



NEW YORK CITY TAXI AND LIMOUSINE COMMISSION

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Taxicab Driver's Bill of Rights

Rules passed by the Commission at the November 17, 2011 Commission meeting require posting of a Driver's Bill of Rights as prescribed by the Taxi and Limousine Commission (TLC). As written in Sections 58-17(b)(3), 63-10(e), and 64-14(a)(5), all fleets, agents and taximeter shops must now post the Driver's Bill of Rights. This Industry Notice provides information regarding the form and format of its posting.

The Bill of Rights is now available on the agency's website (www.nyc.gov/taxi). The Bill of Rights consists of two posters: one poster relates to fleet drivers and the other to driver-owned-vehicle (DOV) drivers. All licensed agents, fleets, and meter shops shall print, laminate or frame, and post the version (or both versions, if appropriate) of the Bill of Rights most appropriate for their business model or customer base.

The form and format of the Bill of Rights shall be as follows:

- (1) Printed in color.
- (2) Each poster (fleet and DOV) shall be no smaller than 24 inches wide by 36 inches tall.
- (3) Laminated or framed to protect from damage.
- (4) Posted in plain sight near the payment window or other area where drivers regularly conduct normal and daily business transactions with the agent, fleet or meter shop.

All agents, fleets and meter shops are required to comply with the provisions of this new rule **no later than February 13, 2012**. Licensees not in compliance after this date can be issued a summons and a fine up to \$500. Any questions about posting the Bill of Rights should be directed to the TLC call center at 212-227-6324.