

In Re Public Hearing NYC - Taxi & Limousine Commission
November 29, 2023

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NEW YORK CITY
TAXI & LIMOUSINE COMMISSION
PUBLIC HEARING
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November 29, 2023
10:00 a.m.

HELD AT
33 BEAVER STREET
NEW YORK, NEW YORK

B E F O R E :
DAVID DO
COMMISSIONER AND CHAIR

Reporter: Susan Fabbriante

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A P P E A R A N C E S:

TLC COMMISSIONERS:

- COMMISSIONER DAVID DO
- COMMISSIONER SARAH KAUFMAN
- COMMISSIONER ELISA VELAZQUEZ
- COMMISSIONER KENNETH CHAN
- COMMISSIONER KENNETH C. MITCHELL
- COMMISSIONER PAUL BADER
- GENERAL COUNSEL SHERRYL ELUTO

FABIAN CANCEL, DIRECTOR OF BASE/BUSINESS SERVICES

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CHAIR DO: Good morning everyone. Welcome to this public hearing on TLC's proposed rule package demonstrating the agency's continued commitment to accessibility for all New Yorkers.

My name is David Do, and I'm joined today by Commissioners Kaufman, Velazquez, Chan, Mitchell and Bader, and also our general counsel is Sherryl Eluto.

Before I begin, I would like to give our entire industry some updates.

First off, I hope everyone had a lovely Thanksgiving.

We've entered that time of year when it gets darker earlier. There are a lot of festivities. So I would like to remind everyone to take extra precaution on our roadways.

We know that our crashes are preventable. We know that they increase this time of year. So please stay safe.

It's been a while since our last

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commission meeting, and I also would like to say a few words about the events of the past month.

At our last meeting, on October 18th, the Board of Commission passed a historic rule, the Green Rights Initiative. The rule requires that 100 percent of the City's Rideshare trips be either zero emission or wheelchair accessible by 2030.

Green Rights is meant to give us cleaner, more sustainable, and more accessible fleet, reduce field and maintenance cost for drivers, and spur the development of the City's charging infrastructure.

Late that same afternoon, the mayor and TLC announced that we were lifting the pause on EV licenses for the foreseeable future. We had an EV exemption to the license pause as recently as 2021.

Since then, we have seen thousands of drivers stop leasing vehicles often

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at predatory rates.

We heard from a lot of folks at our public comments hearing asking for us to release EV plates as part of the Green Rights Initiative. That's what we did.

We also released a report explaining why this was not going to undermine the gains of the license pause that we achieved, at the same time encouraged drivers to take their time before buying an EV.

That is one of the reasons we didn't place a time limit on how long EV licenses would be available. We are happy to see the drivers were taking their time.

We were receiving about 100 applications a day up until November 8th. That's when a temporary restraining order prevented the TLC from accepting applications after 9 a.m., on November 13th.

This created a scarcity condition,

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and we went from receiving 100 applications a day to 2,000 applications a day as drivers felt forced to drive EV or missed the opportunity to own the plate.

As a result, we have now had a lot of drivers waiting for the applications to be processed.

I want to assure them that we are doing everything we can to get through the applications as soon as possible. We also will be doing everything we can to help fast track more charging infrastructure in areas frequented by drivers, working with our DOT partners, our state partners and private industry in using federal grants. We got off to a bumpy start due to legal action.

At the other end of this is a road that is greener, more inclusive and accessible for all.

My last announcement is a bittersweet one. This is First

1
2 Deputy Commissioner Ryan Wanttaja's
3 last week with the TLC. Ryan is my
4 right hand. He has served the
5 agency and the City for 12 years.
6 His guidance, leadership and
7 commitment will be sorely missed.
8 He's played a pivotal role in many
9 of the TLC's accomplishments,
10 including ensuring wheelchair
11 accessible service, driver pay
12 standards, and medallion relief
13 program. Those are all bellwether
14 achievements, huge achievements.
15 It's also a lot of fun to work with
16 him, and his knowledge and aptitude.
17 We are going to sorely miss his
18 humor, warmth and camaraderie. The
19 beneficiary of this will be the
20 Department of Transportation where
21 Ryan will be serving as their
22 general counsel.

