12:45pm

## **Giorgi Furceladze**

I don't like regulations company i wished cancel this company from ny because don't need this made price for rider higher and for driver less money pay so many rant for taxi cab or taxi license plate it's so crazy company, i wished elon mask and Donald Trump administration chak that companys action I'm believe that they a hundred procent cancel this company we don't need to more regulation this made corruption, regulation press people and prace made higher.

Comment added February 27, 2025 12:46pm

## **Franklin ramirez**

No more lockouts TLC.

Comment added February 27, 2025 12:49pm

## **Jose Mendez**

I lose, lost money, I'm behind my bills

Comment added February 27, 2025 12:50pm

## **GREG PAULINO**

This is so unfair let people make money to survive New York is so expensive and them all this rules oh my god

Comment added February 27, 2025 12:51pm

## **Daniel**

There's no way that after working 8 hours, my gross pay for the day is \$80-\$100 on average. This is sickening! Drivers need to take more % from rides, no matter which platform they're using!

Comment added February 27, 2025 12:52pm

## **Ghulam**

Rubbani

Comment added February 27, 2025 12:52pm

## **ALLE ACHI**

I need compensation \$60.000 for all time I waste from May to December 2024 for having locked me out. I was in trouble to pay monthly the car I financed. I did lose much money due to lockouts introduced by TLC. It was big loss in my income. I want justice for that injustice.

Comment added February 27, 2025 12:53pm

## **Aheihati Tuhan**

I didn't make enough money to pay my bills.

Comment added February 27, 2025 12:54pm

## **Adan Palafox**

No estoy de acuerdo con las reglas

Comment added February 27, 2025 12:55pm

### **Kwabena**

The lockout let me loose like \$7000 And again our pick up n drop off will be all double parking bcx the riders don't have special places to stand to bought the ride and the buses is given us more tickets

Comment added February 27, 2025 12:56pm

### **Angel Rivera**

Give us the taxi drivers permission to make that money to feed our families. Stop locking us up from the app. Can you guys please also allow taxi drivers to drop and pick up our continents on the bus stops without getting a ticket for the safety of our customers. Thank you.

Comment added February 27, 2025 12:56pm

### **Abdul K fruitwala**

raise the pay

Comment added February 27, 2025 1:00pm

### **Kassina Adama**

Wi ned help

Comment added February 27, 2025 1:00pm

### **Oscar Rodriguez**

Hi I am a FH V driver I like to discuss  
Drivers pay every day is a struggle it seems like the owners of these companies are out for themselves  
Sometimes I don't even make enough money to eat I make sure my kids eat  
But me and my wife don't have food The insurance is way to high we need to make more

Comment added February 27, 2025 1:03pm

## **wanda carpio**

Bueno Los Taxista tiene un Gaston grande con Los carro Pagos de Seguro gas Alina Pagos de carro

Comment added February 27, 2025 1:03pm

## **EARL SEEGARS JR**

I am petitioning for hire driver pay

Comment added February 27, 2025 1:03pm

## **Labib Sarikin Samari**

What can TLC do to Uber and Lyft to visit their waitlist?  
I got my TLC license in 2022 and bought a new TOYOTA HIGHLANDER-2022. Is been three years since I have been waiting on a waiting list.  
What can I do with my TLC license if I can work on either Uber or Lyft platforms?

Comment added February 27, 2025 1:03pm

## **Ameer**

i am driving in this industry almost 7 years. Companies like uber and lyft took more then 50% on each ride. Drivers are paying high insurance, leases,tolls, tickets , taxes,all others expenses like maintenance, food. I believe TLC is made for greeding from drivers and fascinating uber and lyft. Driver took 20% in year to feed their family and susvival. Nobody talk on rights of drivers. Everyone wants money from drivers. TLC OFFICERS stops on different locations and gives tickets to drivers without their mistakes. Now come to lockouts if TLC and city stands woth drivers they have to force these monopolistic company to give money to drivers. That is their rights.

Comment added February 27, 2025 1:04pm

## **Narcisa Reyes**

It's not fair for us all drivers!!

Comment added February 27, 2025 1:05pm

## **Melvin Serrata**

Todos los pagos de los taxistas deben ser revisados UBER paga una tarifa mínima a los choferes.

Comment added February 27, 2025 1:06pm

## **Dorje Sherpa**

Hi when does this lockout end? It's hard for us to cover the insurance and other expenses.

Comment added February 27, 2025 1:06pm

## **Sandra Cohen**

I'm a 30 years old driver, is very important to pay us much more money, how we go to LGA for only \$26 includes the toll, according to Lyft!, is impossible to live with these prices, they should only take 20% commission, and they supposed to pay the toll, if you go to EWR you get only\$66 with the toll included!, how these is possible if you pay \$27 in tolls, I take from NJ to NYC early in the morning for \$26 The Lincoln is \$22.45, is depressing that they don't think about the drivers, our TLC insurance is around \$6000 a year, we have so many bills to pay, just trying to make it.

Comment added February 27, 2025 1:09pm

## **Aziz Sharipov**

Salary went down and uber and lyft are charging more than before. Lockouts also affecting weekly salary

Comment added February 27, 2025 1:13pm

## **GODSON ADEDOKUN**

Raze our price

Comment added February 27, 2025 1:14pm

## **Abdoul Ouedraogo**

I have to talk to you about the insurances the hustle to get a proper insurance and how uber and Lyft are too quick to cancel drivers while they have most of the market in New York City.

Comment added February 27, 2025 1:18pm

## **Mohammad sikder**

No more logout forever. No more handicap plate. No more deactivation. Deactivation should be only by Tlc court. Fare should be increase by 10% more & out of town fare should be double. Uber & Lyft should take only 10% from the trip.

Comment added February 27, 2025 1:21pm

## **Gurinder pal Singh**

Hello everyone to whom it may concern as a driver I enter the market 1997 after good training with black car service made at least 5000 a month being also a yoga teacher raise my expertise in driving. Continue driving all those year when company used to take 12% ,now I know industry changed economy changed, but for somehow labor of this country couldn't make it. It can be their psychological fault our system we shall try to fix it as much we can altogether in a very much thoughtful me. Thank you.

Comment added February 27, 2025 1:23pm

## **Edgar Meyer**

There's a less volume of clients not calling for FHV service to the city

[Comment attachment](#)

Screenshot-2023-07-04-at-7.58.56-AM.pdf

Comment added February 27, 2025 1:23pm

## **Sergio Ruiz**

As a TLC driver, I should be able to get on and off as I can, not be told when to work or how to work that's why it's called independence driving just as the yellow cabs are. There are too many things in life that one has to take care of during the daytime hours that cannot be done at night time. To be an independent driver is to do the work when One can do the work by the needs of it not by the wants of a company. We are told that we are independent drivers, but we are being treated as employees, not knowing if we have benefits from the so-called companies that are destroying the industries. I would like someone to protect us drivers from being treated as employees when we are independence.

Comment added February 27, 2025 1:25pm

## **Adnan tariq**

We are paying very high insurance for tlc cars it is really bad work is very less also lock out to

Comment added February 27, 2025 1:25pm

## **Obed orgella**

I lost my diamond when Covid 19 hit.  
I would like to have a second chance because it was my only source of income.

Comment added February 27, 2025 1:26pm

## **Tezera Zegeye**

Things are day by day increasingly the leaving costs

Comment added February 27, 2025 1:30pm

## **Imomyor Maburov**

This no good idea  
Lockouts no good

Comment added February 27, 2025 1:33pm

## Joanna Beltran

My only comment is the hiring of new Uber and lyft drivers. There's a back door on how these drivers, even if they are on the wait list can bypass the wait, list the way these drivers. How are they doing it? There is a lack of wheelchair accessible vans? So they go and they rent a wheelchair, accessible Van, they get taken off the wait list, then they turn around and do the wheelchair for about a month month to 2 months. And they go back to the company, return the wheelchair and rent out a regular car. Bang!!! Now they're off the wait list and they're not doing the wheelchair any more but are now driving regular cars.. How to stop this is so easy.. If you start with a wheelchair and are taken off the wait list and then stop driving the wheelchair then you get put back on the waitlist..

Comment added February 27, 2025 1:33pm

## Muhammad Umar

Pease don't push hard for drivers as we are already under so much pressure by inflation and market conditions

Comment added February 27, 2025 1:36pm

## Mehmet Kirca

I want to justice drivers is not 21 century slaves come on TLC be honest. TLC makeing money from drivers think about drivers paying gas, tolls,inl NYC every trip ,insurance helping the economy.Drivers needs earning %80 lots of pay out tax,gas,insurance inl TLC violations driver's pay pay pay WE NEEDS JUSTICE

Comment added February 27, 2025 1:39pm

## Kamaljit Singh

All the drivers in the app industry work for uber Lyft want to increase the fares which are very low uber Lyft they charge from passengers and they (Uber Lyft )take their commission more then 50 to 60 percent for drivers every thing went up so we need raise in fares

Comment added February 27, 2025 1:40pm

## **Nishan singh**

We Need it

Comment added February 27, 2025 1:40pm

## **Elhadji haidara**

Now they make me not believe in independent contractor because I don't know anymore the real meaning of it

They discuss :

The fares

How much driver should get

When you should go online

Disactive your account without give you a chance to defend yourself

When they make changes the only option you get is to agree

Charge you too many fees

Comment added February 27, 2025 1:40pm

## **Hitendra patadia**

Please rise nj rate is too low

Comment added February 27, 2025 1:40pm

## **Mehmet Kirca**

I want to justice drivers is not 21 century slaves come on TLC be honest. TLC makeing money from drivers think about drivers paying gas, tolls,inl NYC every trip ,insurance helping the economy.Drivers needs earning %80 lots of pay out tax,gas,insurance inl TLC violations driver's pay pay pay WE NEEDS JUSTICE also drivers pay all TLC salary be honest be honest be honest

Comment added February 27, 2025 1:44pm

## **Matar gueye**

Matar gueyd

Comment added February 27, 2025 1:44pm

**Jean pintro**

It's not fair for passengers vehicles to get tickets from bus stop.

Comment added February 27, 2025 1:46pm

**Joseph Xie**

There should not have lockout in the begin with. The tolls at Verrazzano Narrow Bridge should be charged the passenger as long as the Customer in the car NO matter in or out of Staten Island. I live in Staten Island drive the passenger out of the Island almost every day. The return passenger back to the Island maybe just one or twice a year. It caused too much for me to pay for the customer. If unfortunately trip just from one side the bridge to the other, it only \$11. I have to pay the \$14 tolls. It's unreasonable. Therefore, TLC should understand.

Comment added February 27, 2025 1:52pm

**Djibril zakari**

Please pay TLC drivers better

Comment added February 27, 2025 1:57pm

**Mohammed**

Real Justice

Comment added February 27, 2025 2:00pm

**Manolo Nunez**

Stop the lockdowns, give the drivers a chance to buy their own car!!!!

Comment added February 27, 2025 2:04pm

## **Vincent A Rocchio**

First off I no longer live in New York City. I've been out of there for over six years now I live in Tennessee now and I predominantly work in Nashville. The rides here is so cheap and the drivers are so unprofessional. It's ridiculous and yet Uber still allows them to drive it's embarrassing.

Comment added February 27, 2025 2:04pm

## **Mamadou Diallo**

The pay now is too low

Comment added February 27, 2025 2:06pm

## **Juan Schmalbach**

no congestión!!!! Ok easy, every driver need to take day off , yes o yes , ok do this , starting on Monday, plate number starting with 1-2 no work this Monday , Tuesday 3-4, Wednesday 5-6 and bla bla bla , only Saturday and Sunday no this rule, next week star whit a different number, so every driver take off different days a week , and no more problems

Comment added February 27, 2025 2:12pm

## **Ryan Singh**

Uber needs to pay the drivers their wages and stop taking half their wages.  
Charging riders for comfort ride and keeps more money than half of the drivers earning for themselves  
Better customers support, where you can get to call and talk to someone in the USA not abroad who don't understand anything about USA. Now you can only contact them on text messages totally ridiculous!!

Comment added February 27, 2025 2:14pm

## **Karma**

I ruined my life can't drive anymore.

Comment added February 27, 2025 2:31pm

## **Md Salim Reza**

Lockouts effect my income, my family effected lockouts rule my income going down I lots of money owed .this lockouts rule effect my heart my heartbeat always higher for very less income. I Am mentali sick for lockouts rule.my car payment insurance, my own family can't survive this less income.

Comment added February 27, 2025 2:31pm

## **Md islam**

Recently uber/Lyft started minimum fare rate @ \$4 which is absurd. To complete a trip it take as much as 15 minutes., 5 minutes to reach to riders 5 minutes wait time and 5/7 minutes to drop off for this effort we getting \$4 gross net amount could be less than \$2 dollars

Minimum fare should be at least \$8

Comment added February 27, 2025 2:39pm

## **Tshering Dorje**

It hurts a lot me and my Family we don't deserve that way

Comment added February 27, 2025 2:41pm

## **Michael R Malave**

Drivers need a pay raise as we endure all the expenses associated with maintaining our vehicles. HVFHV companies have scaled back support services. In the past we could go to an Uber Greenlight office or speak with support on the phone to resolve issues. These options are no longer available to us. Any challenges now require a text conversation that takes alot more time & rarely yield optimal results. This scale back of driver resources combined with low wage have made it exceedingly difficult to earn a decent living. Fuel, Insurance & vehicle maintenance continue to rise while the basic uber Black minimum ride is \$10. In its current form this business is unsustainable. Drivers are NY's working poor.

Comment added February 27, 2025 2:42pm

## Franklin Brito

It very important for me to be able to stay online, because I have been depending of this job for the past 8 years and the app being restricted really caused me to get backed up with all my bills

Comment added February 27, 2025 2:44pm

## Enmanuel Tejada

Subject: Urgent: Addressing the Mistreatment of NYC Taxi and Rideshare Drivers

Dear City of New York,

I am writing to express serious concerns about the way both yellow taxi and rideshare drivers are being treated. Despite being essential to the city's transportation network, many of us face unfair regulations, rising costs, and working conditions that make it difficult to earn a fair living. Both groups of drivers are struggling under inconsistent policies that fail to protect our livelihoods while we continue to serve millions of New Yorkers.

To improve conditions for all drivers, I urge the city to consider the following steps:

1. Fair and consistent regulations across both industries to ensure that yellow taxi and rideshare drivers are treated equally, without favoring one over the other.
2. Reduce or restructure financial burdens, including medallion debt for taxi drivers and excessive commission fees for rideshare drivers.
3. Guarantee fair pay protections to ensure all drivers receive fair compensation that reflects the rising cost of living and operational expenses.
4. Driver support programs offering financial assistance, legal guidance, and mental health resources for those struggling with the pressures of the job.

Taxi and rideshare drivers work hard to keep New York City moving. We deserve policies that treat us with fairness, dignity, and respect. I urge you to take meaningful action to support drivers across both industries and create a more equitable transportation system.

Thank you for your time and attention to this urgent matter. I look forward to hearing how the city plans to address these concerns.

Sincerely,  
Emmanuel Tejada

Comment added February 27, 2025 2:49pm

### Leonardo g morales

Better pay

Comment added February 27, 2025 3:04pm

### Khalid Waheed

Low payment high insurance

Comment added February 27, 2025 3:04pm

### Mir uddin

I'm very esker about my Income I don't know how to take care off my 5 person family

Comment added February 27, 2025 3:05pm

### Amal Devanandam

Price for every thing going up and up, even salary going up but uber and lift reduce the minimum ride price for the drivers,those two companies keep trying to minimize the drivers pay and company makes billions

Comment added February 27, 2025 3:05pm

### Ahmed Mansour

The best thing which will help drivers and passengers/ riders is limiting uber/ lyft to give 80 % of total fare to drivers

This will give a Fair fare to Rider and it will benefit the driver too

Since drivers are the one investing there lives and money they should be one getting fair share to rider payment

2. When uber/Lyft charge very high fare other then normal routine fare prioritizing there own profits the passengers complains due to unfair fare quote and drivers get the hit for this

Example of extra ordinary fare charges is attached

Some times Passanger are charged surge pricing to attract more drivers to that area but drivers are not provided fair share from fare

Comment added February 27, 2025 3:12pm

### **Mohammed nasar**

Well I really seafaring hardship to pay my vehicle insurance last 2 months we couldn't make enough because TLC And Apps hiring too many drivers sometimes I can afford my Apt rents and NYC Road conditions it's too bed we have more spending on maintenance vehicles so I wish TLC SHOULD HAVE TO DO SOMETHING FOR US THANKS

Comment added February 27, 2025 3:14pm

### **Mengue Eka-Abila**

Due to Lockouts, I lost \$21,000 of my driver's income!

