

Proposed In-Vehicle Technology Rule Package

April 25, 2019

Background

- In May 2018, the New York City Taxi and Limousine Commission (TLC) promulgated rules updating the in -vehicle technology requirements for yellow and green taxis.
- Since then, the TLC has received further suggested amendments from vehicle owners, fleet owners, E-Hail Licensees, Technology System Providers (TSP), and other City agencies. Based on that feedback these proposed rules:
 - Add protections for fleet and vehicle owners regarding TSP contract termination,
 - Lower credit card fees for vehicle owners,
 - Update some in-vehicle functionality requirements,
 - Create clear deadlines for cooperation between E-Hail and TSP licensees, and
 - Implement Local Law 217 of 2018.

Contract Termination and Fleet Owner Protections

- Taxicab fleet owners have raised concerns that it is difficult for large fleets to switch Technology System Providers without causing disruptions in taxi service. To prevent fleet and medallion owners from being locked into agreements, TLC is proposing rules that:
 - Prohibit Technology System Providers from requiring that they be the sole equipment de-installer,
 - Require that all TSP contracts include monthly terms (at the option of the fleet/vehicle owner, and
 - Require advance notification of any fee increases.

Lower Credit Card Fees

- The rules lower the maximum credit card processing fee on owners from 5% to 3.75% to align with the similar limit on driver fees that were adopted in 2018.

In-Vehicle Functionality

- The rule packages updates some in-vehicle taxi functionality as requested by other city agencies (DOI and MOPD)
 - Clarify that all available methods of payment must be offered to passengers with visual impairments,
 - Update the process of adding tolls and tips to the fare for greater passenger transparency.

Open E-Hail Marketplace

- The rule package prevents Technology Service Providers from creating barriers to entry for E-Hail Licensees interested in dispatching to taxis by establishing clear frameworks and deadlines for integrating their systems.

Local Law 218

- The package implements Local Law 217 of 2018, which requires the TLC to promulgate rules to prevent the costs of a failed credit card payment for a trip dispatched by a High Volume For-Hire Service from being passed on to the driver.