23 Ryan, I speak for all us here
24 at the TLC. I want to wish you the
25 absolute best. Congratulations and

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thank you so much for all you've
done for the TLC family.

Now on to our hearing.

Today we are holding a public
hearing on proposed amendments to
our taxi cab improvement fund rules,
and the rules related to wheelchair
accessible vehicles.

The rule package would
reapportion the TIF allocations to
provide a 43 percent increase in the
initial hack up for wheelchair
accessible vehicles, provide the
option to disburse the TIF funds
directly to vehicle dealerships or
accessible vehicle convertors on
behalf of the eligible medallion
owners prior to hacking out the
vehicle.

To keep more wheelchair
accessible vehicles on the road, we
would no longer have vehicle
retirement dates for both new waves
placed into service and currently

1
2 licensed accessible taxi cab,
3 require wheelchair accessible taxis
4 remain in-service for five years
5 instead of four years, permit the
6 conversion of using vehicles to
7 wheelchair accessible vehicle in
8 accordance with the TLC's proposed
9 criteria, and clarify TLC's
10 rehacking rules to ensure that
11 medallions are eligible for
12 rehacking new vehicles adhering to
13 TLC's existing accessible
14 requirements.

15 The notice for comments on
16 these proposed rules were submitted
17 to the city record and published on
18 October 26, 2023. The comment
19 period ended yesterday. We're not
20 voting on the rules today, and we
21 are leveraging all the comments that
22 we hear today and written comments
23 to make any changes that are
24 appropriate.

25 I will now hand it over to our

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general counsel, Sherryl Eluto, to
begin our public hearing.

Sherryl.

MS. ELUTO: Good morning. When
I call your name, you can unmute
your microphone and begin your
testimony. Each speak will be
allotted three minutes to speak.
The time limit will be strictly
enforced. A 30 second warning will
be provided, and then you need to
conclude your testimony when your
time is up.

The video of this hearing and
copies of all written comments will
be provided to the commissioners
prior to the vote on these rules at
the next commission meeting.

With that, we'll begin our
public hearing, and I'll call on our
first speaker.

Our first speaker is Vinod
Malhotra. He will be followed by
Wain Chin, and Lee Komitor.

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Mr. Malhotra, you can unmute your microphone and begin. You're still muted. Mr. Malhotra? Okay. We're going to come back to you.

Let's go to Wain Chin. Mr. Chin, you can unmute your microphone and begin please.

MR. CHIN: Hi. Good morning. My name is Wain Chin. I'm also TLC member.

Yeah, I would like to, you know, have an increase in grant, because my next car is going to be wheelchair accessible vehicle.

We all having problem with getting the down payment, because they cost more than six years ago. Six year ago the cost is like 50,000. Now it's like 70,000 for the wheelchair accessible.

You know, I would like the grant much higher, you know, and also keep the same -- making the grants for 3,000 a year, because

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wheelchair accessible cost more money to maintain, and also the insurance for full coverage cost more money for the wheelchair accessible vehicle.

You know, also because of the mileage, you know, the retirement thing, I don't know for 10 year or longer, it doesn't make sense, because most of the cars every taxi they replace seven year. After seven year, the maintenance is much higher than, you know, the normal, you know, schedule, you know.

So after seven year, I don't know that the TLC should allow making a grant, which the owner keep the car after seven year, because after seven year, the car, you know, much higher than after seven years.

So I would like the grant to continue to repeat after seven year.

And for us, you know, also the cost every year that changing,

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right, the inflammation. So that the TLC should consider, you know, inflammation adjustment for every grant per year, because the car cost five thousand, three thousand six years ago. It cost more this year, because the inflation is not going down any time soon. It keeps going up.