Comment added February 27, 2025 3:21pm

### **I Khalil**

Dear TLC,  
I'm a LYFT Drive last seven years, every time TLC adds extra cost LYFT cuts the fare payment. Now days have money problems. House rent increase, car payment over \$1200, insurance \$400  
Monthly income from LYFT around \$3000 with tolls.

Please 🙏 help me live,

Specifical request for TLC commissioner, please work LYFT for one week how much mental headache and how much money you make?

Comment added February 27, 2025 3:29pm

### **Konstantin Vaganov**

Salaries haven't been raised for a long time. All expenses have increased, including gasoline and taxes.

Comment added February 27, 2025 3:33pm

## **Abderaman h Hassaballah**

The car insurance companies are monopolist and over charging drivers. They must be T least 6 other companies to compete for business. That is good for drivers, for free market economies and to bring down the price of insurance. Gas is high, insurance is high, cost of living is high, rent is high, food is high and rent is high. There is 1 of 4 New Yorkers who live under the poverty line and those are US the drivers.

Comment added February 27, 2025 3:43pm

## **Miguel Taveras**

We can not afford the cost of living.  
We are dying.

Comment added February 27, 2025 3:43pm

## **Freddy Chuqui**

Hi I would like to add we can't live with that working for Uber or lift they take a lot of money for a trip that's no fear for us who have to work 12 hours to make for living and the insurance and vehicle repairs no good .

Comment added February 27, 2025 3:54pm

## **JOSEPH J ETIENNE**

Personal comments

Comment added February 27, 2025 3:57pm

## **Abdourahamane Diallo**

It's hard to make ends meet with these restrictive measures that no longer affect us and our families, I pray to God that this stops as quickly as possible

Comment added February 27, 2025 4:00pm

## **Shamim**

Uber/lyft reduced short fare \$3.50 times 4.00 dollars our cost goes up, insurance up, car maintenance up and uber/ Lyft reduced driver trip \$3.50 only. Also TLC shout stop rent or add driver. Many people have 2-3 TLC plate do other job and give their plate and car rent to other driver. I think TLC plate should keep same as TLC license. 1 license 1 car.

Comment added February 27, 2025 4:08pm

## **Elhabib touzani**

Hi ihop shish law will not be passed because for me as hard working I have a family and my wife house wife we are struggling with this life

Comment added February 27, 2025 4:11pm

## **Sherif Elamaway**

It is very expensive out there

Comment added February 27, 2025 4:20pm

## **Philip J LoPresti**

I think congestion pricing is unconstitutional. There is no recognition of when we pay it or where we are paying it. For all I know you could be charging me multiple times. Your sense of fairness has been overshadowed by your greed. No one trusts you anymore to drive in the city.

Comment added February 27, 2025 4:25pm

## **MOHAMMAD NASEERUDDIN**

Pls think about the other people, hoe we are affected with Lockouts.

Comment added February 27, 2025 4:30pm

### **Mohamed muniem**

Ive been lockout uber app since early February 2024 till today and not able to earn any money despite having to continuously pay to keep my documents updated and still not able to work

Comment added February 27, 2025 4:37pm

### **Magdy Ibrahim**

Thanks

Comment added February 27, 2025 4:42pm

### **Quirino DiTanna**

stop a new tlc plate

Comment added February 27, 2025 4:45pm

### **Inkar**

Justice

Comment added February 27, 2025 4:57pm

### **Abdul aziz**

We make too much money we need more pay cuts asap please 😂

Comment added February 27, 2025 5:12pm

## Ahmed Seifelnasr

FRU unit at Tlc has only one interviewer the supervisor investigation Carl Malkiewicz He took more than four months to decide not to renew my hack license since October 11-2024 up to now end of February 2025

I am just waiting for his decision not able to work or look for another job or move to anywhere for wok, just pay expenses as a family man and losing my savings Plus he ( the only ) seems tricky and raciest to me.

Note: hack no. 5092506

Comment added February 27, 2025 5:14pm

## Bozo Pjevcevic

I was affected by much financialy . I am paying much for monthly installment and insurance,so I am not taking home as beafore. Uber was super company AT The begining but over The years our earnings are in a big decline. Please try to make our earnings worthwhile. Thanks and regards Bozo Pjevcevic

Comment added February 27, 2025 5:28pm

## Maqbool Chohan

Tlc need to increase driver pay in nyc cuz cost of living is so expensive here food House rent gas prices r too high Tlc should step up and increase pay Not just some Penny a decent pay ... Uber charging a lot but not giving to drivers it's not fair.

Comment added February 27, 2025 5:55pm

## Mohammed alom

Right now the expanse is high and uber and left do minimum fare is decrease which is no good for drivers. Also they charge passengers over charge which is tlc violation they almost take half and half .we want our rise up because we have family and the insurance is ti high

Comment added February 27, 2025 6:23pm

## **Luis Pereyra**

Once an individual make an investment getting ready to become millionaire even though we all know that's impossible with all the regulations imposed by TLC,like high cost of all the regulations requested,plus unnecessary courses and training ,etc,with that being said,drivers shouldn't be limited by uber or lift to make what they need to survive because that is what we're doing.thanks.

Comment added February 27, 2025 6:24pm

## **Yacoub**

TLC should let uber riders should not make their pick ups or their drop off on bus lanes!! Also not ask the driver for a u-turn!

Comment added February 27, 2025 6:28pm

## **Usama T Abdelradi**

I had my account with uber snd lyft closed u fairly

Comment added February 27, 2025 6:28pm

## **Muhammad Rafi**

It's too much that TLC and city govt. Creat a congestion for drivers. All are hand to mouth. Both increased TLC insurance, raised tolls, introduced bus lanes and bicycle lane and create problem with all taxi and for hire drivers to pay for unseen lanes because of huge public movements, and traffic rush. We drivers every day pay a lot of money , it's look like we are here only to earn for city , TLC and dmv only. We are unable to save money for family and the reason lot of driver they loose their credit .Pedestrian have no respect for drivers and they never leave a space that drivers turn their cars. So many times we get late to riders and they cancel the rides. No one take care of us . It's a humble request for God sack , please support drivers save humanity. After all we are service provider we need some exemptions , like bus lane bicycle lane, turning priority and reduction of TLC insurance and also additional 5% fee for old vehicles .

Comment added February 27, 2025 6:43pm

## Mohammed Rabvi

I have had my tlc plates for more than 5 years but for the past 3 years I have been paying for insurance, tlc registration, inspection and my vehicle. I am unable to work because of lockout. I have not earned a single penny and I feel like I am being forced to lose everything I have worked so hard for, I tried to communicate with people in the tlc and uber but they seem not to care about drivers. They just want our money. I will attach below a conversation I had with Uber support. Note I am still waiting to work and it is February 27, 2025 and the conversation was in June 2 2024.

### Comment attachment

Uber-support-.pdf

Comment added February 27, 2025 7:32pm

## Michael Rosd

The potential for Uber/Lyft to lock out drivers based on utilization rates should not be allowed since it has already been demonstrated to negatively impact earnings. As it is drivers struggle to make a living and lockouts necessitate drivers to work more hours to make the same or less money.

TLC should also increase drivers pay and/or cap the percentage of the fare that Uber is allowed.

Comment added February 27, 2025 8:00pm

## Darrell Everett

I work 7 days most weeks and still can barely pay my rent and my taxes,we need a pay hike asap

Comment added February 27, 2025 8:12pm

## MUHAMMAD T SALEEMI

As everything's price goes up, TLC driver should also get more pay.

Comment added February 27, 2025 8:19pm

## Tazim A. Bhuiyan

I still to this day don't understand why we are even raising pay issues with Uber/Lyft..!!!!  
The Apps they are using are absolutely abundant. Hire some Chinese/Indian with IT skills who can make the same Apps with better functionality that will undoubtedly serve us well. Tell TLC to come up with the Apps. Besides, why would we accommodate 50000+ Uber/Lyft staff? I don't care how much money they make worldwide? Our 100+ IT staff can make the same. Uber/Lyft are publicly Traded companies. It's obvious they have to make profits but that can change if we make ours own Apps. Kick them out from NYC, period. With our Apps, we can add the following-

1. Medicine delivery
2. Access-A-Ride ( remember MTA annual budget \$500+ million)
3. Food delivery and much much more.

All can be done with our own home built /home crafted Apps . Instead of making someone rich, we can make more money to ourselves. I believe TLC should take this initiative to help NYC Drivers instead of Corporate greed who are slowly but surely destroying us.

Comment added February 27, 2025 8:30pm

## Kofi

Drivers should know the price of a fare and also pick up and drop off address of the rider.

Comment added February 27, 2025 8:55pm

## Alamgir

They give us less pay.

Comment added February 27, 2025 9:20pm

## Kiswendsida Zagre

P

Comment added February 27, 2025 9:34pm

## Makellia

I remember a time when I've made more than enough to feed my family. Now that Uber is a BILLION DOLLAR COMPANY, they don't let me make money that I'm used to make. They're busy taking money from us instead of being the partner they're supposed to be.

Comment added February 28, 2025 5:25am

## Nana Dum Sampa

It's very disheartening the way Uber and lift drives are being treated in terms of driver earnings. Let look at one of my trip earnings  
Passenger payment \$22,83  
Est external fees \$6.30  
Est lift fee \$7.42  
Your earnings \$8.41  
This is an example of how drivers are being treated. Drivers getting less than half of the fare.

Comment added February 28, 2025 5:25am

## Henry Hattoh

I was a victim of lockout and it became depressing and as well affected my financial issues for my car payment monthly for six months.

Comment added February 28, 2025 6:46am

## Khalid Ahamed

I get paid \$4.00,customer pay \$8.90

[Comment attachment](#)

November-2.pdf

Comment added February 28, 2025 9:26am

## Khalid Ahamed

Minimum pay should be \$8.00.

Comment added February 28, 2025 9:29am

### **Ibrahim Sarder**

I am a FHV driver, and only earning member of my family. My household size is 5 therefore it is difficult to survive without increasing the fares rate . Everything is so expensive now.

So, please take care of it . We are proud to be a part of TLC.

Comment added February 28, 2025 9:51am

### **Karma Gyurme**

It's to live in nyc so expensive every thing and Uber Lyft take 30 to 40 % we don't make any money all money goes to toll gas and insurance tickets car rental we just work for nothing here.

Comment added February 28, 2025 10:27am

### **Zoumana Coulibaly**

I need high pay because last year, I lost lot of money because lock off. Help me to cover up the damage. Thank you

Comment added February 28, 2025 10:31am

### **David Metskhvarishvili**

Loosing money

Comment added February 28, 2025 10:35am

### **Raquel Lauren**

Now uber and Lyft are paying less than before

Comment added February 28, 2025 10:57am

### **Armando Miho**

I live in Staten Island and I use the bridge every day. I wanna know why you don't pay us having a trip by state Island to Brooklyn the toll fee that I paid by myself. I always take people from Staten Island to Brooklyn and I never come back with any rider, so please pay me adults fee. They are more than 16 months that I don't have this payment and I pay by myself too easy pass thank you.

Comment added February 28, 2025 11:04am

### **Ismail Khan**

Please help drivers in this hard time

Comment added February 28, 2025 11:16am

### **Younesse Taousse**

I work so hard and I can't pay for my insurance because it's the cost it's so high.

Comment added February 28, 2025 12:27pm

### **Istiak Chowdhury**

for this lockout i couldn't work many days in a month..  
i couldn't make money so i can't pay my apartment rent on time .. landlord sue me for not payment rent on time.  
i also couldn't pay my utilities.. then i took loans from bank to pay all my dues. now i am paying that loan installment with high paying interest.

Comment added February 28, 2025 12:29pm

### **Mamadou Thiam**

Hi this time is very hot time for the driver sense Covid Lyft driver and Uber driver the payment is less and very time is spend is higher gas toll food

Comment added February 28, 2025 12:49pm

**ABAYOMI AYOOLA**

Lockouts, pays and TLC rules are affecting me negatively. Please stop it

Comment added February 28, 2025 1:43pm

**ABAYOMI AYOOLA**

This is affecting us negatively.

Comment added February 28, 2025 1:48pm

**Zaki Raza**

Cost of living plus tlc insurance very high every year. Please revise our pay rate accordingly

Comment added February 28, 2025 2:33pm

## Brandon

1) Driver lockouts are EXTREMELY DANGEROUS, and should be outlawed. If the driver doesn't know when or where they'll be allowed to go online, then it becomes risky for the driver to stop and rest or use a restroom, as they may be stranded where they are indefinitely—unable to get back to work when ready. Thus, I personally have been extremely hesitant to turn the apps off and rest when tired for fear of being stuck offline. And once offline I've been locked out for anywhere from 15 minutes to 3 DAYS. That's DAYS where I still have to sit in the car waiting to quickly tap the "GO ONLINE" button if it pops up. If I miss it...? I could be back waiting indefinitely again. This is an unnecessary attack against drivers based on a ridiculous dispute the apps have with the city. The result for us? MANY more hours wasted sitting in the car every day, to much lower overall pay, and eventually driving while fatigued.

2) The city needs to set a minimum fee paid to drivers for a single ride. Since I started in 2016 the minimum pay for a short trip has been the same—below \$6 per ride. It hadn't changed until earlier this month...when it was reduced to \$4. This is another insulting attack that disregards the total amount of time and expense the driver incurs in the complete execution of even the shortest of rides, starting from the acceptance of the ride. There are times when I'm given a few short rides in a row, and basically lose money for that hour.

Comment added February 28, 2025 4:20pm

## Khalid Ahamed

I get paid \$44.79 customer pay \$97.49. There is no law for uber and Lyft.

[Comment attachment](#)

November-2-1.pdf

Comment added March 1, 2025 7:20am

## Khalid Ahamed

I get paid\$44.79 with toll.customer pay\$97.49.

[Comment attachment](#)

November-2-2.pdf

Comment added March 1, 2025 7:23am

## Khalid Ahamed

I get paid \$24.83. Customer pay \$45.40.

[Comment attachment](#)

November-2-3.pdf

Comment added March 1, 2025 7:30am

## Johnny carpio

Uber/lyft has to be regulated by law, they should not be aloud to get 55% for their gain from drivers, drivers have to much expense just on the maintainece on vehicles and that's not including insurance, registration etc, this company's remind me of food and drug administration, wicked and rip off, getting rich from the core, which is the drivers

Comment added March 1, 2025 8:20am

## Hayk Rostomyan

There is no sense to notify driver's about the lockouts 72 hours in advance! There should be no lockouts. Instead it's a good idea not to accept new drivers. Currently there are so many drivers, but no job! The amount of drivers exceeds the demand. Instead of lockouts, please stop taking new drivers. Current drivers can not make money, we drive many hours to earn minimal money to support our families. It would be good for new driver's as well. Now they start driving and see that there is no demand. They should be on waitlist until there is enough demand to start driving.  
Thank you!

