

All:


Another reminder about the 63rd Street Direct Fixation Work beginning on Monday morning. Our team has sent around customer materials such as our comprehensive customer brochure, Here is the YouTube link: <https://youtu.be/zSimVXZDfvl> for our video explainer and a handy Q94/Q95 shuttle bus brochure complete with maps and stop locations. We wanted to attach these informational assets again so it is at top of inbox for everyone and especially today as office's are speaking with constituents, please share and refer to these materials as you speak with constituents.

We have MTA staff out today and will have staff on-hand at key stations throughout this weekend and coming week to help answer questions from customers and to help get them adjusted to the service changes. We appreciate your offices helping MTA to spread awareness and we look forward to getting this project done in a timely manner.

Thanks,


MTA GCR

August 24, 2023

UPDATE: The elevator at the Roosevelt Island  subway station is currently undergoing emergency repairs. During the first several weeks of the outage until repairs are completed, there will be no ADA service for Roosevelt Island F train customers. Passengers needing the ADA elevator can take the Q102 bus to the accessible subway station at Queens Plaza.

REMINDER: MTA Announces Service Changes Related to Track Replacement in Queens and Manhattan to Begin Monday, Aug. 28

New Track will Improve Reliability and Extend Life of Existing Infrastructure

The Metropolitan Transportation Authority (MTA) is reminding customers that the replacement of track along the  line between 47-50 Sts-Rockefeller Center in Manhattan and 36 St in Queens will begin on Monday, Aug. 28. The project will improve reliability, mitigate leaks to prevent future corrosion and deterioration and extend the life of existing infrastructure.

Crews will remove existing direct fixation track and construct new concrete track and new direct fixation track, install new contact rail, protection boards, brackets and insulators,

remove and replace cables, furnish and install new signal equipment, repair spalled concrete and cracks and seal active leaks. Crews will also install 25,643 feet of new third rail with protection board and cables.

The following service changes will be in effect through the first quarter of 2024:

- Beginning Monday, August 28, **F** service will be rerouted via the **E** line in both directions between 47-50 Sts-Rockefeller Center and Jackson Heights-Roosevelt Av.
- Weekday **M** service will be suspended between 47-50 Sts-Rockefeller Ctr and Forest Hills-71 Av. Service will operate between Middle Village-Metropolitan Av and 57 St/6 Av in Manhattan only between 6 a.m. and 9 p.m.
- Nights between 9 p.m. and 6 a.m. and weekends, the **M** will operate its normal service between Metropolitan Av and Essex St or Myrtle Av, and the 57 St/6 Av station will be closed. Due to operational constraints, **E F M** service will operate at reduced frequencies.
- Weekdays and weekends between 5 a.m. and 11:59 p.m., **F** shuttle trains will operate between Lexington Av/63 St and 21 St-Queensbridge, and free Q95 shuttle buses will operate between the 21 St-Queensbridge and Queens Plaza stations.
- Overnights between midnight and 5 a.m., **F** shuttle train service is suspended and free Q94 shuttle buses will connect the Roosevelt Island, 21 St-Queensbridge, and Queens Plaza stations.

In preparation for this work, there will be service changes in effect for this weekend:

Between 9:45 p.m. on Friday, August 25 and 5 a.m. on Monday, August 28, there will be no **F** train service in both directions at 57 St/6 Av, Lexington Av/63 St, Roosevelt Island, and 21 St-Queensbridge. **F** service will be rerouted via the **E** line in both directions between 47-50 Sts-Rockefeller Center and Jackson Heights-Roosevelt Av, and free shuttle buses will operate between Roosevelt Island, 21 St-Queensbridge, and Queens Plaza. The **Q** train will continue to stop at Lexington Av/63 St.

MTA crews will make announcements in stations and post signage in stations. Outreach to community members and stakeholders will continue throughout the project.

The MTA offers customers a variety of ways to receive real-time and planned service change information, as well as 24/7 customer support in their multiple languages.

