

In Re Public Meeting NYC - Taxi & Limousine Commission
March 26, 2025

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2 NEW YORK CITY

3 TAXI & LIMOUSINE COMMISSION

4 PUBLIC MEETING

5 -----X

6 33 Beaver Street

7 New York, New York

8 March 26, 2025

9 10:03 A.M.

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12 H E L D B E F O R E:

13 DAVID DO - COMMISSIONER AND CHAIR

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18 Vanessa Walker,

19 Shorthand Reporter

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A P P E A R A N C E S:

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COMMISSIONER THOMAS SORRENTINO

COMMISSIONER KENNETH C. MITCHELL

COMMISSIONER ELISA VELAZQUEZ

COMMISSIONER ANDREA BIERSTEIN

SHERRYL ELUTO - General Counsel

PRESENTER:

PARMTIT SINGH, Assistant Commissioner for
Licensing

1 CHAIR DO: Good morning. I'm
2 calling this meeting to order at
3 10:03 A.M.

4 I'm David Do, Commissioner and Chair
5 of the TLC. And I'm joined today by
6 Commissioner Bader, Commissioner Chan,
7 Sorrentino, Commissioner Mitchell,
8 Velazquez and Biernstein.

9 A brief notice before we start:
10 Both current and former drivers have
11 less than a week left to file a claim
12 with the New York Attorney General's
13 2023 Settlement with Uber and Lyft,
14 which were charged with failing to pass
15 surcharges and sales taxes to passengers
16 and instead charging drivers.

17 Specifically, if you worked for Uber
18 anytime between November 10th, 2014 to
19 May 22nd, 2017 or with Lyft anytime
20 between October 11th, 2015 and
21 July 31st, 2017, you may be eligible to
22 receive money. March 31st is the last
23 day drivers can make a claim.

24 If you need help filing a claim
25 against Uber, you should contact Russ

1 Consulting at 1-800-625-2332, that's
2 1-800-625-2332. For claims against
3 Lyft, the number is 1-800-433-5314.
4 Again, that's 1-800-433-5314.

5 The New York Taxi Workers Alliance
6 is also offering help filing claims at
7 their office in Long Island City this
8 week from 11:00 A.M. to 7:00 P.M. until
9 Friday. Their number is 718-706-9892
10 and their office is located at 31-10
11 37th Avenue, Suite 300, in Long Island
12 City.

13 Now, on to our rule making for
14 today. Today we vote on three rule
15 proposals. The first implements our
16 Accessible E-Hail program which
17 streamlines how passengers request trips
18 for wheelchair accessible taxis.
19 Licensed E-Hail application providers
20 already provide wheelchair accessible
21 vehicle options in their app with the
22 increase in those providers, and the
23 increase in the taxicab and SHO waives,
24 a separate vendor to operate the
25 accessible dispatch program is no longer

1 necessary. That program is scheduled to
2 run through February 2026 and concludes
3 shortly thereafter.

4 While customers can already request
5 a wheelchair accessible vehicle from the
6 E-Hail application with a provider of
7 their choice. This rule package ensures
8 that customers can also request a
9 wheelchair accessible vehicle from the
10 app via telephone call. It also
11 includes new penalties for failure to
12 comply with the new E-Hail application
13 requirements.

14 Following the public hearing, a rule
15 was revised to a response to the public
16 comments. These revisions include
17 establishing more stringent service
18 standards for the dedicated call center
19 that customers can use to request an
20 Accessible E-Hail trip by phone. This
21 change was made in response to requests
22 from the Disability Advocate's community
23 including the Mayor's Office of People
24 With Disabilities. The revisions also
25 removed the deletion from the TLC rule

1 book of references to the Accessible
2 Dispatch Provider, and restores Chapter
3 53 to the TLC rule book, which governs
4 the obligation of Accessible Dispatch
5 Providers.

6 These changes were made after TLC
7 determined that an overlap period would
8 be necessary in which both accessible
9 dispatch provider and an updated
10 Accessible E-Hail Provider would be in
11 place. That need became clear from
12 public comments on the January 22nd
13 hearing of this year.

14 Lastly, the revisions clarify the
15 data screening obligations of a
16 technology service provider only extend
17 to data that is first applied by TLC.
18 This revision was made at the request of
19 technology service providers Curb and
20 Creative Mobile Technologies.

21 Our second proposal changes how the
22 Taxi Improvement Fund or "TIF" is
23 administered. We are increasing the
24 grant payment for accessible vehicle
25 hack ups from 14,000 to \$20,000. TLC's

1 current payment plan of \$1.00 for every
2 trip that a driver of an accessible
3 taxicab completes will be eliminated.
4 In its place, the TLC will pay a \$10
5 bonus for every trip that a driver
6 completes that was initiated via call
7 center that is run by an approved E-Hail
8 application provider.

