-----X NEW YORK CITY TAXI & LIMOUSINE COMMISSION PUBLIC HEARING January 9, 2025 10:03 a.m. HELD VIA ZOOM VIDEOCONFERENCE B E F O R E: DAVID DO COMMISSIONER AND CHAIR Court Reporter: Elbia Brumit

In Re Taxi and Limousine Commission Hearing NYC - Taxi & Limousine Commission January 9, 2025

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1	APPEARANCES:
2	
3	TLC COMMISSIONERS:
4	COMMISSIONER DAVID DO
5	COMMISSIONER THOMAS SORRENTINO
6	COMMISSIONER SARAH KAUFMAN
7	COMMISSIONER ELISA VELAZQUEZ
8	COMMISSIONER KENNETH Y.K. CHAN
9	COMMISSIONER PAUL BADER
10	COMMISSIONER KENNETH C. MITCHELL
11	COMMISSIONER ANDREA BIERSTEIN
12	GENERAL COUNSEL SHERRYL ELUTO
13	
14	PRESENTERS:
15	EVAN HINES, DEPUTY COMMISSIONER OF OPERATION
16	
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2	MODERATOR: Good morning.
3	Today's public hearing is about to
4	begin. This hearing is being
5	conducted remotely via Zoom and is
б	being simulcasted to the TLC's
7	website, live stream and Facebook
8	account.
9	All persons wishing to testify
10	will ask to sign up in advance of the
11	hearing. All registered speakers are
12	joining the meeting via Zoom. If you
13	are speaking today, your audio and
14	video are automatically muted. When
15	your name is called, the moderator
16	will activate your account and you
17	will have control of your camera and
18	microphone. When ready, please state
19	your name and affiliation and then
20	proceed with your testimony.
21	Public testimony will be limited
22	to three minutes per speaker. Any
23	additional comments may be submitted
24	in writing to the Commission. When
25	your testimony is complete, your audio

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1	and video will be muted by the
2	moderator. A special note for our
3	registered speakers, please ensure
4	that your display name in the Zoom
5	meeting matches the name that you used
6	when you signed up to speak. This
7	will enable the moderator to confirm
8	that you are present in the meeting.
9	Closed Captioning is available
10	for today's meeting. Thank you for
11	your attention. I will now yield the
12	floor to our Commissioner and Chair,
13	David Do.
14	COMMISSIONER DO: Good morning,
15	everyone. Welcome to today's public
16	hearing on TLC's proposed rule
17	packages. One, increasing the upfront
18	taxi improvement fund payments for
19	conversion to wheelchair accessible
20	vehicles. And two, our second hearing
21	on the interior advertising provider
22	licenses for for-hire vehicles.
23	Today, I am joined by
24	Commissioner Sorrentino, Mitchell,
25	Velazquez, Kaufman, Chan, Bader and

1	Bierstein.
2	First off, I'd like to wish
3	everyone a happy new year. It's been
4	an eventful full week of what promises
5	to be an incredible busy year. For
6	those who didn't catch it, there was
7	some social media video of the first
8	vehicle tolled passing into the
9	congestion zone, and that was at
10	Broadway. And that first vehicle was
11	a TLC's licensed EV. There are,
12	understandably, mixed feelings about
13	the new tolls. But we are hoping that
14	that's a good omen. If traffic moves
15	faster and peoples utilize other
16	options instead of their own vehicles
17	to move in and out of the zone, that
18	can mean more trips to TLC drives. We
19	fought for an exemption for TLC
20	vehicles, which have already been
21	subject to various MTA tolls. We got
22	it down to 75 cents for taxicab trips
23	and a dollar 50 for FHV. Which
24	through arrangements with the
25	technology service providers can be

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passed onto passengers, much lower rates than were initially proposed. We'll be watching the situation very closely to see how that impacts trips and driver earnings. Getting more money into the pockets of	n
We'll be watching the situation very closely to see how that impacts trips and driver earnings. Getting	n
4 very closely to see how that impacts 5 trips and driver earnings. Getting	n
5 trips and driver earnings. Getting	
6 more money into the pockets of	
7 hard-working New Yorkers has always	
8 been a priority of Mayor Adams, and	
9 both of the proposed rules we'll be	
10 discussing today is meant to do just	
11 that.	
12 I'd like to thank our TLC	
13 policy, finance and legal teams for	
14 putting their hard work in on these	
15 proposals. A great deal of detail	
16 analysis goes into rulemaking. Alon	Э
17 with a lot of back and forth with	
18 stakeholders. We take public commen	ts
19 incredibly seriously and the hearing	
20 reflects that.	
21 We held a public hearing on th	9
22 proposed rules for interior	
23 advertising back in August, got a lo	t
24 of feedback, and we went back to the	
25 drawing board to incorporate a lot o	E

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1your comments. We are going to do2that again today, so without further3ado, here's what's on the table.4Our first proposal is the5implementation of Local Laws 53 and 566of 2024, which amended the New York7City's Administrative Code in relation8to interior advertising in for-hire9vehicles and compensation derived from10such advertising revenue by for-hire11vehicle drivers. The proposed rules12will establish a formal procedure for13the licensing and supervision of14businesses that are approved with15electronic tablets and software for16interior advertising, including17appropriate penalties for violations18of these rules.19Today's proposal also20establishes a framework to assess and21access the gross revenue generated by22each license provider through each23device. TLC will be able to examine24the compensation received by drivers25and adjust the rate of compensation as		
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24 the compensation received by drivers	22	each license provider through each
	23	device. TLC will be able to examine
25 and adjust the rate of compensation as	24	the compensation received by drivers
	25	and adjust the rate of compensation as

1	necessary. Also proposed are
2	technical requirements for approved
3	tablets and software to ensure a
4	comfortable passenger experience.
5	Our second proposal today is
6	intended to improve wheelchair
7	accessible taxicab service by changing
8	how the Taxi Improvement Fund is
9	administered. Some of you may recall
10	we were originally looking into this
11	back in May, but it wasn't feasible at
12	the time because we were seeking more
13	clarity from the court on steps we
14	would have to take regarding the Taxis
15	For All litigation, which requires
16	fifty percent of city's taxicab fleet
17	to be wheelchair accessible.
18	We asked the Court for more time
19	out of concern that rushing through
20	WAV conversions would negatively
21	impact a sector already hit hard by
22	the medallion crisis and a global
23	pandemic. The judge declined our
24	request and in September, we were
25	ordered to make 100 percent of all

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1	taxi Hack-Ups wheelchair accessible.
2	And we moved quickly within our roles
3	to do just that. So that, one,
4	50 percent of our active fleet would
5	be accessible by March, and two, with
б	further goal post required all
7	excuse me, requiring half of all
8	issued medallions to be accessible by
9	2028. We are absolutely committed to
10	increasing accessibility, and this is
11	a federal court order. We must
12	comply. And we have a very narrow
13	path forth.
14	So how do we do this? One
15	hundred percent WAV hack-ups isn't
16	just possible with the current system
17	of TIF distributions. We need to give
18	owners of fleet more money upfront,
19	which means more options. At the same
20	time, we have to keep the TIF fund
21	solvent. As the number of WAVs
22	increases, so does the drag on the
23	fund under the current distribution
24	system, making the fund itself
25	unsustainable. So we proposed

1	eliminating the maintenance payments
2	so that owners and the one-dollar
3	incentive payment to drivers in
4	exchange for increasing the grant
5	payment for WAV conversions from
6	14,000 to 35,000.
7	I can also say, and I want to be
8	very clear on this, for existing grant
9	recipients who have received the
10	\$14,000, will provide quarterly
11	operational payments of up to 4,000
12	per year over a four-year consecutive
13	period. This can total up to \$30,000
14	as long as a vehicle meets minimum
15	qualifications, including trips. This
16	will help make WAV taxis more
17	affordable for owners and encourage
18	owners to put more WAVs on the road.
19	We believe this is necessary for TLC
20	to comply with the federal court order
21	and to bring stability to the TIF fund
22	and the industry.
23	To walk us through this, I will
24	now ask Evan Hines, our Deputy
25	Commissioner for Operations, People

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1	and Innovation give a short
2	presentation on the proposed changes
3	to our TIF rules.
4	Evan?
5	MR. HINES: Thank you,
6	Commissioner. Just a second. Sorry
7	about that.
8	Okay. So as the commissioner
9	mentioned, my name is Evan Hines. I'm
10	Deputy Commissioner for Operations,
11	People and Innovation at the Taxi &
12	Limousine Commission. The TIF program
13	falls under my purview, and I'm going
14	to give an overview of Taxi
15	Improvement Fund changes proposed.
16	The Court decision, the Taxi For
17	All court decision will have a
18	negative, very negative impact on the
19	fund if the current TIF program
20	remains as is. It just would not be
21	sustainable to keep the 14,000-dollar
22	Hack-Up payment, the 1,000-dollar
23	quarterly operational payments and the
24	one-dollar per-trip driver payment.
25	On this slide, you can see, we would

