## CITY OF NEW YORK Queens Community Board #8 CITYWIDE JOB VACANCY NOTICE

Civil Service Title:	Community Assistant	Level: I
Title Code No:	56056	Salary Range:
<b>Division/Work Unit</b>	: Community Board #8, Queens	\$20.57/Hr \$25.23/Hr.
Positions:	1	
Hours/Shift:	PT / 21 hours per week	New Hire \$20.57/Hr.
	3 days/week & one evening meeting	All paid benefits
		1

## JOB DESCRIPTION

Employee will be responsible for, but not limited to the following:

- 1. Complaint resolution (i.e., 311 complaints and correspondence with City Agencies).
- 2. Standard office-related duties such as: answering the telephone, filing, sorting and distributing mail, faxing, copying, scanning, updating and accessing both paper and electronic files, typing of letters, etc.
- 3. Create and maintain rapport with local entities (City and Government Agencies)
- 4. Transcribing of minutes when necessary.
- 5. Participation in ordering and monitoring of office supplies.
- 6. Conduct site visits.

## **QUALIFICATION REQUIREMENTS**

- 1. There are no formal education or experience requirements for this position
- 2. Knowledge of transcription work is a must.
- 3. For certain assignments, the ability to perform specific physical tasks may be required.
- 4. New York City Residency Required.

## PREFERRED SKILLS

- 1. Knowledge of City and Governmental procedures is preferred.
- 2. Working knowledge of office equipment (personal computer, fax machine, scanner, copier, multi line telephone, postage machine etc.)
- 3. Working knowledge of MS Windows, Internet and MS Office applications.
- 4. The ability to work with a very diverse group of people; comfortable talking to and interacting with others; excellent written and oral skills; professionalism and courtesy.
- 5. Ability to work without supervision in case of absence of supervisor(s) when necessary.
- 6. Excellent organizational skills a must.