Comment added March 1, 2025 8:50am

## Mahmut tuncer

A lot of thing not fare. Yellow cab has a lot of option to get customer we are not. Uber and lyft application close system we don't know , they are protect some driver make more money. I completed over than 30k and never get long ride. Everyone talking traffic jam and we are getting lock out. What uber did , increase wait time now 7 minutes waiting time. If we wait customer 7 minutes there is no solution for traffic. Uber and lyft can give you 20 minutes away customer and we can get very small amount for long distance pick up, nothing on our side . I added picture. Every single month biker cat get extra lane but noone engorce to biker , motorcycle. Every biker accident fault %50 to who make these rules. Every part of system know biker problem but they choose blame to driver

Comment added March 1, 2025 9:10am

## Rafael Frias

NYC TLC Drivers often face high anxiety and stress levels due to the nature of the job as we are constantly driving in one of the most densely populated streets. We often have to deal with very impatient drivers, riders, bikers, pedestrians. We have to watch for top level of safety at all times. This is a very stressful job.

Now Uber and Lyft are adding more anxiety and stress levels to drivers, as unfair reports and unfair deactivations are on the rise. NYC Drivers are not given job security or job stability. We come out every day hoping we will not have a clash with a passenger having a bad day, as a simple wrong negative interaction can lead to a fake or retaliation report from the rider, wiping completely the account of the driver.

High Volume companies should be supervised by TLC and not allowed to deactivate drivers as easily. Let's help mental health of NYC Drivers. Job security now! Job stability now!

Comment added March 1, 2025 10:48pm

## **Jitu Miah**

It is unbelievable that Uber and Lyft reduced minimum trip pay to \$4! TLC should monitor the minimum trip payment, as drivers are often given a far pick up distance (of around 10 minutes) for a trip that would pay \$4 once completed. This is very unfair and cruel, as this companies continue to reduce minimum pay, continue to reduce bonuses, continue to reduce customer support (they no longer have real agents, but an AI software). These companies only care about their profit margins, and are doing everything within their reach to lower driver pay!

We need protection from fake reports. We need protection from retaliation reports. Yellow cab drivers do not face the anxiety that FHV drivers face with their app status. FHV drivers are constantly worried a false report could end their job. Even if a false report does not end on a complete account deactivation, it can easily lead to a day, 2 days, or even 3 days of LOST EARNINGS due to “investigation” over the false report. All of these days of lost earnings by not having job security is not taking into account towards DRIVERS EXPENSES. Yes, that is right. Not having job security is costing drivers money, as Uber and Lyft are allowed to randomly suspend driver’s account costing them their families livelihood and well-being

Comment added March 1, 2025 10:55pm

## **JEAN GARY PIERRE**

I was unable to pay my rent for months.The landlord sent to me an eviction notice.

Comment added March 2, 2025 12:08am

## **Muhammad I Hussain**

It’s ridiculous TLC put mandatory ‘Renewal Course’ every after 3 years. It’s useless. As there is DDC. It’s a torture. TLC should stop this kind of rule.

Comment added March 2, 2025 9:09am

## Sharif Ahmed

I have been lockd out by uber.fir minor customer obligations. I can be fine or funish but it is totally out of justice to lockme out for permanently.i need justice please.or i need to go back to work. I have lots of dependent.

Comment added March 2, 2025 2:22pm

## Tomas

Es hincreible como se nos rompe las pieza de nuestro vehículos a raíz de tanto hojo k hay en todos los condado de NY y a Uber y LYFT ni le importan la cantidad de dinero k tenemos k gastar arreglándolo mas la gasolina el seguro carísimo el pago del carro nuestro sustento y a ellos solo le importan su buena tajada de dinero y nost nada de nada solo nos quedamos con los problema y deuda merecemos más trabajo y un pago más justo CRACIAS

Comment added March 2, 2025 4:10pm

## Ezra J Soto

Help!

Comment added March 2, 2025 5:41pm

## John Joseph Kurz

Can you guys ask the JFK Airport to stop having their workers to take pictures of my license plate??? I keep getting these fake collection agency letters saying I owe \$100 to the MTA and then the MTA says I never ever received a ticket from them. Their workers are doing ghosting scams on us.

[Comment attachment](#)

Scam-Letter.pdf

Comment added March 2, 2025 7:30pm

## Nazaragha

Hi dear sir, I buy a car with \$68,000 to Uber. Lyft gave it to me the job. I just only four dollar job

Comment added March 3, 2025 5:57am

## Md r bari

The best thing which will help drivers and passengers/ riders is limiting uber/ lyft to give 80 % of total fare to drivers

This will give a Fair fare to Rider and it will benefit the driver too

Since drivers are the one investing there lives and money they should be one getting fair share to rider payment

2. When uber/Lyft charge very high fare other then normal routine fare prioritizing there own profits the passengers complains due to unfair fare quote and drivers get the hit for this

Example of extra ordinary fare charges is attached

Some times Passanger are charged surge pricing to attract more drivers to that area but drivers are not provided fair share from fare

Comment added March 3, 2025 9:43am

## Rajiv Johnson

I've literally been on uber waitlist for 3 years...i worked for revel and they pay is trash and its so hard to find another tlc job which is the main reason i havent did the annual drug test this year because its like why bother when no one gonna hire me

Comment added March 3, 2025 12:42pm

## William Perez

My wife suffering an hemorrhagic stroke in March of 2014, is what brought me to this business, because it gave me the opportunity of selecting when I would work and when to take off in order to take her to the physical therapies which a conventional 9 to 5, nor the work I was doing at the time managing concessions at Barclay's Center would allow. So after enduring the pandemic, to be submitted to lockouts for no good reason other than the company's whim and now lowering the minimum ride payment from \$5.47 to \$4.00 without cause and with this 72 hour notice allowing the service to once again lock us out, seems we're going backwards rather than progressing. Also, something Noone has mentioned, those of us who use rentals for work, have been submitted to an unrecoverable charge of \$6.17 to process toll payments when passing tolls on tunnels and bridges because the new toll system which unlike the previous which communicated with the EZ pass tag and read "EZ pass paid go", now it only reads the license plates and applies the charges to the account on record which is the Rental company in my case Sally Rental and then, I receive reimbursement for the toll paid, but Sally charges me \$6.17 to process the toll payment per ride, so I've been declining rides that insist on taking toll routes because on top of low paying rides there's the fee. EZ pass is not responsible, TLC claims it's not their jurisdiction, Council Member says it will look into this, Congress members office says it would take legislation and meanwhile the thousands of us who rent cars to work, what? Let's all try to be more empathic to each other and not treat injustices as somebody else's problem. Blessed day.

Comment added March 3, 2025 2:08pm

## SARAH R GONZALEZ

Uber me paro de la plataforma

Comment added March 3, 2025 2:41pm

## Ajayi Adegbenga

Pay rise, unjust lock out

Comment added March 3, 2025 6:36pm

## **Aasif M**

Right now there is no welfare program for drivers. Companies like uber and Lyft should start different programs like they can subtract some amount from each ride and pay this amount to drivers at end of year along with there 1099, this will be there saving . They can use this money for vacation , down payments for insurance renewals etc Because drivers don't have any savings to pay insurance down payment .  
Thanks

Comment added March 3, 2025 11:30pm

## **Junio ortega**

Hola soy conductor de uber an Lyft, tengo una toyota sienna 2020 accesible esos vehículo cuestan más de 80 mil dólares financiado y no hay suficientes viajes para incapacitado no entiendo para que la ciudad solo da placa para esos vehículo que son muy costosos y solo trabaja en manhathan no te dan viajes al aeropuerto en esos vehículo ni viajes largos creo que es injusto esta política, cada pasajero que monto en manhathan me descuentan 2.75 por congestión +1.50 para MTA la deducción de los impuestos uber 30% en fin todo lo cojen los antes mencionados. Gracias y esperamos que resuelvan eso .

Comment added March 3, 2025 11:54pm

## **Asaduzzaman Bhuiyan**

Need Take an action about the lockdown situation.

Comment added March 4, 2025 8:55am

## **David Obeissant**

let be honest here. All regulations and rules from TLC ,Ride share company and city could be better for the drivers and passenger be side all issues we are facing as drivers our value is not taken into consideration so much suffering and pain we have on the roads daily I believe Rider share company should be have a different policy on the strategy .To all drivers prepare yourself for New carrier . God bless all drivers your voice your power

Comment added March 4, 2025 11:04am

## Aradhana Das

We are unable to maintain our car and family. Very dire suicide situation. All expenditures are there, like ticking clock but due to conflict between TLC and Uber , the hard working drivers are suffering.

Comment added March 4, 2025 12:09pm

## NURUL HAQUE

Tlc rule is too hard for driver. This is totally unfair.

Comment added March 4, 2025 3:48pm

## Elizabeth Jasper

Uber has denied me the ability to rent a car as I have been doing for the past 8 months. The reason for their denial is that they say my rating is not high enough to continue to rent a car. My rating is a 4.86 and they are requesting a 4.90. Because of this I lost the ability to rent a car on the platform therefore resulting in a lost of wages and hardship. I am am a single mom of 7 and trying to figure out how to feed my children this month.

Comment added March 4, 2025 4:30pm

## Mamadou Diallo

Dear Sir/Madam,  
Uber/ Lyft use the utilization rate to discriminantly log drivers out. No matter how much the pay rate , if one is not able to much it means nothing to him. We need to keep the right to work when we need and not when the companies decide. Another way to help driver is to put a cap on rental companies fees to rent a car .  
When one union asks to block the issuance of new TLC plates it was meant to prevent the flooding but we need to address is to limit the issuance of new TLC driver licenses. Once the market stabilizes( more available TLC cars) it will reflect on driver's income .  
Thank you

Comment added March 4, 2025 8:22pm

## ELVIO MONCION

Higher volume for Hire Vehicles Drivers no good...!

Comment added March 4, 2025 8:25pm

## Ahmad

Request for Pay Increase Due to Rising Expenses and Insufficient Compensation  
Dear TLC

I am writing to raise an urgent concern regarding the current pay structure for drivers working with Uber And Lyft . As drivers, we are facing increasing expenses, including fuel, vehicle maintenance, and insurance, yet the minimum pay of \$4 per job is simply not sustainable.

Given the rising costs of living and the expenses involved in operating a vehicle, we believe that the current compensation is insufficient and does not reflect the hard work and dedication that drivers put in. The minimum pay of \$4 per job is far too low, especially considering the substantial portion of our earnings that are taken as commission fees (45-50%).

We are requesting that the TLC review the current pay structure and implement a fair and reasonable pay increase to reflect the true costs of driving and support the livelihood of drivers. A pay increase would help us better manage expenses and ensure that we are fairly compensated for the time and effort we invest.

We appreciate your attention to this matter and hope to see a resolution that supports the financial well-being of drivers. Thank you for your consideration.

Comment added March 4, 2025 9:24pm

**vivi gabriely**

Dear TLC Representatives,

I am writing to bring to your attention the unfair and unsustainable conditions that I, along with many other Lyft drivers, have been subjected to. I have been a dedicated driver for both Uber and Lyft for the past ten years, focusing solely on Lyft in recent years. However, my ability to earn a fair living has been severely impacted by Lyft's practices.

Lyft has systematically prioritized other drivers over me, limiting my access to airport rides and other profitable trips. Additionally, the already low driver pay has plummeted to an unacceptable level. Until January 2025, the minimum fare was \$5.47, but it was abruptly reduced to \$4.00. Today, I completed a trip for which I was paid only \$3.90. In another instance in February, I drove a passenger from Newark Airport to New York City during peak traffic hours and was paid only \$38—of which \$20 went directly toward tolls.

the way lyft is treating me has crushed my motivation, drained my energy, and jeopardized my ability to support myself. Lyft is charging passengers \$18 for a ride while paying drivers as little as \$4. This feels exploitative, and it is deeply disheartening to those of us who rely on this work to make a living. from making 100\$s a day, im down to barely making 150\$ while my expensses are unbelievably high. just my insurance is 517\$ monthly not to mention the gas prices. please see attached screenshots of trips.

I am calling on the TLC to step in and protect drivers from these predatory practices. We need immediate action to ensure fair compensation and equitable treatment. Driving is not just a job—it is my livelihood. I have given my best to this profession, and I ask that my work be valued accordingly.

I urge you to take a stand for drivers and put an end to this unfair treatment. Please help us.

[Comment attachment](#)

evidence-low-pay.pdf

Comment added March 4, 2025 10:36pm

## Azam

### Respect members

I am writing to express several concerns regarding my experience as an Uber driver. Firstly, the pay from Uber is simply not sufficient for the work and time required. Despite the rising cost of living, the rates have not kept pace, leaving many drivers struggling to make a fair wage. It feels like the compensation does not reflect the hard work and long hours drivers put in.

Additionally, the insurance premiums have become increasingly unaffordable. The insurance companies seem to raise their prices haphazardly without proper explanation or justification. This, in turn, adds a financial burden on drivers, making it even more difficult to maintain a sustainable livelihood in this line of work.

Another issue I've encountered is the treatment of drivers at the Taxi and Limousine Commission (T&LC) office and the inspection centers. There is a clear lack of respect for drivers in these spaces. The environment feels dismissive, and interactions often feel rushed or unprofessional, which only adds to the frustration of navigating the complexities of this job.

Furthermore, I've had instances where I was pulled over by T&LC police officers but was unable to ask questions or seek clarification about the reason for the stop. This lack of transparency and communication only creates additional stress for drivers, who are already trying to comply with complex regulations.

I hope these issues can be addressed, as they have a significant impact on drivers' well-being and job satisfaction.

Sincerely,  
Azam

Comment added March 5, 2025 12:00am

## musaddiq gilani

Thank you all working with TLC. I grow up in this industry (TLC) I'm working since 1992 as taxi driver and I belong to TLC I would like to request in suggestion would possible if TLC allows driver can transfer TLC plates that would be very helpful with hardworking drivers because all rental and big corporations companies making lot of money from drivers and these people even not have TLC license even they don't know how hard work being behind the wheels. If TLC allows us only TLC drivers can transfer their plates would be great and TLC can put the fee even \$500 we still be happy thank be blessed be well, regards

Comment added March 5, 2025 12:52pm

## Arshad Pervez

1: Minimum payment per ride must be \$8.00 or more to cover driver expenses. 2: Future increase must be as inflation.

3: T&LC must stand up against UBER and LYFT to prove , Who is the boss. How dare they propose what Driver gets.

4: If Uber and Lyft wants to do business,they must follow the rules of T&LC or leave the City of NY. They must not dictate NYC T&LC how to conduct business, implement fare structure etc.

5: If NYC T&LC can't force Uber and Lyft to control or follow rules, NYC T&LC must be DOSOLVED.

Thank you.

Comment added March 5, 2025 1:32pm

**From:** [Mazhar Mojumder](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL]  
**Date:** Thursday, January 9, 2025 4:38:52 PM

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Dear TLC,

I am writing to express my concerns regarding the proposed rules on minimum driver payment for high-volume for-hire services, specifically with respect to the practices of companies like Uber and Lyft.

As an Uber driver in New York City, I find it increasingly difficult to maintain a fair standard of living under the current conditions. While Uber claims to offer drivers insurance coverage, they continue to charge passengers exorbitant fares while not reducing their commissions. For instance, just last month, one of my passengers was charged over \$600 for a 40-mile trip, while I received a significantly smaller portion of that fare. The current pay structure, which is based on miles and hours, is not only unfair but also inconsistent with the high rates that passengers are being charged.

Furthermore, the proposed reduction in driver pay would only exacerbate the situation. Drivers are already struggling to make a living wage, and these changes would make it even harder to cover basic expenses, especially when companies like Uber continue to prioritize their own profits over fair compensation for their drivers.

I urge the TLC to consider these concerns when reviewing the proposed rules. The practices of high-volume companies like Uber and Lyft are already damaging to drivers, and any further cuts to our pay would only deepen the financial strain on hard-working individuals like myself.

Thank you for your time and consideration.