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1	go by the end of this calendar year,
2	\$6 million in the hole. We would be
3	negative 6,000,000 and it would
4	continue to increase to over
5	\$100 million in the red comes by
6	December 31, 2029.
7	So seeing that, we knew we had
8	to find a new self-sufficient model
9	and in developing the model, we wanted
10	to keep in mind the following
11	objectives. We did not want to
12	increase the one-dollar trip TIF
13	surcharge that's currently charged to
14	passengers. Any new model should not
15	require City funding. We wanted to
16	increase the Hack-Up grants to offset
17	owners' costs with converting to WAV
18	vehicles. We want to incentivize
19	compliance with the Taxis For All
20	federal court order by giving as large
21	of a grant as possible. And we wanted
22	the program to continue even after we
23	meet the court order's 50 percent to
24	have attractive incentives to keep the
25	WAV levels at or above 50 percent

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1	going forward.
2	So the program that we
3	recommended, that we are recommending
4	is in the rural package today that's
5	proposed would increase Hack-Up grants
6	from the current \$14,000 to \$35,000.
7	How we came up with \$35,000, it's
8	nearly the estimated difference
9	between a WAV and non-WAV vehicle, and
10	the highest amount that we'd be able
11	to afford. And again, the large
12	upfront grant demonstrates that TLC is
13	making our best efforts to achieve
14	50 percent of WAV vehicles.
15	The new program will eliminate
16	the ongoing operational grants to
17	owners. The reason why we have to do
18	that is operational payments will
19	skyrocket from \$15 million today to
20	\$27 million annually. That
21	\$27 million accounts for 75 percent of
22	annual TIF revenue that we receive.
23	35,000-dollar Hack-Up grant is equal
24	to the current 14,000-dollar Hack-Up
25	grant and just over five years or 21

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1	quarters of operational payments that
2	owners would have received in the old
3	program. This 21,000-dollar increase
4	is guaranteed cash upfront rather than
5	potential quarterly payments that
б	requires a minimum number of trips as
7	is the program today.
8	We also determined that we would
9	need to eliminate the ongoing trip
10	grants to drivers. Driver payments
11	would balloon from \$11.2 million today
12	to \$26 million, which would account
13	for 72 percent of annual TIF revenue.
14	Bear in mind that the incentive
15	these incentives were put in place
16	when only six percent of authorized
17	medallions were WAVs. Today,
18	44 percent of active medallions were
19	WAVs and by the end of 2028, there
20	will be 50 percent of authorized
21	medallions.
22	That's the presentation. And if
23	there are any questions?
24	COMMISSIONER DO: Commissioners,
25	are there any questions for Evan?

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1	COMMISSIONER BADER: Yes.
2	I'm just I'm looking at the
3	revenue. I understand that I don't
4	see where where we are getting
5	any where do you anticipate there
6	being revenue to offset the additional
7	costs?
8	MR. HINES: The it's it's
9	not it's not solely the increase in
10	revenue. It's by decreasing the other
11	types of grants. We are able to give
12	the larger grant for the Hack-Up.
13	COMMISSIONER BADER: Right.
14	Okay. So we are reducing the the
15	payment schedule now that we've been
16	giving out in addition to the
17	14,000 14,000 upfront, right?
18	MR. HINES: Yes.
19	COMMISSIONER DO: We are
20	eliminating the operational payments,
21	Commissioner, which is about a
22	thousand dollars per per quarter
23	over a certain period, plus the driver
24	payments, which is a dollar per trip.
25	And just just to do the math,

1	right, currently, we are at 44 percent
2	of the of the active fleet. But
3	the authorized fleet brings that
4	number to closer to 6700. And with
5	more wheelchair accessible vehicles,
6	every dollar that we bring in leaves
7	us immediately. And so there is not a
8	lot of extra dollars to go towards
9	other parts of the program.
10	And so this program is to make
11	it more sustainable. And so we have
12	done the analysis, and we believe the
13	35,000-dollar upfront payment makes
14	this program more sustainable.
15	Evan, is there anything to add?
16	MR. HINES: No. That's
17	that's you've covered it. That's
18	correct.
19	Any other questions from any
20	Commissioners?
21	(No response.)
22	COMMISSIONER DO: Okay. Thank
23	you, Evan. I'll turn it over to
24	Sherryl to start today's public
25	hearing.

1	COMMISSIONER ELUTO: Good
2	morning. When I call your name, you
3	can unmute your microphone an begin
4	your testimony. Each speaker will be
5	allotted three minutes to speak. The
6	time limit will be strictly enforced.
7	A 30-second warning will be provided,
8	and then you will seed need to
9	conclude your testimony when your time
10	limit is up.
11	Today's rule proposals were
12	published in the city record and
13	posted on our website on December 10,
14	2024. The public comment period ends
15	today. The video of this hearing and
16	copies of all written comments will be
17	provided to the Commissioners prior to
18	the vote on these rules at the next
19	Commission meeting.
20	With that, we will begin our
21	public hearing. And the first one
22	will be on the FHV interior advertiser
23	provider license proposal.
24	Our first speaker will be
25	Michael Chow, followed by Andrew

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1	Greenblatt, followed by Brad Sayler.
2	So first speaker, Michael Chow
3	of Dart Technologies. You can unmute.
4	I've seen you've unmuted your mic, and
5	you can begin.
6	MR. CHOW: Is the video on?
7	COMMISSIONER ELUTO: I don't see
8	you. I hear you, but I don't see you.
9	MR. CHOW: Chair Do and members
10	of the board of Commissioners, my name
11	is Michael Chow, founder and CEO of
12	Dart Technologies, a tech NYC start-up
13	member headquartered in Manhattan and
14	software provider of passenger media
15	solutions for mobility operators.
16	On behalf of Dart Technologies,
17	we reiterate our support from August
18	14th for simplifying non-core
19	requirements preventing providers and
20	drivers from offering the best
21	passenger experience possible. Our
22	Local Laws 33 and 56 were intended to
23	foster a vibrant market place of
24	solutions. An arbitrary 15 percent
25	advertising airtime requirement
1	

1	stifles innovation and reduces
2	provider viability by mandating
3	operational complexity that neither
4	serve drivers nor passengers as key
5	stakeholders.
6	Any airtime requirement not only
7	systemically burdens all providers
8	with integration challenges, but some
9	optimally limit the experience to
10	TLC's predefined ad formats and aspect
11	ratios available.
12	For instance, Dart delivers an
13	optional media amenity via a
14	standalone iPad app. Unlike the
15	traditional taxi TV model with its
16	single linear loop, our opt-in
17	platform offers a premium inflight
18	entertainment airline-style
19	experience, featuring multiple content
20	channels to explore and navigate on
21	will. Based on mood such as Calm and
22	Headspace for meditation.
23	This earned engagement approach
24	prioritizes passenger choice over
25	forced viewing a scheduled

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1	interruptions in the form of
2	third-party ad breaks.
3	We urge the Commission to
4	reconsider such a requirement as
5	overly prescriptive rules risk
б	anchoring the industry and past
7	paradigms. Instead, an outcome
8	oriented approach will allow providers
9	flexibility in supporting drivers,
10	delivering five-star passenger
11	satisfaction and ultimately a win-win
12	for all stakeholders.
13	Thank you, board of
14	Commissioners, for considering our
15	perspective.
16	COMMISSIONER ELUTO: Thank you.
17	Our next speaker up will be
18	Andrew Greenblatt from IDG.
19	MR. GREENBLATT: Hi, good
20	morning, Commissioner Do and the Taxi
21	& Limousine Commission members. My
22	name is Andrew Greenblatt, and I'm the
23	policy director of the Independent
24	Drivers' Guild, also known as the IDG.
25	I want to thank you for the

1	opportunity to testify today regarding
2	the proposed regulations related to
3	interior advertising. And I would
4	particularly like to thank
5	Councilmember Arias, for championing
б	this important issue.
7	Back in August of this summer,
8	we generally supported these new
9	proposed regulations. We think they
10	will bring a lot of income to drivers
11	and we support them now. At that
12	time, we recommended two important
13	changes.
14	The first had to do with just
15	how the drivers would be able to
16	electronically sign the contracts. At
17	the time, we asked the Commission to
18	make a change to require any provider
19	to make such contract then available
20	to drivers in case there was any
21	disputes, they would have a copy of
22	their electronic contract. That
23	change has now been included in the
24	proposed regulations and we thank the
25	Commission for that.

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1	The second and more important
2	change we talked about had to do with
3	tipping. In the original regulations,
4	it forbid any tipping to be done
5	through the tablets. Around the
б	country, what happens is providers
7	tend to partner with one of the app
8	providers, and then they can process
9	tips for those passengers. So if you
10	are partnered with Uber, you can
11	process tips for Uber passengers, with
12	Lyft passengers. It didn't require
13	any sort of credit card information to
14	be processed through the tablet.
15	We recommended first looking
16	into whether or not there was some way
17	to process credit card payments
18	through the tablets. We looked into
19	it. We know you looked into it. We
20	spoke to providers and everybody
21	agrees that that would be too
22	complicated. We submitted secondary
23	testimony after the hearing where we
24	agreed that that wasn't a possibility
25	and instead urged that you allow

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1	tipping to be done the way it's done
2	in the rest of the country.
3	We've gotten reports from both
4	the providers and drivers around the
5	country that more than half of their
6	revenue comes from the increase in
7	tips that this provides. That change
8	was made in the new proposed
9	regulations, which would allow tipping
10	to happen for passengers if they're
11	passengers of a company that is
12	affiliated with either Uber or Lyft.
13	So again, no credit card
14	information being processed
15	TIMEKEEPER: Thirty seconds
16	remaining.
17	MR. GREENBLATT: Thank you.
18	But you can still tip. With
19	those two changes, we can now
20	wholeheartedly support this important
21	new proposal. We believe it will put
22	money into the pockets of drivers who
23	desperately need it, while providing
24	entertainment for passengers.
25	Thank you very much for

1	listening to drivers and making these
2	changes.
3	COMMISSIONER DO: Thank you,
4	Andrew.
5	COMMISSIONER ELUTO: Our next
б	speaker is Brad Sayler from T-Mobile
7	Advertising Solutions.
8	MR. SAYLER: Good morning. My
9	name is Brad Sayler, and I serve as
10	the head of Rideshare Media for
11	Octopus Interactive, a subsidiary of
12	T-Mobile USA.
13	Since 2018, Octopus has provided
14	interior advertising screens to over a
15	hundred thousand rideshare drivers
16	nationwide, with more than 10,000
17	drivers currently operating in and
18	around New York City.
19	I would like to start by
20	thanking the Commission for the most
21	recent revisions to the proposed
22	rules. These revisions addressed the
23	majority of our concerns, and we just
24	have a few final critical matters that
25	we'd like to share today.

