



Keeping each other safe during COVID-19



The health and safety of passengers and drivers is our number one priority. We are continuing to monitor the COVID-19 situation closely and taking necessary precautions advised by the TLC and health authorities like the CDC to ensure each ride in a Yellow or Green Taxi is safe for all.

We all play a role in keeping each other safe and healthy when traveling. Below are the measures we're taking to ensure Yellow and Green Taxis continue to be a safe, clean, and reliable transportation option - and actions you can take to help!

What We're Doing:

Requiring all Drivers wear a mask over their mouth and nose on all trips and providing masks to all Drivers who need them before their shift

Enhanced cleaning of high contact areas in vehicles, including door handles, armrests, and seat belts, between each trip and after each Driver's shift

Providing hand sanitizer for drivers to use throughout their shift and between trips

Many Yellow and Green Taxis are equipped with hardened partitions between the driver and passenger

Providing frequent and up-to-date safety information about COVID-19, testing, and industry best practices to all Drivers

How You Can Help:

Wear a mask over your mouth and nose on all Yellow and Green Taxi trips

Ride in the backseat to limit close contact with the Driver

Wash your hands frequently and use hand sanitizer before and after each trip

Roll down the windows to improve ventilation

Stay home if you're not feeling well to help prevent the spread. For more information on the symptoms of COVID-19, visit the CDC webpage

Get tested regularly. To find a COVID-19 testing location near you visit the City Webpage or text "COVID TEST" to 855-48

Tip your driver to thank them for getting you where you need to go safely