Sincerely,  
Mazhar Mojumder  
[Uber Driver, NYC]

**From:** [Oleg Fatakhov](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Increasing earnings for TLC drivers Uber and Lyft should pay \$0.99 per min instead of \$0.58 per min  
**Date:** Thursday, January 9, 2025 5:11:39 PM

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Sent from my iPhone

**From:** [jermain carrington](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL]  
**Date:** Thursday, January 9, 2025 6:12:05 PM

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I totally agree with the proposal to amend the rules governing minimum driver pay

**From:** [Nizam Moonshe](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Tlc rules  
**Date:** Thursday, January 9, 2025 10:25:44 PM

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I personally don't agree with this proposal...bcz we are not W2 drivers...we are independent contractor/driver I invested over \$70 k with tlc car...what ever you want when you to log in driver and slow time you can't log in...this kind slavery for uber and Lyft.... I disagree with this proposal...we have family and kids...we need to servibe our life we are not greedy people like Uber and Lyft..Tlc should stop given new license in city and run the existing drivers....

**From:** [Wilson Fils](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Equality  
**Date:** Friday, January 10, 2025 3:44:25 AM

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The yellow cabs are the symbol of new york city.

I think that it's unfair to let the UBERS hostage the city.

We as the drivers of yellow cabs have the medallion debts and car note for the taxi to pay and also those who leases the medallion are struggling.

I do understand everyone have to make a living.

As a result the regulation of TLC should balance the amount of yellow cabs and the UBERS.

It should be 50/50

Because there are quadruple amount of UBERS then the yellow cabs.

It's UNFAIR

**From:** [Javed Mohd.](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Re: Comments on the proposed rules  
**Date:** Sunday, January 12, 2025 5:50:39 PM

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Re: TLC's proposed rules:

Continuation:

The Out of City rate per mile of Uber/Lyft trips needs to be brought at par with that of the Yellow Cabs.

On Sun, Jan 12, 2025 at 1:08 AM Javed Mohd. <[thejaved263@gmail.com](mailto:thejaved263@gmail.com)> wrote:

While the TLC's efforts to increase the per-mile pay rate are commendable, such a rate must also be applied to Long Island and New Jersey & CT. There are still loopholes that need to be plugged in. For example, an Uber ride from Hicksville on Jan 10 to Allentown, Pennsylvania, 115 miles, was just \$108, while there was no return fare as the Uber NYC driver cannot operate in Pennsylvania. This cost the driver from his own [pocket.to](#) travel back to NYC.

All long-distance rides from NYC to other States need higher rates as normally there is no return fare to NYC.

Submitted for kind consideration.

Sincerely,

M.Javed

**From:** [Victor santana](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Uber decrease minimum  
**Date:** Sunday, January 12, 2025 2:29:13 PM

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For the past month or so me and other drivers are experiencing wage decrease with Uber  
We now are doing trips for \$3.99  
Before we use to get minimum of \$5.39  
Is this Legal? We are being underpaid and is abusing us  
You guys have to intervene because is not fair we spent time driving to a passenger, wait 2 minutes and then drive them 5 more minutes for miserable \$3.99  
This has to be theft  
Sent from my iPhone

**From:** ana minango <[anaminango@hotmail.com](mailto:anaminango@hotmail.com)>

**Date:** January 29, 2025, 10:26:43 AM EST

**Para:** [tlcrules@tlc.nyc.gob](mailto:tlcrules@tlc.nyc.gob)

**Asunto:** "Abusive prices paid by Uber. I am protesting."

Taxi & Limousine Commission (TLC)

33 Beaver Street

New York, NY 10004

Subject: TLC Driver Fair Regulation and Enforcement Request

Dear Members of the Taxi & Limousine Commission (TLC),

I am writing to you as a TLC-licensed driver in New York City to express my deep concern about the situation that drivers in the industry face, especially with respect to abuse by ride-hailing companies like Uber and Lyft.

Since the year 2014, we have witnessed a drastic decrease in our rates, which has severely affected our economic stability. Before the advent of these companies, the minimum fare for a local trip was \$8, an amount that corresponded to the cost of living in New York. However, with the entry of Uber, they initially offered us attractive rates, only to then reduce them drastically. Currently, drivers are getting as little as \$4.14 for a local call, while Uber charges passengers much higher fares and keeps most of the revenue.

In addition, on longer-distance trips, we have observed a significant disparity in the distribution of payments. For example, on a ride from New Jersey to Manhattan, Uber and Lyft charge high fares to passengers, but drivers only receive a tiny fraction of that payment. This lack of regulation and oversight has allowed these companies to operate with total impunity, severely affecting our ability to sustain ourselves economically.

Therefore, I demand that the TLC take immediate action to enforce regulations that used to apply to traditional grassroots. In the past, if a driver overcharged, he was fined along with the base. Today, however, we see that app companies can charge high rates and pay drivers crumbs without any consequences.

I request that the TLC:

1. Establish a fair minimum rate for drivers, adjusted to the current cost of living in New York.
2. Regulate the commission Uber and Lyft can take from each ride to ensure fair pay to drivers.
3. Ensure transparency in the fare paid by the passenger and how much the driver receives, avoiding labor exploitation.
4. Enforce existing regulations to ensure that ride-hailing companies operate under the same rules as traditional bases.

This situation is unsustainable. We're working for Uber, Lyft, and the city, but we can barely survive on what we're paid. Drivers need concrete and urgent actions from NAFTA to prevent the collapse of our industry.

I look forward to your prompt response and, above all, effective measures to protect essential transportation workers in New York.

Kind regards

Ana Minango



TLC Licensed Driver

9:56

5G

← Detalles del viaje



## Tus ganancias

Tarifa 4,84 US\$ 

Distancia 1,13 US\$

0.83 mile × 1,36 US\$/ por mile (redondeo aplicado)

Tiempo 3,66 US\$

6.27 minute × 0,58 US\$/ por minute (redondeo aplicado)

Tiempo de espera en el momento de la recolección 0,05 US\$

0.08 min × 0,58 US\$/ por min (redondeo aplicado)

---

Tus ganancias 4,84 US\$

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La tasa de servicio total de la app de Uber para los viajes realizados entre el 30 dic - 27 ene fue 15.9% del pago total de los usuarios (sin incluir montos extras). Toca para ver el desglose semanal en [drivers.uber.com](https://drivers.uber.com).

Más detalles 

9:56

5G

← Detalles del viaje



Más detalles



## Resumen de la tasa de servicio de Uber

Tarifa total del usuario 9,94 US\$

Monto total antes de las promociones (sin incluir el precio de los artículos pagados en restaurantes y otras tiendas).

Promociones para usuarios -0,38 US\$

Promociones que se aplican a la tarifa inicial del usuario.

Promoción para el usuario -1,46 US\$

El usuario pagó 8,10 US\$ después de las promociones, los montos extras, etc.

Impuestos gubernamentales, tarifas de terceros y cargos relacionados con la normativa



Este monto se destina a impuestos, obligaciones o tarifas aplicadas por terceros, como recargos de aeropuerto, peajes, impuestos sobre las ventas y requisitos de

9:57

5G

## ← Detalles del viaje



### Impuestos



gubernamentales, tarifas de terceros y cargos relacionados con la normativa

Este monto se destina a impuestos, obligaciones o tarifas aplicadas por terceros, como recargos de aeropuerto, peajes, impuestos sobre las ventas y requisitos de ganancias mínimas que se imponen a Uber. Ciertos cargos, como los peajes, se te pueden remitir si eres el responsable directo del pago.

Recargo por beneficios del estado de Nueva York***	-0,05 US\$
--	------------

Impuesto sobre ventas	-0,64 US\$
-----------------------	------------

Fondo de Uber Black	-0,20 US\$
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Tus ganancias	-4,84 US\$
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Ganancias totales en este viaje, incluido el monto extra

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<b>Monto pagado a Uber</b>	<b>2,37 US\$</b>
----------------------------	------------------

Esta es la cantidad que tomamos para prestar servicio a nuestros usuarios y administrar nuestro

**From:** [Angel Fernandez](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Public hearing 2/5  
**Date:** Thursday, January 30, 2025 11:53:46 AM

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I will like to participate in this public hearing

In my opinion it will not matter if driver's pay are increase if TLC continues to provide TLC licence and or TLC plates. TLC should stop UBER and Lyft from continuing hiring drivers. There is to many drivers as it is right now that we don't enough jobs. The market is saturated right now.if TLC keeps giving license plates and licences no matter if rates are increased it will be harder for us to make money, and this will give UBER an excuse to turnos off drivers for hours.

Get [Outlook for iOS](#)

**From:** [Ibrahim Khalil](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Please DON'T SUBMIT this rules.  
**Date:** Thursday, January 30, 2025 12:17:12 PM

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If these rules are implemented, our lives and the lives of our families will be severely affected.

**From:** [kamaljit singh](#)  
**To:** [Uber](#); [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Re: Tell the TLC Not to Force You Offline  
**Date:** Thursday, January 30, 2025 12:04:12 PM

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Sir

That tlc going to impose on poor drivers those who are working hard to put the good on their families table because of TLC favor to uber and Lyft.

Drivers are dying getting sick from stress because there is too many drivers and no work please help drivers do they could spend happy and healthy time with their families as everyone in this country wants I hope you will no enforce 5 years care rules on NYC drivers and increase uber Lyft fares .

Thx

On Thu, Jan 30, 2025 at 10:01 AM Uber <[noreply@uber.com](mailto:noreply@uber.com)> wrote:



## Tell the TLC Not to Force You Offline

### New rules could impact cars older than 5 years

On Wednesday, February 5, the Taxi and Limousine Commission (TLC) will hold a hearing to consider new rules for the for-hire vehicle industry. TLC's cost study and corresponding rules assume there is no value in a vehicle 5 years or older. We know that's not true, and drivers like you continue driving vehicles, and earning with vehicles, well beyond 5 years. However, if this rule passes, Uber may no longer dispatch vehicles 2019 or older (and may update their vehicle year annually). This means in 2025 you may need a vehicle with a 2020 model year or newer.

The TLC needs to hear from drivers directly. Tell the TLC your vehicle has value, and is your tool for earning a living, way beyond 5 years. Tell the TLC they must reconsider this rule immediately and not take any action that will force you to buy a new car every five years.

Email the TLC ☐

[EXTERNAL] 意见



RU LINGJIANG <LINGJIANG1955@hotmail.com>  
To: tlcrules (TLC)



Thu 1/30/2025 3:14 PM

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Sent from my iPhone my car was purchased at the end of 2018, due to the epidemic for two years without work, and paid for it, until now it runs less than 150,000 miles, almost seventy percent of new cars, it is said that there is a suggestion to replace a new car in five years, if this regulation is introduced, it is too unreasonable, every four months car inspection, two years TLC a major inspection, if the car has a problem can not pass, I hope that the TLC department for the majority of drivers to consider the introduction of this rule will lose half of the drivers, including how many families caused unimaginable economic losses. Thank you.

**From:** [Z K](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Vehicle  
**Date:** Thursday, January 30, 2025 2:42:45 PM

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Good afternoon, I'm writing that tlc shouldn't make this law to change vehicle every five year,

It's already very hard to support our families by driving taxi to make money. We can't afford a new vehicle every five years !!! It's hard to cover living expenses

How do you pay for a new vehicle every five years ?

Life is already tough , Do you want people to kill themselves ???

**From:** [HR AZ Company](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Vehicle change  
**Date:** Thursday, January 30, 2025 3:17:31 PM

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Tlc

We are working hard to support our families, I'm a heart diabetic patient  
Hardly working to cover my house rent and all other bills with sick mother and 4 little kids v  
Unable to buy new thirty to fourth thousand dollar car every five years  
PLZ DO NOT APPLY THIS RULE TO CHANGE VEHICLE EVERY FIVE YEAR OR I'LL  
NOT HAVE ANY OTHER OPTION BESIDES SUICIDE !!!  
That will be TLC's responsibility if people kills themselves

**From:** [Zukhruf Kanta](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Vehicle change  
**Date:** Thursday, January 30, 2025 3:36:15 PM

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Hello TLC

I'm a sick single mother working hardly to support my children , my husband died with COVID , we are unable to change vehicle every five years  
It's impossible to change Thirty or fourty thousand dollars car to buy every five years  
Many times I can't even work but you still have to pay bills insurance rent food  
Plz don't make life more harder  
I really appreciate your help !!!

**From:** [amir butt](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Change of vehicle  
**Date:** Thursday, January 30, 2025 3:42:18 PM

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Sir/madam

Plz don't pass this rule to change vehicle every five years, we're unable to cover expenses to support our families

We can't afford new car for thousands of dollars every five years

You're not even getting enough jobs from uber or any other companies

This is not fair ! Life is already difficult

Plz don't make more hard decisions for us thanks !!!

**From:** [Fabian M Wilson](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Will speak at the hearing  
**Date:** Thursday, January 30, 2025 8:38:45 PM

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The issue of raising drivers pay it a crucial step toward giving the driver the pay they deserve. Riders are facing a constant uptick in vehicle service, insurance premiums and fuel costs therefore Uber should consider raising driver wages.

We stand together to challenge Uber's practices of taking advantage of its Drivers!

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[EXTERNAL]



Wilson Rosa <[wilsonrosa67@gmail.com](mailto:wilsonrosa67@gmail.com)>  
To: tlcrules (TLC)



Fri 1/31



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Good morning, regarding the request for the change of vehicle every 5 years, it is something illogical eh and incomprehensible as this is the economy of the country that in many ways affects each of the drivers you are proposing these changes, I agree with this proposition, thank you.

**From:** [Zahid Hussain](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Unfair TLC Ruling  
**Date:** Friday, January 31, 2025 3:51:47 PM

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Dear TLC Commissioners,

I strongly oppose the proposed rule that would prohibit vehicles older than five years from operating as for-hire vehicles in NYC. This regulation places an unfair financial burden on hardworking drivers, forcing them into an endless cycle of car payments just to stay on the road.

Many drivers have already made significant investments in their vehicles, maintaining them in excellent condition to meet TLC standards. Requiring a new vehicle every five years disregards these efforts and disproportionately impacts independent drivers and small business owners who cannot afford to replace their cars so frequently.

This rule will push many drivers out of work, increase financial hardship, and ultimately reduce the availability of affordable transportation for New Yorkers. Instead of an arbitrary age limit, TLC should focus on vehicle safety, emissions, and maintenance standards rather than mandating unnecessary and costly replacements.

We urge you to reconsider this rule and find a fairer solution that does not put undue pressure on drivers.

Sincerely,

Zahid Hussain

Sent from my iPhone

**From:** [Hazim Amir](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Change of vehicle  
**Date:** Sunday, February 2, 2025 10:46:55 PM

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TLC

My vehicle has value, and is my tool for earning a living and support my family way beyond 5 years.

I request TLC plz reconsider this rule immediately and stop taking any action that will force us to buy a new car every five years

We all going through toughest periods of our lives, My father died in Covid I'm the only one supporting my sick mother, wife and 2 little children.

**From:** [Mohammad Siddiqui](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] TLC LICENSE # 5997865  
**Date:** Monday, February 3, 2025 5:12:16 PM

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Sent from my iPhone!! Hi tlc I would like to say plz raise our prices thank you so Much, we r really suffering from expensive living conditions & our rates r so low I hope you will consider drive requires thanks, have a good day!!!  
MOHAMMAD SIDDIQUI

Taxi and Limousine Commission  
Office of Legal Affairs  
33 Beaver St.  
22nd Fl.  
New York, NY 10004

To whom it may concern:

I'm Taurean Lewis, and I'm a resident of and advocate for Berry South 9 Houses, a NYCHA development in South Williamsburg.

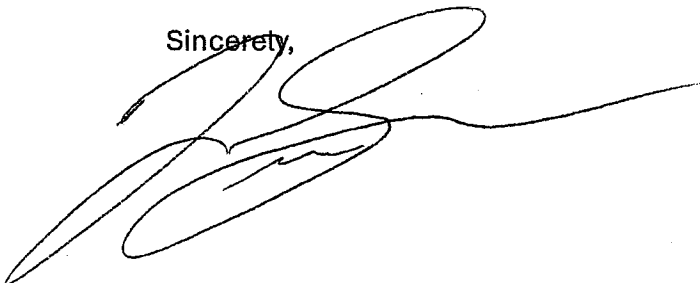
I urge the Adams' administration and the TLC to honor the mayor's agenda on affordability and show their commitment to finding a way to provide for FHV drivers that doesn't make getting around more expensive for New Yorkers like me.