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1	As we previously highlighted, it
2	appears that certain rules pertain
3	more closely to taxi technology
4	systems and technology system
5	providers than they pertain to
6	interior advertising systems. It is
7	important to note that advertising
8	systems do not collect TSP data or
9	process payments, and therefore do not
10	expose personal information or payment
11	data or otherwise result in similar
12	risks.
13	As a result, we believe the
14	interior advertising rules should
15	instead align with the simple yet
16	effective rules for rooftop
17	advertising fixture providers, as
18	rooftop displays are much more similar
19	to interior advertising systems.
20	In particular, we continue to
21	have concerns over the extensive
22	insurance provisions and the
23	overreaching indemnification
24	requirements of the proposed rules.
25	These burdensome rules are not

1	commensurate with the risk posed by
2	interior advertising display.
3	Further, the system documentation and
4	auto requirements will present a large
5	costly hurdle for a product that
6	presents very little technical risk.
7	Instead, we propose using rules that
8	align more closely with those
9	governing rooftop advertising fixture
10	providers.
11	Finally, as currently drafted,
12	the rules regarding the use of
13	passenger and device data would make
14	operating in the city entirely
15	impractical. For example, realtime
16	vehicle location is an essential data
17	point for ad serving, including for
18	TLC provided content, and presents no
19	privacy concern if not associated with
20	a specific passenger.
21	On the other hand, when specific
22	passengers can be identified, such as
23	through Uber and Lyft data, then using
24	certain passengers or ride information
25	should be allowed if the passenger is

1	given a mechanism to control their
2	privacy settings. This remains
3	unclear in the revised rules.
4	Thank you, and we look forward
5	to continuing the dialogue with the
б	Commission.
7	COMMISSIONER ELUTO: Thank you.
8	That concludes the hearing on
9	interior advertising.
10	Now we are switching gears to
11	the Upfront TIF Payments proposal.
12	Our first speakers will be Peter
13	Mazer, then Michael Simon and Anna
14	Humphrey. So first up, Peter Mazer
15	from the Metropolitan Taxicab Board of
16	Trade.
17	MR. MAZER: Good morning,
18	Chairman Do and members of the
19	Commission. My name is Peter Mazer,
20	and I am general counsel to
21	Metropolitan Taxicab Board of Trade.
22	We are a 70-year-old trade
23	association, representing the owners
24	and operators of licensed medallion
25	taxicabs.

1	We submitted extensive written
2	comments with respect to these rules,
3	and we ask that they be made a part of
4	the record. We are encouraged that
5	the TLC is recognizing the significant
6	financial hardship that the medallion
7	owners are facing through the
8	requirement that they excuse me
9	requirement that they place expensive
10	WAV vehicle into service.
11	The proposed increase will help
12	offset the cost of the vehicle, but we
13	regret that the Commission is forced
14	to eliminate the regular payments,
15	maintenance payments as well as the
16	payments to drivers. We encourage the
17	Commission to explore other options
18	where these payments can be made and
19	restored to our drivers and owners
20	that they can be made whole.
21	I am encouraged by what I heard
22	this morning from the chairperson,
23	that the Commission is going to avoid
24	the situation where we have owners who
25	placed vehicles into service recently

1	and received a 14,000-dollar grant and
2	would be placed at a competitive
3	disadvantage if they were not allowed
4	to continue to receive the maintenance
5	payments. We hope that those
6	maintenance payments will continue, as
7	well as the payments to drivers at the
8	time that these vehicles were placed
9	into service. They anticipated that
10	those payments would be would
11	continue to be received.
12	We are particularly concerned
13	about one particular one aspect of
14	the rules, which would eliminate,
15	allow us and only to receive funds
16	only once every seven years. This
17	brings a significant disadvantage to
18	lease-to-own operators, most of whom
19	operate on a three-year cycle where
20	vehicles are placed into service and
21	their vehicles are funded over a
22	three-year period. At the end of the
23	three-year period, the vehicle then
24	is ownership is transferred to the
25	driver, who would then leave the

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1	agent. The agent then will no longer
2	have a medallion, would no longer
3	would have the medallion but would not
4	have the vehicle and would not be able
5	to receive grant money. We encourage
6	the Commission to reduce that
7	seven-year period to only four years.
8	We are also concerned about the
9	fact that the Commission can
10	TIMEKEEPER: Thirty seconds
11	remaining.
12	MR. MAZER: Thank you.
13	That the Commission can deny
14	applications, and there is no avenue
15	for review. We urge that the that
16	a process be developed so that we
17	there can be review of a chairperson's
18	decision if a medallion owner is
19	deemed ineligible for a grant.
20	These and other concerns that
21	are in the rules are on contained in
22	our written comments, and we urge the
23	Commission to review them and we thank
24	you for your consideration this
25	morning.

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1	COMMISSIONER ELUTO: Thank you.
2	Our next speaker up is Michael
3	Simon.
4	MR. SIMON: Hello, Commissioner.
5	Can you hear me?
6	COMMISSIONER ELUTO: Yes.
7	MR. SIMON: Thank you. All
8	right.
9	I'm a medallion owner and, you
10	know, I got my grant. This is what's
11	going to this is how I'm going to
12	say it. As a medallion owner, our
13	exclusive street hail right, which was
14	our livelihood, was taken away. It
15	wasn't like you can just change the
16	rules and that it was bad for you. It
17	didn't go like that. It was
18	different. The big mistake happened
19	when the City allowed E-hail apps to
20	use their own cars. The app should
21	have been restricted to be used only
22	in yellows.
23	What was the deal? Give the
24	medallion owners the powerful tools to
25	fight off competition called street

1	hail rights, and we'll, in return,
2	will accomplish your goals. The
3	current one being all WAV. You give
4	us back our exclusives, I guarantee
5	you, in no time, you will meet your
6	disability goals. Medallions will
7	come out of storage in mass. The
8	whole taxi fleet will be WAVs.
9	When medallions were created,
10	there was no sense that competition
11	was being taken away. In fact, the
12	sense was there was too much
13	competition. To every medallion,
14	there were thousands more looking for
15	fares. Cabs competed against each
16	other.
17	You need to define street hail.
18	Give me a second, please you need
19	to define street hail in your rules
20	and exactly what a medallion buyer
21	gets when he's buying a medallion. A
22	street hail means a car on the street
23	being available to be hailed. A
24	street hail is not just putting up a
25	rider's hand. App customers do that.

1	The medallion owner brought the right
2	to street hail. He brought the right
3	to have his car be used to respond to
4	persons hailing it. It was a right to
5	a street hail. No one but medallion
б	owners are allowed to do that.
7	When you issued the green cabs,
8	you had the right idea. There was no
9	service in those areas so instead of
10	increasing the number of medallions,
11	you created a new category in those
12	underserved areas. The green cab.
13	That was the right thing to do.
14	TIMEKEEPER: Thirty seconds
15	remaining.
16	MR. SIMON: But in the
17	congestion zone, allowing anyone with
18	a hail app and a car deregulated an
19	industry that was made to control
20	congestion. Let me get onto asking
21	you for a favor, please.
22	Can you arrange that medallion
23	owners be able to place orders to
24	restore the medallion number on their
25	license plates? This request this

1	request affects no one but us.
2	Medallion owners take pride in their
3	medallion. Medallion the medallion
4	number is much more impressive on
5	their license plate
6	TIMEKEEPER: Time has expired.
7	MR. SIMON: than the tinners
8	on the hood. We don't want out
9	license plates looking like TC plates.
10	Medallion numbers on the plate gives
11	us much prestige.
12	Thank you.
13	COMMISSIONER DO: Thank you,
14	Michael. We'll talk with the State
15	DMV on that.
16	MR. SIMON: Thank you very much.
17	COMMISSIONER ELUTO: Next up is
18	Anna Humphrey from the Center for
19	Independence for the Disabled.
20	MS. HUMPHREY: Good morning,
21	members of the Commission. My name is
22	Anna Humphrey, and I'm the
23	transportation community organizer for
24	CIDNY, the Center for Independence of
25	the Disabled in New York. Thank you