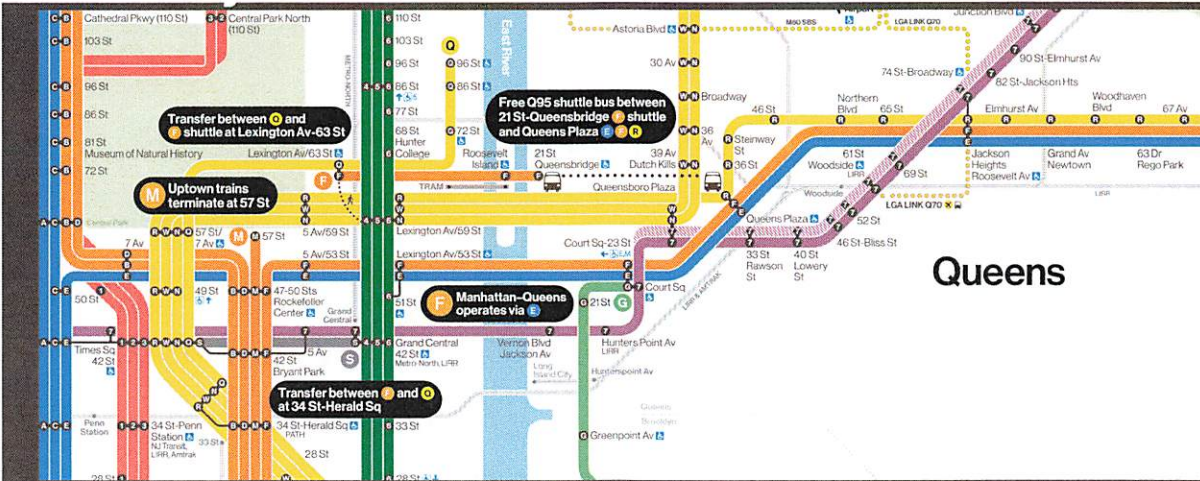
[mta.info](https://www.mta.info) – The definitive source for real-time arrival information and service change information for each line or route in the MTA system. Customers can find current statuses on [mta.info](https://www.mta.info) and upcoming planned service changes using our lookup tool at [mta.info/alerts](https://www.mta.info/alerts).

MYmta app – Customers who use the comprehensive MYmta smartphone app will see real-time train and bus arrival times and other travel information for all MTA services all in one place. The app is available in the Apple Store and in Google Play.

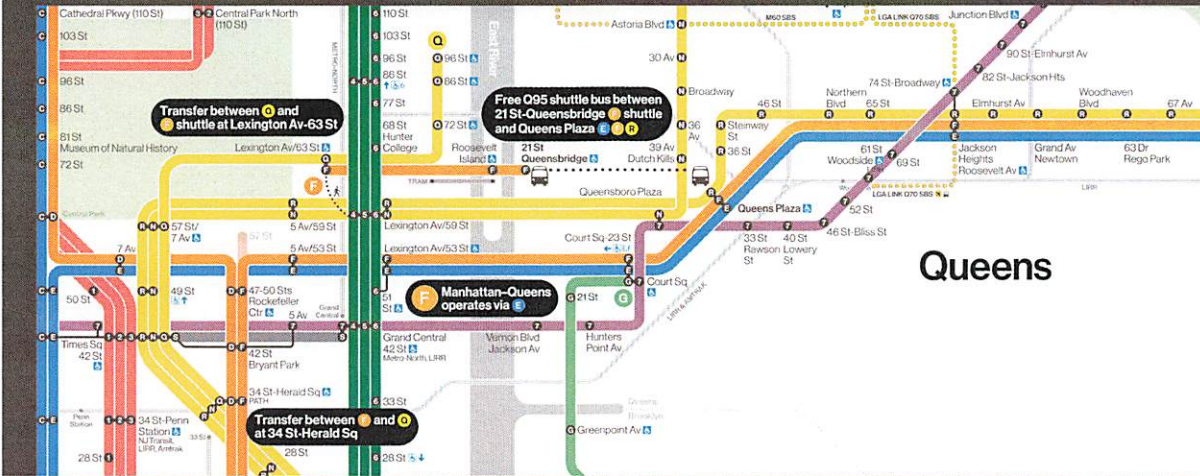
Email & Text Alerts – Customers can sign up for email and SMS alerts tailored to their specific commutes and travel times. They can also sign up for MTA newsletters like The Weekender, a weekly newsletter that covers major weekend planned service changes. Customers can sign up [here](#).

