

June 29, 2022

## MTA to Connect with Riders on the Queens Bus Network Redesign New Draft Plan via MetroCard Mobile Sales Vehicles

Pop-Up Sites Provide In-Person Opportunity to Collect Feedback from Community

Mobile Vans Scheduled Across Fifteen Locations

Five Additional Outdoor Outreach Events to Be Announced Soon

The Metropolitan Transportation Authority (MTA) today announced a partnership with MetroCard mobile sales vehicles throughout Queens to expand ongoing outreach efforts to gather feedback from customers on the Queens Bus Network Redesign New Draft Plan. The mobile vans will be located across different neighborhoods with members of the team onsite to speak with bus customers about the plan and the route proposals in their neighborhood.

The first mobile site was held today in the Rockaways at 114-12 Beach Channel Drive from 10 a.m. to 2 p.m. The mobile vans present an opportunity for the Queens Bus Network Redesign project team to expand an existing service that connects with local communities on MetroCard related questions, to collect feedback on the Queens Bus Network Redesign New Draft Plan.

"It is important that we reach as many Queens riders as possible for input on how to improve bus service in the borough," said MTA Bus Company Acting President and New York City Transit Department of Buses Senior Vice President Frank Annicaro. "The redesign aims to speed up service and streamline routes, and the community's feedback is critical to making this redesign successful. The mobile vans help us expand our in-person outreach and gather additional feedback on the New Draft Plan."

Information about the five additional outdoor outreach events the MTA will be hosting in Queens this summer will be available on the <u>main project page</u>.

Below are the dates, times, and locations of future mobile van sites. Customers are advised to check the MetroCard Mobile Sales Vehicles <a href="https://example.com/homepage">homepage</a> for the most updated information, in the event of any schedule changes.

Forest Hills at 71 Ave-Continental Ave & Queens Blvd Friday, July 1, 2022 from 10 a.m. – 12 p.m.

Sunnyside at 41-02 Queens Blvd Tuesday, July 12, 2022 from 10 a.m. – 12 p.m.

Glen Oaks Shopping Center at Union Turnpike & 260 Street Wednesday, July 13, 2022 from 1 p.m. – 3 p.m.

Flushing at Main Street & Roosevelt Ave Friday, July 15, 2022 from 10 a.m. – 3p.m.

Astoria at 31 St between Ditmars Blvd & 23 Ave Monday, July 25, 2022 from 10 a.m. – 2:30 p.m.

Bay Terrace Shopping Center at Bell Blvd & 24 Ave Monday, July 25, 2022 from 10 a.m. – 12 p.m.

Maspeth at Grand Ave & 69 Street Tuesday, July 26, 2022 from 1 p.m. – 3 p.m.

Windsor Park at 73 Ave & Bell Blvd Wednesday, July 27, 2022 from 10 a.m. – 12 p.m.

Allen Community Center at 166-01 Linden Blvd Friday, July 29, 2022, from 10 a.m. – 2 p.m.

Rego Park at Queens Blvd & 63 Road (at the mall near Marshalls) Friday, August 5, 2022 from, 1 p.m. – 3 p.m.

Fresh Meadows Shopping Center at Horace Harding Expressway & 188 Street Monday, August 8, 2022 from, 1p.m. – 2:30 p.m.

Jackson Heights at 41-40 Junction Blvd Monday, August 29, 2022 from, 10 a.m. – 2 p.m.

College Point at Angelo Petromelis Senior Center at 13-28 123 Street Tuesday, August 30, 2022 from 10 a.m. – 12 p.m.

JASA Brookdale at 131 Beach 19th Street Wednesday, August 31, 2022 from 10 a.m. – 2 p.m.

The MTA recently concluded a series of 14 virtual workshops for the New Draft Plan, in which customers were able to learn about the plan, ask questions, and provide comment via Zoom. The workshops were held in English, with additional languages offered including Bengali, Simplified Chinese, Korean, and Spanish, each night. Additional language interpreters, captioning and ASL were available at the virtual workshops upon advance request. The first part of the New Draft Plan is published in all five languages and can be found online, along with a slideshow presenting key points of the plan, also in all five languages.

Additionally, <u>route profiles</u> for the New Draft Plan are available online. These profiles pages provide a detailed description of the proposed route changes, including proposed subway and bus connections, a stop list showing which stops the route would serve and which are proposed to be removed, and a map of the proposed route showing exactly where proposed service is added or discontinued, along with callout boxes explaining which routes would replace discontinued segments.

Online resources and informational material about the Queens Bus Network Redesign is available on the project's main