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1	for your chance to speak to you today
2	about this proposed rule.
3	As a disability advocate, I know
4	how critical it is for people with
5	disabilities to have access to
6	reliable and affordable
7	transportation. Wheelchair accessible
8	vehicles are essential for
9	independence, so I fully support
10	increasing their availability.
11	However, I'm concerned about the
12	plan to eliminate per-trip payments
13	for WAV drivers and operational
14	payments for medallion owners. Taking
15	away these payments could discourage
16	drivers from operating WAVs, leading
17	to longer wait times and fewer rides
18	for people who need them most. We
19	can't afford to let this happen in a
20	city that serves strives to be
21	inclusive and accessible.
22	Moreover, addressing this
23	spending problem by taking money away
24	from drivers is not the right
25	solution. It's up to the City and the

1	Commission to provide the necessary
2	funds for accessibility, rather than
3	placing the burden on drivers
4	themselves.
5	I encourage the Commission to
б	find a funding solution that supports
7	medallion owners while still giving
8	drivers reasons to provide quality WAV
9	service, and allowing the accessible
10	dispatch service to remain accessible
11	for people with disabilities who need
12	it. Ultimately, we need policies that
13	not only increase WAVs, but also
14	ensure that they're available and
15	reliable for those who depend on them.
16	Thank you for your time and for
17	considering how these rules can better
18	serve New Yorkers with disabilities.
19	COMMISSIONER DO: Thank you,
20	Anna.
21	COMMISSIONER ELUTO: Thank you.
22	Our next speaker is Jean Ryan of
23	Disabled In Action.
24	MS. RYAN: Good morning. I am
25	Jean Ryan, President of Disabled In

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1	Action of Metropolitan New York, and
2	I'm a wheelchair user.
3	We have been working towards
4	accessible taxis and for-hire vehicles
5	since 1996, 29 years ago. Because we
6	need to get places spontaneously like
7	everyone else. We live everywhere,
8	and we go everywhere. We are okay
9	with the changes to the taxi
10	improvement fund, eliminating
11	maintenance, payments to owners and
12	increasing the grant to buy a vehicle
13	from 14,000 to 35,000 if it means that
14	the numbers of WAVs will be 50 percent
15	or more. We ultimately want
16	100 percent of taxis, and we've always
17	been clear about that.
18	But what good are wheelchair
19	accessible vehicles if you won't pick
20	us up? I and other wheelchair users
21	can put out our hand and available
22	cabs will just pass us by on the
23	street and at the airport. I appeal
24	to drivers' humanity. Learn how to
25	use the securement system, have the

1	right straps, pick us up and stop
2	driving off or lying to us that your
3	ramp is broken.
4	We supported the TWA for years
5	to no avail. I know you are good
б	people trying to make a living. Why
7	eliminate a source of income and be
8	empty instead of picking us up?
9	Thank you.
10	COMMISSIONER ELUTO: Thank you.
11	Next speaker is Sharon Shapiro.
12	Do we have Ms. Shapiro?
13	MS. SHAPIRO: Hi. Hi. I I
14	want to say that we support the
15	proposal. However by the way, I am
16	from Brooklyn Center for Independence
17	of the Disabled. We are concerned
18	that you are going to fund your
19	proposal by taking away the zone
20	dispatch system that people like me,
21	with extremity/dexterity issues, rely
22	upon.
23	I and many people who are who
24	are visibly disabled or elderly are
25	not able to use apps in order to book

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1	a ride, or do follow-up on when
2	they'll be there, be at the location.
3	So we urge the TLC to maintain
4	the dispatch system as it exists,
5	giving us the opportunity to talk with
б	a trained attendant about when we need
7	a ride and what's happening with the
8	ride. Because I cannot use a a
9	digital cellphone when I'm out on the
10	street. People who are aging into
11	disability also have trouble using
12	apps, and we need the TLC to
13	accommodate those of us who are unable
14	to use apps.
15	TIMEKEEPER: Thirty seconds
16	remaining.
17	MS. SHAPIRO: Okay. Thank you.
18	Thank you.
19	COMMISSIONER DO: Thank you,
20	Sharon. And let me just say that we
21	are looking at a phone option with a
22	live operator as part of the new
23	accessible dispatch program. And so
24	we will take your comments on that and
25	include them as part of the

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1	Commissioners' review on how we can
2	improve service for all people with
3	disabilities. Thank you so much,
4	Sharon.
5	MS. SHAPIRO: Thank you.
6	COMMISSIONER ELUTO: Thank you.
7	Our next speaker is Richard
8	Chow.
9	MR. CHOW: Hello. Good morning,
10	can you hear me?
11	COMMISSIONER DO: Yes, we can
12	hear you.
13	MR. CHOW: Okay. Yeah, thank
14	you. Good morning, Commissioner Do
15	and everyone. My name is Richard
16	Chow. I'm an owner/driver. I'm a
17	member of the New York Taxi Worker
18	Alliance. Last week last
19	two weeks, business are very slow,
20	especially January 5th, the starting
21	of collecting congestion zone. We
22	lost a lot of loss trip and a lot also
23	IMP surcharge dollar trip.
24	So we collect the state
25	surcharge 50-cent congestion, job 250.

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1	Congestion release zone, 50-cent. So
2	50 cents surcharge should be removed
3	and given to IMP surcharge, dollar 50.
4	So state, city and federal
5	government responsibility to find the
б	fund, set up the grant and give it to
7	the WAV programming. Especially cost
8	of living, cost of maintenance,
9	inflation is very high, expensive.
10	That will be help a lot of WAV owner.
11	So driver cannot find single fare in
12	more than one hour with cab Toyota
13	Sienna cost 90,000-dollar, loss of the
14	operation cost. So TLC keep paying,
15	especially operation one dollar per
16	trade, 1,000-dollar maintenance fee,
17	grant for the current WAV owner. To
18	five to 10-year, they receive the
19	higher hack-up grant.
20	So grant money, \$35,000. Three
21	years later, drivers cannot
22	accident, cannot work, die or very
23	sick age of retirement, should not
24	paid back to hack-up grant. So allow
25	medallion, within seven years of

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1	hack-up to just hack-up to receive
2	the new hack-up grant. Keep the
3	minimum period WAV must be keep on the
4	low four-year, not five-year.
5	So make the grant automatic, no
6	application process, and allow the
7	owner to request the payment through
8	the dealer. And so WAV owner
9	TIMEKEEPER: Thirty seconds
10	remaining.
11	MR. CHOW: Yeah. So we need
12	more time to get the the fund state
13	surcharge, 50-cent, go to the trip
14	fund, support the hard-working
15	owner/driver. Disability person to
16	easier to find the cab handicap on
17	time visit to the doctor office.
18	Thank you for listening. Thank
19	you.
20	COMMISSIONER ELUTO: Thank you.
21	Our next speaker is Richard
22	Chipman from Westway Medallion Taxi.
23	MR. CHIPMAN: Good morning. My
24	name is Richard Chipman, and I'm the
25	president of Westway Medallion Sales.

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1	I'm a licensed New York City taxi
2	medallion broker, and I've been in the
3	industry for 46 years. I'm fourth
4	generation in my family in the taxi
5	industry.
б	First, if a medallion owner
7	decides to sell their medallion prior
8	to the seven years, the new owner
9	would not be entitled to the 35,000.
10	This would force a medallion owner to
11	sell their medallion on a
12	35,000-dollar discount if they want to
13	sell before their seven years are up.
14	If the medallion owner sells prior to
15	five years, they'd be required to pay
16	back part of the 35,000 along with
17	having to discount their medallion.
18	This is not good for the stability of
19	the medallion market. This is also
20	not good for the city because the city
21	gave city-back guarantees for
22	medallion loans, and this will have a
23	huge impact on the average price of
24	the medallion.
25	For owner/drivers, buying a

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1	medallion is already a daunting
2	decision, and these rules make it an
3	even bigger liability. Locking owners
4	into keeping their medallion for
5	seven years or face large penalties is
6	a huge burden. The TLC should avoid
7	causing this massive hit to medallion
8	pricing by changing the rule to allow
9	TIF to be received before every seven
10	ears if the medallion is sold to a new
11	owner.
12	If the city does not give the
13	new medallion owner the 35,000-dollar
14	TIF payment, they'd be creating a
15	class of medallion that nobody is
16	going to want. If their car has been
17	in a bad accident and needs to be
18	replaced, the owner will get a
19	5,000-dollar fine. If it takes them
20	longer than ten days to get the new
21	car on the road. In many instances,
22	it could be impossible to replace the
23	car that quickly. Owners should have
24	30 days to replace a car, and if the
25	car needs to be replaced, they should

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1	not have to pay back any portion of
2	the TIF money received. This would be
3	a double hit for the owner, losing a
4	car and having to pay back money.
5	Taking away the operational
6	payment from owner/drivers who
7	purchased a wheelchair accessible
8	vehicle prior to the new rule proposal
9	is not fair. These individuals are
10	counting on their income to cover
11	expenses to operate their vehicles.
12	They should be grandfathered into the
13	old rule or there should be some type
14	of true-up in payments to them.
15	At the time of a closing, the
16	TLC needs to let us know, as brokers,
17	exactly how much to collect from the
18	old owner and this would have to be a
19	real number with the clearance. If
20	the TLC makes a mistake, the new owner
21	should not be held responsible for any
22	clawbacks.
23	TIMEKEEPER: Thirty seconds
24	remaining.
25	SPEAKER: Presently, when we

