

BOROUGH OF STATEN ISLAND COMMUNITY BOARD #3

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Health & Human Services Committee Public Hearing Report

DATE: June 4, 2024 TIME: 7:00PM IN PERSON: No VIRTUAL: Yes SPEAKER: Yes

Committee Members Present

Frank Morano Diane Peruggia, Chair, Health & Human Services Vincent Bonomi Claire Atalla Vincent Bonomi Jessica Francese Harold Kozak Verna Lauria

Committee Members Absent

Patricia Conway Carmine Gualtieri Dennis McKeon

Board Members Present

Jeff Geary

<u>Staff</u>

Charlene Wagner, *District Manager* Stacey Wertheim, *Community Coordinator* Susan LaForgia, *Community Coordinator*

Guests

Claudette Duff, Staten Island Center of Light for the Blind and Vision Impaired Annamarie Kaplon, Pres. SI Blind Society Tom Blancero, Patient Experience, Staten Island University Hospital Claudette Hill, RN, Director of Community Health, SIUH Christine Zall, SIUH

Public Contact None

None

<u>Agenda</u>

Patient Experience at Staten Island University Hospital - Claudette Hill, Director of **Community Health**, and Tom Blancero, Senior Specialist with Patient Experience, spoke about the programs that Community Health is bringing to the community along with the investment **Northwell Heath** is making in the *Patient Experience* at Staten Island University Hospital.

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SIUH Community Health Mission

Promoting the health and wellness of all who reside on Staten Island. Quality of care does not begin at admission or end at discharge. Our dedicated team is deployed throughout SI providing grassroot support by building trust, identifying needs and establishing strategic partnerships with our community-based organizations and residents.

Patient Experience Hotline 718.226.8851

*Full Presentation on file in Community Board office.

Staten Island Center of Light for the Blind & Vision Impaired - Claudette Duff spoke about the blind population on Staten Island and why a center for the blind and vision impaired is needed. Currently, 8,000 residents are blind, or vision impaired on Staten Island, and there are no centers and limited services for them. There are programs off the island that come to us to provide limited services. Presently, you would have to go to Manhattan to get full-service programs. A letter of support is requested for a Center that would provide the following:

- Education Programs with model rooms
- Classrooms
- Public Education how to interact with this population
- Support services
- Sensory Room
- Mental Health services
- Family support
- Home visit program
- Volunteer program
- Events, Parties, Activities,

New Business

None

Old Business

None

Respectfully submitted,

Diane Peruggia

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Chair, Health & Human Services Committee