

[EXTERNAL] FW: Queensboro Plaza ADA - Planned Service Changes in January 2024

Molina, Meagan <meagan.molina@mtahq.org>

Thu 1/4/2024 5:22 PM

To: Molina, Meagan <meagan.molina@mtahq.org>
Cc: Patouri, Katerina <katerina.patouri@mtahq.org>

Post to web

7 attachments (12 MB)

(REVISED) Q93 - Queens Plaza - Vernon-JacksonArtboard 1.png; (REVISED) Q107 - 74 St - Queens PlazaArtboard 1.png; (REVISED) Q108 - 39 Av - Queens PlazaArtboard 1.png; (REVISED) Queens Plaza Shuttle LocationsArtboard 1.png; Week 1 - Queensboro Plaza ShutdownArtboard 72.png; Week 2-4 - Weekend Queensboro Plaza ShutdownArtboard 72.png; 7N Lines QBP ADA Awareness Poster.PNG;

You don't often get email from meagan.molina@mtahq.org. [Learn why this is important](#)

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Good afternoon,

Ahead of the first January weekend planned service change as part of the Queensboro ADA work, I am re-upping maps reflecting subway service and shuttle bus operations. I have also attached an awareness poster of service changes on the 7 and N lines.

Please be advised that signage has been posted within impacted stations to alert customers of these upcoming changes. Digital Customer Information Centers (CICs) along the 7 and N lines have full-screen, multi-lingual displays that have been running since mid-December 2023. We have also launched multi-lingual announcements for the Jan 6-8 weekend 7 line service changes that are currently playing with the system.

As a reminder, during the January 6-8 weekend, ongoing track replacement along the F line between 47-50 Sts-Rockefeller Center in Manhattan and 36 St in Queens will be taking place to remobilize equipment to transition onto the next phase of the project, requiring the suspension of the Shuttle train. The F will continue to run via the E in both directions between Jackson Heights-Roosevelt Av and 5 Av/53 St, resuming service at 47-50 Sts. Free shuttle buses run all weekend between Roosevelt Island and Queens Plaza, stopping at 21 St-Queensbridge.

Please feel free to share the attached items with your constituency to keep them apprised of the January service changes. Customers can also use our [Planned Service Changes](#) website to stay up to date.

Let me know if you have any questions.

Thank you,
Meagan

—
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From: Molina, Meagan
Sent: Tuesday, January 2, 2024 5:05 PM
To: Molina, Meagan <meagan.molina@mtahq.org>
Subject: FW: Queensboro Plaza ADA - Planned Service Changes in January 2024

Dear Community Stakeholder:

I am following up on the email below to share additional materials ahead of the upcoming planned service changes taking place in January as part of our ADA work at the Queensboro Plaza NW7 station. As a reminder those weekends are: January 6-8, January 13-15, January 20-22, and January 27-29.

Attached are maps illustrating our shuttle bus operation during these weekends, as well as subway service for the first weekend in January and the remaining weekends.

Additionally, here's a link to our press release highlighting these January service changes: <https://new.mta.info/press-release/reminder-mta-announces-january-weekend-service-changes-impacting-subway-lines-queens>. Please note that for the Jan. 6 to 8 weekend only, in addition to the work above, ongoing track replacement along the line between 47-50 Sts-Rockefeller Center in Manhattan and 36 St in Queens will be taking place to remobilize equipment to transition onto the next phase of the project, requiring the suspension of the Shuttle train.

As always, signage will be posted within the impacted stations to alert customers of travel alternatives. Customers can also use our [Planned Service Changes](#) website to stay up to date. Please let me know if you have any questions.

Thank you,
Meagan

—
Meagan Molina
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From: Molina, Meagan <meagan.molina@mtahq.org>
Sent: Friday, December 8, 2023 7:09 PM
To: Molina, Meagan <meagan.molina@mtahq.org>
Subject: Queensboro Plaza ADA - Planned Service Changes in January 2024

Dear Community Stakeholder:

Due to accessibility improvements at Queensboro Plaza, please be advised that there will be planned service changes on the N and 7 lines during the following weekends in January 2024 from Saturday 12:01 AM until Monday 4:00 AM:

January 6-8
January 13-15
January 20-22

January 27-29

Below is a snapshot of service changes:

- **ER** trains will operate every eight minutes instead of every 12 minutes between 7 a.m. and 8 p.m., a 50 percent increase to normal weekend service.
- **7** trains will operate between Main St and 74 St-Broadway every eight minutes during weekend peaks.
- **N** trains will be rerouted to operate between 96 St/2 Av and Stillwell Av, every 12 minutes during the day
- **N** shuttle **trains** will operate between Astoria-Ditmars Blvd and 39 Av every 12 minutes during the day.
- Overnight **E** trains will be rerouted via the **R** from Queens Plaza to 34 St-Herald Sq.
- **S 42 St shuttle trains** will operate all night between Times Square-42 St and Grand Central-42 St.
- **F** trains will be rerouted via the **E** line in both directions between 47-50 Sts-Rockefeller Center and Jackson Heights-Roosevelt Av as per the ongoing Direct Fixation plan
- **F shuttle trains** between Lexington Av/63 St and 21 St-Queensbridge are replaced by free shuttle buses between Queens Plaza and Roosevelt Island.
- **Q** **trains** will operate between Prospect Park and Coney Island/Stillwell Av only due to track replacement in Brooklyn.
- **Q Shuttle trains** will operate between 96 St and 34 St between 3 a.m. and 5 a.m. on the morning of January 8 while **N** trains transition back to their normal route

Free shuttle buses will operate between:

- 74 St-Broadway and Queens Plaza
- Queens Plaza and Vernon Blvd-Jackson Av
- 39 Av (N) and Queens Plaza (There will also be a free walking transfer between the two stations.)
- Queens Plaza and Roosevelt Island
- 34 St-Hudson Yards and Times Sq-42 St (Overnights only.)
- Between Atlantic Barclays and Prospect Park to replace the Q

Please note in the coming days we will be posting this information to our [Planned Service Changes](#) webpage and will notify you once published. We will also be following up with digital materials that can be shared with your constituents.

Please let me know if you have any questions.

Thank you,
Meagan

—

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