WhatsApp – Riders can chat with NYC Transit via [WhatsApp](#) for 24/7 customer assistance. With the help of Google Translate, NYC Transit staff offer real-time customer support in up to 108 languages.

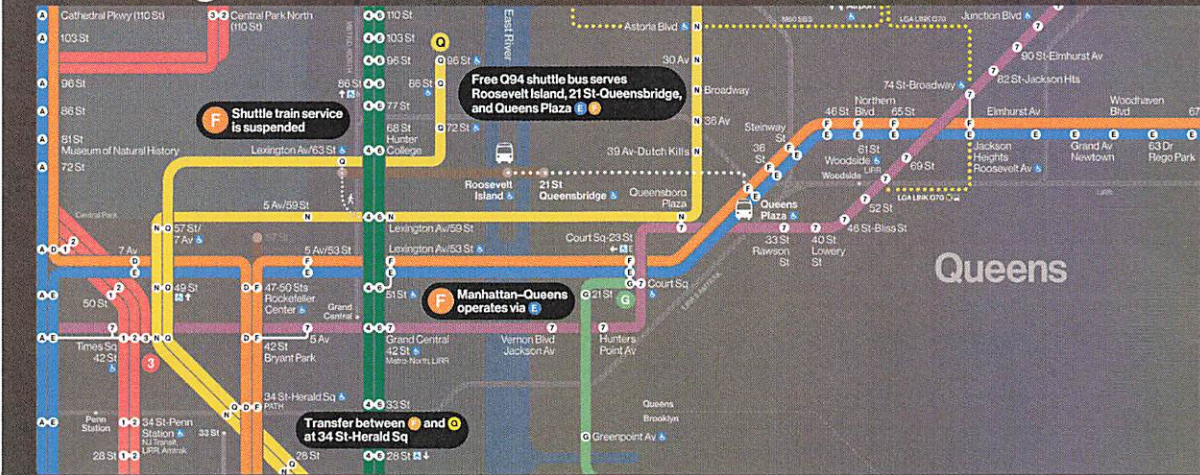
511 – For those who prefer to contact the MTA by telephone, information is available by dialing 511. Those who are deaf or hard of hearing can use their preferred service provider for the free 711 relay to reach the MTA at 511.



Weekends



Late Nights



We're rebuilding tracks on the 63 St Line

Beginning Aug 28, Mon 5 AM through the 1st Qtr 2024

F will be rerouted between Manhattan and Queens with **M** partially suspended



What's happening?

Service changes are coming to the **F** and **M**. Beginning August 28, 2023, through the first quarter of 2024, track replacement will be underway on the 63 St Line between Manhattan and Queens. This project will improve reliability for the 149,000 riders who travel through this area every day.

What's changing with service?

Service change:

F will be rerouted via **E** in both directions between 47-50 Sts in Manhattan, and Jackson Hts-Roosevelt Av in Queens. Rush hour **F** service will run less frequently and weekday **R** frequency will be increased.

Service change:

Weekday **M** will not run between 47-50 Sts in Manhattan, and Forest Hills-71 Av in Queens. **M** will run between Metropolitan Av and the 57 St **F** Station, the last stop.

Weekend **M** service will continue to run between Metropolitan Av in Queens, and Delancey-Essex Sts in Manhattan.*

Late night **M** service will continue to run between Metropolitan Av, Queens and Myrtle Av, Brooklyn.*

Service change:

Rush hour **E** service will run less frequently and **E** service to/from the 179 St **F** Station will be suspended. Weekday **R** frequency will be increased.

See "Stay informed".

Travel alternatives using **F** shuttle and free Q94 and Q95 buses:

F shuttle train and free Q95 and Q94 shuttle buses will serve 21 St-Queensbridge, Roosevelt Island, and Lexington Av/63 St.