9 Based upon the public comments
10 received by multiple taxi industry
11 groups and organizations at the
12 January 9th hearing of this year, the
13 TLC has revised a proposed rule in the
14 following way:

15 As we stated, the proposed hack up
16 bonus payment amount is now 20,000 with
17 another 10,000 going into operational
18 payments. We removed a five-year
19 service requirement for each wheelchair
20 accessible vehicle that receives a grant
21 payment and associated clawback
22 provisions were also removed.

23 We also removed the seven-year
24 eligible requirement to Medallion
25 owners, meaning they are no longer

1 required to wait seven years before
2 being eligible for another TIF grant.
3 These rules also now include a
4 grandfather clause, meaning that if a
5 Medallion owner already received a hack
6 up payment of \$14,000 within the last
7 four years, the owner would continue to
8 enjoy operational payments, whatever is
9 associated with that smaller initial
10 hack up amount until the total hack up
11 operational payments equal \$30,000,
12 whichever comes first.

13 Our third proposal implements
14 changes to State Law following the
15 enactment of the COVID-19 Livery
16 Recovery Act. The Act permits the
17 owners of certain vehicles formally
18 licensed by TLC and For-Hire vehicles to
19 renew their license under certain
20 conditions.

21 For one year TLC must accept
22 applications for the renewal of For-Hire
23 vehicle licenses that expired roughly
24 from the beginning of the COVID-19
25 pandemic that is between March 7, 2020

1 and September 12, 2022, and which were
2 affiliated with livery bases at the time
3 of expiration. These new licenses may
4 not transfer affiliation to a high
5 volume For-Hire service.

6 Pursuant to the Act, TLC must
7 provide all qualifying vehicle owners
8 with the option to renew their expired
9 For-Hire license with the same license
10 restrictions that apply at the time of
11 expiration. For example, a vehicle
12 license that was restricted to an
13 electric vehicle may only renew as an
14 electric vehicle, and a license
15 restricted to a wheelchair accessible
16 vehicle may only renew as a wheelchair
17 accessible vehicle.

18 Following the public hearing, the
19 TLC made one change to the rules.
20 Instead of the May 1st implementation
21 date, if the Commissioners adopt a
22 waiver of the 30-day promulgation
23 period, TLC will be able to accept
24 applications beginning April 15th. More
25 information will be on our website in

1 the coming days.

2 I will now hand it over to general
3 counsel, Sherryl Eluto, to take us
4 through our agenda.

5 MS. ELUTO: Good morning.

6 Commissioners, the first item you want
7 before you are the minutes of the
8 January 29, 2025 Commission meeting. I
9 will now call a vote to adopt those
10 minutes. All in favor of adopting the
11 minutes from January 29th, please raise
12 your hands.

13 (All hands raised.)

14 MS. ELUTO: The minutes are adopted
15 unanimously. I will now call in our new
16 Assistant Commissioner, Parmtit Singh,
17 to present the base license
18 applications.

19 MR. SINGH: Good morning,
20 Commissioner. My name is Parmtit Singh,
21 I'm the Assistant Commissioner for
22 Licensing. And ten bases have been
23 submitted for review and we appreciate
24 your approval.

25 MS. ELUTO: Commissioners, can we

1 have a vote on adopting the baseline
2 recommendations; all in favor, please
3 raise your hands.

4 (Hands raised.)

5 MS. ELUTO: Thank you. The motion
6 is adopted unanimously.

7 MR. SINGH: Thank you.

8 MS. ELUTO: Commissioners, we will
9 now turn to Item 5A on the agenda: The
10 Accessible E-Hail rule package. The
11 proposed rules were published in the
12 City Record on December 20, 2024 for
13 public comment. A public hearing was
14 held by the TLC. Are you raising your
15 hand?

16 COMMISSIONER BADER: Yeah, go ahead.
17 I'm sorry. I'll speak on the issue.

18 MS. ELUTO: Okay. A public hearing
19 was held on January 22nd, 2025. On
20 March 21st, the final version of the
21 proposed rule was posted on our website
22 and circulated to the Commissioners
23 along with the hearing transcript and
24 all written comments that were received.
25 But before I ask for a vote,

1 Commissioner Bader?

2 COMMISSIONER BADER: Yes. We sit up
3 here and there isn't must discussion
4 about a lot of these issues but that
5 doesn't mean that there's not all
6 reflective of all the work that has gone
7 into coming up with these final
8 proposals. This E-Hail change
9 specifically really represents how
10 government should work.

11 We had a public hearing in which
12 there were many, many, many people who
13 spoke on all sides of this issue. There
14 were a lot of individual and follow-up
15 conversations and submitted written
16 testimony relative to this issue as
17 well. There are many staff people who
18 work for the Commission who did an
19 incredible amount of work to come up
20 with a viable proposal that addressed
21 all the issues, and specifically, the
22 most concerns of the impacted disability
23 community.

