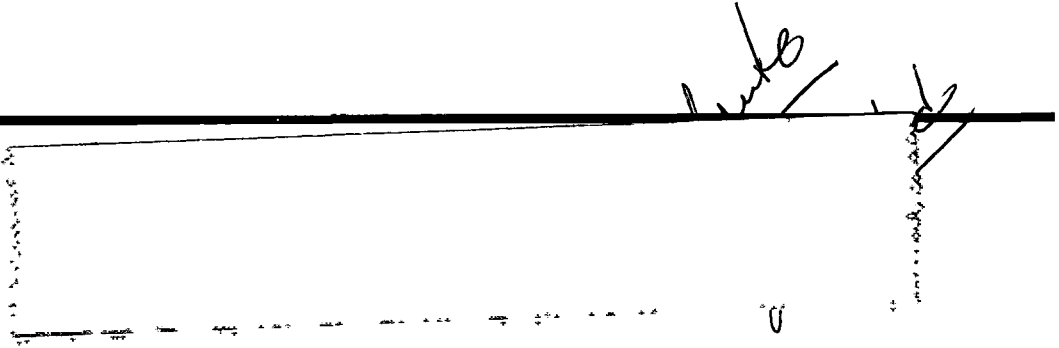


From:  
Sent:  
To:  
Subject:



Good morning,

The MTA's series of public Virtual Fare and Toll Hearings continues tomorrow night, Monday, December 14<sup>th</sup> at 5:30pm.

This will be the seventh such opportunity for the public to comment on our fare and toll policy proposals since December 1st. The MTA scheduled eight events in total, including two virtual satellite hearings, and registration to speak began on 11/23 at 10am.

**REGISTRATION FOR TOMORROW'S VIRTUAL HEARING CLOSSES TONIGHT at 5pm.**

After tomorrow, there will be one more virtual hearing on Monday, December 21<sup>st</sup> at 10am.

Remaining Virtual Hearing Schedule:

- **TOMORROW, Monday Dec 14: 5:30 PM** (*Registration closes TONIGHT, 12/13 at 5pm*)
- **Monday Dec 21: 10 AM** (*Registration closes Sunday, 12/20 at 5pm*)

Instructions for Live Testimony:

Registration is required if you wish to testify live during one of our remaining hearings. **Public Speakers MUST REGISTER IN ADVANCE.** There will be no exceptions. Registration for each virtual hearing ends promptly at 5 PM on the day before each virtual hearing date. Information on how to register is available here: <https://new.mta.info/transparency/fares-and-tolls-2020>

Additional Opportunities to Participate:

In addition to the two remaining virtual hearings, there are several other ways you can provide comments, ask questions, or make requests.

- We encourage the public to comment via the Fare and Toll Hearing webpage: [new.mta.info/2020hearings](http://new.mta.info/2020hearings)
- You may also send a letter to MTA Government & Community Relations, Re: Fares & Crossing Charges Virtual Public Hearing, 2 Broadway, New York, NY 10004, or call the Public Hearing Hotline at (646) 252-6777. Telephone agents are available from 6am to 10pm daily.

View the Hearings Live:

All our virtual hearings have been streamed live. You may view these live hearings at the following sites:

- On YouTube Channel: <https://www.youtube.com/user/mtainfo>
- On our dedicated Fare and Toll Hearings page: <https://new.mta.info/transparency/fares-and-tolls-2020>;
- Via Zoom at the following link: <https://mta-info.zoom.us/j/84115931743#success> (Webinar ID 841 1593 1743.)

We want to thank all those who have participated either by commenting live or by submitting written comments. If you are planning to testify and haven't already done so, please let us know which date and time you have registered for, so that we can anticipate your participation. Please let me know if you have any questions or comments.