Days and Evenings:

F shuttle train will run every 20 minutes in each direction between 21 St-Queensbridge and Lexington Av/63 St, serving Roosevelt Island. Free Q95 shuttle buses will run between 21 St-Queensbridge and Queens Plaza.

Late Nights:

Free Q94 shuttle buses will serve Roosevelt Island, 21 St-Queensbridge, and Queens Plaza. **F** shuttle train will not run overnight.

Important transfer points:

Transfer between **F** and **Q** trains at 34 St-Herald Sq for service to and from Lexington Av/63 St and **F** shuttle train.

Transfer between **F** shuttle train at Lexington Av/63 St, and **N R W 4 5 6** trains at Lexington Av/59 St via free out-of-system transfer with MetroCard or OMNY.

Stay informed:

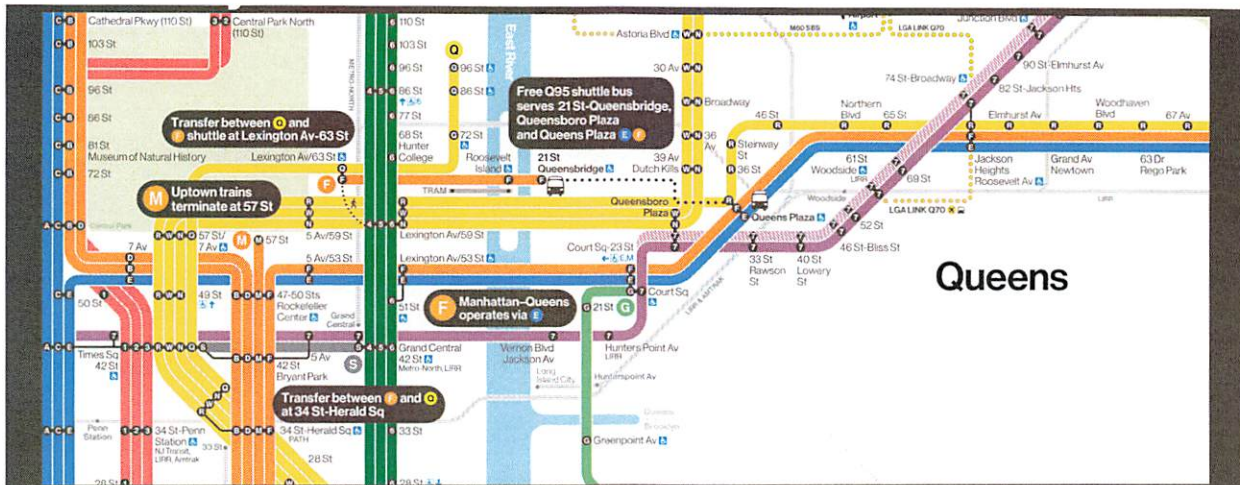
Capital projects continue on other parts of the **F** and **M** routes during 63 St Line work. Other planned service changes may affect your trip:

M will be suspended Aug 30 to Sep 5, Wed 9:45 PM to Tue 5 AM (includes Labor Day).

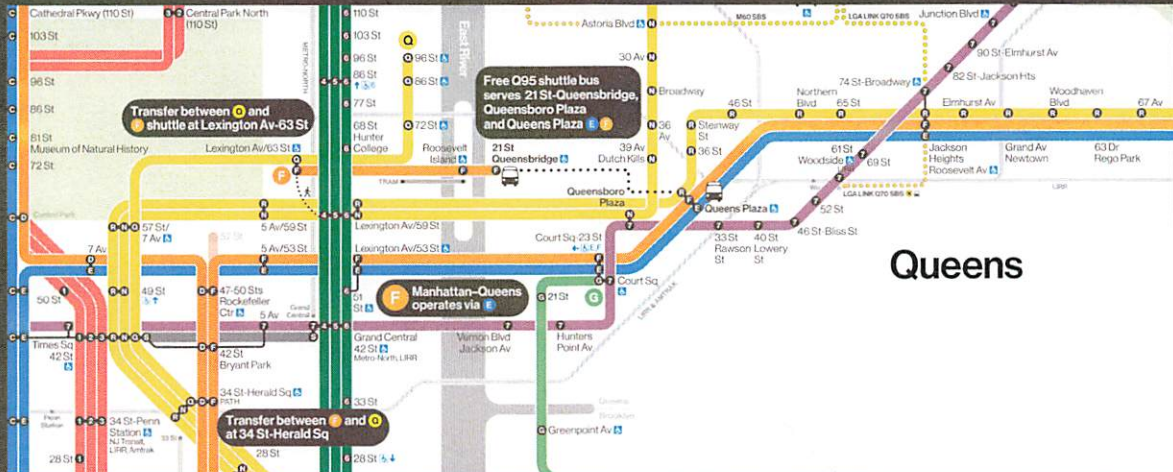
Visit [mta.info](https://www.mta.info) to check service for future travel and see how your ride might change.

