CITY OF NEW YORK Queens Community Board #2 CITYWIDE JOB VACANCY NOTICE

Civil Service Title: Community Assistant

Level: I

Title Code No: 56056

Salary Commensurate with

Division/Work Unit: Queens Community Board 2 Office

Experience, All paid benefits

Number of Positions: 1 Hours/Shift: Full Time

JOB DESCRIPTION

Employee will be responsible for, but not limited to the following: Full time staff opening for administration in the district office

- 1. Assist in the resolution of community complaints (i.e. Complaint and correspondence with City Agencies).
- 2. Standard office related duties included but not limited to, answering telephones, filing, copying, scanning, accessing both paper and electronic files, transcription, typing emails, etc.
- 3. Inputting and tracking 311 complaints.
- 4. Act as liaison between city agencies, monitoring, coordinating, and expediting municipal services, working with community organizations, groups, and community residents.

QUALIFICATION REQUIREMENTS

- 1. A degree from an accredited college and one-year satisfactory working experience or
- 2. High School graduation or equivalent and experience and two years' work experience.
- 3. For certain assignments, the ability to perform certain physical task may be required.
- 4. New York City Residency Required.

PREFERRED SKILLS

- 1. Must have working knowledge of computers and experience using Microsoft Word, Excel, office suite,
- 2. Working knowledge of Internet, social media, digital applications.
- 3. The ability to work with others, excellent written and oral skills, professionalism, and courtesy.
- 4. Ability to work without supervision in case of absence of supervisor(s) when necessary.
- 5. Experience in City Government a plus, not required.

TO APPLY, PLEASE SUBMIT RESUME TO:

Queens Community Board 2 Attention: Debra Markell Kleinert, District Manager 43-22 50th Street, 2nd Floor Woodside, New York 11377

All resumes must be sent either by email an02@cb.nyc.gov or certified mail return receipt.

As of August 2, 2021, all new hires must be vaccinated against the COVID-19 virus, unless they have been granted a reasonable accommodation for religion or disability. If you are offered city employment, this requirement must be met by your date of hire, unless a reasonable accommodation for exemption is received and approved by the hiring agency.

POST DATE:

POST UNTIL:

JVN#:

October 15, 2021

Filled

2021-432-0005