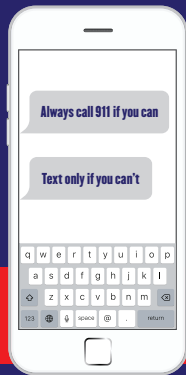


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Visit nyc.gov/text911 to learn more.

**Emergency? Call 911.
Can't talk? Text 911.**

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Text-to-911 is for anyone who can't safely call 911, is deaf or is hearing or speech impaired.

It's free, works through short message service (SMS) with cellular carriers, and requires a text or data plan.

To use Text-to-911:

- Enter 911 without spaces or hyphens.
- Let the operator know if you are Deaf.
- Text the reason for your emergency.
- Text your full address and cross streets, if available, and borough.
- Use complete words and sentences, not abbreviations.
- Answer all of the operator's questions. The operator will end the chat.
- Don't text 911 in a group chat or send photos, videos, GIFs, or emojis.
- Don't text and drive.