

Worried about an older adult being mistreated?

New York State Elder Abuse Helpline for Concerned Persons



You're their lifeline.
We're your helpline.

I now know which
agency to call
to help my
mom.
...

Now I feel like
there is a little
bit of hope.
...

I don't feel so alone
in this anymore.
...

This was so
helpful and thank
you for listening
to my concerns.
...



844-746-6905

In an emergency call 911

- The number is operational 24-7 and connects to agents who will record brief information about your concern.
- A Helpline Specialist will connect with you within 1-2 business days, Monday through Friday.
- The Older Adult (aged 60+) must live within New York State.
- The Helpline is a service for the person who has a concern about an older adult. It is not a referral line to report mistreatment.



Weill Cornell Medicine

Geriatrics & Palliative Medicine



Weill Cornell Medicine

Center for Elder Abuse Solutions



Lifespan
Take it on!

The Elder Abuse Helpline for Concerned Persons is made possible with a grant to the Center for Elder Abuse Solutions, Weill Cornell Medicine, from the New York State Office of Victim Services. Funded by New York State Office for Victim Services, Grant No. OVS01-C11418GG-1080200, Office for Victims of Crime, Office of Justice Programs, U.S. Department of Justice. This material does not necessarily reflect the opinion of the funder.