So I would like the grant adjusted by the inflammation every year.

Thank you so much.

MS. ELUTO: Thank you. Thank you for your comments.

Our next speaker is Lee Komitor. Mr. Komitor, yes, you can proceed.

Lee Komitor, I see you're unmuted. So go ahead and please speak. Now you muted yourself. Can you unmute? Yes, go ahead.

There seems to be a problem.

Why don't we try Mr. Malhotra

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again. Mr. Malhotra, can you unmute and please speak?

We're not doing well today people.

All right. Let's go to Max Greenbaum. Mr. Greenbaum, go ahead.

MR. GREENBAUM: Hi there. Can you hear me?

MS. ELUTO: Yes.

MR. GREENBAUM: First I want to thank the commissioners for listening to my concerns. I have submitted detailed written comments as well.

My name is Max Greenbaum. I am the vice-president of All Taxi Management, a taxi cab agent licensed by the TLC since 1988.

All taxis proud to be an early adopter of the driver owned leasing model, also known as DOVE.

This model gives the medallion drivers the opportunity to purchase and own their vehicle throughout

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their medallion lease.

DOVE drivers maintain their own vehicles and can even sublease the vehicles to other drivers in an entrepreneurial spirit. It is often referred to as a stepping stone to becoming a medallion owner.

There are a number of proposed rules and provisions by the TLC that do not support and will actually harm or destroy the DOVE model.

With regards to the hack up payment, while we strongly agree with the intent of the rule, we feel the increase does not serve its purpose of offsetting the cost to convert a vehicle to WAVES.

The current cost to convert a Toyota Sienna is \$26,104. It would only be fair to increase the hack up payment to match the current cost of the conversion. Furthermore, the hack up payment should be at the agent or medallion owner's option to

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be paid directly to the agent, or dealer or converter.

Regarding the vehicle operational payments, it's crazy to have a 75 percent decrease from 4,000 to 1,000 per year and expect to have more WAVES enter the industry. This would deter drivers from driving WAVE as an added weight after converting it into a WAVE drastically wears on integral costly parts.

Furthermore, any rule change should specify for future hack ups not to disrupt ongoing leases. Increasing the WAVE requirement from four to five years proposing a rule to claw back TIF funds does not work within the DOVE leasing model.

You may not realize, under the current TLC rules, the agent is required to give a credit of \$77 every week or \$1,000 yearly in advance to the DOVE driver

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regardless of the agent actually receiving these funds from the TLC.

When the vehicle's paid off by the driver, typically in three years, we can rightfully take ownership of the title, and return the medallion. While this doesn't typically occur, having this rule in place would not be fair to the agent who already paid these funds to the lessee throughout the term of the additional sale of the vehicle.

Additionally, the current leasing cap of the vehicles is 42,900, which is far below the actual cost of the vehicle.

While we appreciate and agree to remove the retirement of WAVE vehicles, we feel the TLC should remove the retirement for all medallion vehicles not just WAVE.

Why should there be different standards for FHB basis than yellow taxis?

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For example, FHBs get inspected by the TLC once every two years, while yellow taxis get inspected by the TLC twice yearly.

Again, I thank the commission for their time, and I have submitted written comments.

MS. ELUTO: Thank you.

Our next speaker will be Stephen Chandler to be followed by Richard Chow and then Peter Mazer.

Mr. Chandler, go ahead.

MR. CHANDLER: Good morning. My name is Stephen Chandler. I represent City World Auto Group. I pretty much just sell TLC vehicles, obviously including the wheelchair vehicles.

I wanted to speak on two matters. The funds being paid directly to the dealership is a slight concern. I would like to try to keep it to the medallion owner itself.

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You know, there's basically two ways the money would be used by the medallion owner as a down payment. You know, future monies could be used for down payments. Banks don't allow that. So it becomes an issue if somebody needs a \$30,000 down payment. Here's 10, Steve, and you'll get your 20 in four months or five months.