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1	sell a medallion, we are told that the
2	medallion is clear and no money is
3	owed. Frequently, money is actually
4	owed and the new owner is held
5	responsible. What we need is a real
6	clearance when we sell a medallion,
7	and the TLC needs to implement a
8	system to prevent medallions from
9	being sold until they're 100 percent
10	sure no money is owed. Most medallion
11	buyers put their life savings into the
12	purchase, and it is not right to hold
13	them responsible for the TLC's
14	mistakes. TIF money and the new rule
15	proposal follows the medallion
16	number
17	TIMEKEEPER: Time has expired.
18	MR. CHIPMAN: Two seconds.
19	The rule should be that the TIF
20	money follows the VIN number. In the
21	event a medallion is sold and the car
22	is put to use another medallion, there
23	should be no penalty to the medallion
24	owner. I believe that the new rules
25	should be going forward and not

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1	retroactive. A person who purchased a
2	WAV prior to this new rule and wants
3	to sell should not have to pay back
4	any money that they received for TIF.
5	All medallions going forward
6	should be entitled to receive \$35,000
7	for their vehicles regardless when
8	they received TIF prior.
9	Thank you, and had to rush,
10	but I did my best. If anyone has any
11	questions, feel free to ask.
12	COMMISSIONER DO: All right.
13	Thank you. And good to see you.
14	MR. CHIPMAN: All right. Same
15	here. Sorry I didn't get to formally
16	say hello to everybody. I just had my
17	three minutes, so enjoy. Thank you
18	for letting me speak.
19	COMMISSIONER ELUTO: Thank you.
20	Next up, Giuseppe Floccari. Mr.
21	Floccari?
22	MR. FLOCCARI: Hi, good morning,
23	everyone. My name is Giuseppe
24	Floccari. I am actually a TLC
25	accessible dispatch dispatcher.

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1	As we are here today to discuss
2	TIF, as we all know, this supports
3	medallion owners to place wheelchair
4	accessible taxicabs into service. We
5	all know that it ensures all customers
6	to have equitable access to taxis,
7	transportation services. I'm
8	obviously a person in a wheelchair and
9	do use the accessible dispatch
10	program.
11	For the last seven years, I've
12	been able to help use my customer
13	service skills and advocacy hat to
14	assist people with disabilities. As
15	of February, I will no longer be able
16	to assist my community in one of the
17	biggest challenges that we face day in
18	and day out.
19	People of the five boroughs are
20	not only grateful, but they're
21	appreciative of the chance to be able
22	to travel back and forth to doctors'
23	visits and go to the movies and
24	whatever else they're used to on a
25	daily basis. Accessible dispatch is

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1	able to do that for them, whether it
2	is going to the Yankee game or the
3	Mets game or, sadly, anyone's funeral,
4	things of that nature. I will repeat,
5	accessible dispatch is the gateway for
6	people to speak not only to people in
7	the office, but we are able to calm
8	them down and assist them with their
9	transportation needs.
10	It's truly appalling that the
11	TLC itself wants to take away the very
12	nature and essence of what community
13	activists are able to do for one
14	another in one word, just plain
15	ableism. I'm here to make sure that
16	medical transportation management
17	works with the TLC to remain the New
18	York office and we, the dispatchers,
19	remain on board as employees and are
20	able to dispatch license yellow and
21	green cabs to the entire community.
22	Thank you, all.
23	COMMISSIONER DO: Thank you,
24	Giuseppe.
25	COMMISSIONER ELUTO: Thank you.

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1	Our next speaker, Eman
2	Rimawi-Doster from the Disability
3	Justice Program.
4	MS. RIMAWI-DOSTER: Hi, can you
5	hear me?
6	COMMISSIONER ELUTO: Yes.
7	MS. RIMAWI-DOSTER: Okay.
8	Wonderful.
9	Thank you so much and good
10	morning. My name is Eman
11	Rimawi-Doster. I'm a senior community
12	organizer with New York Lawyers for
13	the Public Interest. We think that
14	the TIF payment should be made, but it
15	shouldn't be funded by canceling and
16	shutting down accessible dispatch.
17	The TLC and the city should find money
18	to pay for this elsewhere. Why punish
19	disabled New Yorkers who work at
20	accessible dispatch and also who are
21	visiting our city.
22	Please don't kill accessible
23	dispatch. There are over one million
24	disabled New Yorkers living in our
25	city, and that's a lot of potential

1	customers. The city constantly talks
2	about the importance of getting
3	disabled New Yorkers to work. But
4	this is ultimately cutting off
5	disabled people from their jobs and
6	cutting off people from the service of
7	the accessible dispatch. That is not
8	equity, and that is not right.
9	Thank you so much.
10	COMMISSIONER DO: Thank you.
11	COMMISSIONER ELUTO: Thank you.
12	Our next speaker is Bhairavi
13	Desai from NYTWA.
14	MS. DESAI: Good morning,
15	Chairman Do and members of the
16	Commission. My name is Bhairavi
17	Desai. I'm the executive director of
18	the New York Taxi Workers Alliance.
19	Just to put this in context,
20	trips today are 73 percent of what
21	they were pre-COVID. Taxi trips today
22	are 35 percent of what they were in
23	March 2014, when the city first
24	entered into the settlement. And so
25	the economic reality of this industry

1	has shifted dramatically since the
2	settlement was you know, was first
3	established.
4	I want to say for the record, I
5	think everybody from the courts to the
6	city, certainly the TLC knows this,
7	the Taxi Workers Alliance has been a
8	strong supporter of this settlement,
9	even going back to 10 years ago, 11
10	years ago now. When we were the first
11	industry voice to come out in support
12	and worked with the city to come up
13	with policies, including the TIF
14	program in order to allow this
15	transition to happen.
16	But we are really concerned that
17	today, while we understand that the
18	TLC is under this tremendous mandate
19	from the court, which we all want to
20	meet, understand we need to meet it,
21	we have to meet it, we cannot do it at
22	the expense of some of these financial
23	programs. Which really are a lifeline
24	to the industry.
25	Number one, you know, the TLC,

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1	it sounds like from what you've said,
2	Chairman Do, that those who have
3	received the 14,000 Hack-Up grant
4	would continue to receive the
5	operational grant. That can't be just
6	for four years. That really should be
7	for the term of that vehicle.
8	For the drivers to reduce to
9	no longer receive a dollar per trip
10	payment is a substantial wage cut. We
11	are talking about a loss of income of
12	3,000 to \$4,000 per year. The city,
13	the state and the federal government
14	have to step up. They have to find a
15	way to supplement the TIF. We
16	understand that TIF is not solvent,
17	but there are ways, whether it's
18	redirecting the 50 cents from the MTA
19	surcharge, its issuance of a city bond
20	or other federal programs. There is a
21	way to supplement the TIF funding so
22	that we don't cut
23	TIMEKEEPER: Thirty seconds
24	remaining.
25	MS. DESAI: this lifeline of

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1	a program.
2	We cannot allow the, you know,
3	we cannot allow for drivers who are
4	not able to continue operating that
5	vehicle to have to pay back a
б	restitution to the TLC. They may have
7	to let go of the vehicle because of
8	injury, major accident, illness,
9	retirement, God forbid death. In this
10	instance, the TLC will still claw back
11	that money. That simply cannot
12	happen. We will be following up
13	with
14	TIMEKEEPER: Time has expired.
15	MS. DESAI: more detailed
16	demands and proposals as well,
17	including the elimination of the
18	seven-year cycle, which will be a
19	tremendous detriment to some of the
20	issues that Mr. Chipman raised
21	previously.
22	Thank you.
23	COMMISSIONER ELUTO: Thank you.
24	Our next speaker is Max
25	Greenbaum from All Taxi Management.

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1	MR. GREENBAUM: Good morning,
2	TLC Commissioners. Commissioner Do, I
3	appreciate the TLC's and your
4	approachability to discuss our
5	concerns and seriously consider our
6	modifications to the proposed rules to
7	benefit the drivers, owners and
8	agents. I do value the relationship.
9	My name is Max Greenbaum. I'm
10	the vice president of All Taxi
11	Management, a taxi agent licensed by
12	the TLC since 1988. All Taxi was an
13	early adopter of the Driver Owned
14	Vehicle leasing model, also known as
15	DOV. This model gives medallion
16	drivers the opportunity to purchase
17	and own their own vehicle throughout
18	the medallion lease over three to
19	four years. Thereby reducing their
20	lease payment for the medallion once
21	the vehicle is paid off.
22	This model supports the
23	long-term health of the medallion
24	ecosystem and is often referred to as
25	a steppingstone to becoming a

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1	medallion owner.
2	Commissioner Do, thank you for
3	previously stating that the TLC will
4	continue to honor the existing
5	operational payments for vehicles
6	which were previously hacked up as
7	WAVs. While we understand the TLC's
8	intention to ease the burden of
9	purchasing a costly WAV, we believe
10	adjustments to the proposed rules are
11	necessary.
12	Specifically, we recommend
13	removing the five-year pro-rata
14	clawback funds on top of a
15	5,000-dollar fine, should the vehicle
16	not remain in service for five years.
17	To ensure that the DOV model can
18	continue and encourage owners to place
19	newer vehicles into service, the TLC
20	must change the grant eligibility from
21	once every seven years to once every
22	four years. If these rules are passed
23	as proposed, the DOV leasing model
24	will be eliminated.
25	The whole idea behind the DOV

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1	model is the driver/owner flexibility.
2	The TLC is taking this away by
3	mandating the vehicle remain in
4	service for seven years before grant
5	eligibility. This will also have a
б	negative impact on the value of the
7	medallion by creating a new class of
8	medallions, eligible for the grant and
9	not eligible. For any medallion that
10	already received the grant within the
11	seven years, it would be devalued by
12	at least \$35,000.
13	The TLC also must source the
14	funds to allow the drivers to continue
15	receiving a dollar per trip. The MTA
16	and New York State should re-purpose
17	the 50-cent MTA surcharge for TIF
18	driver payments.
19	Lastly, we strongly urge the TLC
20	to reconsider allowing rehacks in
21	limited cases. Particularly for
22	vehicles already operating under the
23	previous TLC rules.
24	TIMEKEEPER: Thirty seconds
25	remaining.

