

Frequently Asked Questions

1. What is the TLC Driver License Renewal Course?

The TLC Driver License Renewal Course is a continuing education course for all TLC-licensed Drivers who need to renew their license. The purpose of the course is to provide practical training to support students' work as professional drivers, as well as improve the safety and customer service of the taxi and for-hire vehicle industries in New York City.

2. Who needs to take the TLC Driver License Renewal Course?

The course is for drivers who need to renew their TLC Driver License because it will expire within ninety (90) days. Paratransit and commuter van operators are not required to take the TLC Driver License Renewal Course, since they have different rules and regulations.

3. I am a TLC-Licensed Driver, when should I take the TLC Driver License Renewal Course?

You should complete the course within 90 days of your TLC Driver License expiration date.

4. Where can I take the TLC Driver License Renewal Course?

You can take the TLC Driver License Renewal Course at a TLC-Authorized Education Provider. View a list of [TLC-Authorized Education Providers](#) that offer the TLC Driver License Renewal Course.

5. How much does the course cost? And how do I pay for the course?

The TLC Driver License Renewal Course is an additional cost that is set by the education provider, separate from the cost to renew your TLC Driver License. Students must pay the [TLC-Authorized Education Providers](#) directly for the cost of the course. You can check the cost of the class online.

6. I am a TLC-Licensed Driver and have been driving for many years. Are there any exemptions or waivers for the TLC Driver License Renewal Course?

There are no exemptions or waivers for the TLC Driver License Renewal Course. All TLC-licensed drivers are required to complete the course, regardless of their prior education history or years on the road.



7. What happens if I do not take the Renewal Course before my TLC Driver License expires?

Your TLC Driver License will not be renewed unless you complete all the renewal requirements, including completion of the renewal course.

8. What happens if I do not take the Renewal Course during my license renewal period? Can I still renew my TLC Driver License?

You can pay the \$25.00 late renewal fee and take the course during the 180-day late renewal period. Please avoid this by taking the renewal course before your TLC Driver License expires.

9. How do I get credit for the course? How will TLC know I took the course?

The TLC-Authorized Education Provider will send your course completion information directly to the TLC, which will then be uploaded to your license record.

10. How long is the course?

The classroom instruction time is approximately three hours, followed by about one hour of hands-on training with a wheelchair accessible vehicle in an off-street parking location.

11. I have been a TLC-Licensed Driver for many years and did not take the 24-HR TLC Driver License Education Course when I first got my license. Do I still have to take the TLC Driver License Renewal Course?

Yes, all Licensees are required to take the Renewal Course every three years.

12. Do I need to take the Renewal Course every time I renew my license?

Yes, TLC-licensed Drivers will be required to complete the TLC Driver License Renewal Course every three years prior to the expiration date of their license.

13. I am not able to physically complete the hands-on training component with a wheelchair accessible vehicle during the Renewal Course. Can I still receive credit for the Renewal Course?

No, all students must be able to complete the hands-on training with a wheelchair accessible vehicle during the Renewal Course to receive credit. Please contact education@tlc.nyc.gov if you have any questions about the physical requirements of completing the Renewal Course.