I couldn't tell a bank that, you know, I'm including money for a down payment for something that I may or may not see for four to five months. So then we would have to go to, you know, lowering the overall cost of the vehicle up front, and that's where it really becomes the dealership becoming a business partner with the medallion owner as we're going to sell the car in a large loss, and then hopefully in the future be able to recoup those monies not to mention if there's an

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issue with the medallion, or the owner's owed funds or anything like that.

You know, there could be some instances we're kind of required to pay it, so we're not losing, you know, tens of thousands of dollars there.

So it would really make the dealership have to float, you know, probably four to five million dollars before they started recouping when this program would start, and the cash flow of the dealership, I don't know if it supports it.

The other thing would be, you know, with the WAVE requirements in terms of years. You know, it's a small subject that a lot of people think about.

When we order these vehicles, we order them once, if we're lucky, twice a year. It would be very hard

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to know how many to order for any given year with no retirement dates whatsoever, which would force us to either order very small amounts that, you know, we pay hundreds of thousands in interest per month on these vehicles.

If something were to happen where half the vehicles I ordered takes two years to sell, you know, it would be very hard for us to survive. So, you know, that would be my concern.

There is obviously a monetary concern for us, but in all honesty, as far as we sell, you know, we sell in the red to keep the business flowing for the times we can sell in the black.

This would make the risk for us maybe half the rate prices to overcome that risk. So that's that.

That was my concerns. Thank you.

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MS. ELUTO: Thank you. Our next speaker is Richard Chow.

MR. CHOW: Hello. Can you hear me?

MS. ELUTO: Yes.

MR. CHOW: Hello, Commissioner and everyone. Good morning. My name is Richard Chow. I'm a member. I'm owner/driver.

Inflation is too high everywhere, and the cost is expensive, and I agree with my friend Wain Chin. You know, the cost is very expensive. It take three months owner to get a car. So you know, the driver, we need 30,000. The 3,000 grant you must adjust for inflammation every year, and the grant must be at least 3,000 per year for up to seven year adjust the inflammation every year 1,500 for each year, adjust for inflammation every year.

And (inaudible), and the

1
2 mileage driven from the dealer
3 including out of state must be
4 inspected. For example, the car
5 cost \$5,000 dollars from Indiana
6 compare to the (inaudible). It
7 takes up to 500 miles, and when the
8 driver drove 700 miles to New York
9 City with the vehicle inspected a
10 new car, and the medallion owner
11 should be assumed with the right to
12 receive the hack up plan. The
13 bottom of the proof must be on the
14 TLC.

15 The TLC should not have the
16 right to deny to grant based on the
17 criminal conviction. TLC should not
18 have right to demand payment on the
19 grant normally, and the car failed
20 to remain on the road at least five
21 years due to (inaudible) and from
22 the natural disaster, loss of
23 medallion, or retirement of the
24 medallion owner. So we need to fix
25 the problem.

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Thank you for listening. Thank you so much.

MS. ELUTO: Thank you. Our next speaker this morning is Peter Mazer.

Mr. Mazer, you can unmute your mic and begin.

MR. MAZER: Good morning, Chairperson Do and members of the Commission.

My name is Peter Mazer, and I am general counsel to the Metropolitan Taxi Cab Board of Trade, a 70 year old association representing owners and operators of licensed city medallion taxi cabs.

In addition to my comments this morning, I submitted written comments which I ask to be made part of the record.

As we are all aware, the TLC is under federal mandate to have at least 55 percent of all taxi cabs accessible for persons with

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disabilities. At present, only about 42 percent of cabs are accessible, and the prohibitive cost of purchasing retro-fitted cabs is unlikely that this percentage will change unless something is done to the existing rules.