I love my Berry South 9 Houses community, and I love my job at the Human Resources Administration (HRA). Both represent New York City's promises to help care for those struggling to get by. And yet I see how strained government resources are, and how good intentions all too often don't translate to thorough or well thought-out action, leaving hardworking low income families behind.

The TLC's proposed pay hike is the latest example. I often take an Uber or Lyft to get to my office in Queens from Brooklyn because the subway service near my home is limited and unreliable. If Mayor Adams is promising affordability, forking over more for a ride to work, to a doctor's appointment, or to school is a slap in the face to Berry South 9 residents. We're not like tourists indulging in an Uber because they're afraid of the subway- we're hardworking New Yorkers who don't have a local subway stop. We've seen this before - the corporations avoid responsibility for providing for drivers by passing on the pay hike to riders.

Until the public transit system starts better serving people like me, for-hire vehicles will remain essential. So I'm asking you, please don't make it harder on us.

Sincerely,

A handwritten signature in black ink, appearing to be 'Taurean Lewis', with a long horizontal flourish extending to the right.

**From:** [Fadi Abushamah](#)  
**To:** [Rides \(TLC\)](#)  
**Subject:** [EXTERNAL] Driver Exploitation: Raise the Minimum Rideshare Fare for Short Trips  
**Date:** Tuesday, February 4, 2025 2:20:21 PM

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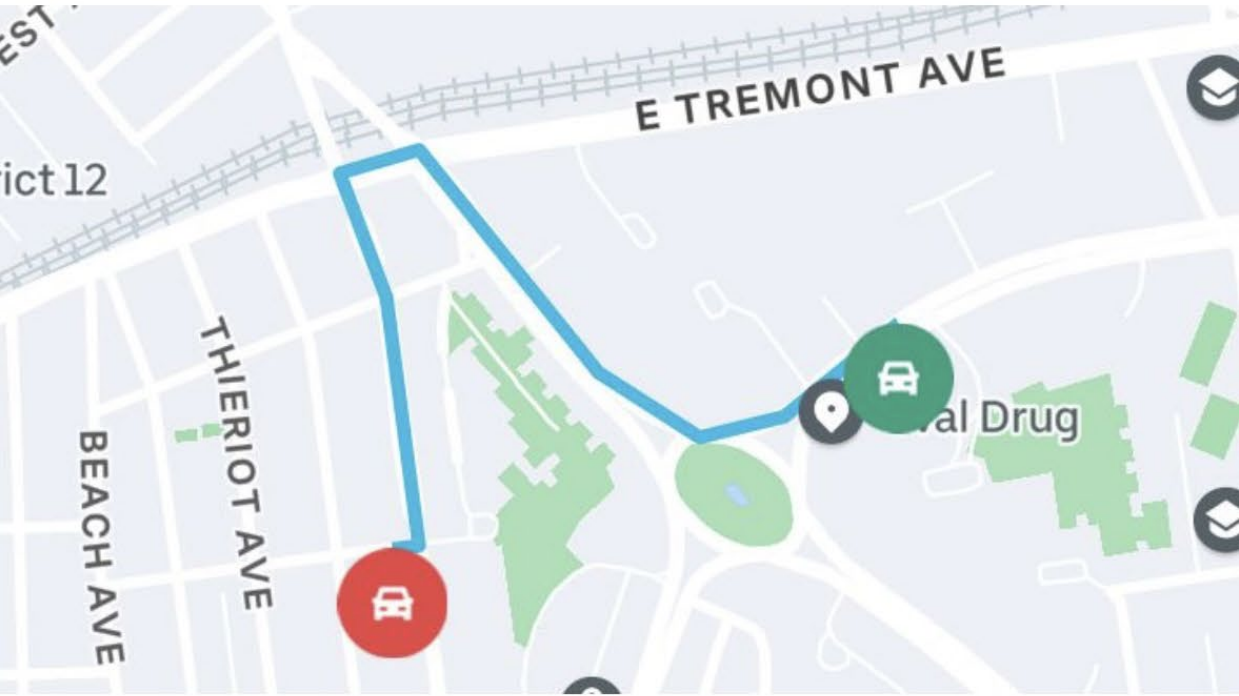
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Uber and Lyft's reduction of minimum fares is hurting drivers and riders alike. A five-minute pickup for a short trip can now pay as little as \$3.99. With already low driver pay, these ultra-low fares often result in a net loss for drivers. To protect drivers from further exploitation, the TLC needs to establish a minimum fare for all trips, preventing Uber and Lyft from continually squeezing drivers for profit.



UberX • Jan 25, 2025 • 5:23 PM

**\$3.99**



Duration  
**4 min 33 sec**

Distance  
**0.70 mi**

Metropolitan Ave Bronx, NY 10462 0001



Metropolitan Ave, Bronx, NY 10462-6201,  
US

Archer St, Bronx, NY 10460-6207, US



5 points earned

## Your earnings

Fare



\$3.99



**From:** [Jorge E. Lema](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] That is a great idea to think a little bit on driver who are eager for help. I have been for Uber since 2022 . Uber does not respect its drivers. They punish drivers who don't use Uber GPS by not giving enough work. I personally don't use Ub...  
**Date:** Tuesday, February 4, 2025 3:29:31 PM

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Sent from my iPhone

**From:** [MOHAMMAD RIADH](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Increase of minimum driver payment for higher volume for hire vehicles - Drivers facing financial hardships  
**Date:** Tuesday, February 4, 2025 4:52:11 PM

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Dear sir / msdam,

I am, as a tlc driver, and all other fellow drivers are facing financial hardships due to high inflation, higher vehicle insurance ( my annual car insurance is \$ 5000.00 ) and maintenance cost while there are fewer passengers since Covid19 pandemic broke across the world. Moreover, there is frustrated uncertainty in overall global deteriorated financial and political situation because of wars in Ukraine and the middle east which have affected everyone across the world. It has had become very difficult for our end meets and survival. As a result, I and my fellow drivers are suffering because we are unable to support our families properly in this critical financial situation.

In light of these circumstances, I humbly request the TLC Commission to please pass the rules to increase minimum wages for suffering drivers.

Thank you so much for your understanding.

Respectfully yours,

Mohammad Riadh  
TLC license No. 5747054  
Cell: 917 517-6563

**From:** [Karl Guer](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL]  
**Date:** Tuesday, February 4, 2025 8:30:17 PM

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Zouheyr Guerabli

TLC License Number: 5864695

## Fair Rules & Protections for All Uber Categories

Currently, only UberX and WAV have clear regulations, while other service levels—such as Comfort, Comfort Business, Black, SUV, and XL—remain unprotected. The TLC must establish fair and transparent rules for all service levels to ensure equity across the industry.

## Protection Against Sudden Pay Cuts

Drivers cannot plan their finances if Uber and Lyft continue cutting pay without notice. Clear regulations must be implemented to prevent sudden pay reductions and provide financial stability, allowing drivers to earn a fair and predictable income.

## Establishing a Minimum Base Fare

No driver should ever earn as little as \$2 to \$4 per ride. Yellow cabs have a base fare and do not have to travel long distances for pickups. In contrast, Uber and Lyft drivers often drive significant distances before reaching their passengers. We propose a \$10 minimum base fare, aligning with the standard set for taxis.

## Better Insurance Options for TLC Drivers, Especially EV Owners

As more drivers transition to electric vehicles (EVs), TLC insurance policies must provide full coverage for them. EVs are costly, and without comprehensive insurance, drivers are left

financially vulnerable. The TLC must ensure fair and adequate insurance policies for all drivers, including those with EVs.

### End the 5-Year Car Policy

Uber claims it is beneficial for the TLC to use 10-year-old cars when calculating driver pay, yet at the same time, it lowers driver earnings. This policy disproportionately affects those who have invested in newer, more expensive vehicles. If older vehicles remain permitted, pay rates must be adjusted to reflect real operating costs.

### Tickets Are a Cost of Doing Business

Many drivers receive tickets due to Uber and Lyft's navigation directing them into bus and bike lanes or while assisting disabled passengers. These tickets should be categorized as business expenses, just like gas and vehicle maintenance, to prevent unnecessary financial burdens on drivers.

### Ending the Leasing Trap

The TLC's own report found that leasing drivers pay an additional \$5,215 per year, yet current pay structures do not account for these added expenses. Since many drivers are unable to own their vehicles due to TLC restrictions, minimum pay must reflect lease costs to ensure fairness.

### Uber & Lyft Take Too Much – More Than 50% of the Fare

Drivers bear the full burden of vehicle costs, fuel, insurance, and labor—yet Uber and Lyft take more than 50% of the fare. The TLC should cap their commission at 10% per ride, ensuring that drivers receive a fair share of what passengers pay.

### Preventing Future Lockouts

While we appreciate the TLC's efforts to stop lockouts and improve transparency regarding

Uber and Lyft's data manipulation, the risk remains. To permanently prevent lockouts:

1. The TLC should manage the driver waitlist and have full control over new driver approvals.
2. Severe fines should be imposed on companies attempting to reintroduce lockouts, ensuring they do not exploit drivers again.

Fair Pay, Fair Rules, Fair Protections

Drivers keep this city moving. We urge the TLC to continue working with us to establish fairness, transparency, and stability for all drivers.

**From:** [Masud Khan](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Drivers demand  
**Date:** Tuesday, February 4, 2025 10:54:10 PM

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Demands:

1. TLC must regulate minimum fare. In 2013, Uber used to require passengers to pay no less than \$12 and give drivers no less than \$9.60. Between 2014 to 2017, the minimum for drivers was at least \$6, depending on the commission rate Uber took.

For roughly the last six years, the minimum rate has been \$5.39.

Today in 2025, Uber's minimum is \$4! That's an insult, not a payment! If adjusted for just inflation, \$6 minimum fare they set in 2013 would be \$8! The TLC must regulate minimum fare that is at least \$8.

2. TLC must pay double rates for out-of-town trips.

Yellow cab rate is double the meter outside NYC lines so that drivers are still earning when coming back to the city empty. Uber claims it can match drivers with a trip back into the city, but there are no guarantees and even if matched, the driver is still not being paid at the NYC rate! Even after crossing back into NYC, Uber will stay pay at the lower Westchester/Nassau Counties / NJ rates, for example. On top of that, Uber cut the \$20 out of town bonus this year. TLC must increase pay for out of town trips so TLC drivers are reimbursed at NYC rates for all the time they have to spend outside of the city, earning less.

3. TLC must regulate separate minimum pay rates for luxury vehicles. TLC's minimum pay rates are for UberX vehicles. Lux cars have fixed higher expenses, with no guarantee of lux work to pay for the costs.

4. Make TLC proposed rule on lockouts stronger: TLC must add rule that in a year where lockout notices are issued, TLC will not lift the vehicle cap and let Uber/Lyft add more cars.

5. TLC must keep using the standard, IRS model for vehicle depreciation and not give in to Uber's cruel threat to kick off drivers with cars that are older than 5 years.

TLC is using the IRS standard to calculate and reimburse vehicle depreciation - the length of time it takes to pay off a car - which is five years. This is the same way TLC has calculated depreciation since 2019; this is the standard commonly used across the country by every industry. Uber wants its own special rule to calculate depreciation so they can get away with paying drivers less. They used flawed data to argue for cutting how much drivers get for vehicle depreciation in the per mile rate. Meanwhile, Uber tells drivers in other cities to use the same IRS standard its fighting in NYC!!!

**From:** [Raju Sabu](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] drivers demand  
**Date:** Tuesday, February 4, 2025 10:56:46 PM

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**From:** [masud khan](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] TLC driver  
**Date:** Tuesday, February 4, 2025 11:04:03 PM

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Demands:

Abdullah all masud  
TLC license number (5613955)

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**From:** [Raj Veer](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Tlc drivers demand  
**Date:** Tuesday, February 4, 2025 11:30:07 PM

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Abdullah al Mashum  
TLC license number 5777278

**!!Fair Rules & Protections for All Uber Categories!!**

Currently, only UberX and WAV have clear regulations, while other service levels—such as Comfort, Comfort Business, Black, SUV, and XL—are left unprotected. The TLC must ensure all service levels have fair and transparent rules. **!!To Protection Against Sudden Pay !!Cuts.** Drivers cannot plan their finances if Uber and Lyft continue cutting pay without warning. We need clear rules that prevent sudden pay reductions and provide stability so drivers can earn a fair, predictable income.

**!!A Minimum Fare Base!!**

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**!!Better Insurance and more choices for TLC Drivers SPECIALLY Full Coverage For EV cars!!**

As more drivers switch to electric vehicles, TLC insurances must provide full insurance coverage for them. EVs are expensive, and without proper coverage, drivers are left financially vulnerable. The TLC must ensure fair insurance policies for all drivers, including EV owners.

**!!Uber talking about The 5-Year Car Policy: this needs to STOP!!**

Uber Told drivers that is good for TLC to use 10 cars for calculating the driver pay while simultaneously lowering driver pay. This unfairly affects those who invested in newer, more expensive cars. If older vehicles are permitted, then pay rates must be adjusted to reflect drivers' real costs.

**!!Tickets Are a Cost of Doing Business!!**

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**!!The Leasing Trap!!:**

The TLC's own report found that leasing drivers pay an additional \$5,215 per

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**!!Fair Pay, Fair Rules, Fair Protections!!**

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**From:** [Mehari Meles](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL]  
**Date:** Wednesday, February 5, 2025 12:16:06 AM

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Driver income hardship!

When Uber started, ride was easy to find. As every loser came to driving business tonsupport their livelyhood, one ride was to 20 drivers even one ride to 60 drivers.

I don't know about the young drivers, but for the old people like me was as hard as a rock.

We don't expect any mersey upon drivers, but I expect drivers change life style!

**From:** [ghulam qadar](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Yes we needed also removed 250\$ congection charges  
**Date:** Wednesday, February 5, 2025 12:22:33 AM

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Sent from my iPhone

**From:** [khairul dipu](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Testimony  
**Date:** Wednesday, February 5, 2025 12:32:59 AM

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Dear TLC,  
My full name Khairul hussain Dipu and TLC number 5981740.

Long store short from what uber/Lyft is telling or paying us now is unbelievable to believe and mainly as now everything so costly in NYC. Example if my tire gone had to buy new one for \$200. There for what uber and Lyft doing now with the pay rate it's unbelievable driving 10min to pick up customer then another 6-8min for a fare \$4-5 driving total of 16 minutes for \$4-5 it's unbelievable to accept. Not everyone has old car now a day's 90% people driving new cars and it's expensive and with this fare it's unfair for us all.

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Drivers keep this city moving. We ask the TLC to continue working with us to ensure fairness, transparency, and stability for all Drivers.

Sent from my iPhone

**From:** [drop sixteen](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] regarding hearing  
**Date:** Wednesday, February 5, 2025 1:19:06 AM

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keshang sherpa tlc lic# 5934875

I always wait 2 hours wait at tesla charging station even at 1am its always lines, so sad ...why authorities issue plates but don't install enough charging stations

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please have mercy on us because we can't and don't have power and money to influence anyone

regards

keshang sherpa

**From:** [Mohamed Fouda](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Fair fare fo drivers  
**Date:** Wednesday, February 5, 2025 2:09:54 AM

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**From:** [Aziz ELYaagoubi](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Justice for rideshare drivers!  
**Date:** Wednesday, February 5, 2025 5:29:33 AM

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#### **Demands:**

1. TLC must regulate minimum fare. In 2013, Uber used to require passengers to pay no less than \$12 and give drivers no less than \$9.60. Between 2014 to 2017, the minimum for drivers was at least \$6, depending on the commission rate Uber took.

For roughly the last six years, the minimum rate has been \$5.39.