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1	MR. GREENBAUM: to prevent
2	further financial loss for
3	driver/owners who have already
4	invested in this industry. To be
5	clear, I'm not advocating for any new
б	non-WAVs to enter the market or for
7	any additional vehicle extensions
8	until the fifty percent mandate is
9	met. I'm simply requesting that the
10	vehicles that have already been
11	approved and are already in service be
12	allowed to be rehacked in limited
13	circumstances to avoid losing all
14	equity in the vehicle.
15	Thank you.
16	COMMISSIONER DO: Thank you,
17	Max.
18	COMMISSIONER ELUTO: Thank you.
19	Next speaker is Vinod Mahotra
20	(phonetic). Mr. Mahotra, come off
21	mute.
22	MR. MAHOTRA: Good morning, all
23	Commissioners. My name is Vinod
24	Mahotra. I'd like to speak on vehicle
25	TIF program. Which TLC is going

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1	change grant money, maintenance money
2	and incentives. Commissioner Do, does
3	not matter to give us grant, 35,000 or
4	25,000. After some while, every
5	vehicle needs repairs, which very
6	expensive for WAVs. If you cut the
7	maintenance fees, incentives to
8	drivers, it will create mess, chaos
9	for us. Because if we are short for
10	the repair money, it will cost vehicle
11	stall on the roads. Lack of funds.
12	So please just increase the
13	grant money, which is around 25 to 28
14	thousand commit for you. Other
15	things, please let the if you like
16	see us giving better service, look, to
17	just recently eliminate the retirement
18	for the base. No, you are going stop
19	the maintenance fees incentives, which
20	is not matching at all. So please
21	increase the grant money only. Leave
22	the rest rest things unchanged
23	because car prices are too high at the
24	moment. So even please give some more
25	grant to the current existing owners,

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1	which help us.
2	So we have no business, other
3	business, better time for getting
4	passenger, almost for 50 minutes.
5	You've seen us all the time crossing
6	empty. As you all know, apps took all
7	our business. Even they took our taxi
8	disabilities, which we love most to
9	give them service. All all jobs
10	being dispatched to the app cars. So
11	we get very we get very rare app
12	jobs. App controls most fares. We
13	have to do E-hails. Sometimes, e-hail
14	tips is like eight dollars standards,
15	after 4.75, get get back to the
16	city, we get only four to six dollars.
17	We spent almost fifteen to
18	twenty minutes on average, those
19	trips. How you think we can survive?
20	If you give the grant money
21	if you give the grant money to the
22	dealers, it will stop our bargain with
23	the dealers, end up high prices. When
24	I bought the car, my dealer, I start
25	to bargain with him just for

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1	500-dollar
2	TIMEKEEPER: Thirty seconds
3	remaining.
4	SPEAKER: He told me why do you
5	worry about that? TLC is going to
6	give you money, look, going to give
7	the up-front money to the dealers, so
8	they end up very high prices.
9	And I want to share one thing.
10	I bought the one car, Sienna from the
11	Mobility Works. They give me very
12	good deal, good price. So even union,
13	they found very good
14	TIMEKEEPER: Time has expired.
15	MR. MAHOTRA: ramp fixers.
16	So please try to contact with them. I
17	bought the car like only 65,000 Sienna
18	that time, two years ago. So same
19	time, I don't know what happened to
20	stop them, Mr. Richard. That's my
21	broker know him. So he give us car
22	like under 59,000, plus tax, it's only
23	like \$63,000.
24	COMMISSIONER DO: Thank you so
25	much for your comments.

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1	MR. MAHOTRA: Thank you. Thank
2	you. So I can get contact with you if
3	you need more help. Thank you. We
4	need to find the cheap, cheap cars.
5	It can help you and ourselves also.
6	Thank you so much.
7	COMMISSIONER DO: Thank you.
8	COMMISSIONER ELUTO: Thank you.
9	Our next speaker is Resheta
10	Bunting of the One Heart One Vision.
11	MS. BUNTING: Good morning,
12	everyone, and happy New Year. Thank
13	you for having me here. So my name is
14	Resheta Bunting, and I am the
15	president and founder of One Heart One
16	Vision and the vice president of the
17	National Federation of the Blind of
18	New York State.
19	Is my camera on?
20	COMMISSIONER ELUTO: Yes.
21	MS. BUNTING: Okay. Because I'm
22	using a screen reader.
23	So I am a blind advocate. And I
24	want to say that we are in full
25	support of the TIF program, but I'm

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1	not going to just reiterate and keep
2	speaking about what people have spoken
3	about this morning. I do want to
4	thank you so much for having a at
5	least thinking about an accessible
6	phone line for us.
7	As a blind advocate, we access a
8	lot of information. We socialize, we
9	work, we shop through the phones,
10	especially when you think of the
11	number of individuals who are newly
12	blindness who are new to blindness.
13	When you think of the ever-increasing
14	seniors, I have one in my home,
15	particular my dad, he has glaucoma due
16	to age, and the number of seniors who
17	are new to blindness. So they do need
18	these phone lines to travel.
19	So I'm just imploring and asking
20	that and I want to thank you for
21	having that, having us in mind when
22	you do have when you are thinking
23	about the the TIF program and
24	continuing and continuing an
25	accessible phone line. So thank you.

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1	COMMISSIONER ELUTO: Thank you.
2	Our next speaker is Evan Yankey
3	from Brooklyn Center for Independence
4	of the Disabled.
5	MR. YANKEY: Good morning,
б	everyone. My name is Evan Yankey, and
7	I'm the advocacy director for Brooklyn
8	Center for Independence of the
9	Disabled. I'm here today to testify
10	on the proposed rule to change how the
11	taxi improvement fund is administered.
12	As other advocates have said today, we
13	support increasing upfront payments to
14	drivers. We'd also ask the TLC to
15	continue providing and to further
16	increase incentive payments for
17	drivers for picking up passengers
18	requesting a wheelchair accessible
19	vehicle.
20	My testimony today will be
21	focused on the section of the rule
22	before you that states the rule will
23	be, quote, removing the option to use
24	TIF funds for purposes beyond the cost
25	purchasing accessible vehicles such as

1	driver training and the accessible
2	vehicle dispatch program.
3	As we have made clear to this
4	Commission previously, it is our
5	position that removing the accessible
6	vehicle dispatch program is an unfair
7	attack on the specific section of the
8	disability community who depends on
9	this service to travel in their
10	communities. The current accessible
11	vehicle dispatch program allows users
12	to call a single telephone number and
13	receive support from a trained staff
14	person like Giuseppe, who spoke today,
15	who is experienced at talking to
16	people with disabilities.
17	It allows taxis to be dispatched
18	with the fewest steps possible for
19	requesters. This benefits people with
20	disabilities who cannot use smartphone
21	apps, but it also benefits people with
22	speech differences who may need
23	patience to be understood on the
24	phone. It benefits people with
25	barriers to find motor control or low

1	vision, as Resheta just mentioned, and
2	others who need the request to take
3	the fewest amount of steps possible.
4	We know from the TLC's other
5	published rules that there's an
6	intention to give responsibility for
7	accessible dispatch to e-hail
8	providers. And as Commissioner Do
9	mentioned, to maintain a phone call
10	option. We are here to say this is
11	not enough, and will exclude people
12	with disabilities who will not be able
13	to navigate an e-hail provider system
14	for accessible dispatch.
15	There is no requirement in the
16	new rules to have a dedicated or
17	trained customer service staff
18	answering phones, and callers with
19	disabilities will face having to make
20	themselves understood to a generic
21	pool of customer service reps. There
22	is no requirement in the new rules to
23	limit the number of steps it takes to
24	achieve dispatch, and people with
25	disabilities may face onerous and

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1	lengthy phone menu options before they
2	can get their vehicles dispatched.
3	The current system works, and it
4	is used by people who will face
5	significant barriers with the proposed
6	alternatives. The current system also
7	employees people with disabilities,
8	some of whom spoke here today.
9	TIMEKEEPER: Thirty seconds
10	remaining.
11	MR. YANKEY: While we have been
12	told that the TLC considers the number
13	of users of accessible dispatch small,
14	we know that people use this system
15	when they have no other options, when
16	subways or Access-A-Ride fail, when
17	they are on a transit desert, when
18	they have a medical or work emergency.
19	Removing this option will put people
20	whose other options have already
21	failed in an even worse situation.
22	We urge you to find ways to pay
23	drivers and to pay them fairly. They
24	deserve it. But it cannot be at the
25	cost of this essential service that so