To that end, we commend the TLC's proposal to eliminate mandatory vehicle retirement for accessible vehicles as a necessary first step. Nearly 700 accessible vehicles would need to be taken off the road in the near future, because of mandatory vehicle requirement. Under this proposal, these cars can remain in service.

TLC's rigid inspection requirement needs to ensure that these vehicles are safe. More needs to be done.

We are pleased the TLC is considering an increase in the reimbursement from 14,000 to 20,000

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for hack up with an accessible vehicle costing between \$70,000 to \$80,000. That's still not enough. We requested that the reimbursement be increased to at least \$25,000.

We also urge you not to reduce the maintenance payments as proposed, because repair and servicing cost have not declined. \$3,000 a year is simply not enough to keep an accessible vehicle in good condition.

The proposed rules open a limited pathway to the conversion of nonaccessible vehicles.

We support this concept, and believe such vehicle conversions, along with the rule changes, will enable the TLC to achieve its federal mandate.

However, two of the conversion requirements to the proposed rules would foreclose the option to virtually all owners of

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nonaccessible vehicles, limiting the conversion to vehicles that have been operated for less than 50,000 miles and to vehicles less than three years old. This conversion option should be open to all owners of nonaccessible vehicles irrespective of the number of miles that the car is in service and irrespective of the model year.

The medallion owners would still be required to have retrofitting done by an approved manufacturer who would certify the safety of the vehicle, and pass vehicle inspections in order they may stay on the road.

There are vehicle retro-fitters that are able and willing to convert existing taxi cab models to accessibility safely without compromising the integrity of the vehicle in any way, or making the vehicle unsuitable for use as a taxi

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cab.

Indeed, all vehicles that continue to pass TLC inspection should remain in service irrespective of the vehicle's age or number of miles in service. Limiting conversion to only nonaccessible vehicles that meet the requirements is inconsistent with the remaining concept.

I thank you for your time, and I would answer any questions that you may have.

Thank you.

MS. ELUTO: Thank you, Mr. Mazer.

Our next speaker is Bhairavi Desai. She'll be followed by Basia Osowski, and Erhan Tuncel.

MS. DESAI: Thank you. Good morning, Mr. Chairman, and members of the Commission and TLC staff.

I am Bhairavi Desai. I am the executive director of the New York

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Taxi Workers Alliance.

With regards to the proposed rules, I really agree with many of the speakers already.

You know, the TLC made a binding settlement on this issue. You know, people from -- who were at TLC many years ago when this settlement was reached will know that the New York Taxi Workers Alliance stood in full support. We believe in accessibility. We believe that taxis, in particular, should have, you know, a pathway to full accessibility even.

I mean, you see it in London, and in order for New York to be a global 24/7 city, that is just and fair in service. We need full accessibility for our neighbors and for our visitors.

This has been a mandate that's really been largely unfunded. Even the grants that existed through the

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years have come from the industry
itself.

It's drivers labor, the cost of
gasoline, and leases, for
maintenance that actually subsidized
these grants all these years, and
these grant, as Wain and Richard
have said, never been adjusted for
inflammation throughout all of these
years. So we cannot contemplate
reducing these maintenance grants.
These grants are critical.

The taxi industry is still 50
percent less in trips compared to
preCOVID. You know, the economic
conditions remain dire.

Over 4,000 medallions are still
in storage. This is a tremendous
economic cost to, you know, to
convert, to purchase these vehicles,
convert them and maintain them.

We need the TLC to be a real
partner in this mandate, which the
TLC is the party that agreed to in

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court. We need to work with you, to go to the state, to increase these grants and actually, you know, no longer be dependent on the industry, the driver's labor itself even producing this revenue.

We are glad to see that the hack up grant has gone up, but it does need to be higher, 25,000 even 30,000, given the cost itself has gone up so much. The maintenance grant absolutely should not be cut, and in terms of mileage, as Richard said, many owner/drivers in particular will find a vehicle in a market like Indianapolis where the cost is much lower. They should be able to buy the car there and drive it back, and the 700 miles when they're driving it back should not count towards the 500 mile limit for the vehicle to be considered new.