Today in 2025, Uber's minimum is \$4! That's an insult, not a payment! If adjusted for just inflation, \$6 minimum fare they set in 2013 would be \$8! The TLC must regulate minimum fare that is at least \$8.

2. TLC must pay double rates for out-of-town trips.

Yellow cab rate is double the meter outside NYC lines so that drivers are still earning when coming back to the city empty. Uber claims it can match drivers with a trip back into the city, but there are no guarantees and even if matched, the driver is still not being paid at the NYC rate! Even after crossing back into NYC, Uber will stay pay at the lower Westchester/Nassau Counties / NJ rates, for example. On top of that, Uber cut the \$20 out of town bonus this year. TLC must increase pay for out of town trips so TLC drivers are reimbursed at NYC rates for all the time they have to spend outside of the city, earning less.

3. TLC must regulate separate minimum pay rates for luxury vehicles. TLC's minimum pay rates are for UberX vehicles. Lux cars have fixed higher expenses, with no guarantee of lux work to pay for the costs.

4. Make TLC proposed rule on lockouts stronger: TLC must add rule that in a year where lockout notices are issued, TLC will not lift the vehicle cap and let Uber/Lyft add more cars.

5. TLC must keep using the standard, IRS model for vehicle depreciation and not give in to Uber's cruel threat to kick off drivers with cars that are older than 5 years.

TLC is using the IRS standard to calculate and reimburse vehicle depreciation - the length of time it takes to pay off a car - which is five years. This is the same way TLC has calculated depreciation since 2019; this is the standard commonly used across the country by every industry. Uber wants its own special rule to calculate depreciation so they can get away with paying drivers less. They used flawed data to argue for cutting how much drivers get for vehicle depreciation in the per mile rate. Meanwhile, Uber tells drivers in other cities to use

the same IRS standard its fighting in NYC!!

Aziz elyaagoubi.

**From:** [walid walid](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL]  
**Date:** Wednesday, February 5, 2025 8:15:05 AM

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Slimane Benayoun  
TLC license number: 6011521

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The drivers should have the right to know customers drop offs locations ahead of accepting any trip, this is essential for them to decide based on many actual circumstances, sometimes the driver needs to take trip in certain direction at the end of his shift, sometimes EV cars have less energy and has to manage and so on.

This job is stressful and drivers sometimes need to take long vacations sometimes, they don't have to be on vacations and have to worry about their account could be blocked due to inactivity.

Thank you

**From:** [Michael Simon](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Driver pay hearing  
**Date:** Wednesday, February 5, 2025 10:40:34 AM

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Dear Commissioners

You know I was around in the streets were good when you went out New Year's Eve and made a lot of money made twice as much as what you made on an ordinary day. I was around on New Year's Day too. Every year New Year's Day was the best people were going home late. it was still active and no cabs are out, but if you were a cab, you could make really really good money In-N-out no traffic.

An ehail is a street hail

Michael Simon  
[nycmls1@icloud.com](mailto:nycmls1@icloud.com)

**From:** [JASON HARDY](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Uber deduction  
**Date:** Wednesday, February 5, 2025 11:32:57 AM

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Whenever a tlc car pick up a passenger outside of the five Boros uber deduct a commercial insurance fee. Tlc cars is all right paying for commercial insurance, there should be no commercial insurance deduct we need that money ,especially, in this time when the cost for insurance when up for tlc cars.

Sent from my T-Mobile 5G Device  
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**From:** [Leuys Taveras](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Re: TLC Public Hearing Scheduled 2/5/25 at 10AM - Driver Pay - High Volume for Hire Vehicles  
**Date:** Wednesday, February 5, 2025 11:35:11 AM

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**Honorable Commissioner, distinguished members of the Taxi and Limousine Commission, and all present:**

My name is **Leuys Taveras Garcia**, and I am a **TLC driver in New York City and a member of the New York Taxi Workers Alliance (NYTWA)**. I stand before you today to express the urgent need for regulations that protect our financial and professional stability.

Being a driver in this city is not just a job; **it is an essential and high-risk profession**. Every day, we face **heavy traffic, long hours, exposure to extreme weather conditions, and, in many cases, unsafe situations**. Despite these challenges, we continue to operate because our work keeps New York moving. As Martin Luther King Jr. once said:

**"All labor that uplifts humanity has dignity and importance and should be undertaken with painstaking excellence."**

However, that dignity is not reflected in our compensation. My operational costs as a TLC driver are significant and continue to rise:

- **Car loan payment:** \$790.10 per month
- **Auto insurance:** In **2023-2024**, my monthly premium was **\$421.33**. This year, it has increased to **\$448.49**, a **\$27.16 monthly increase**, which adds up to **more than \$325 per year**.
- **EV charging:** **\$35 per day**, totaling over **\$1,000 per month**

Before earning a single dollar in profit, I must cover more than **\$2,200 per month** in fixed expenses. Additionally, my **insurance renewal is approaching**, and it is already being reported that **another 10% increase in premiums** is expected. This would mean an additional **\$45 per month**, further increasing my costs while my income remains tied to insufficient fares.

Despite these rising expenses, Uber and Lyft have reduced the minimum fare to **\$4 per trip**, when in 2013, it was **\$9.60**. Adjusted for inflation, today's minimum fare should be **at least \$8** to reflect the real cost of living and operating in this city.

While **lockouts have temporarily ceased, nothing guarantees they won't return**. In the past, drivers were blocked from the platform multiple times a day without warning, preventing us from working and creating unacceptable financial instability. **Uber and Lyft manipulated utilization rates to lower driver pay**, a practice that must never be allowed again. As

Thomas Jefferson said:

**"When injustice becomes law, resistance becomes duty."**

Therefore, I urge the **TLC to approve and strengthen these regulations** with concrete measures to ensure:

1. **A minimum fare of \$8 per trip** to reflect real operating costs.
2. **Double pay for out-of-town trips**, just like yellow taxis receive.
3. **A permanent ban on unfair lockouts** that jeopardize our ability to work.

As John F. Kennedy said:

**"If a free society cannot help the many who are poor, it cannot save the few who are rich."**

I trust that the **TLC will make the right decisions** to ensure economic justice for drivers and stability within the industry.

**Thank you for your time and consideration.**

El mar, 4 feb 2025 a la(s) 1:46 p.m., tlcrules (TLC) ([tlcrules@tlc.nyc.gov](mailto:tlcrules@tlc.nyc.gov)) escribió:

Buenas tardes,

Gracias por inscribirse para testificar. Te hemos añadido a la lista de ponentes para la **audiencia VIRTUAL del 5 de febrero de 2025 a las 10 horas celebrada por Zoom**. **Esta reunión no se llevará a cabo de manera presencial.**

Tenga en cuenta que **Pago del conductor - Alto volumen para vehículos de alquiler** es el único tema programado para la discusión. No se permitirá ningún otro tema durante esta audiencia.

Cuando inicie sesión usando el enlace a continuación, su audio y video se silenciarán automáticamente. Cuando se llame su nombre, el moderador activará su cuenta y tendrá el control de su cámara y micrófono. Cuando esté listo, por favor diga su nombre y afiliación y **luego comience su testimonio**. El testimonio público está limitado a **2 minutos** por persona debido al alto volumen de oradores solicitados.

**Enlace de audiencia virtual de Zoom:**

<https://us02web.zoom.us/j/89759529559>

**From:** [RINZIN WANGYAL](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] NJ-NY pay for x and comfort trip  
**Date:** Wednesday, February 5, 2025 12:05:33 PM

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Uber Tesla has removed from the black eligibility.  
Pay raise as per the industry standard.

**From:** [Lyes Melikeche](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL]  
**Date:** Wednesday, February 5, 2025 12:32:47 PM

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Lyes Melikeche

TLC driver licence # 5995313

Fair Rules & Protections for All Uber Categories!! Currently, only UberX and WAV have clear regulations, while other service levels—such as Comfort, Comfort Business, Black, SUV, and XL—are left unprotected. The TLC must ensure all service levels have fair and transparent rules. !!To Protection Against Sudden Pay !!Cuts. Drivers cannot plan their finances if Uber and Lyft continue cutting pay without warning. We need clear rules that prevent sudden pay reductions and provide stability so drivers can earn a fair, predictable income. !!A Minimum Fare Base!! No driver should ever earn l \$4 -\$2 per ride. Yellow cabs have a base fare, and they don't have to travel far for pickups. Uber and Lyft drivers, however, often drive long distances just to pick up a passenger. We propose a \$10 minimum base fare—matching the standard that taxis already have. !!Better Insurance and more choices for TLC Drivers SPECIALLY Full Coverage For EV cars!! As more drivers switch to electric vehicles, TLC insurances must provide full insurance coverage for them. EVs are expensive, and without proper coverage, drivers are left financially vulnerable. The TLC must ensure fair insurance policies for all drivers, including EV owners. !!Uber talking about The 5-Year Car Policy: this needs to STOP!! Uber Told drivers that is good for TLC to use 10 cars for calculating the driver pay while simultaneously lowering driver pay. This unfairly affects those who invested in newer, more expensive cars. If older vehicles are permitted, then pay rates must be adjusted to reflect drivers' real costs. !!Tickets Are a Cost of Doing Business!! Drivers often receive tickets due to Uber/Lyft's navigation directing them into bus and bike lanes, or when assisting disabled passengers. These tickets should be counted as a business expense, just like gas and maintenance. !!The Leasing Trap!!: The TLC's own report found that leasing drivers pay an additional \$5,215 per year, yet current pay rates don't account for this extra cost. With many drivers unable to own their vehicles due to TLC restrictions, minimum pay must reflect lease expenses to ensure fairness. !!Uber & Lyft Take Too Much( more than 50% from the fare ) !! Drivers cover the costs of vehicles, fuel, insurance, and labor —yet Uber and Lyft take more than 50% of the fare. The TLC should cap their commission at 10% per ride, ensuring drivers receive a fair share of what passengers pay. Preventing Future Lockouts While we appreciate the TLC's efforts to stop lockouts and increase transparency around Uber and Lyft's data manipulation, the risk remains. To permanently prevent lockouts:

1. The TLC should manage the waitlist and have full control over new driver approvals.
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!!Fair Pay, Fair Rules, Fair Protections!! Drivers keep this city moving. We ask the TLC to continue working with us to ensure fairness, transparency, and stability for all Drivers.

**From:** [Julia](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Re: TLC Public Hearing Scheduled 2/5/25 at 10AM - Driver Pay - High Volume for Hire Vehicles  
**Date:** Wednesday, February 5, 2025 1:40:25 PM

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Hello,

I was unmuting myself twice but failed to speak for some reason. Here is my testimony :

My name is Julia Mikova. I am a part of NYTWA.

I am a part time professional NYC driver since 2012. I started with yellow cabs.

I truly enjoy driving and at the same time make money on my schedule with an opportunity to have months-long breaks when necessary.

In 2015 I switched from renting a yellow cab to purchasing my 2014 Lincoln MKT to drive with Uber and other ride sharing companies. Back then there was a fear that the TLC will limit the amount of plates in the city ( but we all know it didn't happen for years after) And as well I did it because I was tired from cleaning those super-dirty on the inside rental yellow cabs every time I had to rent it.

In 2015 my car was eligible to receive uber black and uber SUV requests. But I was not receiving enough of them to make my time worth spending in it. Therefore in those first few years after purchasing my car, I was still renting yellow cab once a week to make money in the industry while avoiding putting miles on my vehicle.

I didn't opt myself into receiving uber x requests because from the income stand point it was less lucrative than the yellow cab prices. I didn't want to abuse my car while making less than the yellow.

However, after few years of paying the car off it became old to be eligible to receive those luxury requests and I was forced to accept the uber X requests.

My riders are really happy with my car, they often think it is brand new one. I get a lot of compliments because I keep it in the pristine condition and that on itself my car is luxury vehicle with leather seats, huge moonroof, and more legroom than most of the cars on the market.

Therefore, my example can prove that the age of the car can be irrelevant in providing an excellent service and my pay shouldn't be correlated to the age of the vehicle. Especially when my odometer readings after 10 years are equaling to the reading of a full time driver after 3-4 years

As well, I don't want any platforms to set a schedule for me now or anytime in the future.

In my perspective I see a solution in the limitation of the plates issued. Over saturation of the vehicles creates less opportunities to receive requests to each vehicle.

The second issue I would like to address is the commission on out of town rates. Sometimes our split with uber is 50/50

Thank you for your time.

On Tue, Feb 4, 2025 at 15:44 tlcrules (TLC) <[tlcrules@tlc.nyc.gov](mailto:tlcrules@tlc.nyc.gov)> wrote:

Good afternoon,

Thank you for signing up to testify. We have added you to the list of speakers for the **VIRTUAL** hearing on **February 5th, 2025, at 10 am held on Zoom.** This meeting will **not** be held in person.

Please note that **Driver Pay - High Volume for Hire Vehicles** is the only topic scheduled for discussion. Any other topics will not be allowed during this hearing.

When you log on using the link below, your audio and video will automatically be muted. When your name is called, the moderator will activate your account, and you will have control of your camera and microphone. When ready, please state your name and affiliation and

then begin your testimony. Public testimony is limited to **2 minutes** per person due to a high volume of requested speakers.

**Zoom Virtual Hearing Link:**

<https://us02web.zoom.us/j/89759529559>

Please use your **FULL** first and last name on ZOOM that you provided when you signed up to speak only during the hearing.

**Note:** This link should not be shared with anyone that has not contacted TLC and requested to speak during the hearing.

If you cannot make the hearing and would like to have your name removed from the speakers list, please reply to this email, and let us know immediately.

**We look forward to hearing your testimony.**

You can email comments to: [tlcrules@tlc.nyc.gov](mailto:tlcrules@tlc.nyc.gov)

Comments are closed February 5th, 2025 at 5PM

**This is not an OATH hearing on a TLC summons.**

**From:** [Jose Ramos](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] I don't approved new TLC planned rules  
**Date:** Wednesday, February 5, 2025 1:59:19 PM

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Hi my name is Jose Ramos am a taxi driver and I support my co workers on the decision to not approved the new rules that TLC or uber trying to make it work. I can't afford to every 5 years financial a new car I just can't. Am a humble family man that thanks to this job I can support my family. I have a 2014 honda accord and is a good condition and I just paid it off last year thanks God and I can't afford to take out another one. Please help us and let us work with our cars as long is in a good condition and passes the TLC and state inspection. Thank you.

**From:** [Rashed Ahmed](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Concern Regarding Uber's Decision to Remove Tesla Model Y from Uber Black Luxury Platform  
**Date:** Wednesday, February 5, 2025 2:01:11 PM

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Dear Taxi and Limousine Commission,

My name is: Rashed Ahmed

TLC license number is: 5981414

Fair Rules & Protections for All Uber Categories

Currently, only UberX and WAV have clear regulations, while other service levels—such as Comfort, Comfort Business, Black, SUV, and XL—are left unprotected. The TLC must ensure all service levels have fair and transparent rules. To Protection Against Sudden Pay Cuts. Drivers cannot plan their finances if Uber and Lyft continue cutting pay without warning. We need clear rules that prevent sudden pay reductions and provide stability so drivers can earn a fair, predictable income.

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No driver should ever earn l \$4 -\$2 per ride. Yellow cabs have a base fare, and they don't have to travel far for pickups. Uber and Lyft drivers, however, often drive long distances just to pick up a passenger. We propose a \$10 minimum base fare—matching the standard that taxis already have.

Better Insurance and more choices for TLC Drivers SPECIALLY Full Coverage For EV cars

As more drivers switch to electric vehicles, TLC insurances must provide full insurance coverage for them. EVs are expensive, and without proper coverage, drivers are left financially vulnerable. The TLC must ensure fair insurance policies for all drivers, including EV owners.

Uber talking about The 5-Year Car Policy: this needs to STOP

Uber Told drivers that is good for TLC to use 10 cars for calculating the driver pay while simultaneously lowering driver pay. This unfairly affects those who invested in newer, more expensive cars. If older vehicles are permitted, then pay rates must be adjusted to reflect drivers' real costs.