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1	many depend on. Thank you.
2	COMMISSIONER ELUTO: Thank you.
3	Our next speaker is Wain Chin.
4	MR. CHIN: Hello? Hello? Can
5	you hear me?
6	COMMISSIONER ELUTO: Hello.
7	Yes.
8	MR. CHIN: Good morning,
9	Commissioner. My name is Wain Chin.
10	Also a member of New York Taxi Workers
11	Alliance. I am all for, you know,
12	increase the funding for a new WAV
13	vehicle, and also keep the 1,000
14	medallion for the WAV owner that
15	currently have the car already.
16	And also, you know, keep
17	one dollar for the driver and, you
18	know, the city should work with the
19	state legislator to get more funding
20	such as, you know, 50-cent surcharge
21	from the MTA to use as a TIF funding
22	to to you know, so that way you
23	can raise more money for to keep
24	the program, you know.
25	And and also, you know, we

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1	the rule the current rule that the
2	TLC proposing, it will help the
3	owner in case the owner become
4	disabled or get serious accident or
5	or getting old, cannot drive anymore,
б	then transfer the medallion. Then,
7	you know, they have to pay back.
8	That's not fair, you know. So that
9	in that case, you know, they should
10	have some exemption on that rule.
11	Also, you know, also also,
12	you know, the they should make the
13	grant easier for the new to provide
14	new car ready from the dealer so the
15	TLC should, you know, work with the
16	dealer to to pay the dealer so we
17	can get easier transition, you know,
18	for the WAV we get. Instead the owner
19	have to put upfront money, you know,
20	it's not easy for the owner. So the
21	TLC work with the dealer to to
22	to make the process easier, you know,
23	for the owner. So so I I'm all
24	for, you know, taxi for all New
25	Yorker, including the disability

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1	community because my father being the
2	disabled, my late father being
3	disabled person, you know, I know how
4	you get around, I mean, it's not easy
5	to get transport for disabled people.
б	And I am all for that, you know, so we
7	support that.
8	TIMEKEEPER: Thirty seconds
9	remaining.
10	MR. CHIN: So we we we
11	support the TLC trying to get the
12	hundred percent wheelchair
13	accessible so to make it happen, we
14	need support from TLC, and the city
15	and state, too. So get more funding
16	from the state and get get the
17	get the 50-cent to taxi funding.
18	Okay. Thank you so much.
19	COMMISSIONER ELUTO: Thank you.
20	Our next speaker is Cathleen Collins
21	of the Brooklyn Center for
22	Independence of the Disabled.
23	Ms. Collins, you can unmute your
24	mic. Yes.
25	MS. COLLINS: I'm sorry about

1	that. And actually, I'm not with the
2	Brooklyn Center for Independence of
3	the Disabled.
4	COMMISSIONER ELUTO: I'm sorry.
5	MS. COLLINS: That's okay. No
6	problem.
7	I'm just speaking on my own
8	behalf as a disabled person, a native
9	New Yorker who is a congenital
10	quadruple amputee who uses a
11	wheelchair and who has lived in New
12	York City for over 65 years.
13	I agree with the comments
14	submitted by many of the disability
15	organizations here today, especially
16	that this increase in the amount
17	provided to taxicab owners to convert
18	their taxicabs to wheelchair
19	accessible vehicles is a good start.
20	Additionally, I would urge the New
21	York City Taxi & Limousine Commission
22	to increase the amount to to
23	provide to convert their vehicles to
24	wheelchair accessible vehicles since
25	according to the New York City Taxi &

1	Limousine Commission's own data, the
2	total cost for a wheelchair accessible
3	vehicle is between 79,000 and 99,000,
4	approximately.
5	Also, the one-dollar per trip
6	incentive should not be eliminated
7	since people with disabilities are
8	refused rides, and this incentive at
9	least tries to put us on a leveled
10	playing field with other New Yorkers
11	trying to hail a taxicab. Further, I
12	urge the TLC to increase the incentive
13	to say two-dollars during non-peak
14	hours and five dollars during peak
15	hours in the morning and evening, as
16	well as late at night and during
17	inclement weather when it's really
18	difficult for us to get a cab.
19	We need funding also for proper
20	training of the drivers, and this
21	should not be cut. What I'm seeing
22	here seems like we are going to we
23	are just moving the money around and
24	we are not actually getting more
25	funds.

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1	Finally, the accessible dispatch
2	program needs to be continued as is
3	because it works and the amount spent
4	on it is insignificant in comparison
5	to the overall budget of New York
6	City, which last year was
7	approximately \$112 billion. It seems
8	that the TLC needs more funding to
9	make taxicabs accessible. That such
10	fund should be capped from such things
11	as the city's general funds since WAV
12	taxicabs are for everyone, and they
13	make New York City a more attractive
14	city to visit and establish a business
15	in.
16	New York City needs to be ahead
17	of the curb to compete in the
18	competitive world of tourism and
19	commerce. Investment in accessible
20	transportation that is affordable too
21	is a productive investment which will
22	reap many benefits to New York City.
23	Accessible affordable transportation
24	is a
25	TIMEKEEPER: Thirty seconds

1	remaining.
2	SPEAKER: Thank you.
3	is a civil right that New
4	York City needs to properly fund and
5	actively support. Thank you for
б	giving me this opportunity to speak to
7	you today. Thank you.
8	COMMISSIONER ELUTO: Thank you.
9	Next speaker, Bhupinder Baidwan.
10	Mr. Baidwan, unmute your microphone.
11	You are still muted. We can't hear
12	you.
13	MR. BAIDWAN: Now you hear me?
14	COMMISSIONER ELUTO: Yes. There
15	you go.
16	MR. BAIDWAN: Thanks.
17	Good morning. My name is
18	Bhupinder Baidwan. I drive since
19	1988. So I buy that wheelchair car
20	2022. You know, then I got
21	14,000-dollar for vehicle from the
22	city or maybe state. Because I
23	have you know, please don't do like
24	35,000. Maybe like 22 or \$25,000.
25	And don't remove like 1,000-dollar per

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1	quarterly and one dollars. You know,
2	because now the wheelchair accessible
3	car, very expensive, like go to
4	\$90,000.
5	Maybe next year that maybe
6	next year, that's going to more. You
7	know, because the dealers, they are
8	greedy, you know. They charge more,
9	more because they know that taxi
10	driver buy definitely this car because
11	this is not private car. Because this
12	is job, you know. So I have request,
13	please don't move one dollar and
14	1,000-dollar. Even like we pay tax,
15	like 50-cent and one dollar, 50
16	two-dollar, 50-cent and one dollar.
17	Like 4-dollar to the city or state,
18	you know.
19	So that's why we loose my
20	visions, too, you know. So I have
21	request to the TLC chairperson and to
22	everyone, please don't remove that
23	one-dollar and \$1,000. Thank you.
24	COMMISSIONER ELUTO: Thank you.
25	Our next speaker, Joseph

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1	Rappaport, Brooklyn Center for
2	Independence of the Disabled.
3	MR. RAPPAPORT: Good morning. I
4	don't know if my camera is working.
5	I'm Joe Rappaport, executive
б	director of the Brooklyn Center for
7	Independence of the Disabled. We are
8	a member of the Taxis For All
9	campaign, and we appreciate the chance
10	to speak.
11	The Taxis For All Campaign has
12	long advocated for 100 percent
13	accessibility in the yellow taxi and
14	for-hire vehicle fleets. Only that
15	way will wheelchair users be able to
16	take advantage of the same
17	transportation flexibility that
18	non-wheelchair users now have. We
19	support efforts to increase the
20	payments to accessible vehicle
21	purchasers, that we leave it to the
22	medallion owners and drivers to
23	comment about whether the one-time
24	35,000-dollar payment is a fair
25	approach by the TLC. And we are also

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1	concerned about the elimination of the
2	payment to drivers.
3	We should understand how we got
4	here. I want to briefly review this.
5	The TLC has been largely a reluctant
б	partner in the endeavor to increase
7	accessibility, and this proposal
8	unfortunately is no different. First,
9	we had to sue to get any commitment
10	whatsoever for accessibility from the
11	TLC.
12	Then, the TLC, after that
13	agreement was made, failed to meet its
14	obligation to 50 percent accessibility
15	in the medallion fleet in spite of
16	extensions we agreed to. And finally,
17	last year, we had to go back to
18	federal court to get the TLC to agree
19	to meet its legal obligation. And
20	here we are.
21	This new regulation should help
22	achieve the 50 percent goal. But it
23	too shows the TLC's reluctance to meet
24	its actual obligations to disabled New
25	Yorkers, to make sure everyone can get

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1	a cab, especially if they have a
2	disability that makes it hard for them
3	to use an app.
4	We strongly oppose the
5	Commission's proposal to remove the
б	option to use taxi improvement funds
7	for driver training and for accessible
8	dispatch, which serves disabled people
9	who may have dexterity issues or a
10	language disability, as Sharon Shapiro
11	testified. This may lead to the
12	elimination of the very effective
13	accessible dispatch program, the
14	subject of your next hearing.
15	The TLC says this is the only
16	way it can increase the payment to
17	vehicle purchasers without tapping
18	other city funds. You should look
19	into that option, as Kathy Collins
20	suggested. Driver training and
21	accessible dispatch are absolutely
22	essential. The TLC is essentially
23	stealing from one program
24	TIMEKEEPER: Thirty seconds
25	remaining.