Service guide by station below, see maps on back:

| Station | Weekdays | Weekends | Late Nights |
|--------------------------|--|--|--|
| 57 St | M to/from Metropolitan Av | Station closed. Use nearby 57 St/7 Av N Q R or 5 Av/53 St E F | Station closed. Use nearby 57 St/7 Av N Q or 5 Av/53 St E F |
| Lexington Av/63 St | Q and F shuttle | Q and F shuttle | Q trains only |
| Roosevelt Island | F shuttle and Q102 | F shuttle and Q102 | Q94 to Queens Plaza and Q102 until 1AM |
| 21 St-Queensbridge | F shuttle, Q95 to Queens Plaza, and Q102 | F shuttle, Q95 to Queens Plaza, and Q102 | Q94 to Queens Plaza and Q102 until 1AM |
| 5 Av/53 St | E F | E F | E F |
| Lexington Av/53 St | E F 6 | E F 6 | E F 4 6 |
| Court Sq-23 St | E F | E F | E F |
| Queens Plaza | E F R , Q95 to 21 St-Queensbridge, and Q102 | E F R , Q95 to 21 St-Queensbridge, and Q102 | E F , Q94 to Roosevelt Island, and Q102 until 1AM |
| 36 St | Take R | Take R | Take E F |
| Steinway St | Weekday R frequency will be increased. | | |
| 46 St | | | |
| Northern Blvd | | | |
| 65 St | | | |
| Jackson Hts-Roosevelt Av | E F R 7 available | E F R 7 available | E F 7 available |
| Elmhurst Av | Take R | Take R | Take E F |
| Grand Av | Weekday R frequency will be increased. | | |
| Woodhaven Blvd | | | |
| 63 Dr | | | |
| 67 Av | | | |
| Forest Hills-71 Av | Take E F R | Take E F R | Take E F |



Weekends



Late Nights



We're rebuilding tracks on the 63 St Line

Beginning Aug 28, Mon 5 AM through the 1st Qtr 2024

Q94 & Q95

Free shuttle bus service

Serving 21 St–Queensbridge, Queens Plaza, and Queensboro Plaza with late night service to Roosevelt Island.



Westbound to Roosevelt Island

| On | At |
|------------|----------------|
| Jackson Av | Queens Plz S |
| 21 St | 41 Av |
| Main St | 575 Main St |
| Main St | Chapel |
| Main St | Subway Station |
| West Rd | Subway Station |



Q94 Late Nights | Roosevelt Island to Queens Plaza

Eastbound to Queens Plaza

| On | At |
|--------------|------------------|
| West Road | Subway Station |
| Main St | 502 Main St |
| Main St | 546 Main St |
| Main St | 580 Main St |
| Main St | Capobianco Field |
| Main St | School |
| 21 St | 41 Av |
| Queens Plz S | 27 St |
| Jackson Av | Queens Blvd |



Q95 Daytime & Evenings | Queens Plaza to 21 St - Queensbridge

Westbound to 21 St - Queensbridge

| On | At |
|------------|-------------|
| Jackson Av | Queens Blvd |
| 21 St | 41 Av |



Q95 Daytime & Evenings | 21 St - Queensbridge to Queens Plaza

Eastbound to Queens Plaza

| On | At |
|--------------|--------------|
| 21 St | 41 Av |
| Queens Plz S | 27 St |
| Jackson Av | Queens Plz S |