

**Bike share
roadbed station
coming soon!**



Citi Bike, New York City's bike share system, provides a convenient transportation option to get around town.

Citi Bike Phase 3 Expansion

You are receiving this flyer because a Citi Bike station will be installed in the roadbed near your building or business at:

39-09 Queens Boulevard, Sunnyside, NY 11104

In 2019, the Department of Transportation (NYC DOT) and Lyft announced a momentous five-year expansion of New York City's successful Citi Bike program. The expansion will double the size of the service area, covering all of Manhattan and significant portions of Brooklyn, Queens, and the Bronx, and increase the system's fleet to 40,000 bikes. This summer and fall, expansion will continue with station installations in Sunnyside, Woodside, Maspeth, and Fresh Pond.

DOT places bike share stations in accordance with rigorous technical siting criteria that takes many factors into account, including accessibility and sidewalk width, parking and truck loading, and proximity to street furniture and underground utilities. DOT aims to balance the various uses and needs of our streets and sidewalks. All planned station locations can be found within the "Maps & Plans" tab on our website at: nyc.gov/bikeshare.



Citi Bike stations are free-standing and battery and solar-powered. Stations are installed in less than an hour and do not require any digging, construction or road work.



Sidewalk locations are placed on sidewalks that are wide enough to allow for pedestrian flow.



Roadbed locations are typically placed in the parking lane, or in pedestrian plaza.

For more general information visit:
www.nyc.gov/bikeshare



Frequently Asked Questions

What is Citi Bike?

Citi Bike is New York City's Bike Share program, an easy and affordable mode of transportation that allows users to make trips using sturdy, publicly available bikes at self-service docking stations. Citi Bike is part of a public-private partnership with a company called Lyft and their local subsidiary, NYC Bikeshare, LLC (NYCBS).

How does Citi Bike work?

Citi Bike is designed for short, one-way trips. Users can choose between a single ride (\$3.99/ride), day pass (\$15/day), or annual membership (\$185/year). Once a membership has been purchased, users can unlock a bike from any station and return it to any other station in the system. Trip durations are limited to short lengths of time (30 minutes for short-term members, 45 minutes for annual members) to ensure that bikes are available for as many users as possible throughout the day. Users can take as many short rides as they want throughout the period of their membership. Bikes may be kept out for longer rides, but extra fees will apply.

For information on special rate memberships for SNAP recipients, NYCHA residents and members of select credit unions, visit www.citibikenyc.com/pricing.

How will DSNY pick up my trash?

If the Citi Bike station is on the sidewalk, please place your trash on the sidewalk at the end of the station (if it is still in front of your property), on the sidewalk in the buffer zone between the station and the curb or on the sidewalk in front of the station where it does not interfere with the pedestrian path or access to the station. Do not put trash on the station. NYC DOT, NYC Sanitation and Citi Bike will continue to work closely to address any issues that may arise with trash collection. If you have any questions, please call NYC Bikeshare, LLC (NYCBS) at (855)-BIKE-311.

Who will maintain and clean the stations?

NYC Bikeshare, LLC (NYCBS) is responsible for maintaining and cleaning the stations. DOT has strict performance standards regarding the maintenance and cleanliness of Citi Bike stations, bicycles, and the surrounding area. Each station is cleaned at least twice per month, and litter is removed frequently. DOT monitors each station to maintain those strict performance standards. If you observe any issues with the station—such as excess trash—the problem can be easily reported by calling the Citi Bike 24-hour call center at (855)-BIKE-311. This number is displayed on every station, and issues reported will be resolved promptly.

Planned Construction Coordination

As the City moves, so does Citi Bike. DOT and Lyft, the private operator of the Citi Bike program, work with outside agencies, utility companies and private contractors to deactivate and relocate stations to facilitate necessary construction.

Liability Concerns

Property owners with a Citi Bike station in front of their property are not liable for any theft, damage or injury to the extent caused by NYC Bikeshare, LLC (NYCBS).

Additional Questions?

Please contact NYC DOT at bikeshare@dot.nyc.gov or the **Queens Borough Commissioner's Office** at **(212) 839-2510**.

Want to join Citi Bike or have questions about membership?

Visit www.citibikenyc.com