Tickets Are a Cost of Doing Business

Drivers often receive tickets due to Uber/Lyft's navigation directing them into bus and bike lanes, or when assisting disabled passengers. These tickets should be counted as a business

expense, just like gas and maintenance.

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The TLC's own report found that leasing drivers pay an additional \$5,215 per year, yet current pay rates don't account for this extra cost. With many drivers unable to own their vehicles due to TLC restrictions, minimum pay must reflect lease expenses to ensure fairness.

#### Uber & Lyft Take Too Much( more than 50% from the fare )

Drivers cover the costs of vehicles, fuel, insurance, and labor—yet Uber and Lyft take more than 50% of the fare. The TLC should cap their commission at 10% per ride, ensuring drivers receive a fair share of what passengers pay.

#### Preventing Future Lockouts

While we appreciate the TLC's efforts to stop lockouts and increase transparency around Uber and Lyft's data manipulation, the risk remains. To permanently prevent lockouts:

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#### Fair Pay, Fair Rules, Fair Protections

Drivers keep this city moving. We ask the TLC to continue working with us to ensure fairness, transparency, and stability for all Drivers.

THANK YOU FOR UNDERSTANDING NYC DRIVERS.

**From:** [Raul Rivera](#)  
**To:** [Israel Acevedo](#)  
**Cc:** [Do, David \(TLC\)](#); [District31](#); [District18](#); [District25](#); [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Re: "TLC TESTIMONY HEARING 2-5-25"  
**Date:** Wednesday, February 5, 2025 2:07:36 PM

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Thank you Mr.Acevedo,

I completely agree I would also like to add that TLC, TLC, Chair Do, and Mayor Adams are protecting the disastrous decision of the former TLC Chair Meera Joshi to implement the UR rate which is only a requirement and should be eliminated ASAP.

One has to face the truth the UR is wrong in so many ways.  
The control that TLC and the rides share companies have over the drivers are enslaving them.

I personally testified in front of the City Council demanding the removal of Uber from NYC.  
Uber lies to get there way and now TLC sits idle and does nothing to stop them.

TLC has the power to revoke Uber's license and should do so before we start to see more driver suicides!

I'll end it here for now, but I do request Chair Do to give myself and my fellow drivers a in person meeting I wait for ur response.

Regards  
Raul Rivera  
TLC Driver  
TLC Driver Advocate

On Feb 5, 2025 at 1:04 PM, <[Israel Acevedo](#)> wrote:

Good morning Chair Do and presiding Commissioners,

Future lockouts should not be in any rules package being proposed by this commission. We are the only market that uses the UR rate and since it was implemented it has been problematic for drivers leading to LOCKOUTS in 2018

then again in 2024. This commission should be protecting our ability to work without interruption. I ask this commission to abandon the UR rate and find other ways to protect driver pay and prevent future hiring by these companies. This commission needs to promptly begin to work on rules that protect vehicles older than 5 years old from being forced offline. The vehicle requirements list of both these companies needs to be regulated by this commission. These companies should not be able to update their vehicle list without notice as it forces drivers to scramble to purchase another vehicle. As of this morning according to an article published by AutoMarketplace Uber has updated their vehicle list and the Tesla Model Y no longer qualifies for black car. These companies should not be allowed to retaliate against drivers because they disagree with rules that are being proposed by this commission. We the drivers pay personal, business expenses and provide for our families with these jobs.

**From:** [David Paulino](#)  
**To:** [External Affairs](#); [TLC Commissioner \(TLC\)](#); [tearle@american-transit.com](mailto:tearle@american-transit.com); [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Re: Notice of Public Hearing and Opportunity to Comment on Proposed Rules 2-5-25  
**Date:** Wednesday, February 5, 2025 3:03:46 PM

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Good afternoon all,

The TLC claims it is trying to help drivers by increasing their pay. However, as many of us know, we are facing a much bigger problem: the number of private plates illegally picking up passengers on the streets. While our insurance premiums and other costs continue to increase, the TLC is turning a blind eye to this matter.

TLC enforcement officers don't do anything when it comes to private plate and Liverty drivers flooding our streets while we wait for passengers. Some of you may know Raul Rivera for his outspoken comments, but many of the things he says are true. The TLC needs to find ways to stop illegal private and livery drivers from taking our jobs.

Today at the Jacob Javits Center is a perfect example of what's going on. Drivers from Georgia, Pennsylvania, and New Jersey, to name a few states, are at the location, taking away trips from legally working drivers. This situation is not only affecting drivers but also insurance companies and everyone collecting taxes from us.

I also want to say thank you for today's public hearing and don't let your agency be micromanage by Uber and Lyft. Drivers deserve better pay.

Thank you,  
Jose Paulino

Sent via the Samsung Galaxy S24 Ultra, an AT&T 5G smartphone  
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**From:** External Affairs <[tlcexternalaffairs@tlc.sf-email.nyc.gov](mailto:tlcexternalaffairs@tlc.sf-email.nyc.gov)>  
**Sent:** Tuesday, February 4, 2025 12:04:20 PM  
**To:** DAVECOMPUTER@LIVE.COM <[DAVECOMPUTER@LIVE.COM](mailto:DAVECOMPUTER@LIVE.COM)>  
**Subject:** Notice of Public Hearing and Opportunity to Comment on Proposed Rules 2-5-25

Affairs  
To: DAVECOMPUTER@LIVE.COM

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or [safe-sender list](#).



February 04, 2025

**Notice of Public Hearing and Opportunity to Comment on Proposed Rules**  
**2-5-25**

- [English](#)

**English**

**Notice of Public Hearing and Opportunity to Comment on Proposed Rules**  
**2-5-2025**

**What are we proposing?**

[The Taxi and Limousine Commission \("TLC"\) is proposing to amend its rules governing minimum driver payment for high-volume for hire services. Specifically, these proposed rules would increase minimum per-mile pay rates to account for increased driver expenses, change the way utilization rates are calculated and applied, prevent high-volume companies from manipulating driver availability, and collect additional data related to driver availability.](#)

**When and where is the Hearing?**

TLC will hold a public hearing on the proposed rule. The public hearing will take place at 10:00 am on February 5, 2025. The public hearing will be held online using Zoom. There will be no in person public hearing. The public hearing will be livestreamed on TLC's website at [www.nyc.gov/tlc](http://www.nyc.gov/tlc). To participate in the public hearing, please e-mail the TLC at [tlcrules@tlc.nyc.gov](mailto:tlcrules@tlc.nyc.gov) or call TLC at 212-676-1135 by February 4, 2025. After you have signed up to speak, TLC will provide you with a Zoom URL to enter in on your computer or dial-in via phone number if you prefer to call in.

**How do I comment on the proposed rules?**

Anyone can comment on the proposed rules by:

- **Website.** You can submit comments to the Taxi and Limousine Commission through the NYC rules website at [www.nyc.gov/nycrules](http://www.nyc.gov/nycrules).
- **Email.** You can email comments to [tlcrules@tlc.nyc.gov](mailto:tlcrules@tlc.nyc.gov).
- **Mail.** You can mail comments to the Taxi and Limousine Commission, Office of Legal Affairs, 33 Beaver Street – 22nd Floor, New York, NY 10004.
- **Fax.** You can fax comments to the TLC at 212-676-1102.
- **By speaking at the hearing.** To sign up to speak and provide testimony, you must e-mail the TLC at [tlcrules@tlc.nyc.gov](mailto:tlcrules@tlc.nyc.gov) or call 212-676-1135 by 5:00 p.m. on February 4, 2025. **Speakers will have 2 minutes to testify** and will not be able to sign up to testify the day of the hearing. Those who did not sign-up in advance to testify are welcome to view the live-stream of the meeting on TLC's website. Please note that the hearing is for accepting oral testimony only and is not held in a "Question and Answer" format.

#### **Is there a deadline to submit written comments?**

Yes, you must submit written comments by February 4, 2025.

#### **Do you need assistance to participate in the Hearing?**

You must tell the Office of Legal Affairs if you need a reasonable accommodation of a disability at the Hearing. You must tell us if you need a sign language interpreter. You can tell us by mail at the address given above. You may also tell us by telephone at 212-676-1135. You must tell us by February 4, 2025. This location has the following accessibility option(s) available: Simultaneous transcription for people who are deaf or hard of hearing and audio only access.

#### **Can I review the comments made on the proposed rules?**

You can review the comments made online on the proposed rules by going to the website at [www.nyc.gov/nycrules](http://www.nyc.gov/nycrules). A few days after the hearing, copies of all comments submitted online, copies of all written comments, and a summary of oral comments concerning the proposed rule will be available to the public at the Office of Legal Affairs.

#### **What authorizes the Commission to make this rule?**

Sections 1043 and 2303 of the City Charter and Section 19-503 of the New York City Administrative Code authorize the Commission to make this proposed rule. This proposed rule was not included in TLC's regulatory agenda for fiscal year 2024 because it was not contemplated when the Commission published the agenda.

#### **Where can I find the Commission's rules?**

The Commission's rules are in Title 35 of the Rules of the City of New York.

### **What rules govern the rulemaking process?**

TLC must meet the requirements of Section 1043 of the City Charter when creating or changing rules. This notice is made according to the requirements of Section 1043 of the City Charter.

[back to top](#)

Email comments, questions, or suggestions to [communityaffairs@tlc.nyc.gov](mailto:communityaffairs@tlc.nyc.gov)

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33 Beaver Street, 22nd Floor, New York, NY, 10004 US

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**From:** [Mehdi Ben Mohamed](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Testimony for drivers pay  
**Date:** Wednesday, February 5, 2025 3:30:51 PM

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Mehdi Ben Mohamed  
TLC license N 6014458

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Drivers keep this city moving. We ask the TLC to continue working with us to ensure fairness, transparency, and stability for all Drivers.

Sent from my iPhone

**From:** [Joe Loprete](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] fav drivers pay increase  
**Date:** Friday, February 7, 2025 7:53:26 PM

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To whom it may concern;

I been driving for uber almost 10 years, commercial insurance and car maintenance have increased every single year which it took so much income from me,I have a clean record with no accidents but my insurance have increased 30% from 2024 to 2025 from \$ 4128 to \$5380 in the past year (2024) I spent \$ 6501 for maintenance and to make sure my car is good and safe condition,I strongly believe that NYC drivers must have a substantial pay increase  
Thanks

**From:** [Nizam Moonshe](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Comment  
**Date:** Friday, February 7, 2025 11:08:23 PM

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Name-Nizam Uddin

Tlc pic.number- 5542793

Our demand is end lockout forever...we are independent contractor not employee

Raise our per minutes and miles and our of city make a double....

Minimum fare keep \$8-\$10 standard

And stop deactivated...please

Thanks to tlc for give us to chance for comments .....

**From:** [Md.Iftekharul Haque](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] testimony  
**Date:** Saturday, February 8, 2025 11:24:50 PM

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Full Name: Md.Haque  
TLC license N: 5599000

Fair Rules & Protections for All Uber Categories Currently, only UberX and WAV have clear regulations, while other service levels—such as Comfort, Comfort Business, Black, SUV, and XL—are left unprotected. The TLC must ensure all service levels have fair and transparent rules. To Protection Against Sudden Pay Cuts. Drivers cannot plan their finances if Uber and Lyft continue cutting pay without warning. We need clear rules that prevent sudden pay reductions and provide stability so drivers can earn a fair, predictable income. A Minimum Fare Base No driver should ever earn l \$4 -\$2 per ride. Yellow cabs have a base fare, and they don't have to travel far for pickups. Uber and Lyft drivers, however, often drive long distances just to pick up a passenger. We propose a \$10 minimum base fare—matching the standard that taxis already have. Better Insurance and more choices for TLC Drivers SPECIALLY Full Coverage For EV cars As more drivers switch to electric vehicles, TLC insurances must provide full insurance coverage for them. EVs are expensive, and without proper coverage, drivers are left financially vulnerable. The TLC must ensure fair insurance policies for all drivers, including EV owners. Uber talking about The 5-Year Car Policy: this needs to STOP Uber Told drivers that is good for TLC to use 10 cars for calculating the driver pay while simultaneously lowering driver pay. This unfairly affects those who invested in newer, more expensive cars. If older vehicles are permitted, then pay rates must be adjusted to reflect drivers' real costs. Tickets Are a Cost of Doing Business Drivers often receive tickets due to Uber/Lyft's navigation directing them into bus and bike lanes, or when assisting disabled passengers. These tickets should be counted as a business expense, just like gas and maintenance. The Leasing Trap: The TLC's own report found that leasing drivers pay an additional \$5,215 per year, yet current pay rates don't account for this extra cost. With many drivers unable to own their vehicles due to TLC restrictions, minimum pay must reflect lease expenses to ensure fairness. Uber & Lyft Take Too Much( more than 50% from the fare ) Drivers cover the costs of vehicles, fuel, insurance, and labor—yet Uber and Lyft take more than 50% of the fare. The TLC should cap their commission at 10% per ride, ensuring drivers receive a fair share of what passengers pay. Preventing Future Lockouts While we appreciate the TLC's efforts to stop lockouts and increase transparency around Uber and Lyft's data manipulation, the risk remains. To permanently prevent lockouts: 1. The TLC should manage the waitlist and have full control over new driver approvals. 2. Severe fines should be imposed on companies that attempt to reintroduce lockouts. A strong financial penalty will ensure they don't exploit drivers again. Fair Pay, Fair Rules, Fair Protections Drivers keep this city moving. We ask the TLC to continue working with us to ensure fairness, transparency, and stability for all Drivers.

Regards Md.haque

**From:** [Hanif Oza](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Ride share pay  
**Date:** Wednesday, February 12, 2025 7:38:13 AM

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Rideshare like uber & Lyft not even paying minimum wage they take all the money for themselves and did not care about drivers financial situation neither well-being of drivers . At the same time, Tlc should provide restroom facilities for the ride share drivers since New York State, New York City, and Tlc limousine commission all making a hefty money because of rideshare drivers in sense of sales tax ,MTA tax , other surcharge tax ECT. Also, Tlc should force rideshare companies to work on a commission basis. Meaning they should give at least 80% of what they are charging passenger's to drivers and keep 20% for the dispatching the job no more than that thank you.

**From:** [khairul dipu](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Comment ( pay rise)  
**Date:** Monday, February 17, 2025 4:36:22 AM

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My TLC license number 5981740, I work only for Lyft and as a driver I invest almost 60k car with car payments about 1000 a month and not only that we mostly invest for 6-7 years as car get paid of by working hard. Most of the time Lyft take 80% and give us less as driver. We give time, we have no safety on road, we take rider safely to their destination, we work on rainy weather, we make the city moves, we do everything but end of the day they playin with us like a dogs. I request commissioners to take a legal action against them and rise good fare or rate. Also if we do something small mistake or even though we don't they they deactivate us for no reason and we stay out for few day or weeks and we use our credit and make more deaths. Please take an action about this too. There many people spend a lot money and they deactivate for no reason and I want TLC to take over this and also they're many driver on waitlist so I think TLC should handle this as we paying TLC as driver. We need protection. There are many people here spending a lot money if u have good credit you still paying a lot and even if bad credit you're done. But we don't have choice to choose if too old then customers complain and uber or Lyft deactivate us. We are force to get new and we put our lives on it. I spend almost 3k on month just from car maintenance to payments after that I have food to put on table, rent, food to eat as working, coffee. So we save nothing for our family or kids that's the reality we having as driver without no benefits from this company's . Hope TLC and do take best and fair action for all drivers. Thank you

Sent from my iPhone

**From:** [Neng he](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Please Reconsider  
**Date:** Tuesday, February 18, 2025 2:07:19 PM

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You don't often get email from neng.he.566282245@forgrassroots.com. [Learn why this is important](#)

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Dear Commissioner David Do,

Please reconsider the TLC's new proposed rules for FHV drivers.