This would allow that vehicle to not have to go through a more

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burdensome used vehicle inspection,
and, you know, that itself would be
a good economic boost to
owner/drivers.

We will follow up with more
written comments. Thank you for
your time.

MS. ELUTO: Thank you.

Our next speaker is Basia
Osowski. You can unmute your
microphone and begin.

We can hear you. You're
echoing, but I hear you.

Hello? Are you able to give
your comments?

I think we'll go on to the next
speaker. Erhan Tuncel please.
Mr. Tuncel, go ahead.

MR. TUNCEL: Hi, Commissioner.
My name is Erhan Tuncel. I'm member
of New York Taxi Workers Alliance
and owner/driver.

On this issue, I have mention a
few times about mileage, new vehicle

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mileage of 500 miles is too low, and I don't see why there has to be a mileage requirement as long as the car is being hacked up for the first time, or registered for the first time in the state. That should give us a better options price wise, and be able to shop for lower priced vehicle.

And also, I appreciate and we all appreciate the increase in the initial grant to 20,000, but we all know that's not enough, and someone testified earlier exactly the number of how much it cost to convert a vehicle, and it might be more by Brown, because Brown is probably one of the best wheelchair accessible converters out there, and 25,000, I think initial grant is more appropriate.

There is a concern I have, a big concern I have that nobody has mentioned to my surprise by the way,

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because we all work in yellow taxi industry, and we all care for it, and we wanted to remain as a viable option to riding public.

My concern is that eliminating, I'm going to be cursed at. I'm going to be probably spat at when people see me, but I'm going to say it any way.

The elimination of retirements for WAVE vehicles is a self-inflicted wound to the taxi industry.

Please do not allow this, and a limit must be -- must be -- the vehicles must have a limit. We can control the conditions of the vehicle even if you eliminate the age on the limit that must be a miles requirement or miles limit otherwise the taxi fleet is going to fall apart.

The days that we are competing for every fare with app cars,

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they're newer, they're better cars.
This is essential for taxi industry
survival.

Thank you very much.

MS. ELUTO: Thank you.

Let's try Lee Komitor. You can
unmute your mic and begin.

MR. KOMITOR: Good morning,
Chairman Do and distinguished
commissioners. My name is Lee
Komitor of Coppel Ford.

I have been a car dealer
supplier of New York City taxis cabs
for over 40 years to the New York
City taxi industry, and I'm here to
respond to the change of rules
regarding the process of allocation
funds from the TIF.

My questions is as follows:
Where in the City budget is money
being allocated for this program to
the agencies being dramatically cut?

What happens if there is
insufficient funds?

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As being proposed, the TLC would affect us. That would be (inaudible).

The cash flow of any business as per our obligation with dealer agreement on each vehicle at the time of delivery must be paid off when the vehicle leaves the dealership. Each vehicle is 20,000 in receivable.

How would the dealership be eligible for this money if the medallion owner or the leasing company, if the medallion is in some type of problem?

The vehicle should be paid by the end user, and should not be the responsibility of the dealership.

We understand that through the dealership that many of our clients have significant problems with reimbursement.

Where are we guaranteed the money to be had?

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What would be the labor reimbursement process?

If the medallion has any outstanding issue, what would delay the process of payment to us?

Can someone please answer these questions?

CHAIR DO: Lee, I'll try to answer some of those questions.

Thank you so much for your comments.

So the money comes from the TIF Fund, which is one dollar, and it stands for the Taxi Improvement Fund, and it's one dollar per meter trip. So that is where the cash flow comes in. With 3.2 million trips a month, it's about 3.2 million dollar revenue for this fund to be pushed back for accessibility initiatives.

We'll talk more with you on what the grant looks like, but we are imagining it as a point of sale

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grant where that can be used for the driver to use as a down payment, or to the wheelchair converter to assist in lowering the cost upfront.