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1	MR. RAPPAPORT: that
2	benefits sure. That benefits
3	disabled New Yorkers to support a
4	different program that benefits
5	disabled New Yorkers. That's
6	ridiculous and wrong. We urge
7	Commissioners to reject any change in
8	funding for accessible dispatch, and
9	keep the program growing at this time
10	until we can be certain that any new
11	program works as well. Thank you.
12	COMMISSIONER ELUTO: Thank you.
13	Our next speaker is Nina
14	Godashi.
15	MS. GODASHI: Hi, can you hear
16	me?
17	COMMISSIONER ELUTO: Yes.
18	MS. GODASHI: Hi. My name is
19	Nina Godashi. I am wheelchair taxi
20	driver. I drive for 15 years. First
21	of all, I want to start, you forced me
22	to buy wheelchair. I didn't buy
23	wheelchair medallion. And that is
24	unfair to the yellow cabs. We bought
25	medallion, which is not wheelchair.
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1	You forced me to do that, and that is
2	unfair and we cannot fight about that.
3	And today, the car you want
4	to give \$35,000, it's very good, that
5	idea, to give to the yellow cabs
б	\$35,000 since the car is \$80,000. And
7	after that, if you would like to cut
8	the one dollar, that is not fair
9	because that car need maintenance.
10	The maintenance for this car, it's
11	very high. American Transit
12	Insurance, want hike, 35 percent this
13	year. Tires, I need tires which is
14	250 to 300-dollar and every
15	six months, I need new tires.
16	Mechanic, because I don't have
17	to buy only the tires, I have to pay
18	the mechanic. Shocks, which is
19	because the cab in the back is very,
20	very heavy, the shocks go all the
21	time, they have a problem. Springs,
22	they need all the time. Mechanic,
23	gas, I need 30 to \$35 a day and since
24	Toyota RAV need \$7 a day, we loose
25	customers because customers, they

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1	don't like these cars to get in my
2	car. I don't know, every single day,
3	I lose maybe three, four customers
4	because they cannot the ladies, old
5	ladies, they cannot get to these cars
б	and I'm loosing money every day.
7	And when I bought the new car
8	from dealer, the car left me in
9	Verazano Bridge, one-week car. And I
10	have to go back and forth to mechanic.
11	The Toyota, they don't take
12	responsibilities because you changed
13	the car, they said, and we have to go
14	through BraunAbility, which is not
15	fair. And we lose days, we lose
16	money.
17	And the price of the medallion
18	today, from 170, they two years
19	ago, three years ago, they give to us
20	170. Today, the price of medallion is
21	60,000. You know what? My friend
22	want to sell the medallion, and he
23	wants to retire because he's sick and
24	he cannot sell the medallion because
25	nobody wants to buy wheelchair

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1	medallion. No drivers want to drive,
2	and you are going to cut this money,
3	the one-dollar
4	TIMEKEEPER: Thirty seconds
5	remaining.
6	MS. GODASHI: And that is not
7	going to be yellow cabs. I guarantee
8	you that. It's not going to be a
9	yellow cab in New York City to to
10	give service to the people disabled.
11	We do that with happiness and dignity.
12	But we are not going to be able to do
13	that if you cut what you should not
14	cut the 35,000. You should give it to
15	the driver, the 35,000 and you should
16	not cap this money. Otherwise, we are
17	going to go to bankruptcies, suicide,
18	the tray 18 (phonetic).
19	So please, I please you, if you
20	want to help these drivers to retire,
21	please
22	TIMEKEEPER: Time has expired.
23	MS. GODASHI: this money.
24	Thank you very much. And have a nice
25	day.

1	COMMISSIONER ELUTO: Thank you.
2	Our next speaker, Manjinder
3	Singh.
4	Mr. Singh? Yes. Mr. Singh,
5	unmute your microphone.
6	MR. SINGH: Yes.
7	Good morning, Chair Commissioner
8	and other Commissioners. Majority
9	people is against your proposal
10	because it's not good for us. But of
11	course, it's good for you because you
12	work for the city. 35,000-dollar you
13	giving to them is only only the
14	inflation. And the the remember
15	2010, you gave the 14,000-dollar, the
16	car cost about 30,000, 30,
17	40,000-dollar less. So whatever you
18	giving us, 35,000-dollar, it's the
19	inflation.
20	And why you cutting the \$1,000
21	dollar and one-dollar? This is not
22	fair. So even the disability people,
23	I heard your whole like meeting with
24	the people. They everybody is
25	against it. I urge you all not to cut

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1	the one-dollar, not to cut the
2	1,000-dollar. But give the driver to
3	35,000-dollar and should be is the
4	limited time in case he want to
5	retire, anything like that. He should
6	not back the 5,000-dollar.
7	And I want other thing, five of
8	you, before you pass any rule, you
9	should give because you are the
10	public listener. So give us the
11	comment, why are you passing this
12	rule? Very important. You will say,
13	aye, aye, aye, is the leadership, you
14	know. We want to heard, why you want
15	the last time, I testimony and the
16	one is the guy is Commissioner, I
17	don't know what is I really
18	appreciate it. He said public comment
19	is very important for him. And
20	and and he want to like listen to
21	the public.
22	I want to five of you do the
23	same thing, to you know, to like do
24	the same thing before you pass any
25	law. Thank you very much. My

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1	testimony.
2	COMMISSIONER ELUTO: Thank you.
3	Our final speaker, Kuber
4	Sancho-Persad. You can unmute your
5	microphone and begin.
6	MR. SANCHO-PERSAD: Hello, good
7	morning, Commission.
8	COMMISSIONER ELUTO: Good
9	morning.
10	MR. SANCHO-PERSAD: I come here
11	to speak about the proposed rule to
12	raise the TIF fund from 14,000, TIF
13	initial payment of 14,000 to 35,000,
14	which I think is a great idea. But
15	the removal of the thousand dollars
16	per quarterly payment is not a good
17	idea because as you heard from other
18	drivers, the car's really hard to
19	maintain. It does break down easily.
20	It also is also prone to more
21	wear and tear on shocks, tires and
22	more, to the suspension. It does need
23	these repairs. It also because
24	most of those cars are gas, just gas,
25	except for the Sienna Hybrid, that

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1	these cars usually burn more fuel for
2	the day. Usually burn about 35 to \$40
3	a day. Whereas compared to it
4	maybe could burn seven to \$10 a day.
5	So it end up if we eliminate the
б	dollar from regular drivers who lease,
7	they would not make enough money to
8	the to make enough for gas, cover
9	for the daily expenses.
10	If existing drivers who already
11	got the \$14,000 should continue to get
12	the quarterly payment until everything
13	is paid off. And we should also look
14	in to see if we extend the payments
15	instead of being four years to being
16	the full lifetime of the vehicle.
17	It should not end the
18	accessibility dispatch program. It's
19	a really good program. And yup, I
20	think that's my comments for today.
21	Thank you for my thank you for the
22	time.
23	COMMISSIONER ELUTO: Thank you.
24	MR. SANCHO-PERSAD: Have a nice
25	day. Thank you.

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1	COMMISSIONER ELUTO: You, too.
2	Well, thank you. That concludes
3	our public hearing. I'll turn it to
4	Commissioner Do.
5	COMMISSIONER DO: Thank you,
6	everyone, for their comments. I
7	appreciate our drivers, our disability
8	advocates, our garage fleets and
9	everyone else for making their
10	comments today. This is something
11	that, you know, is a very difficult
12	thing that we have to do, and we have
13	to balance all the comments that we
14	have heard today and make some
15	changes.
16	However, at the core of this,
17	it's a solvency issue and it's an
18	issue that is rearing its ugly head to
19	all of us, but in the near future, as
20	you saw through Evans's presentation.
21	This is something that, again, is hard
22	to do but we must do. But we'll go
23	through, listen to all the comments
24	today and make some adjustments. I
25	don't want to raise the expectations

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1	that we'll make drastic changes to
2	this because every change that we do
3	make will involve an additional cost.
4	So we have to do an analysis of how
5	much and if the TIF fund can support
б	any of the changes.
7	And so with that, if there are
8	no comments from any other
9	Commissioners, I'll close today's
10	hearing. Okay?
11	(No response.)
12	COMMISSIONER DO: Seeing none, I
13	will close today's hearing. Thank
14	you, everyone, for their comments
15	today.
16	(TIME NOTED: 11:29 a.m.)
17	
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25	

1	CERTIFICATE
2	
3	STATE OF NEW YORK)
4	:SS
5	COUNTY OF NASSAU)
6	
7	I, Elbia Brumit, a Notary Public within
8	and for the State of New York, do hereby certify:
9	I reported the proceedings in the
10	within-entitled matter, and that the within
11	transcript is a true record of such proceedings to
12	the best of my ability.
13	I further certify that I am not related
14	to any of the parties to this action by blood or
15	marriage; and that I am in no way interested in
16	the outcome of this matter.
17	IN WITNESS WHEREOF, I have hereunto set
18	my hand this 17th day of January, 2025.
19	
20	
21	Z.B.
22	ELBIA BRUMIT
23	
24	
25	

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