Thank you,

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**ORIGINAL NOTICE:**

Good Afternoon,

As announced at our recent Board meeting yesterday, the MTA has scheduled six Virtual Public Hearings and two Virtual Satellite Hearings to solicit public comments on our 2020 Fare and Toll proposals. In keeping with Covid-19 pandemic safety protocols, all hearings will be held virtually via a Zoom Webinar Format and will also be streamed live on our YouTube Channel. **If you wish to speak at any of these hearings, you must register to do so during the time allotted.**

**Press Release: <https://www.mta.info/press-release/mta-headquarters/mta-announces-virtual-public-hearings-fare-and-toll-policy-begin-dec>**

**Schedule:**

1. Tues Dec 1: 5:30 PM
2. *Satellite: Wed, Dec 2: 5:30 PM*
3. Thurs, Dec 3: 10 AM
4. Mon Dec 7: 5:30 PM
5. *Satellite: Tues, Dec 8: 10 AM*
6. Wed Dec 9: 5:30 PM
7. Mon Dec 14: 5:30 PM
8. Mon Dec 21: 10 AM

**Registering to Speak**

- **Public Speakers MUST REGISTER IN ADVANCE TO TESTIFY. There will be no exceptions.**
- **Information on how to register is available here: <https://new.mta.info/transparency/fares-and-tolls-2020>,**
  - Registration will begin Monday, 11/23 at 10 AM
  - Registration for each hearing will end promptly at 5 PM on the day before each hearing date.
    - For example, registration for the first hearing (Tues, Dec 1) will end at 5 PM on Monday, Nov 30. Registration for the second hearing (Thurs, Nov 3) will end at 5 PM, Wed Nov 2.

Please let us know if you plan to register to speak, and follow the open registration procedure outlined above.

### **Hearing Procedures**

- Speakers will be allotted two minutes to comment
- Registrants will receive a block of time to be available to speak, during which they will be called to comment.
- Public comments can only be delivered via the Zoom Webinar. YouTube will stream each hearing simultaneously, however there will not be any option to comment or offer testimony via YouTube. YouTube will be for viewing only.
- MTA subject matter experts will be available during the hearings to answer written questions relevant to the proposals being considered. To submit questions during the hearings, you must join the hearing through the Zoom online platform.

### **Additional Ways to Comment or Request Information**

To submit comments or for additional information, you may contact us at <https://new.mta.info/transparency/fares-and-tolls-2020>, call the Public Hearing Hotline at (646) 252-6777, or send a letter to MTA Government & Community Relations, Re: Fares & Crossing Charges Virtual Public Hearing, 2 Broadway, New York, NY 10004. Telephone agents are available from 6 a.m. to 10 p.m. daily.

### **Accessibility and Language Assistance Services**

- At the virtual public and satellite hearings, CART Captioning and American Sign Language services will be available.
- Members of the public who are deaf or hard of hearing can use their preferred relay service or the free 711 relay service, and then ask to be connected to the Public Hearing Hotline at (646) 252-6777 to speak with an agent.
- Members of the public who are blind or have low vision can request accommodations on or before December 14, 2020, by submitting a request online at [new.mta.info/2020hearings](https://new.mta.info/2020hearings) or by calling the Public Hearing Hotline at (646) 252-6777.
- Members of the public who do not have access to a computer or who do not have access to the Internet can listen to each of the hearings by calling the Zoom meeting at 1-877-853-5247 (toll-free). Then enter Webinar ID 841 1593 1743, followed by the pound (#) sign.
- If language assistance or any other accommodations are required, please submit a request at least three business days before the scheduled hearing date in one of the following ways: online at <https://new.mta.info/transparency/fares-and-tolls-2020>, by calling the Public Hearing Hotline at (646) 252-6777, or by sending a letter to MTA Government & Community Relations, Re: Fares & Crossing Charges Virtual Public Hearing, 2 Broadway, New York, NY 10004. For those who timely request language assistance, the MTA will provide translated information on the hearing process and

ensure that any public comments received in a language other than English are translated, included in the hearing transcript, and summarized for the MTA Board.

Please let us know if you have any questions.

Thank you for your understanding and patience while we conduct these hearings while complying with safety mandates to maintain social distance.

Confidentiality Note: This e-mail, and any attachment to it, may contain privileged and confidential information and is intended for the use of the individual(s) or entity named on the e-mail. Unauthorized disclosure of this message is prohibited. If you have received this message in error, please notify the sender immediately by return e-mail and destroy this message and all copies thereof, including all attachments.