I've heard from many drivers and many industry stakeholders that there's a lack of capital. So we want to leverage our TIF fund to help those who don't have the upfront capital for a down payment or otherwise.

MR. KOMITOR: I understand that, but we need to understand one thing. When the vehicle leaves here, our financial agreement with that lender, once the vehicle leaves here we have to pay this off, whether it be paid prior to process of delivery.

CHAIR DO: Like I said, it's a point of sale, and we can talk to you a little more in depth after this hearing.

MR. KOMITOR: Well, that I

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would appreciate, because I understand, like I said prior, most of our clients are telling me that it takes four to five months to be reimbursed.

How do we know that there's not an issue on the medallion of the vehicle or the medallion would be eligible for payment?

CHAIR DO: That's why we're doing it upfront at the point of sale.

Again, we'll talk more after this, Mr. Komitor. I appreciate your comments today. Thank you.

MR. KOMITOR: Our agreement with our lenders (inaudible), once the vehicle leaves the curb, we have to pay this vehicle off.

I would be in noncompliance, which would be a significant issue.

CHAIR DO: Again, Mr. Komitor, we can talk about the details, but not in a public forum like this.

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We'll try to assist and make the transition as smooth as possible.

I've also heard from -- and we'll go on to our next speaker. I've also heard from the industry that they still would like an opportunity for the reimbursable grant portion of this. So we're thinking about it. It's an either or proposition, and not one or the other.

Thank you.

We can go to the next speaker, Sherryl.

MS. ELUTO: The next speaker, we're going back to Vinod Malhotra.

MR. MALHOTRA: Hi. Thank you for everything. Good morning, Commission. My name is Vinod Malhotra. I am owner of taxi cab.

First of all, thank you for the first step in our industry to have the owners. This rule is not only

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for the owners. It's for everyone especially to the wheelchair users. There will be more and more wheelchair in the industry.

I want to please already have in place in several service since both hack up and cost grants.

I know how I raise the money when my car in 2021, that was a very hardship time for us. I understand we have hardly making a living, and please do not give money to the dealers directly. Bring this, the vehicle price may go more up. The price is very high.

I have experience about this. I bought the car, 65 it cost me. Everything bring up to the rule. Some dealers sell the car at 75, and I don't understand why there's so much different.

So please, the 25 grant in two months. The first six hack up cost, and which please give to all

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existing new owners, and next after they paid off the cost inspection.

So after that, every year for maintenance goes four to five years. Please increase the trip required 350, between 450, 500 trips. Most times we have no (inaudible).

We want to go off today's topic.

So we have some problem with the insurance companies that don't want to give us some -- I have some problem with the insurance companies. They do what they want. They don't want to give us funds when we take over the drivers.

So thanks again everyone (inaudible) my humble on behalf of all owners who already placed in the car market, please help us and give us 6,000 a hack up cost.

Thank you so much. Thank you so much all. God bless.

MS. ELUTO: Thank you.

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The next speaker is Basia Osowski. Yes, go ahead.

We can't hear you.

Ms. Osowski, you can submit written comments today, and we will take a look at them. We seem to have trouble hearing you.

That was our last speaker. That concludes our public hearing.

Commissioner, I will turn it back to you.

CHAIR DO: I want to first thank everyone for their comments, both speaking comments and written comments, because that helps us.

Like I said, for many other rule package, this helps us with a better rule package at the end of the day.

So for the next few weeks, we'll engage with the stakeholders, and review the written comments, and make sure that the package truly does help our accessibility efforts

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and our yellow industry to become more accessible.

I want to thank all of my fellow commissioners who are on the call today, and our general counsel for leading our hearing.

With that, thank you everyone, and we will see you soon.

(Time Ended: 10:43 a.m.)