24 This is a growing community in many
25 places including the City of New York.

1 There is more and more traffic, and it
2 is becoming more and more difficult many
3 times for these people to access
4 services. So the Commission inclusively
5 wanted to make sure that whatever we did
6 would only improve the accessibility for
7 taxis for the disability community. And
8 there was a lot of back and forth and a
9 lot of very intensive work when coming
10 up with this proposal which we expect
11 and hope and based on feedback from the
12 community and at the communities, will
13 be a beneficial to the community.

14 And I just want to thank all of the
15 staff people who worked on this, and I
16 want to really acknowledge that was
17 incredible input from the advocates of
18 this program. So there's not discussion
19 here but that does at all imply or
20 reflect all the amount of really
21 terrific work that was done in input to
22 come up with this proposal that we think
23 in the end will benefit the City of New
24 York in a variety of ways and a
25 community which really deserves to be

1 listened to and acknowledged.

2 So I want to thank everybody who was
3 involved and it is my pleasure and my
4 honor to vote in favor of these new
5 proposals. Thank you.

6 CHAIR DO: Thank you. Anyone else?

7 MS. ELUTO: Commissioners, so let's
8 move for a vote. I know your vote,
9 Commissioner Bader. All those in favor
10 of adopting the rule, please raise your
11 hand.

12 (Hands raised.)

13 MS. ELUTO: The rule passes
14 unanimously.

15 Commissioners, we now send to
16 Item 5B on the agenda: The rule
17 proposal to increase the Upfront Taxi
18 Improvement Fund payments to taxi
19 owners. The proposed rules were
20 published into the City Record on
21 December 10th 2024 for public comment.
22 A public hearing was held by the TLC on
23 January 9th, and on March 21st, the
24 final version of the proposed rule was
25 posted on our website and circulated to

1 the Commissioners.

2 Commissioners, may we move for a
3 vote or did anyone wish to speak?

4 (No response.)

5 MS. ELUTO: Okay. So please raise
6 your hand if you're voting in favor.

7 (Hands raised.)

8 MS. ELUTO: And the proposal passes
9 unanimously. Thank you.

10 We now turn to Item 5C, the rule
11 proposal implementing the COVID Livery
12 Vehicle Recovery Act. The proposed
13 rules were published into the City
14 Record on February 2nd, the public
15 hearing was held on March 12th and on
16 March 22nd, the final version of the
17 proposal was posted on our website and
18 circulated to Commissioners, all hearing
19 transcripts and all written comments
20 that were received. Commissioners, may
21 we move for a vote, all those in favor
22 raise your hand.

23 (Hands raised.)

24 MS. ELUTO: Thank you. We have one
25 more item, item 5D is a finding of a

1 substantial need for earlier
2 implementation of the rulings to adopt
3 the COVID-19 Livery Vehicle Recovery
4 Act.

5 TLC supports the recovery and the
6 growth of the livery industry to
7 pre-COVID-19 levels as quickly as
8 possible, and we want to waive the
9 30-day implementation period after
10 rule's promulgation.

11 Commissioners, may we move for a
12 vote, all those in favor, please raise
13 your hand.

14 (Hands raised.)

15 MS. ELUTO: And the waiver passes
16 unanimously. Commissioner Do, I turn it
17 back over to you.

18 CHAIR DO: Thank you, Sherryl. One
19 last thing before we close. On the
20 COVID-19 Recovery Act, a lot of you,
21 especially in the livery sector, is
22 going to have questions about the
23 implementation of it. In the coming
24 days, our website will have more
25 information about how to get those

1 licenses, if you qualify, and how and
2 who qualifies. It is spelled out not
3 only in state legislation but also in
4 TLC's rules and regulations.

5 So I ask that all of you be patient
6 and I know that you are anxious to apply
7 for those licenses when they become
8 available. But in the meantime, if you
9 have questions, please e-mail Licensing
10 Inquiries at TLC dot N-Y-C dot GOV.

11 Again, that's Licensing Inquiries at
12 T-L-C dot N-Y-C dot G-O-V.

13 And with that, the time now is 10:17
14 and I adjourn this meeting. Thank you.

15 (Time noted: 10:17 A.M.)
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C E R T I F I C A T E

STATE OF NEW YORK)
 : SS.:
COUNTY OF KINGS)

I, VANESSA WALKER, a Notary Public for
and within the State of New York, do hereby
certify:

That the witness whose examination is
hereinbefore set forth was duly sworn and that
such examination is a true record of the
testimony given by that witness.

I further certify that I am not related
to any of the parties to this action by blood or
by marriage and that I am in no way interested
in the outcome of this matter.

IN WITNESS WHEREOF, I have hereunto set
my hand this 26th day of March, 2025.

Vanessa Walker
Vanessa Walker

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