Specifically, your proposed rules suggest our vehicles lose value after 5 years. That is NOT true. Our vehicles are how we earn a living, feed our families and keep a roof over our heads. We continue driving them - making money off our trips - well beyond 5 years.

Please do not pass any new rules that could result in Uber banning cars older than 5 years. It's unnecessary and harmful.

Thank You,  
Neng he  
13870 Elder Ave Apt 5J  
Flushing, NY 11355

**From:** [Ismaila Zongo](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Driver Pay (High-Volume For-Hire Vehicles)  
**Date:** Friday, February 21, 2025 1:41:07 AM

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Good morning TLC,

With the cost of living crisis right now, it's very hard for us as a rideshare drivers to make an affordable living. For my own experience, last year 2024 I spend in car rental \$21600.00 , gas \$10080.00 , car wash \$2100.00 and TLC license renewal overall \$436.00

A total of \$34,202.00 .

How can you make a living spending that much money in a car when Uber and Lyft pays you \$3.00 or \$4.00 minimum for a ride.

I want TLC to think that drivers have families to take care and it's TLC responsibility to protect, care and support drivers when they need them by taking fair action against rideshare companies.

Thank you.

**From:** [Michael Simon](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] For-Hire Service minimum pay rules, comment  
**Date:** Saturday, February 22, 2025 12:21:17 PM

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Dear Commissioners,

Hello,

**Please** do not hesitate to use your influence over the apps to decrease their numbers. Decreasing the number of cars, would benefit those drivers who remain and are serious or full time.

Car retirement for uber is not a threat , its a bargaining chip, they don't want their cars getting old , it's bad for their reputation.

Big corps care to increase their vehicles at the expense of driver income. I see in the news that these app seem to win against localities or even states , stay strong , for the drivers

The city is mandated to protect the medallion franchise. The alderman would have never allowed direct competition to something they created that wasn't suppose to have competition, that's why it was an exclusive. If apps were around when the medallions were first issued , the ability to use an ehail would have been regulated into the medallion franchise, for the same reasons as it was created for. They would have

never issued the medallions and let the ehail be used to undermine their very ideas of decreasing numbers of taxis so that the industry can be viable

Michael Simon  
medallion owner

**From:** [Andrea Crudo](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Gig related work such as amazon uber grubhub  
**Date:** Wednesday, February 26, 2025 4:50:24 PM

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My situation's a little bit more complex and well outside the normal.

The app seemed to be doing active hourly for the last several weeks. But what app in particular has about 17 times not met the obligation? Sorry, excuses and non-support. Despite numerous phone calls, then playing games with phone system redirecting to 78910 different people. Email.

S emails, here's some example last night. Activate hourly \$24.50 Plus tips. Completed the delivery. They paid me \$3.84 For thirty eight minutes. Falisfying time stamps That means which time a day that I actually deliver it. But I'm going with them and getting nowhere. Followed the complaint of the new york state attorney general.

Let me explain to you Why are government needs to regulate these corporations. Although they cried that they have no money , they are Saving billions of dollars by classifying the spy as independent contract. They don't pay social security, workers comp, taxes. Hire to global call center support which they don't even know their own jobs. The majority of them you have to speak 5 to 6 To get anywhere and then all they do is type away in an email form. What we suppose voicemail on the phone but we don't get a copy of what they say. Our words can be twisted extended. I've been having no good family working on these call center agents 4 years plus. Call and upset I don't know How she's on.

Board well it's my good driving And non criminal record. However these callers are the criminals. This is cause nothing but aggravated hostile involvement.

My money has been off a year now. Drastically reduced. All of the gigs. Amazon in half!!!!!! And it is my perception that these callers have claimed spousal. I'm getting agents to give them a percentage of my hard work. It sounds unlikely but I Add somebody , contact my local bank to inform them that they wanted to be added To the credit bureau's as my delinquent spouse And one.

Other. That's about the same time. My money started disappearing.

Andrea Crudo

**From:** [Abraham Thomas](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Uber Driver  
**Date:** Thursday, February 27, 2025 11:03:29 PM

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The pay to the drivers are very low.

In fact at the end of the day for me it is very hard to place bread on a table.

Pay drivers at least the minimum wages of New York. Otherwise allways a possibility to move to Amazon or other jobs which guarantees. I am 12 hours on my Uber app however Uber considers 6-7 hours ride. You don't consider average waiting hours between ride.

We are waiving and we can't go for another job because we are waiving to get a ride. However you pay only for ride 6-7 hours. Means we worked 12 hours but not getting pay for 12 hours getting paid only for 6-7 hours.

So make a minimum wages for the total time we are online with the app.

Any we are not getting a fair fare.

**From:** [Cesar Calderon](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Testimony  
**Date:** Monday, March 3, 2025 10:49:02 AM

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### To Whom It May Concern,

I am writing to provide testimony regarding the proposed changes to the TLC pay scale and penalties, based on my experience as a rideshare driver in New York City. While I am retired and drive primarily for personal engagement, my firsthand observations and detailed financial records reveal the profound challenges rideshare drivers face under the current system. The proposals under consideration present both opportunities and risks, and I hope my insights will help guide decisions that truly benefit drivers and the public alike.

The pay scale set by the TLC, while intended to ensure fair compensation, remains grossly inadequate in addressing the financial realities of operating a rideshare business in New York City. In 2024, I earned \$55,438 in gross income through Uber. However, the substantial costs associated with rideshare driving—including Uber fees, TLC licensing, commercial insurance, tolls, maintenance, vehicle charging, and more—left me with a net profit of only \$9,978 before taxes. After accounting for self-employment and federal income taxes, my take-home profit was just \$7,510. This represents only 13.5% of my gross earnings.

At this income level, my actual hourly earnings for the 1,300 hours I worked—an average of 25 hours per week—amounted to just \$5.78 per hour, far below New York City's minimum wage. This harsh financial reality underscores the inadequacy of the current pay scale. Even more concerning is the fact that the true cost of living in New York City far exceeds these earnings. Research indicates that a single adult with no children requires \$27.57 per hour to meet the city's basic living expenses. For a single parent with one child, this figure rises to \$48.87 per hour, and for two children, \$61.75 per hour. By comparison, the current TLC-mandated rate of \$15 per hour is not only unrealistic but effectively forces drivers into financial distress.

The burdens faced by rideshare drivers are compounded by the fines imposed under TLC regulations. For example, a \$400 fine for failing to come to a complete stop at a stop sign represents 5.33% of my total annual take-home profit. While I fully support efforts to ensure safety, fines of this magnitude are disproportionately punitive given the already narrow margins on which drivers operate. For many drivers, such penalties equate to days of work lost and further exacerbate financial strain. These penalties, when combined with inadequate pay, create an untenable situation that risks pushing drivers into poverty or compelling them to

resort to illegal practices, such as driving without proper licensing or using fake plates.

Even as someone fortunate enough to own a Tesla Model 3 outright—avoiding the burden of a car loan and benefiting from lower fuel costs—I continue to face significant challenges in maintaining profitability. The high cost of commercial insurance, the expense of public EV charging for those without home chargers, and the notoriously high repair costs of EVs all add to the difficulty. For drivers without similar cost-saving measures, the financial outlook is even bleaker.

Given these realities, I urge the TLC to consider the following:

1. **Increase the Pay Scale:** Adjusting the pay scale to reflect the actual cost of living in New York City is essential. A minimum rate that aligns with the living wage—\$27.57 per hour for a single adult—would ensure that drivers can cover their expenses and achieve financial stability.
2. **Review Penalty Structures:** While safety is paramount, fines should be proportionate to drivers' earnings to avoid imposing excessive hardship. Consider implementing a sliding scale for penalties based on income or creating alternative measures, such as mandatory safety courses, for first-time infractions.
3. **Address Systemic Costs:** Efforts to reduce the financial burden on drivers, such as regulating insurance premiums for commercial EVs, increasing subsidies for home chargers, and capping service fees taken by rideshare platforms, would provide meaningful relief.

The current system, while well-intentioned, fails to reflect the financial realities faced by rideshare drivers. Without significant reforms, the combination of inadequate pay and excessive penalties will continue to undermine the livelihoods of those who keep New York City moving. I appreciate the opportunity to share my perspective and urge the Commission to enact meaningful changes that address these pressing issues.

Thank you for your time and consideration.

Sincerely,  
Cesar Calderon, MSIT  
TLC-Licensed Rideshare Driver

**From:** [Daniela Alvarez](#)  
**To:** [tlcrules \(TLC\)](#)  
**Subject:** [EXTERNAL] Fwd: Urgent: Written Testimony - Protect TLC Drivers from Lockouts, Insurance Crisis & Unregulated Vehicle Requirements  
**Date:** Tuesday, March 4, 2025 9:25:27 PM

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----- Forwarded message -----

**From:** Daniela Alvarez <[hdainsurancebk@gmail.com](mailto:hdainsurancebk@gmail.com)>  
**Date:** Wed, Feb 5, 2025 at 4:46 PM  
**Subject:** Urgent: Written Testimony - Protect TLC Drivers from Lockouts, Insurance Crisis & Unregulated Vehicle Requirements  
**To:** <[TLCrules@tlc.com](mailto:TLCrules@tlc.com)>  
**CC:** <[district31@council.nyc.gov](mailto:district31@council.nyc.gov)>, <[district18@council.nyc.gov](mailto:district18@council.nyc.gov)>, <[district25@council.nyc.gov](mailto:district25@council.nyc.gov)>

Dear Chair Do and Council Members ,

I am writing to express my concerns regarding the TLC's proposed rule changes on lockouts, driver pay, vehicle regulations, and driver safety. While these proposals represent progress, they must be strengthened to ensure drivers receive fair compensation, job security, adequate protections, and a more equitable share of their earnings.

As a TLC broker with over a decade of experience, I have seen firsthand how Uber and Lyft have transformed what was once a profitable industry into a monopoly that disproportionately exploits immigrant drivers. These companies take an increasingly large share of drivers' earnings while driver's shoulder the costs of operating a vehicle, maintaining insurance, and covering daily expenses. This is unacceptable and must be regulated.

### **Uber and Lyft Have Created a Monopoly and Are Exploiting Immigrant Drivers**

- Uber and Lyft have monopolized an industry that once allowed hardworking drivers to build stable livelihoods.
- The vast majority of TLC drivers are immigrants, many of whom invested their savings into their businesses with the expectation of fair pay.
- Instead, Uber and Lyft continue to increase the percentage they take from every trip, leaving drivers with less income despite rising operational costs.
- TLC must set limits on how much Uber and Lyft can deduct from fares to ensure drivers take home a fair portion of their earnings.

### **Driver Safety Must Be a Priority**

Crime is rising in New York City, and TLC drivers are increasingly becoming targets of robberies, assaults, and violent attacks. I have personally seen this issue escalate—two of our

drivers were recently attacked in Brooklyn and Queens.

Despite these risks, drivers receive little to no support from the city or NYPD. A significant concern is that police are now only filing reports if there are injuries, leaving drivers vulnerable when their vehicles are damaged. This failure to document incidents prevents drivers from obtaining insurance information and taking legal action when necessary. This also complicates the claims process causing higher pay outs for insurance carriers. Fraudulent claims are increasing, yet NYPD accident reporting delays leave drivers unable to dispute false claims.

TLC and the City must take immediate steps to improve driver safety, including:

- Working with NYPD to ensure timely response to incidents involving TLC drivers.
- Requiring Uber and Lyft to enhance in-app safety features, including real-time emergency response.
- Enforcing harsher penalties for assaults against TLC drivers.
- Providing funding for dashcams and safety partitions in TLC-licensed vehicles.

### **Lockouts Must Be Permanently Eliminated**

The current proposal seeks to:

- Fix the utilization rate at 53.3 percent (before Uber and Lyft manipulated data to justify lockouts).
- Require 72-hour advance notice before implementing lockouts minimum.
- Prevent lockouts within 16 hours of a driver logging in.

These changes are necessary but do not go far enough to protect drivers. If lockouts occur, TLC must prevent Uber and Lyft from adding more vehicles to the market, as this allows companies to manipulate driver supply while keeping existing drivers locked out. Additionally, Uber and Lyft must be required to provide written justification for any lockouts to ensure transparency and accountability.

Fair Pay: Adjusting for Inflation and Expenses

- TLC must regulate a minimum fare of no less than \$8.
- In 2013, Uber's minimum was \$6, which, adjusted for inflation, would be \$8 today.
- Uber has since reduced the minimum fare to \$4, making it impossible for drivers to earn a sustainable living.
- TLC must increase out-of-town pay rates.
- Yellow cabs receive double the meter rate when traveling outside city limits, while Uber and Lyft drivers are paid significantly less.
- The \$20 out-of-town bonus was eliminated, leaving drivers uncompensated for their time.
- Drivers must be paid at full NYC rates for all trips originating in the city, regardless of destination.
- Separate pay rates must be established for luxury vehicles.
- The current pay structure is designed for UberX vehicles, leaving luxury car drivers with higher expenses and no guaranteed premium fares.

Addressing the Insurance and EV Coverage Crisis

- TLC drivers face rising insurance costs—premiums have increased by at least six percent this renewal season.

## **Ensuring the Right to Proper Insurance Coverage**

If a driver chooses to take the risk of not carrying comprehensive and collision coverage, that should be their decision. However, insurance carriers must at least provide the option for drivers to purchase proper coverage to protect their business and financial investments.

Currently, EV owners do not have realistic insurance options.

- Until recently, most insurers refused to offer comprehensive and collision coverage for EVs.
- The only coverage now available requires a \$5,000 deductible, which violates bank financing requirements, as lenders mandate a \$1,000 deductible for financed vehicles.
- As a result, many financed EVs are effectively uninsured, putting drivers at serious financial risk in the event of an accident.
- TLC must work with insurers to ensure that drivers who finance EVs can obtain coverage that meets lender requirements.

## **Regulating Sudden Vehicle Requirement Changes**

- Uber and Lyft should not be allowed to remove vehicles from their approved list without proper notice.
- As of this morning, Uber removed the Tesla Model Y from its Black Car list, immediately putting many drivers in financial jeopardy.
- TLC must establish clear regulations on when and how companies modify vehicle eligibility requirements to prevent sudden disqualifications.

## **Ensuring Clear and Accessible Communication**

Lastly, these drivers are being taken advantage of. TLC and its partners must do more to educate drivers and communicate clearly. During today's meeting, there was significant confusion regarding the calculations for the utilization percentage, even among native English speakers and veterans in the industry. If experienced professionals struggle to follow these discussions, it is unrealistic to expect drivers—many of whom do not speak English as their first language—to fully grasp these complex regulations without clearer communication.

TLC must simplify and clarify its communications to ensure drivers understand the rules affecting their livelihoods. As a dedicated insurance broker and business owner, I consider myself a partner to TLC drivers and will to continue supporting them. If TLC can provide additional educational materials, I would welcome the opportunity to help distribute them, as my business has already been working to create resources that encourage engagement from the community.

## **Conclusion: Action Needed Now**

While the proposed TLC rules are a step forward, they must be strengthened to ensure:

- A minimum fare of at least \$8 to prevent further declines in driver earnings.
- Access to proper insurance coverage that aligns with bank financing requirements.
- Regulated vehicle list changes to prevent sudden disqualifications.
- Fair out-of-town pay rates so drivers are fully compensated for their time.
- Stronger lockout protections to prevent Uber and Lyft from manipulating the market.
- Limits on how much Uber and Lyft can take from fares to ensure drivers receive a fair wage.

- Better safety protections, including increased NYPD enforcement, penalties for attacks, and funding for driver safety equipment.

TLC drivers are essential to keeping New York City moving. They deserve fair compensation, job security, and protection from corporate exploitation. I strongly urge the commission to pass the proposed rules with these critical amendments.

Thank you for your time and consideration.

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Best Regards,  
Daniela Alvarez

HDA Insurance Brokerage  
25 Church Ave,  
Brooklyn, NY, 11218  
718-854-3400