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CERTIFICATION
STATE OF NEW YORK)
COUNTY OF NASSAU)

I, SUSAN FABBRICANTE, a Stenotype
Reporter and Notary Public within and for the
State of New York, do hereby certify:

That the witness whose deposition is
herein before set forth, was duly sworn by me, and
that such examination is a true and accurate
record of the testimony given by such witness to
the best of my ability.

I further certify that I am not
related to any of the parties to this action by
blood or marriage; and that I am in no way
interested in the outcome of this matter.

IN WITNESS WHEREOF, I have hereunto
set my hand this 29th day of November, 2023.


SUSAN FABBRICANTE

<p>\$1000 16:24</p> <p>\$25000 26:6</p> <p>\$26104 15:20</p> <p>\$3000 26:11</p> <p>\$30000 19:8</p> <p>\$5000 23:5</p> <p>\$70000 26:3</p> <p>\$77 16:23</p> <p>\$80000 26:4</p> <p>& 4</p> <p>13th 5:24</p> <p>18th 4:6</p> <p>29th 45:29</p> <p>8th 5:21</p> <p>ability 45:12</p> <p>able 19:24 27:20 31:19 32:15 33:9 (5)</p> <p>about 4:3 5:19 20:22 25:3 32:25 37:19 39:24 40:11 41:17 (9)</p> <p>absolute 7:25</p> <p>absolutely 31:13</p> <p>accepting 5:23</p> <p>accessibility 3:6 27:22 29:13,16,21 37:21 43:25 (7)</p> <p>accessible 4:11,14 6:23 7:11 8:9,14,17,22 9:2,3,7,13 11:15,21 12:2,6 24:25 25:4,12,13 26:2,12 33:19 44:3 (24)</p> <p>accomplishments 7:9</p>	<p>accordance 9:8</p> <p>accurate 45:10</p> <p>achieve 26:20</p> <p>achieved 5:11</p> <p>achievements 7:14,14</p> <p>action 6:20 45:14</p> <p>actual 17:17</p> <p>actually 15:11 17:2 30:6 31:4 (4)</p> <p>added 16:10</p> <p>addition 24:18</p> <p>additional 17:13</p> <p>additionally 17:14</p> <p>adhering 9:12</p> <p>adjust 22:19,21,23</p> <p>adjusted 13:12 30:9</p> <p>adjustment 13:4</p> <p>adopter 14:21</p> <p>advance 16:25</p> <p>affect 36:3</p> <p>after 5:23 12:12,16,19,20,21,23 16:11 38:23 39:14 42:2,4 (12)</p> <p>afternoon 4:18</p> <p>again 14:2 18:6 39:14,23 42:18 (5)</p> <p>age 28:6 34:20</p> <p>agencies 35:23</p> <p>agency 7:5</p>	<p>agency's 3:5</p> <p>agent 14:18 15:25 16:2,22 17:2,10 (6)</p> <p>ago 11:18,19 13:7 29:9 (4)</p> <p>agree 15:14 17:18 22:13 29:4 (4)</p> <p>agreed 30:25</p> <p>agreement 36:7 38:16 39:17</p> <p>ahead 13:21,23 14:7 18:13 32:19 43:3 (6)</p> <p>alliance 29:2,12 32:22</p> <p>allocated 35:22</p> <p>allocation 35:18</p> <p>allocations 8:11</p> <p>allotted 10:9</p> <p>allow 12:17 19:7 31:24 34:15 (4)</p> <p>along 26:19</p> <p>already 17:11 29:5 41:6 42:20 (4)</p> <p>also 3:10 4:2 5:8 6:13 7:15 11:10,24 12:3,7,24 14:22 26:7 33:11 40:5,7 (15)</p> <p>am 9 5:24 14:16 24:13 28:24,24 40:22 44:13 45:13,15 (10)</p> <p>amendments 8:6</p> <p>amounts 21:5</p> <p>announced 4:19</p> <p>announcement 6:24</p> <p>answer 28:13 37:7,10</p>
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